



Control Number: 37855



Item Number: 9

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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2009 Reporting Year

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EL PASO ELECTRIC COMPANY

Project 37855

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

System SAIFI

Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
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Forced 2009

0.437	0.019	0.002	0.034	0.029	0.046	0.038	0.071	0.032	0.071	0.027	0.008	0.060
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Scheduled 2009

0.072	0.000	0.000	0.014	0.001	0.001	0.017	0.005	0.008	0.017	0.001	0.006	0.001
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Outside Causes 2009

0.171	0.000	0.017	0.017	0.011	0.014	0.047	0.049	0.014	0.000	0.000	0.000	0.002
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Major Events 2009

0.567	0.000	0.000	0.500	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.067
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Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

System SAIDI

Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
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Forced

2009	54.98	1.37	0.47	1.78	2.33	6.31	4.16	8.98	3.77	11.22	3.43	1.25	9.91
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Scheduled

2009	4.08	0.01	0.09	0.16	0.10	0.07	0.41	0.73	0.21	0.98	0.10	1.09	0.14
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Outside Causes

2009	17.38	0.00	2.68	0.46	0.15	0.33	9.57	3.71	0.22	0.00	0.00	0.00	0.26
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Major Events

2009	49.27	0.00	0.00	32.34	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	16.92
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Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

232

Add or Delete Rows as Necessary

EL PASO ELECTRIC COMPANY

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
1	84	ANTHONY	22	1487	4.13
2	210	MESA	16	834	3.01
3	98	ALAMO	21	370	2.72
4	43	SOCORRO	11	2961	2.32
5	167	FABENS	01	793	2.25
6	166	CLINT	12	404	2.10
7	75	SCOTSDALE	12	3613	2.09
8	130	SUNSET NORTH	11	227	2.01
9	N/A	MILAGRO	16	3325	2.00
10	121	MIDWAY	01	970	1.66
11	117	CLARDY	01	798	1.62
12	73	FELIPE	20	1456	1.53
13	16	TOBIN	02	1448	1.48
14	25	THORN	14	1961	1.47
15	64	FARAH	11	55	1.38
16	4	THORN	12	3519	1.28
17	8	SUNSET NORTH	12	185	1.21
18	51	RANCHLAND	01	909	1.20
19	99	WRANGLER	13	2559	1.19
20	124	AMERICAS	11	2225	1.19
21	24	CHAPARRAL	10	1928	1.19
22	195	AUSTIN	15	171	1.18
23	106	AMERICAS	10	1677	1.18
24	144	SUMMIT	01	449	1.16
25	116	MILAGRO	14	2007	1.16
26	57	SCOTSDALE	14	986	1.15
27	111	SANTA FE	11	515	1.14
28	174	DALLAS	16	1484	1.09
29	143	AUSTIN	17	567	1.07
30	141	DALLAS	12	1399	1.07
31	205	FT HANCOCK	01	257	1.06
32	83	MORNINGSIDE	01	722	1.05
33	135	RIO BOSQUE	11	1948	1.05
34	72	ANTHONY	20	1620	1.04
35	55	SUNSET	15	685	1.04
36	74	SOL	15	4291	1.04
37	235	WRANGLER	14	78	1.04
38	149	MONTWOOD	20	3950	1.02
39	38	FARMER	21	579	1.02
40	146	VISTA	12	4255	1.02
41	129	SANTA FE	12	398	1.02
42	45	CROMO	10	1311	1.00
43	178	OCTAVIA	01	479	1.00

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
44	119	GRACE	01	552	0.99
45	60	MANN	10	1429	0.91
46	14	MANN	11	2540	0.89
47	27	MONTOYA	20	1349	0.85
48	160	RIO GRANDE	15	1616	0.70
49	71	MESA	14	3265	0.65
50	170	CROMO	13	1135	0.62
51	65	HORIZON	11	3285	0.61
52	90	ASCARATE	10	2532	0.58
53	82	SOCORRO	10	1932	0.57
54	123	DIANA	01	793	0.56
55	222	SIERRA BLANCA	20	65	0.54
56	66	BUTTERFIELD	11	56	0.54
57	78	MESA	17	1630	0.52
58	113	CINECUE	01	804	0.49
59	120	MANN	13	1429	0.46
60	122	MONTOYA	23	360	0.45
61	127	NEWTEX	01	890	0.42
62	177	SPARKS	11	346	0.41
63	114	FABENS	02	1165	0.39
64	68	HORIZON	10	2414	0.37
65	12	SHEARMAN	11	652	0.35
66	189	ALTURA	02	204	0.33
67	36	VALLEY	10	3158	0.33
68	132	SOL	13	1945	0.32
69	2	LANE	11	3125	0.30
70	58	VISTA	10	1379	0.30
71	39	RIO BOSQUE	10	322	0.29
72	81	CALIENTE	11	1315	0.28
73	20	MILAGRO	18	1690	0.28
74	103	COYOTE	10	2554	0.28
75	211	MONTOYA	22	297	0.27
76	42	ALAMO	20	942	0.27
77	164	SCOTSDALE	11	1371	0.27
78	19	MANN	12	985	0.26
79	92	MESA	12	1295	0.26
80	1	SANTA TERESA	21	3302	0.25
81	93	CANUTILLO	01	496	0.25
82	158	MANN	14	1564	0.23
83	32	MILAGRO	13	1512	0.23
84	214	MULBERRY	02	159	0.23
85	17	LEO	01	1894	0.23
86	11	SOL	10	3169	0.22
87	6	RIO GRANDE	13	1089	0.22
88	86	BEAUMONT	01	804	0.20
89	52	SPARKS	10	3040	0.20
90	35	CHAPARRAL	11	1939	0.20
91	188	AUSTIN	12	484	0.20

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
92	30	CLINT	11	2098	0.19
93	18	FIVE POINTS	01	690	0.19
94	34	THORN	13	3346	0.18
95	152	PARKDALE	02	612	0.18
96	59	COTTON	01	500	0.18
97	100	VISTA	13	2870	0.17
98	176	SOL	11	457	0.17
99	157	BUTTERFIELD	12	48	0.17
100	40	ASCARATE	13	836	0.16
101	168	ALTURA	04	1118	0.16
102	33	MISSION	01	617	0.15
103	3	SHEARMAN	12	1801	0.15
104	89	MONTOYA	21	2301	0.15
105	134	YSLETA	01	894	0.15
106	10	MILAGRO	12	3666	0.15
107	153	SANTA FE	02	340	0.14
108	79	SOL	14	3687	0.14
109	21	TOBIN	01	1206	0.14
110	49	THORN	10	1926	0.13
111	41	ASCARATE	11	1839	0.13
112	126	NEWTEX	02	595	0.13
113	26	LEO	11	2404	0.12
114	N/A	RIPLEY	10	409	0.12
115	102	RADFORD	01	419	0.12
116	85	MILAGRO	17	1900	0.12
117	56	RIO BOSQUE	12	2177	0.12
118	61	MIDWAY	02	1136	0.11
119	184	SUNSET	02	434	0.11
120	69	AUSTIN	10	1094	0.11
121	110	CROMO	15	2039	0.11
122	95	ASCARATE	04	983	0.11
123	31	SCOTSDALE	15	2871	0.11
124	97	VISTA	15	2408	0.11
125	7	SPARKS	12	3163	0.10
126	67	VISCOUNT	10	851	0.10
127	131	DYER	11	2746	0.10
128	128	MILAGRO	11	1056	0.10
129	190	ASCARATE	01	537	0.10
130	29	CALIENTE	10	3662	0.10
131	53	AUSTIN	04	1009	0.10
132	156	MESA	18	2342	0.10
133	140	AUSTIN	03	642	0.10
134	139	SUNSET	04	418	0.10
135	104	VISTA	14	4592	0.09
136	101	FIVE POINTS	03	678	0.09
137	125	ASCARATE	03	1269	0.09
138	62	THORN	11	3205	0.09
139	15	SHEARMAN	10	3453	0.09

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2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
140	209	LATTA	01	837	0.08
141	70	AUSTIN	01	759	0.08
142	109	HACIENDA	02	1011	0.08
143	179	MONTWOOD	21	983	0.08
144	23	AUSTIN	02	1108	0.07
145	107	SUNSET	14	1063	0.07
146	148	DYER	13	2626	0.07
147	172	SUMMIT	02	800	0.07
148	112	WHITE	02	133	0.07
149	13	LOMALAND	02	835	0.07
150	142	WRANGLER	10	2709	0.07
151	63	DIANA	03	904	0.07
152	48	EAST	01	255	0.06
153	76	VISTA	11	3013	0.06
154	180	AUSTIN	16	395	0.06
155	137	MILAGRO	15	1120	0.06
156	186	CROMO	11	1397	0.06
157	171	MULBERRY	01	202	0.05
158	94	LEO	02	1350	0.05
159	133	CORONADO	01	1352	0.05
160	88	MORNINGSIDE	02	1460	0.05
161	N/A	DURAZNO	10	40	0.05
162	47	PARKDALE	01	998	0.05
163	96	RANCLAND	02	409	0.05
164	87	FRONTERA	01	474	0.05
165	54	WHITE	01	207	0.04
166	22	THORN	15	2117	0.04
167	229	VAN HORN	01	568	0.04
168	175	FIVE POINTS	04	450	0.04
169	77	LEO	12	975	0.04
170	147	COPPER	10	586	0.03
171	50	DALLAS	13	382	0.03
172	80	ALTURA	06	695	0.03
173	9	SCOTSDALE	16	1214	0.03
174	200	DALLAS	02	393	0.03
175	46	FRESNO	01	541	0.03
176	108	HACIENDA	01	829	0.03
177	165	DALLAS	01	344	0.03
178	159	DYER	12	1089	0.03
179	182	AMERICAS	12	947	0.02
180	162	MISSION	02	1001	0.02
181	N/A	GLOBAL REACH	12	1435	0.02
182	150	SCOTSDALE	13	739	0.02
183	145	SANTA FE	05	660	0.02
184	221	SIERRA BLANCA	01	90	0.02
185	28	CROMO	12	1384	0.02
186	208	LANE	12	349	0.01
187	91	LOMALAND	01	891	0.01

Service Quality Report to the Public Utility Commission of Texas

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2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
188	105	DYER	14	636	0.01
189	204	FIVE POINTS	02	509	0.01
190	218	SANTA FE	04	178	0.01
191	183	COPPER	11	1882	0.01
192	185	MESA	13	969	0.01
193	169	DALLAS	11	1549	0.01
194	N/A	MILAGRO	19	584	0.01
195	37	ALTURA	05	851	0.01
196	187	LANE	13	394	0.01
197	173	SOL	12	577	0.00
198	203	FARAH	12	1858	0.00
199	N/A	MONTWOOD	22	4008	0.00
200	44	COPPER	12	716	0.00
201	196	BUTTERFIELD	10	97	0.00
202	232	VISCOUNT	12	1189	0.00
203	136	ALTURA	03	823	0.00
204	5	CIELO	01	860	0.00
205	224	SUNSET	07	435	0.00
206	115	SUNSET	05	732	0.00
207	118	ASCARATE	02	544	0.00
208	192	ASCARATE	14	70	0.00
209	N/A	GLOBAL REACH	11	43	0.00
210	138	SUNSET	16	450	0.00
211	N/A	HORIZON	12	1850	0.00
212	225	SUNSET	08	107	0.00
213	213	MONTOYA	25	5280	0.00
214	216	SANTA FE	01	356	0.00
215	226	SUNSET	13	11	0.00
216	212	MONTOYA	24	84	0.00
217	227	SUNSET	10101	130	0.00
218	181	AUSTIN	13	497	0.00
219	199	CROMO	14	225	0.00
220	154	DYER	15	189	0.00
221	N/A	MONTOYA	26	20	0.00
222	163	MANN	15	154	0.00
223	206	GLOBAL REACH	10	1506	0.00
224	193	AUSTIN	11	49	0.00
225	220	SANTA FE	50	130	0.00
226	233	WRANGLER	11	49	0.00
227	234	WRANGLER	12	42	0.00
228	194	AUSTIN	14	93	0.00
229	161	KEMP	01	269	0.00
230	228	SUNSET NORTH	10	1953	0.00
231	151	ALTURA	01	585	0.00
232	231	VISCOUNT	11	27	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

232

Add or Delete Rows as Necessary

EL PASO ELECTRIC COMPANY

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
1	N/A	MILAGRO	16	3325	2.00
2	167	CLINT	12	404	2.10
3	104	ALAMO	21	370	2.72
4	131	CLARDY	01	798	1.62
5	68	ANTHONY	22	1487	4.13
6	108	MIDWAY	01	970	1.66
7	33	BUTTERFIELD	11	56	0.54
8	27	MANN	10	1429	0.91
9	76	SCOTSDALE	12	3613	2.09
10	153	FARAH	11	55	1.38
11	37	MORNINGSIDE	01	722	1.05
12	86	MESA	14	3265	0.65
13	57	HORIZON	11	3285	0.61
14	18	THORN	14	1961	1.47
15	20	SUNSET NORTH	12	185	1.21
16	152	NEWTEX	01	890	0.42
17	4	SOCORRO	11	2961	2.32
18	16	VISTA	10	1379	0.30
19	158	MESA	12	1295	0.26
20	179	SPARKS	11	346	0.41
21	79	MANN	13	1429	0.46
22	48	TOBIN	02	1448	1.48
23	61	MESA	17	1630	0.52
24	128	MILAGRO	14	2007	1.16
25	139	BUTTERFIELD	12	48	0.17
26	205	FT HANCOCK	01	257	1.06
27	44	CROMO	10	1311	1.01
28	150	GRACE	01	552	0.99
29	136	CINECUE	01	804	0.49
30	161	FABENS	01	793	2.25
31	87	FELIPE	20	1456	1.53
32	70	WRANGLER	13	2559	1.19
33	159	RIO GRANDE	15	1616	0.70
34	56	MANN	11	2540	0.89
35	114	CALIENTE	11	1315	0.28
36	34	CHAPARRAL	10	1928	1.19
37	19	THORN	12	3519	1.28
38	51	AMERICAS	10	1677	1.18
39	172	SUNSET NORTH	11	227	2.01
40	58	SOCORRO	10	1932	0.57
41	38	RANCLAND	01	909	1.21
42	36	SHEARMAN	11	652	0.35
43	163	DALLAS	16	1484	1.09

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
44	130	AMERICAS	11	2225	1.19
45	105	SUNSET	15	685	1.04
46	9	ALAMO	20	942	0.27
47	195	AUSTIN	15	171	1.18
48	54	MILAGRO	13	1512	0.23
49	154	MONTWOOD	20	3950	1.02
50	15	MONTOYA	20	1349	0.85
51	178	OCTAVIA	01	479	1.00
52	127	VISTA	12	4255	1.02
53	77	SCOTSDALE	14	986	1.15
54	98	ASCARATE	10	2532	0.58
55	106	RIO BOSQUE	11	1948	1.05
56	119	SUMMIT	01	449	1.17
57	147	NEWTEX	02	595	0.13
58	6	SOL	10	3169	0.22
59	169	ALTURA	04	1118	0.16
60	210	MESA	16	834	3.01
61	170	CROMO	13	1135	0.62
62	2	SANTA TERESA	21	3302	0.25
63	100	SOL	13	1945	0.32
64	35	MILAGRO	18	1690	0.28
65	110	DIANA	01	793	0.56
66	71	RIO BOSQUE	10	322	0.29
67	109	COYOTE	10	2554	0.28
68	214	MULBERRY	02	159	0.23
69	59	SOL	14	3687	0.14
70	222	SIERRA BLANCA	20	65	0.54
71	11	LANE	11	3125	0.30
72	84	HORIZON	10	2414	0.37
73	176	PARKDALE	02	612	0.18
74	78	VISTA	13	2870	0.18
75	73	SOL	15	4291	1.04
76	211	MONTOYA	22	297	0.27
77	99	MONTOYA	23	360	0.45
78	157	AUSTIN	17	567	1.07
79	13	SHEARMAN	12	1801	0.15
80	17	RIO GRANDE	13	1089	0.22
81	115	CANUTILLO	01	496	0.25
82	40	LEO	01	1894	0.23
83	22	CLINT	11	2098	0.19
84	3	VALLEY	10	3158	0.33
85	189	ALTURA	02	204	0.33
86	93	MONTOYA	21	2301	0.15
87	45	THORN	13	3346	0.19
88	21	SPARKS	10	3040	0.20
89	188	AUSTIN	12	484	0.20
90	46	BEAUMONT	01	804	0.20
91	63	ANTHONY	20	1620	1.04

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
92	10	MILAGRO	12	3666	0.15
93	126	YSLETA	01	894	0.15
94	1	MISSION	01	617	0.15
95	62	AUSTIN	04	1009	0.10
96	88	ASCARATE	04	983	0.11
97	186	MULBERRY	01	202	0.05
98	165	MANN	14	1564	0.23
99	91	FARMER	21	579	1.02
100	64	MIDWAY	02	1136	0.11
101	124	FABENS	02	1165	0.39
102	55	THORN	10	1926	0.13
103	43	CHAPARRAL	11	1939	0.20
104	72	CROMO	15	2039	0.11
105	209	LATTA	01	837	0.09
106	28	MANN	12	985	0.26
107	32	CALIENTE	10	3662	0.10
108	29	LEO	11	2404	0.12
109	111	ASCARATE	03	1269	0.09
110	187	SUNSET	04	418	0.10
111	118	RANCHLAND	02	409	0.05
112	90	VISTA	14	4592	0.09
113	97	MILAGRO	17	1900	0.12
114	129	ASCARATE	11	1839	0.13
115	92	VISTA	15	2408	0.11
116	145	AUSTIN	03	642	0.10
117	7	SHEARMAN	10	3453	0.09
118	81	AUSTIN	10	1094	0.11
119	226	SUNSET	14	1063	0.07
120	74	VISTA	11	3013	0.06
121	101	SANTA FE	11	515	1.14
122	138	SCOTSDALE	11	1371	0.27
123	39	THORN	11	3205	0.09
124	26	SCOTSDALE	15	2871	0.11
125	182	SOL	11	457	0.17
126	49	SPARKS	12	3163	0.10
127	47	COTTON	01	500	0.18
128	30	AUSTIN	02	1108	0.08
129	42	ASCARATE	13	836	0.16
130	23	FIVE POINTS	01	690	0.19
131	96	AUSTIN	01	759	0.08
132	148	MESA	18	2342	0.10
133	N/A	RIPLEY	10	409	0.12
134	67	TOBIN	01	1206	0.14
135	141	DALLAS	12	1399	1.07
136	102	SANTA FE	12	398	1.02
137	177	COPPER	10	586	0.03
138	142	WRANGLER	10	2709	0.07
139	133	MILAGRO	11	1056	0.10

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
140	137	SANTA FE	02	340	0.14
141	107	RADFORD	01	419	0.12
142	184	MONTWOOD	21	983	0.08
143	144	WHITE	02	133	0.07
144	89	LEO	12	975	0.04
145	52	RIO BOSQUE	12	2177	0.12
146	31	LOMALAND	02	835	0.07
147	116	EAST	01	255	0.06
148	235	WRANGLER	14	78	1.04
149	69	DIANA	03	904	0.07
150	168	FIVE POINTS	04	450	0.04
151	123	DYER	11	2746	0.10
152	94	VISCOUNT	10	851	0.10
153	140	MILAGRO	15	1120	0.06
154	60	LEO	02	1350	0.05
155	181	CROMO	11	1397	0.06
156	223	SUNSET	02	434	0.11
157	229	VAN HORN	01	568	0.04
158	112	CORONADO	01	1352	0.05
159	174	AUSTIN	16	395	0.06
160	103	HACIENDA	02	1011	0.08
161	190	ASCARATE	01	537	0.10
162	53	MORNINGSIDE	02	1460	0.05
163	200	DALLAS	02	393	0.03
164	155	DYER	13	2626	0.07
165	175	SUMMIT	02	800	0.07
166	75	THORN	15	2117	0.04
167	183	AMERICAS	12	947	0.02
168	83	FRONTERA	01	474	0.05
169	221	SIERRA BLANCA	01	90	0.02
170	66	WHITE	01	207	0.04
171	12	PARKDALE	01	998	0.05
172	24	SCOTSDALE	16	1214	0.03
173	160	MISSION	02	1001	0.02
174	65	ALTURA	06	695	0.03
175	95	FIVE POINTS	03	678	0.09
176	122	HACIENDA	01	829	0.03
177	135	SCOTSDALE	13	739	0.02
178	134	DALLAS	01	344	0.03
179	185	COPPER	11	1882	0.01
180	218	SANTA FE	04	178	0.01
181	80	DYER	14	636	0.01
182	143	DYER	12	1089	0.03
183	14	DALLAS	13	382	0.03
184	N/A	DURAZNO	10	40	0.05
185	41	CROMO	12	1384	0.02
186	132	SANTA FE	05	660	0.02
187	8	FRESNO	01	541	0.03

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
188	164	LANE	13	394	0.01
189	162	DALLAS	11	1549	0.01
190	208	LANE	12	349	0.01
191	85	LOMALAND	01	891	0.01
192	203	FARAH	12	1858	0.00
193	180	MESA	13	969	0.01
194	204	FIVE POINTS	02	509	0.01
195	N/A	MILAGRO	19	584	0.01
196	N/A	GLOBAL REACH	12	1435	0.02
197	82	ALTURA	05	851	0.01
198	173	SOL	12	577	0.00
199	50	COPPER	12	716	0.00
200	N/A	MONTWOOD	22	4008	0.00
201	225	SUNSET	13	11	0.00
202	234	WRANGLER	12	42	0.00
203	N/A	HORIZON	12	1850	0.00
204	194	AUSTIN	14	93	0.00
205	196	BUTTERFIELD	10	97	0.00
206	199	CROMO	14	225	0.00
207	120	DYER	15	189	0.00
208	206	GLOBAL REACH	10	1506	0.00
209	N/A	GLOBAL REACH	11	43	0.00
210	121	KEMP	01	269	0.00
211	212	MONTOYA	24	84	0.00
212	N/A	MONTOYA	26	20	0.00
213	228	SUNSET NORTH	10	1953	0.00
214	117	SUNSET	07	435	0.00
215	N/A	SUNSET	10101	130	0.00
216	193	AUSTIN	11	49	0.00
217	224	SUNSET	08	107	0.00
218	151	SUNSET	05	732	0.00
219	232	VISCOUNT	12	1189	0.00
220	171	ALTURA	01	585	0.00
221	166	AUSTIN	13	497	0.00
222	213	MONTOYA	25	5280	0.00
223	149	ALTURA	03	823	0.00
224	113	ASCARATE	02	544	0.00
225	192	ASCARATE	14	70	0.00
226	5	CIELO	01	860	0.00
227	146	MANN	15	154	0.00
228	216	SANTA FE	01	356	0.00
229	220	SANTA FE	50	130	0.00
230	231	VISCOUNT	11	27	0.00
231	233	WRANGLER	11	49	0.00
232	25	SUNSET	16	450	0.00

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC COMPANY

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2009 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	36.68%
Vegetation	6.08%
Animals and Birds	13.25%
People (Including cars and farm equip)	5.46%
Utility-owned Equipment	20.71%
Other	9.93%
Unknown	7.89%