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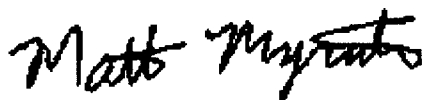
Project No. 37855
Filing Clerk
Public Utility Commission of Texas
P.O. Box 13326
Austin, TX 78711-3326

Dear Sir or Madam:

Enclosed is the five printed and on electronic copy of the 2010 Annual Service Quality Report for Cap Rock Energy. Please let me know if I can be of further assistance.

Sincerely,

Cap Rock Energy



Matt Myrick
Technical Services Manager

MM

Enclosure

§25.52. -- Reliability and Continuity of Service.

<http://www.puc.state.tx.us/rules/subrules/electric/25.52/25.52.doc>

Application. This section applies to all electric utilities as defined by the Public Utility Regulatory Act (PURA) §31.002(6) and all transmission and distribution utilities as defined by PURA §31.002(19). The term "utility" as used in this section shall mean an electric utility and a transmission and distribution utility.

Public Utility Regulatory Act §31.002

<http://www.puc.state.tx.us/rules/statutes/index.cfm>

DEFINITIONS.

The term "Electric utility" does not include a municipally owned utility or an electric cooperative.

Information typed in highlighted cells will appear on following sheets.

Type Name of Utility in the Cell Below

Utility:

Cap Rock Energy

Type Total Number of Distribution Feeders in the Cell Below

Feeders:

90

Due:

February 12, 2010

File:

**Five Printed Copies and
One Electronic Copy of This Excel File**

Project:

37855

Address:

**Attn: Filing Clerk
Public Utility Commission of Texas
P.O. Box 13326
Austin, Texas 78711-3326**

If you have any questions, please contact:

Larry Reed
Infrastructure & Reliability Division
Commission Staff

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512 936 7357

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512 936 7328

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<mailto:larry.reed@puc.state.tx.us>

Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2009 Reporting Year

Cap Rock Energy

Project 37855

Service Quality Report to the Public Utility Commission of Texas

Cap Rock Energy

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2009	1.28	0.06	0.08	0.05	0.23	0.11	0.16	0.21	0.12	0.06	0.05	0.02	0.12
Scheduled 2009	0.16	0.05	0.01	0.00	0.01	0.03	0.01	0.03	0.00	0.00	0.02		
Outside Causes 2009	0.71	0.15		0.01	0.01	0.12	0.08	0.03	0.19	0.08	0.00		0.02
Major Events 2009													

Service Quality Report to the Public Utility Commission of Texas

Cap Rock Energy

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced	150.98	4.51	6.41	4.78	29.08	10.54	16.78	20.95	13.46	7.15	13.47	1.77	22.08
2009													
Scheduled	7.76	2.09	0.86	0.07	0.55	0.60	0.33	2.87	0.09	0.01	0.28		
2009													
Outside Causes	46.05	10.40		2.19	1.02	3.56	2.66	0.64	6.58	18.65	0.01		0.33
2009													
Major Events													
2009													

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

90

Add or Delete Rows as Necessary

Cap Rock Energy

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
1	5	3852	4	930	5.056989
2	73	1646	2	378	4.108466
3	63	1646	1	323	4.034056
4	32	2850	3	226	3.933628
5	3	2168	3	319	3.448276
6	76	566	2	15	3.133333
7	16	3852	3	913	2.934283
8	38	162	5	134	2.910448
9	31	5500	2	653	2.592649
10	11	2850	5	226	2.561947
11	84	2664	5	254	2.527559
12	68	2372	5	543	2.486188
13	26	1956	1	97	2.463918
14	54	2664	4	101	2.356436
15	57	274	1	307	2.355049
16	69	1360	4	1098	2.306922
17	90	5600	2	32	2.1875
18	67	2478	4	172	2.186047
19	39	5800	2	708	2.135593
20	74	162	1	192	2.088542
21	34	1646	3	468	1.995726
22	21	1440	1	126	1.984127
23	23	1276	1	671	1.926975
24	46	2372	4	203	1.881773
25	89	5800	3	184	1.798913
26	36	162	2	109	1.733945
27	24	4084	1	1007	1.657398
28	50	1956	2	81	1.641975
29	8	2478	1	367	1.585831
30	12	5100	2	405	1.511111
31	18	2058	2	191	1.465969
32	45	5600	1	277	1.379061
33	59	5800	1	506	1.363636
34	7	4780	5	766	1.325065
35	17	4084	2	1179	1.323155
36	9	1646	4	211	1.322275
37	66	2478	2	267	1.284644
38	13	1276	6	456	1.239035
39	86	2058	4	285	1.238596
40	64	2372	1	759	1.234519
41	72	566	5	422	1.222749
42	70	1440	2	116	1.163793
43	55	1360	1	772	1.138601

Service Quality Report to the Public Utility Commission of Texas

Cap Rock Energy

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
44	41	162	3	81	1.074074
45	37	2254	3	985	1.055838
46	60	5100	1	747	1.024096
47	56	5100	3	314	1.003185
48	48	5200	1	222	0.824324
49	88	5500	1	312	0.74359
50	49	4780	3	933	0.70418
51	53	2168	1	420	0.702381
52	6	2478	3	108	0.694444
53	35	5700	2	156	0.692308
54	87	2664	2	48	0.6875
55	81	5100	4	181	0.662983
56	62	1276	3	649	0.633282
57	10	2168	2	369	0.609756
58	75	566	4	630	0.593651
59	30	2664	1	123	0.552846
60	25	2254	4	789	0.542459
61	52	2168	4	804	0.518657
62	43	2254	2	1060	0.514151
63	77	5200	2	178	0.483146
64	2	1276	2	443	0.476298
65	42	1956	3	112	0.473214
66	47	4780	4	509	0.471513
67	20	5300	3	179	0.418994
68	58	3852	1	797	0.409034
69	83	2478	5	28	0.392857
70	29	5300	1	462	0.387446
71	28	162	4	162	0.37037
72	27	2058	1	349	0.369628
73	15	2372	3	448	0.34375
74	44	3852	2	389	0.323907
75	85	1360	6	912	0.319079
76	61	2168	5	173	0.317919
77	91	1360	3	497	0.315895
78	40	2372	2	251	0.310757
79	51	1440	3	753	0.300133
80	1	2254	1	288	0.288194
81	82	1360	2	331	0.283988
82	22	5300	2	624	0.248397
83	71	2664	3	349	0.246418
84	80	274	5	502	0.243028
85	79	274	4	875	0.152
86	19	2058	3	442	0.151584
87	78	2850	1	448	0.138393
88	33	5700	1	227	0.101322
89	14	2254	5	33	0.060606
90	92	1276	4	67	0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

90

Add or Delete Rows as Necessary

Cap Rock Energy

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
1	10	3852	4	930	859.319352
2	24	3852	3	913	453.663744
3	77	566	2	15	452.66664
4	69	1646	1	323	443.458203
5	71	2372	1	759	437.040842
6	11	2168	3	319	432.940435
7	65	162	1	192	423.531248
8	80	2058	4	285	420.066666
9	84	2664	5	254	392.212597
10	48	2664	4	101	390.554453
11	75	1646	2	378	313.65079
12	53	2478	4	172	312.081393
13	44	162	2	109	289.844036
14	26	2850	3	226	287.880529
15	61	2372	5	543	268.572741
16	43	2254	3	985	248.731979
17	89	5800	3	184	232.168478
18	25	5500	2	653	227.032158
19	28	162	5	134	223.052236
20	1	2168	2	369	218.113817
21	57	2478	2	267	211.176027
22	33	1956	1	97	205.432987
23	9	5100	2	405	193.486418
24	90	5600	2	32	189.718742
25	2	2478	1	367	184.613075
26	55	5800	1	506	184.316203
27	12	2850	5	226	181.584068
28	42	2168	1	420	181.154759
29	35	1646	3	468	169.754271
30	16	2058	2	191	168.455495
31	47	1956	2	81	168.098763
32	22	5800	2	708	162.185027
33	41	2372	4	203	160.891622
34	6	1646	4	211	156.175352
35	54	5600	1	277	152.794221
36	64	566	4	630	151.785712
37	23	1440	1	126	139.341267
38	66	566	5	422	134.381514
39	70	274	1	307	127.752442
40	34	1276	1	671	124.95976
41	79	1360	4	1098	124.813296
42	40	4084	1	1007	114.110227
43	88	5500	1	312	108.006408

Service Quality Report to the Public Utility Commission of Texas

Cap Rock Energy

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
44	29	4084	2	1179	101.295164
45	13	2478	3	108	96.064812
46	83	2664	2	48	90.749994
47	36	3852	1	797	86.986196
48	85	5100	4	181	79.276242
49	63	4780	3	933	79.026794
50	56	5200	1	222	71.734233
51	72	5200	2	178	67.949436
52	59	1360	1	772	67.053108
53	39	2168	4	804	66.165421
54	21	162	4	162	63.777776
55	38	2372	2	251	63.77689
56	50	5100	3	314	63.515921
57	31	2664	1	123	61.325199
58	58	5700	2	156	58.294869
59	73	1276	3	649	58.218796
60	68	5100	1	747	57.184737
61	27	2058	1	349	56.23782
62	32	2254	4	789	55.480353
63	20	5300	1	462	55.041124
64	15	2372	3	448	54.537943
65	30	4780	5	766	54.473889
66	37	1956	3	112	51.705356
67	49	2254	2	1060	50.485848
68	60	4780	4	509	50.239685
69	17	3852	2	389	48.233931
70	51	1440	2	116	44.896551
71	19	1276	6	456	40.361841
72	87	1360	6	912	38.436403
73	45	2168	5	173	38.138725
74	74	2850	1	448	37.819196
75	52	162	3	81	36.925924
76	82	1360	2	331	33.824773
77	4	1276	2	443	33.627538
78	8	5300	3	179	29.8324
79	67	1440	3	753	25.511288
80	7	5300	2	624	25.080127
81	14	2058	3	442	21.934388
82	91	1360	3	497	21.885311
83	3	2254	1	288	19.847221
84	46	5700	1	227	18.154184
85	76	274	5	502	18.129482
86	86	2478	5	28	17.142855
87	78	2664	3	349	15.449856
88	81	274	4	875	14.893713
89	18	2254	5	33	2.999998
90	92	1276	4	67	0

Service Quality Report to the Public Utility Commission of Texas

Cap Rock Energy

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2009 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	61.02%
Vegetation	1.99%
Animals and Birds	7.69%
People (Including cars and farm equip)	2.43%
Utility-owned Equipment	22.16%
Other	0.16%
Unknown	4.55%