



Control Number: 37855



Item Number: 6

Addendum StartPage: 0

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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2009 Reporting Year

Entergy Texas, Inc.

Project 37855

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
System SAIFI													
Forced													
2009	1.670	0.075	0.083	0.200	0.180	0.086	0.153	0.206	0.140	0.168	0.203	0.046	0.130
Scheduled													
2009	0.026	0.002	0.001	0.002	0.002	0.002	0.004	0.003	0.005	0.001	0.002	0.001	0.002
Outside Causes													
2009	0.335	0.013	0.015	0.056	0.046	0.006	0.006	0.036	0.030	0.039	0.038	0.018	0.034
Major Events													
2009	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000

2

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
System SAIDI													
Forced 2009	168.5	7.0	7.3	23.7	18.6	8.3	11.9	23.1	13.0	15.2	22.7	4.8	12.8
Scheduled 2009	2.2	0.3	0.0	0.2	0.1	0.2	0.3	0.3	0.3	0.1	0.1	0.1	0.2
Outside Causes 2009	24.0	2.0	2.3	3.8	3.0	0.4	0.4	2.3	1.4	3.7	2.2	0.8	1.8
Major Events 2009	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

3

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

376

With More Than 10 Customers

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
1	124	HANKAMER	207HA	702	6.7293
2	226	CRYSTAL	566CR	1,419	6.3354
3	278	STOWELL	234ST	141	6.2695
4	36	CHINA	93CHI	1,215	6.0551
5	343	HIMEX	222HI	172	5.8256
6	154	STOWELL	232ST	1,044	5.3487
7	#N/A	FORT WORTH	567FT	687	5.3275
8	44	CHEEK	166CH	331	5.2447
9	#N/A	HIMEX	223HI	2,416	5.1651
10	321	GRIMES	981GR	323	4.7059
11	45	LONGMIRE	580LM	1,429	4.6697
12	18	LOVELLS LAKE	141LV	717	4.5732
13	9	PEE DEE	809PD	1,552	4.5277
14	13	SPLENDORA	309SP	1,206	4.3342
15	133	RIVTRIN	269RV	2,920	4.3137
16	183	CALVERT	6CAL	1,588	4.1908
17	303	HIMEX	221HI	102	4.1471
18	275	OAK RIDGE	742OK	2,442	4.1319
19	#N/A	JOHNSTOWN	544JT	2,360	4.1182
20	65	APOLLO	321AP	848	4.0861
21	170	HEARNE	25HRN	228	3.9737
22	100	NECHES	193NE	1,032	3.9380
23	173	YANKEE DOODLE	22YAN	2,381	3.9177
24	130	LINDBERGH	40LNB	1,152	3.8950
25	134	BAYSHORE	213BA	1,605	3.7408
26	42	WARREN	592WR	2,042	3.7400
27	32	CONROE BULK	572CN	1,277	3.7392
28	132	CONAIR	513CN	1,364	3.7280
29	109	WARREN	506WR	1,380	3.6551
30	22	DOUCETTE	569DC	184	3.6304
31	2	CLEVELAND	425CV	1,948	3.6124
32	249	LACON	539LA	1,118	3.5823
33	118	HUNTSVILLE	600HU	1,775	3.4935
34	302	CHEEK	165CH	103	3.4854
35	41	GOSLIN	708GL	2,204	3.4324
36	361	CENTRAL	130CE	687	3.3916
37	375	HEARNE	28HRN	26	3.3846
38	288	PORT ACRES SUB	67PTA	577	3.3830
39	184	MCHALE	113MC	626	3.3754
40	328	HANKS	24HKS	840	3.2738
41	14	CHEEK	160CH	1,198	3.1870
42	27	SPLENDORA	307SP	1,606	3.1594
43	144	NAVASOTA	905NA	2,271	3.1594
44	227	APOLLO	320AP	1,417	3.1475

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
45	298	CROWDER	104CD	1,573	3.1265
46	21	TRANSCO	48TCO	178	3.0674
47	31	CLEVELAND	426CV	2,840	3.0377
48	200	FRONT STREET	307FR	492	3.0000
49	34	DOUCETTE	568DC	491	2.8310
50	8	NEW CANEY	335NC	1,588	2.7752
51	225	HUNTSVILLE	607HU	3,321	2.7721
52	26	MCDONALD	477MD	1,324	2.7621
53	229	EGYPT	550EP	2,143	2.7522
54	17	CRYSTAL	570CR	749	2.7250
55	307	CROCKETT	65CRK	504	2.7083
56	29	NEW CANEY	333NC	5,598	2.6851
57	205	WEST ORANGE	393WO	732	2.6066
58	263	ECHO	70ECH	1,504	2.5725
59	175	ADAMS BAYOU	332AD	596	2.5705
60	101	SHEAWILL	536SH	1,176	2.5604
61	247	KOLBS	36KOL	1,265	2.5518
62	#N/A	JOHNSTOWN	345JT	1,004	2.5339
63	111	CLEVELAND	406CV	1,441	2.5316
64	269	CONAIR	515CN	2,068	2.5290
65	63	CORRIGAN BULK	238CR	590	2.5237
66	96	WINSHIRE	240WS	1,087	2.4931
67	228	ELIZABETH	123EL	2,381	2.4725
68	12	RIVTRIN	268RV	2,517	2.4418
69	145	WINFREE	340WN	1,026	2.4230
70	234	OAK RIDGE	743OK	1,659	2.4057
71	125	CHINA	92CHI	594	2.3973
72	162	MANCHESTER	67MAN	1,004	2.3865
73	345	YANKEE DOODLE	24YAN	336	2.3839
74	164	PEE DEE	808PD	1,913	2.3837
75	106	CROWDER	105CD	885	2.3751
76	95	WALDEN	564WD	5,320	2.3716
77	76	PANSY	185PS	625	2.3712
78	189	HUMPHREY	108HM	37	2.3514
79	224	WYNTEX	634WT	1,218	2.3415
80	73	TEMCO	628TE	349	2.3266
81	110	LINDBERGH	42LNB	1,700	2.3212
82	91	HANKS	25HKS	899	2.3092
83	355	APRIL	591AP	1,502	2.3089
84	92	NEW CANEY	337NC	544	2.2574
85	305	CENTRAL	131CE	940	2.2479
86	186	MCDONALD	478MD	614	2.2459
87	10	Alden Bridge	763AL	2,073	2.2330
88	246	OAK RIDGE	744OK	2,429	2.1976
89	90	OILLA	345OI	1,263	2.1948
90	#N/A	METRO	722ME	845	2.1822
91	147	CLEVELAND	405CV	1,697	2.1756
92	67	BRIARCLIFF	32BRC	1,296	2.1582

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93	215	SOUR LAKE	105SL	1,208	2.1101
94	203	WALDEN	563WD	1,633	2.1078
95	233	STOWELL	233ST	501	2.1058
96	74	MANCHESTER	66MAN	1,931	2.0906
97	69	TAMINA	317TA	1,081	2.0611
98	68	CALDWELL INDUSTRIAL	138CI	676	2.0429
99	353	LINCOLN	15LCN	275	2.0182
100	93	KOUNTZE BULK	435KT	47	2.0000
101	284	BRIDGE CITY	362BD	1,264	1.9818
102	208	HANKAMER	206HA	580	1.9759
103	155	NAVASOTA	904NA	1,213	1.9588
104	81	DAISETTA	743DA	335	1.9463
105	324	FEDERAL	801FE	222	1.9324
106	70	VIDOR	163VD	2,906	1.9174
107	230	LOEB	17LOB	861	1.9129
108	142	ROSEDALE	151RS	1,102	1.9074
109	370	Alden Bridge	769AL	1,007	1.9037
110	126	BEVIL	156BE	665	1.8932
111	357	WESTSIDE	113WS	311	1.8875
112	11	DOUCETTE	570DC	1,099	1.8799
113	258	DAYTON BULK	723DY	898	1.8742
114	79	DOBBIN	920DO	1,538	1.8622
115	250	HANKS	22HKS	1,153	1.8552
116	15	BEVIL	155BE	3,524	1.8292
117	210	TYRRELL	37TYR	508	1.8268
118	201	KOLBS	34KOL	1,221	1.8108
119	38	LACON	540LA	1,479	1.7897
120	365	Alden Bridge	768AL	3,072	1.7786
121	242	TAMINA	598TA	704	1.7784
122	293	PLANTATION	545PL	1,044	1.7778
123	256	CORDREY	327CO	1,023	1.7478
124	#N/A	FORT WORTH	99FTW	160	1.7313
125	325	MCHALE	111MC	572	1.7220
126	214	BAYSHORE	212BA	42	1.7143
127	264	PORT ACRES BULK	70PAS	787	1.7128
128	259	ORANGE	351ON	380	1.6868
129	82	HICKORY RIDGE	341HI	1,503	1.6786
130	5	METRO	719ME	1,434	1.6695
131	207	DAYTON BULK	726DY	1,472	1.6651
132	33	DAYTON BULK	725DY	1,211	1.6606
133	231	PORT ACRES SUB	68PTA	1,139	1.6383
134	72	CENTRAL	132CE	1,751	1.6322
135	127	RAYWOOD	73RAY	500	1.6260
136	52	EASTGATE	781EG	1,113	1.6181
137	257	CROCKETT	195CR	1,293	1.6164
138	304	OAK RIDGE	740OK	1,256	1.5924
139	7	NEW CANEY	334NC	4,628	1.5817
140	75	LACON	537LA	1,785	1.5742

6

Service Quality Report to the Public Utility Commission of Texas

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2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
141	53	MCLEWIS	382MC	736	1.5584
142	167	CONAIR	512CN	1,238	1.5452
143	139	BAYSHORE	211BA	964	1.5425
144	39	ELIZABETH	120EL	1,347	1.5397
145	287	NAVASOTA	969NA	812	1.5369
146	104	STONEGATE	91STG	1,251	1.5196
147	146	CROWDER	103CD	1,386	1.5180
148	195	GOREE	681GR	794	1.5038
149	191	Alden Bridge	766AL	1,637	1.5003
150	272	WOODVILLE	594WD	1,203	1.4996
151	163	SPLENDORA	308SP	2,276	1.4917
152	151	BRIARCLIFF	30BRC	2,345	1.4772
153	222	GOREE	682GR	1,046	1.4637
154	123	VIRGINIA	131VI	1,402	1.4593
155	116	HUMPHREY	107HM	1,962	1.4475
156	58	RAYWOOD	74RAY	1,131	1.4439
157	#N/A	GOSLIN	701GL	1,157	1.4287
158	240	VIWAY	682VI	1,829	1.4057
159	266	BEVIL	154BE	2,166	1.4049
160	333	WEST ORANGE	392WO	664	1.3961
161	131	AMELIA BULK	181AM	1,663	1.3891
162	326	HUMPHREY	106HM	1,110	1.3847
163	98	BATSON	53BAT	861	1.3624
164	103	TEMCO	627TE	1,007	1.3585
165	138	SILSBEE	462SI	757	1.3527
166	277	CROWDER	102CD	2,225	1.3524
167	330	WALDEN	560WD	625	1.3488
168	281	PORT NECHES	46PTN	1,259	1.3423
169	188	GRIMES	883GR	831	1.3369
170	113	HAMPTON	158HA	1,101	1.3351
171	213	JIROU	75JRU	66	1.3333
172	168	GROVES-EGSI	59GRO	1,673	1.3293
173	40	SARATOGA	761SA	422	1.3223
174	311	PARKDALE	176PR	532	1.3177
175	244	GOSLIN	702GL	1,715	1.3073
176	337	BAYOU FANNETT	250BY	33	1.3030
177	223	JIROU	78JRU	406	1.2956
178	152	WOODVILLE	593WD	729	1.2812
179	25	MAGNOLIA AMES	711MG	786	1.2748
180	85	HANKS	23HKS	1,288	1.2679
181	255	ECHO	72ECH	506	1.2648
182	87	CALVERT	4CAL	2,122	1.2606
183	105	CROCKETT	61CRK	104	1.2500
184	265	NAVASOTA	901NA	336	1.2440
185	80	LOVELLS LAKE	142LV	318	1.2358
186	292	CLEVELAND	403CV	1,475	1.2081
187	129	WINFREE	342WN	361	1.2050
188	46	WINSHIRE	241WS	1,022	1.2025

7

Service Quality Report to the Public Utility Commission of Texas

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2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
189	16	EGYPT	552EP	470	1.2021
190	252	YANKEE DOODLE	25YAN	176	1.1989
191	274	DAYTON BULK	727DY	757	1.1915
192	148	WYNTEX	632WT	865	1.1908
193	217	SILSBEE	463SI	717	1.1897
194	169	VIWAY	681VI	951	1.1882
195	62	NORTH END	21NOE	1,822	1.1674
196	#N/A	FRONT STREET	310FR	515	1.1612
197	1	NECHES	197NE	145	1.1517
198	356	CORRIGAN BULK	239CR	492	1.1423
199	83	BRIARCLIFF	31BRC	869	1.1404
200	221	LINCOLN	16LCN	338	1.1391
201	309	MAPLE	90MPL	368	1.1304
202	54	CONROE BULK	577CN	208	1.1298
203	179	WEST END	86WED	964	1.1234
204	241	Alden Bridge	765AL	744	1.1102
205	344	SPURLOCK	98SPU	520	1.0962
206	319	PANSY	184PS	415	1.0940
207	89	HUNTSVILLE	611HU	1,192	1.0864
208	238	AMELIA BULK	182AM	875	1.0709
209	182	STONEGATE	93STG	1,658	1.0663
210	180	TANGLEWOOD	134TG	2,323	1.0486
211	245	GOSLIN	709GL	3,595	1.0350
212	291	ECHO	73ECH	788	1.0343
213	117	GROVES-EGSI	63GRO	1,363	1.0242
214	364	NORTH END	27NOE	162	1.0185
215	#N/A	PEE DEE	806PD	1,339	1.0112
216	86	KOLBS	35KOL	1,105	1.0009
217	165	Alden Bridge	767AL	2,390	0.9979
218	#N/A	JOHNSTOWN	343JT	1,488	0.9785
219	159	TAMINA	599TA	395	0.9772
220	194	DAISETTA	744DA	761	0.9763
221	119	KOUNTZE BULK	432KT	824	0.9369
222	216	DOBBIN	519DO	2,069	0.9183
223	190	NEW CANEY	336NC	3,576	0.9150
224	262	ADAMS BAYOU	330AD	144	0.9097
225	84	KICKAPOO	251KP	1,265	0.8885
226	366	TRAVIS	9TRV	26	0.8846
227	282	CRYSTAL	567CR	1,234	0.8817
228	316	PARKDALE	171PR	680	0.8632
229	346	CORDREY	321CO	55	0.8545
230	290	FORT WORTH	7FTW	1,332	0.8438
231	137	CONAIR	514CN	1,939	0.8417
232	232	MCHALE	112MC	658	0.8237
233	141	TANGLEWOOD	137TG	1,528	0.8161
234	114	FLETCHER	457FL	1,447	0.8155
235	24	BRIDGE CITY	363BD	1,933	0.8148
236	43	MCDONALD	479MD	955	0.8094

8

Service Quality Report to the Public Utility Commission of Texas

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2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
237	71	CORDREY	324CO	1,532	0.8074
238	181	NEW CANEY	304NC	1,222	0.8011
239	161	PANORAMA	525PA	1,315	0.7954
240	297	CROCKETT	64CRK	1,094	0.7852
241	153	LOEB	18LOB	552	0.7717
242	149	APRIL	590AP	1,505	0.7515
243	204	VIDOR	162VD	1,828	0.7495
244	211	CORDREY	326CO	1,139	0.7463
245	160	MCLEWIS	380MC	2,245	0.7403
246	237	SHEAWILL	535SH	661	0.7337
247	251	LAKEVIEW	81LAV	1,272	0.7319
248	97	NORTH SILSBEE	472NS	307	0.7101
249	99	CLEVELAND	404CV	1,669	0.7070
250	289	VIRGINIA	129VI	630	0.7000
251	279	ORANGE	350ON	869	0.6974
252	23	TAMINA	316TA	316	0.6962
253	376	ROSEDALE	150RS	98	0.6939
254	19	WINFREE	341WN	693	0.6854
255	285	STOWELL	231ST	903	0.6711
256	177	BRIDGE CITY	361BD	1,072	0.6679
257	283	CROCKETT	60CRK	217	0.6590
258	37	LILLARD	490LI	299	0.6555
259	176	LUMBERTON	441LU	3,597	0.6503
260	220	ROSEDALE	152RS	558	0.6272
261	20	HARDIN	35HDN	753	0.6242
262	157	CORDREY	325CO	1,349	0.6212
263	276	GEORGIA	670GE	324	0.6204
264	270	CONAIR	511CN	1,454	0.6176
265	178	MCDONALD	476MD	1,003	0.6052
266	171	ELIZABETH	122EL	975	0.5928
267	166	LACON	538LA	1,239	0.5924
268	48	GRIMES	982GR	698	0.5874
269	359	WESTSIDE	112WS	423	0.5863
270	77	MCLEWIS	381MC	1,151	0.5838
271	174	VIDOR	161VD	611	0.5777
272	3	OAK RIDGE	745OK	233	0.5536
273	56	FLETCHER	456FL	808	0.5421
274	135	PORT ACRES SUB	69PTA	459	0.5229
275	50	ORANGE	352ON	928	0.5226
276	51	MAYHAW	671MA	1,720	0.5180
277	235	LONGMIRE	583LM	1,271	0.5035
278	322	CENTRAL	133CE	1,581	0.5028
279	121	CONROE BULK	507CN	1,982	0.4945
280	206	Alden Bridge	762AL	3,807	0.4865
281	57	FORT WORTH	12FTW	1,619	0.4750
282	60	DAYTON BULK	724DY	2,141	0.4643
283	66	VIRGINIA	130VI	795	0.4604
284	30	ECHO	71ECH	680	0.4485

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2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
285	202	VIDOR	164VD	855	0.4409
286	197	LINDBERGH	43LNB	752	0.4362
287	55	LONGMIRE	582LM	815	0.4282
288	323	SOUR LAKE	104SL	311	0.4180
289	268	CHEEK	159CH	536	0.4179
290	271	HUNTSVILLE	610HU	1,872	0.4103
291	320	LONGMIRE	584LM	1,337	0.4099
292	317	WEST END	80WED	451	0.4013
293	332	SILSBEE	461SI	513	0.3996
294	47	GOSLIN	703GL	1,662	0.3959
295	218	ROSEDALE	153RS	881	0.3893
296	349	GOSLIN	707GL	708	0.3884
297	310	GROVES-EGSI	61GRO	940	0.3872
298	299	YANKEE DOODLE	23YAN	633	0.3870
299	136	WEST END	88WED	769	0.3849
300	260	PLANTATION	546PL	819	0.3736
301	107	METRO	716ME	1,860	0.3715
302	312	GROVES-EGSI	62GRO	1,505	0.3708
303	4	NORTH SILSBEE	471NS	1,093	0.3705
304	239	HUNTSVILLE	608HU	3,176	0.3621
305	331	OAK RIDGE	741OK	739	0.3559
306	335	VIRGINIA	132VI	609	0.3399
307	94	WEST END	85WED	520	0.3288
308	122	LONGMIRE	581LM	1,846	0.3072
309	#N/A	KOUNTZE	451KT	1,060	0.3047
310	280	STONEGATE	92STG	1,988	0.2882
311	347	PORT NECHES	45PTN	921	0.2877
312	350	CONROE BULK	576CN	898	0.2829
313	341	GOSLIN	705GL	864	0.2685
314	236	CORDREY	320CO	90	0.2667
315	78	ELIZABETH	121EL	1,149	0.2646
316	340	MAPLE	91MPL	295	0.2644
317	196	TANGLEWOOD	136TG	614	0.2606
318	306	BRIDGE CITY	360BD	1,056	0.2566
319	329	NORTH END	29NOE	361	0.2521
320	315	SOMERVILLE	126SO	826	0.2494
321	88	CONROE BULK	574CN	1,398	0.2482
322	158	CONAIR	516CN	418	0.2464
323	156	AMELIA BULK	180AM	1,306	0.2351
324	198	TYRRELL	38TYR	43	0.2326
325	187	TANGLEWOOD	135TG	510	0.2157
326	348	APRIL	592AP	1,047	0.2130
327	367	WEST END	87WED	19	0.2105
328	267	SOMERVILLE	127SO	428	0.2103
329	172	LAKEVIEW	80LAV	712	0.2037
330	308	KOLBS	37KOL	694	0.2032
331	294	STONEGATE	90STG	1,030	0.1961
332	286	MCHALE	110MC	993	0.1682

10

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
333	115	CONROE BULK	505CN	826	0.1610
334	371	Alden Bridge	764AL	1,433	0.1535
335	273	CROCKETT	198CR	213	0.1268
336	342	TESCO	36TSC	81	0.1235
337	362	METRO	718ME	867	0.1142
338	296	BRIARCLIFF	33BRC	303	0.1089
339	112	ADAMS BAYOU	331AD	213	0.1080
340	336	FRONT STREET	308FR	379	0.1055
341	314	JIROU	76JRU	199	0.1005
342	192	WYNTEX	633WT	562	0.0925
343	108	GOSLIN	706GL	1,458	0.0782
344	209	DAISETTA	741DA	160	0.0750
345	313	CROCKETT	63CRK	29	0.0690
346	128	METRO	723ME	415	0.0675
348	363	MEMORIAL	280ML	325	0.0585
349	358	JIROU	77JRU	345	0.0580
350	193	LINDBERGH	41LNB	308	0.0552
351	338	GOSLIN	704GL	1,674	0.0550
352	300	CONROE BULK	506CN	2,096	0.0549
353	185	SPURLOCK	99SPU	613	0.0538
354	352	WEST END	82WED	353	0.0482
355	150	CONROE BULK	575CN	598	0.0385
356	318	TRAVIS	13TRV	31	0.0323
357	301	NORTH END	28NOE	206	0.0291
358	334	WESTSIDE	111WS	427	0.0281
359	#N/A	BROOKS CREEK	270BC	45	0.0222
360	360	GOSLIN	710GL	857	0.0070
361	35	HEARNE	29HRN	322	0.0031
362	372	METRO	717ME	125	0.0000
363	140	SOUTH LIBERTY	714SL	126	0.0000
364	#N/A	TRAVIS	6TRV	28	0.0000
365	261	CEDAR	698CE	26	0.0000
366	248	NORTH END	26NOE	340	0.0000
367	#N/A	MEMORIAL	281ML	22	0.0000
368	212	TRAVIS	11TRV	20	0.0000
368	368	WEST END	83WED	408	0.0637
369	351	SPEEDWAY	917SW	27	0.0000
370	#N/A	West End	81WED	24	0.0000
371	#N/A	Metro	721ME	527	0.0000
372	354	Metro	720ME	493	0.0000
373	#N/A	Conair	573CN	10	0.0000
374	#N/A	JOHNSTOWN	342JT	561	0.0000
375	327	Travis	14TRV	14	0.0000
376	#N/A	SUN WARREN	139SN	10	0.0000

11

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions
 List all Distribution Feeders on Texas System
 With More Than 10 Customers

Total Number of Feeders

376

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
1	121	NECHES	193NE	1,032	915.1676
2	55	CHEEK	166CH	331	766.1782
3	80	CHINA	93CHI	1,215	707.7103
4	#N/A	FORT WORTH	567FT	687	699.8981
5	290	GRIMES	981GR	323	698.8111
6	124	HEARNE	25HRN	228	680.2675
7	#N/A	HIMEX	223HI	2,416	620.0662
8	260	STOWELL	234ST	141	593.9645
9	5	PEE DEE	809PD	1,552	566.7874
10	371	HEARNE	28HRN	26	545.6538
11	179	CRYSTAL	566CR	1,419	545.0620
12	68	RIVTRIN	269RV	2,920	544.4675
13	309	HANKS	24HKS	840	543.3595
14	201	OAK RIDGE	742OK	2,442	518.3726
15	59	SPLENDORA	309SP	1,206	513.1857
16	114	BAYSHORE	213BA	1,605	494.5196
17	325	HIMEX	222HI	172	479.2558
18	#N/A	JOHNSTOWN	544JT	2,360	466.7042
19	4	CLEVELAND	425CV	1,948	462.0241
20	13	TRANSCO	48TCO	178	461.4551
21	191	OAK RIDGE	743OK	1,659	456.8535
22	123	APOLLO	321AP	848	454.4151
23	138	CALVERT	6CAL	1,588	435.9219
24	307	CROWDER	104CD	1,573	433.7241
25	147	CLEVELAND	406CV	1,441	418.8536
26	104	WARREN	506WR	1,380	414.3536
27	329	FEDERAL	801FE	222	411.8964
28	60	CHINA	92CHI	594	405.8519
29	127	HANKAMER	207HA	702	403.1410
30	10	DOUCETTE	569DC	184	395.5652
31	23	LOVELLS LAKE	141LV	717	393.8466
32	204	SILSBEE	463SI	717	387.6123
33	33	CLEVELAND	426CV	2,840	382.3940
34	137	PEE DEE	808PD	1,913	381.3607
35	66	STOWELL	232ST	1,044	379.9684
36	167	APOLLO	320AP	1,417	375.9781
37	207	CONAIR	513CN	1,364	371.4553
38	361	WESTSIDE	112WS	423	348.7045
39	61	NEW CANEY	337NC	544	348.0680
40	287	HIMEX	221HI	102	345.1078
41	326	NAVASOTA	901NA	336	339.6994
42	7	CRYSTAL	570CR	749	334.5808
43	225	MCHALE	112MC	658	332.1003

12

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
44	25	SPLENDORA	307SP	1,606	328.7603
45	85	ADAMS BAYOU	332AD	596	321.2550
46	92	NAVASOTA	905NA	2,271	316.7028
47	107	CORRIGAN BULK	238CR	590	311.0068
48	244	MCDONALD	478MD	614	308.9577
49	#N/A	GOSLIN	701GL	1,157	307.1694
50	339	BAYOU FANNETT	250BY	33	299.5152
51	76	WARREN	592WR	2,042	298.3301
52	160	BAYSHORE	212BA	42	297.9762
53	43	DOBBIN	920DO	1,538	296.4083
54	49	WINFREE	340WN	1,026	290.9903
55	212	ROSEDALE	151RS	1,102	285.3249
56	195	HAMPTON	158HA	1,101	284.5431
57	96	CLEVELAND	405CV	1,697	284.3854
58	98	HANKS	25HKS	899	282.5640
59	117	HUNTSVILLE	600HU	1,775	275.8242
60	72	WALDEN	564WD	5,320	271.6173
61	63	HICKORY RIDGE	341HI	1,503	270.6693
62	143	ELIZABETH	120EL	1,347	266.8040
63	81	MCDONALD	477MD	1,324	265.1601
64	140	DAISETTA	743DA	335	264.9701
65	#N/A	JOHNSTOWN	345JT	1,004	264.0827
66	97	TAMINA	317TA	1,081	263.1887
67	47	BATSON	53BAT	861	262.8269
68	156	SPLENDORA	308SP	2,276	262.7663
69	41	LACON	537LA	1,785	261.9613
70	168	LINDBERGH	40LNB	1,152	259.9679
71	#N/A	NECHES	197NE	145	259.0414
72	50	LONGMIRE	580LM	1,429	258.6046
73	36	CONROE BULK	572CN	1,277	254.7565
74	118	LOVELLS LAKE	142LV	318	254.0409
75	14	NEW CANEY	334NC	4,628	252.8420
76	103	HANKAMER	206HA	580	246.9259
77	46	WALDEN	563WD	1,633	245.0741
78	31	NEW CANEY	333NC	5,598	244.7251
79	32	TEMCO	628TE	349	244.7077
80	29	DAYTON BULK	725DY	1,211	243.1643
81	370	TRAVIS	9TRV	26	241.8846
82	173	EGYPT	550EP	2,143	241.5600
83	293	PORT ACRES SUB	67PTA	577	239.6534
84	253	HUMPHREY	108HM	37	238.5405
85	28	DOUCETTE	570DC	1,099	238.3103
86	183	CROWDER	105CD	885	235.3424
87	37	CHEEK	160CH	1,198	234.4115
88	75	WINSHIRE	240WS	1,087	232.6762
89	22	BEVIL	155BE	3,524	232.5009
90	220	KOLBS	36KOL	1,265	218.4759
91	242	CROCKETT	195CR	1,293	216.2019

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
92	145	LACON	539LA	1,118	215.4991
93	214	SILSBEE	462SI	757	214.9089
94	88	LINDBERGH	42LNB	1,700	214.1076
95	161	MCHALE	113MC	626	213.0927
96	199	DAYTON BULK	726DY	1,472	212.1753
97	190	FRONT STREET	307FR	492	211.3760
98	197	YANKEE DOODLE	22YAN	2,381	211.1420
99	100	TEMCO	627TE	1,007	210.5422
100	346	YANKEE DOODLE	24YAN	336	209.9613
101	323	CENTRAL	131CE	940	205.4830
102	110	MCLEWIS	382MC	736	204.3139
103	170	BAYSHORE	211BA	964	202.8288
104	316	CLEVELAND	403CV	1,475	201.0231
105	146	SOUR LAKE	105SL	1,208	198.1896
106	#N/A	PEE DEE	806PD	1,339	197.8850
107	45	VIDOR	163VD	2,906	197.5933
108	373	Alden Bridge	769AL	1,007	196.9692
109	56	BEVIL	156BE	665	194.7564
110	87	CALVERT	4CAL	2,122	194.5900
111	57	CROCKETT	61CRK	104	191.0865
112	248	TAMINA	598TA	704	190.0028
113	300	OAK RIDGE	740OK	1,256	183.7436
114	129	MANCHESTER	67MAN	1,004	182.5149
115	223	HANKS	22HKS	1,153	181.9922
116	269	JIROU	78JRU	406	181.5099
117	252	YANKEE DOODLE	25YAN	176	178.6477
118	211	STOWELL	233ST	501	177.3353
119	#N/A	FORT WORTH	99FTW	160	176.3563
120	109	DOUCETTE	568DC	491	176.2790
121	177	PORT ACRES SUB	68PTA	1,139	175.9860
122	17	NEW CANEY	335NC	1,588	175.7204
123	52	EASTGATE	781EG	1,113	175.6649
124	86	MANCHESTER	66MAN	1,931	174.2346
125	30	TAMINA	316TA	316	173.4810
126	77	BRIARCLIFF	32BRC	1,296	173.4745
127	256	ELIZABETH	123EL	2,381	172.7677
128	39	OILLA	345OI	1,263	170.1188
129	206	DAYTON BULK	723DY	898	169.3552
130	281	GEORGIA	670GE	324	167.5926
131	149	PORT ACRES BULK	70PAS	787	167.2948
132	304	PANSY	184PS	415	167.1181
133	203	PORT NECHES	46PTN	1,259	166.8872
134	54	RAYWOOD	74RAY	1,131	165.7462
135	175	PANSY	185PS	625	164.2336
136	106	RAYWOOD	73RAY	500	161.5920
137	119	GOSLIN	708GL	2,204	160.7155
138	58	NORTH END	21NOE	1,822	160.0143
139	262	PLANTATION	545PL	1,044	157.7318

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
140	318	NAVASOTA	969NA	812	157.1786
141	336	LINCOLN	15LCN	275	156.9345
142	264	WEST ORANGE	393WO	732	153.7186
143	235	GOSLIN	702GL	1,715	153.6163
144	154	GROVES-EGSI	59GRO	1,673	153.1751
145	15	RIVTRIN	268RV	2,517	151.0890
146	218	KOLBS	34KOL	1,221	150.9779
147	231	ORANGE	351ON	380	149.5184
148	247	CHEEK	165CH	103	149.3786
149	53	SHEAWILL	536SH	1,176	149.2874
150	12	MAGNOLIA AMES	711MG	786	148.8333
151	71	NAVASOTA	904NA	1,213	147.9670
152	67	CALDWELL INDUSTRIAL	138CI	676	144.4719
153	363	Alden Bridge	768AL	3,072	143.7308
154	270	OAK RIDGE	744OK	2,429	142.0963
155	187	AMELIA BULK	182AM	875	140.1406
156	274	FORT WORTH	7FTW	1,332	138.9474
157	189	LOEB	17LOB	861	138.3566
158	343	SPURLOCK	98SPU	520	138.0135
159	315	CROCKETT	65CRK	504	137.8988
160	142	GROVES-EGSI	63GRO	1,363	137.1739
161	285	CONAIR	515CN	2,068	136.8665
162	44	GRIMES	883GR	831	135.3622
163	233	DAISETTA	744DA	761	135.1261
164	240	Alden Bridge	767AL	2,390	135.0527
165	229	Alden Bridge	766AL	1,637	135.0348
166	282	CRYSTAL	567CR	1,234	134.6070
167	341	MCHALE	111MC	572	134.5157
168	328	HUMPHREY	106HM	1,110	134.4117
169	134	DOBBIN	519DO	2,069	133.4766
170	51	KOUNTZE BULK	435KT	47	131.9362
171	356	WESTSIDE	113WS	311	131.5177
172	236	CROWDER	103CD	1,386	127.8449
173	359	CENTRAL	130CE	687	125.7205
174	266	PLANTATION	546PL	819	124.4347
175	320	WALDEN	560WD	625	123.1328
176	62	LACON	540LA	1,479	119.9730
177	237	BEVIL	154BE	2,166	119.0679
178	139	LOEB	18LOB	552	118.9475
179	224	HUNTSVILLE	607HU	3,321	117.7410
180	272	VIRGINIA	129VI	630	117.1937
181	210	CONAIR	514CN	1,939	116.5498
182	202	WYNTEX	634WT	1,218	116.2233
183	279	CORDREY	327CO	1,023	114.6530
184	126	KICKAPOO	251KP	1,265	113.4870
185	108	STONEGATE	91STG	1,251	111.2038
186	198	TAMINA	599TA	395	110.0861
187	228	LAKEVIEW	81LAV	1,272	109.5385

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
188	35	SARATOGA	761SA	422	107.6161
189	234	ECHO	70ECH	1,504	107.5180
190	289	BRIDGE CITY	362BD	1,264	106.8544
191	350	APRIL	591AP	1,502	105.4361
192	9	EGYPT	552EP	470	105.2574
193	133	CENTRAL	132CE	1,751	103.3198
194	78	GOREE	681GR	794	102.0743
195	164	NEW CANEY	336NC	3,576	101.7889
196	295	PARKDALE	171PR	680	101.4294
197	112	HUNTSVILLE	611HU	1,192	98.3859
198	19	Alden Bridge	763AL	2,073	97.6966
199	251	BRIARCLIFF	30BRC	2,345	97.6751
200	24	BRIDGE CITY	363BD	1,933	97.1568
201	261	TYRRELL	37TYR	508	95.8504
202	292	WOODVILLE	594WD	1,203	95.8146
203	#N/A	METRO	722ME	845	95.7467
204	216	GOSLIN	709GL	3,595	95.6929
205	148	GOREE	682GR	1,046	94.0163
206	#N/A	FRONT STREET	310FR	515	93.5922
207	84	BRIARCLIFF	31BRC	869	90.9816
208	297	CROCKETT	64CRK	1,094	89.3519
209	217	ADAMS BAYOU	330AD	144	88.3958
210	158	TANGLEWOOD	134TG	2,323	87.1386
211	301	GROVES-EGSI	61GRO	940	86.6926
212	284	MAPLE	90MPL	368	85.9891
213	219	LINCOLN	16LCN	338	85.7870
214	162	WINSHIRE	241WS	1,022	83.2456
215	255	DAYTON BULK	727DY	757	83.1664
216	21	KOUNTZE BULK	432KT	824	83.0716
217	101	WEST END	86WED	964	82.8174
218	64	CLEVELAND	404CV	1,669	81.0947
219	40	LILLARD	490LI	299	80.0167
220	89	GRIMES	982GR	698	78.3166
221	135	ELIZABETH	122EL	975	77.9364
222	163	VIDOR	162VD	1,828	77.8370
223	113	VIRGINIA	131VI	1,402	75.9351
224	116	HUMPHREY	107HM	1,962	75.6075
225	184	CONAIR	512CN	1,238	74.9063
226	185	VIWAY	682VI	1,829	73.8956
227	90	WINFREE	342WN	361	73.5540
228	239	APRIL	590AP	1,505	73.3774
229	232	AMELIA BULK	181AM	1,663	72.6584
230	122	NORTH SILSBEE	472NS	307	72.3127
231	181	Alden Bridge	765AL	744	71.9731
232	125	DAYTON BULK	724DY	2,141	71.8104
233	#N/A	JOHNSTOWN	343JT	1,488	70.1915
234	193	TANGLEWOOD	137TG	1,528	69.4234
235	155	CHEEK	159CH	536	69.1660

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
236	176	MCDONALD	476MD	1,003	69.0808
237	34	MCDONALD	479MD	955	68.1194
238	16	CONROE BULK	577CN	208	67.9231
239	345	CORRIGAN BULK	239CR	492	67.3537
240	130	PANORAMA	525PA	1,315	66.7802
241	238	VIDOR	164VD	855	66.7088
242	305	JIROU	75JRU	66	66.1667
243	306	STOWELL	231ST	903	65.9967
244	208	WYNTEX	632WT	865	65.0532
245	128	VIRGINIA	130VI	795	63.3849
246	102	AMELIA BULK	180AM	1,306	63.3499
247	213	Alden Bridge	762AL	3,807	62.6953
248	105	PORT ACRES SUB	69PTA	459	60.3224
249	115	NEW CANEY	304NC	1,222	59.7103
250	194	MCLEWIS	380MC	2,245	59.5216
251	153	FLETCHER	457FL	1,447	59.1824
252	11	FLETCHER	456FL	808	58.6696
253	241	VIWAY	681VI	951	57.6141
254	226	CROCKETT	60CRK	217	56.8433
255	215	SHEAWILL	535SH	661	56.7716
256	157	LUMBERTON	441LU	3,597	56.4665
257	180	WOODVILLE	593WD	729	56.2702
258	3	WINFREE	341WN	693	55.9553
259	311	ECHO	73ECH	788	55.5406
260	277	CONAIR	511CN	1,454	52.8989
261	246	LONGMIRE	581LM	1,846	52.6029
262	131	MAYHAW	671MA	1,720	52.2483
263	222	LONGMIRE	583LM	1,271	52.2046
264	303	ORANGE	350ON	869	52.0863
265	205	CORDREY	325CO	1,349	51.9726
266	268	HUNTSVILLE	610HU	1,872	51.5059
267	298	PARKDALE	176PR	532	51.2011
268	141	CORDREY	324CO	1,532	51.1619
269	48	FORT WORTH	12FTW	1,619	50.1013
270	263	ECHO	72ECH	506	49.5217
271	151	CONROE BULK	507CN	1,982	49.0499
272	26	HARDIN	35HDN	753	48.8911
273	276	LINDBERGH	43LNB	752	48.7008
274	338	WEST ORANGE	392WO	664	47.9864
275	365	NORTH END	27NOE	162	47.4074
276	230	BRIDGE CITY	361BD	1,072	47.2584
277	265	WEST END	88WED	769	47.2276
278	152	ROSEDALE	153RS	881	46.6901
279	6	LONGMIRE	582LM	815	46.5951
280	334	VIRGINIA	132VI	609	46.1757
281	73	HANKS	23HKS	1,288	45.8657
282	348	GOSLIN	707GL	708	44.7684
283	182	ROSEDALE	152RS	558	44.2903

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
284	302	SOUR LAKE	104SL	311	44.1190
285	18	OAK RIDGE	745OK	233	43.5064
286	74	GOSLIN	703GL	1,662	42.5945
287	165	LACON	538LA	1,239	41.6134
288	317	CENTRAL	133CE	1,581	40.9633
289	331	GOSLIN	705GL	864	40.3079
290	332	APRIL	592AP	1,047	40.3066
291	372	ROSEDALE	150RS	98	39.4490
292	278	CROWDER	102CD	2,225	38.8364
293	95	MCLEWIS	381MC	1,151	38.6003
294	250	YANKEE DOODLE	23YAN	633	37.7062
295	27	METRO	719ME	1,434	37.5251
296	159	ELIZABETH	121EL	1,149	37.2811
297	280	STONEGATE	90STG	1,030	37.0534
298	8	NORTH SILSBEE	471NS	1,093	36.5764
299	69	CONROE BULK	574CN	1,398	36.0122
300	99	KOLBS	35KOL	1,105	35.6172
301	79	WEST END	85WED	520	35.3923
302	186	CORDREY	326CO	1,139	34.9526
303	310	GROVES-EGSI	62GRO	1,505	33.0126
304	111	METRO	716ME	1,860	32.7140
305	#N/A	KOUNTZE	451KT	1,060	32.1123
306	314	MAPLE	91MPL	295	31.3797
307	342	PORT NECHES	45PTN	921	31.3029
308	267	TANGLEWOOD	135TG	510	31.1490
309	273	STONEGATE	92STG	1,988	31.0644
310	321	OAK RIDGE	741OK	739	29.9783
311	196	VIDOR	161VD	611	29.8576
312	335	SILSBEE	461SI	513	29.4288
313	243	HUNTSVILLE	608HU	3,176	28.9713
314	174	ECHO	71ECH	680	28.0353
315	308	LONGMIRE	584LM	1,337	27.0307
316	42	ORANGE	352ON	928	26.1961
317	349	NORTH END	29NOE	361	25.1053
318	94	TANGLEWOOD	136TG	614	24.4430
319	294	SOMERVILLE	127SO	428	24.1472
320	286	MCHALE	110MC	993	24.0262
321	245	WEST END	80WED	451	23.9911
322	178	LAKEVIEW	80LAV	712	21.9298
323	291	CORDREY	320CO	90	21.4778
324	352	CONROE BULK	576CN	898	20.5200
325	364	METRO	718ME	867	20.2826
326	188	STONEGATE	93STG	1,658	20.1460
327	353	CORDREY	321CO	55	18.8000
328	169	CONAIR	516CN	418	18.2081
329	322	SOMERVILLE	126SO	826	17.6804
330	337	TESCO	36TSC	81	16.3704
331	376	Alden Bridge	764AL	1,433	15.7676

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
332	299	BRIDGE CITY	360BD	1,056	15.6998
333	254	TYRRELL	38TYR	43	14.8837
334	171	CONROE BULK	505CN	826	10.7022
335	227	ADAMS BAYOU	331AD	213	10.6620
336	200	BRIARCLIFF	33BRC	303	10.4356
337	319	KOLBS	37KOL	694	10.3127
338	369	WEST END	87WED	19	10.1053
339	296	SPURLOCK	99SPU	613	9.8564
340	288	CROCKETT	198CR	213	9.7183
341	333	FRONT STREET	308FR	379	8.5646
342	271	CONROE BULK	506CN	2,096	8.2347
343	249	LINDBERGH	41LNB	308	8.0130
344	257	DAISETTA	741DA	160	7.9688
345	136	GOSLIN	706GL	1,458	7.5940
346	313	GOSLIN	704GL	1,674	7.1511
347	358	WEST END	82WED	353	6.0397
348	368	WEST END	83WED	408	5.8211
349	344	NORTH END	28NOE	206	5.3786
350	312	JIROU	76JRU	199	5.1658
351	283	CROCKETT	63CRK	29	3.9310
352	330	WESTSIDE	111WS	427	3.3162
353	166	WYNTEX	633WT	562	2.7384
354	351	TRAVIS	13TRV	31	2.6774
355	#N/A	BROOKS CREEK	270BC	45	2.3778
356	360	MEMORIAL	280ML	325	2.2246
357	150	METRO	723ME	415	2.1928
358	259	CONROE BULK	575CN	598	1.8445
359	355	GOSLIN	710GL	857	1.2742
360	362	JIROU	77JRU	345	1.0029
361	20	HEARNE	29HRN	322	0.2640
362	375	METRO	717ME	125	0.0000
363	144	SOUTH LIBERTY	714SL	126	0.0000
364	#N/A	TRAVIS	6TRV	28	0.0000
365	258	CEDAR	698CE	26	0.0000
366	340	NORTH END	26NOE	340	0.0000
367	#N/A	MEMORIAL	281ML	22	0.0000
368	324	TRAVIS	11TRV	20	0.0000
369	357	SPEEDWAY	917SW	27	0.0000
370	#N/A	West End	81WED	24	0.0000
371	#N/A	Metro	721ME	527	0.0000
372	354	Metro	720ME	493	0.0000
373	#N/A	Conair	573CN	10	0.0000
374	#N/A	JOHNSTOWN	342JT	561	0.0000
375	347	Travis	14TRV	14	0.0000
376	#N/A	SUN WARREN	139SN	10	0.0000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2009 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	16.90%
Vegetation	18.81%
Animals and Birds	3.98%
People (Including cars and farm equip)	14.74%
Utility-owned Equipment	32.34%
Other	6.71%
Unknown	6.53%
	100.00%