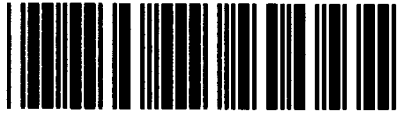




Control Number: 37855



Item Number: 2

Addendum StartPage: 0

Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2009 Reporting Year

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Austin Energy

Project 37855

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
System SAIFI													
Forced													
2009	0.7911	0.0604	0.0759	0.0114	0.0763	0.0534	0.0961	0.0530	0.0760	0.1202	0.0678	0.0214	0.0792
Scheduled													
2009	0.0200	0.0013	0.0010	0.0011	0.0016	0.0015	0.0018	0.0014	0.0031	0.0017	0.0023	0.0015	0.0017
Outside Causes													
2009	0.11	0.00	0.00	0.00	0.00	0.01	0.01	0.04	0.02	0.01	0.00	0.00	0.01
Major Events													
2009	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

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Service Quality Report to the Public Utility Commission of Texas

Austin Energy

	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
System SAIDI													
Forced													
2009	62.57	3.72	4.20	1.25	5.84	2.49	10.00	3.48	8.33	7.83	4.98	1.52	8.94
Scheduled													
2009	2.48	0.13	0.13	0.16	0.19	0.15	0.24	0.14	0.42	0.21	0.25	0.22	0.21
Outside Causes													
2009	7.68	0.00	0.00	0.00	0.19	0.46	1.22	4.22	0.45	0.73	0.00	0.00	0.41
Major Events													
2009	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

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Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

253

Add or Delete Rows as Necessary

Austin Energy

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
1	12	Sprinkle	SK03	1294	5.09
2	197	Daffin Gin	DG01	3531	4.15
3	25	Wheless Lane	WL04	2025	3.42
4	58	Austin Dam	AD02	905	3.21
5	30	Lakeway	LW02	3709	3.18
6	4	Seaholm Plant	SP12	3088	3.11
7	179	Commons Ford	CF07	1842	3.07
8	93	Grove	GR07	2695	2.77
9	152	Warren	WA02	448	2.68
10	157	Austin Dam	AD01	1338	2.45
11	56	Carson Creek	CC05	1836	2.45
12	3	Slaughter Lane	SL01	3419	2.37
13	8	Northland	NL11	1890	2.34
14	185	Oak Hill	OH09	2424	2.31
15	122	Jett	JE02	1499	2.23
16	219	Hi-Cross	HC08	2309	2.22
17	73	Steck	ST06	998	2.19
18	159	Williamson	WI09	1700	2.10
19	21	Walnut Creek	WC08	1807	2.08
20	255	Trading Post	TP06	1350	2.07
21	193	Cameron	CM07	2476	2.06
22	246	Cameron	CM03	1009	2.04
23	201	Summit	SU09	11	2.00
24	207	Howard Lane	HL03	808	1.96
25	72	Warren	WA01	2822	1.92
26	160	Jollyville	JV01	1672	1.82
27	191	Lakeshore	LS02	308	1.81
28	66	Salem Walk	SW08	2054	1.77
29	164	Seaholm Plant	SP01	2343	1.67
30	41	Warren	WA04	488	1.65
31	116	Steck	ST07	2815	1.62
32	97	Fiskville	FV03	3714	1.60
33	136	Fiesta	FI01	4513	1.59
34	96	Magnesium	MP05	1925	1.59
35	147	Hamilton	HM10	242	1.49
36	10	Angus Valley	AG04	2658	1.47
37	103	Kingsbury	KB04	1029	1.46
38	137	Hidden Valley	HV04	2307	1.46
39	62	Fiskville	FV05	2687	1.44
40	not in service	Justin Lane	JL06	920	1.41
41	105	Cardinal Lane	CL10	1684	1.40
42	100	Austin Dam	AD06	903	1.37
43	127	Northland	NL14	744	1.32

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
44	138	Salem Walk	SW07	2366	1.32
45	29	Austin Dam	AD05	2349	1.30
46	220	Kingsbury	KB05	484	1.27
47	87	Cameron	CM09	1739	1.27
48	not in service	Justin Lane	JL04	2142	1.26
49	31	McNeil	MC06	2623	1.26
50	115	Barton	BA03	2118	1.25
51	81	Seaholm Plant	SP10	508	1.25
52	177	McNeil	MC08	1989	1.24
53	225	Carson Creek	CC02	513	1.24
54	118	Wheless Lane	WL08	2026	1.23
55	20	Steck	ST03	2058	1.23
56	83	Magnesium	MP07	3418	1.23
57	241	Howard Lane	HL02	1412	1.23
58	168	Dessau	DE03	4736	1.22
59	108	Wheless Lane	WL02	1620	1.18
60	132	Angus Valley	AG05	2012	1.17
61	86	Steck	ST02	1364	1.15
62	259	Grove	GR08	3623	1.15
63	123	Jollyville	JV05	642	1.14
64	90	Salem Walk	SW04	1898	1.14
65	48	Hidden Valley	HV05	520	1.13
66	216	Steck	ST04	2719	1.13
67	181	Brodie Lane	BL08	2893	1.13
68	142	Fiesta	FI04	1363	1.12
69	163	Hi-Cross	HC01	3111	1.11
70	57	Oak Hill	OH05	2582	1.10
71	98	Wheless Lane	WL05	776	1.08
72	228	Barton	BA09	1880	1.08
73	131	Cardinal Lane	CL04	1081	1.07
74	239	Hi-Cross	HC03	1758	1.07
75	9	Cardinal Lane	CL01	1016	1.06
76	15	Bee Creek	BC08	685	1.05
77	45	Sprinkle	SK01	974	1.04
78	205	Barton	BA02	325	1.02
79	134	Lakeway	LW04	702	1.02
80	128	Barton	BA11	1954	1.02
81	27	Summit	SU13	2795	1.01
82	85	Summit	SU04	1897	1.00
83	not in service	Patton Lane	PL10	1167	1.00
84	101	Burleson	BU09	2542	0.98
85	91	Daffin Gin	DG02	54	0.96
86	203	Hamilton	HM01	1393	0.92
87	150	Kingsbury	KB06	2774	0.86
88	158	Cameron	CM01	359	0.82
89	149	Central Austin	CA02	2457	0.80
90	180	Central Austin	CA04	474	0.79
91	144	Warren	WA05	634	0.76

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Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
92	146	Fiesta	FI05	1910	0.75
93	not in service	Justin Lane	JL01	1162	0.69
94	113	Hi-Cross	HC04	2158	0.65
95	28	Sprinkle	SK05	139	0.63
96	183	Fiesta	FI02	889	0.62
97	165	Central Austin	CA05	2331	0.60
98	112	Warren	WA06	662	0.59
99	170	Magnesium Plant	MP06	3340	0.59
100	141	Hamilton	HM11	2380	0.58
101	125	Lakeshore	LS04	1347	0.57
102	256	Burleson	BU03	2093	0.57
103	227	Carson Creek	CC03	1126	0.54
104	94	Sprinkle	SK06	500	0.54
105	63	Bergstrom	BE02	310	0.54
106	1	Northland	NL15	2491	0.53
107	74	Northland	NL01	1744	0.53
108	126	Howard Lane	HL06	1640	0.53
109	88	Cardinal Lane	CL09	825	0.51
110	106	Cardinal Lane	CL02	2812	0.51
111	79	Oak Hill	OH07	1027	0.50
112	75	Bee Creek	BC03	1452	0.50
113	39	Patton Lane	PL11	1039	0.49
114	32	Steck	ST05	1111	0.48
115	194	Hi-Cross	HC11	2579	0.48
116	52	Cameron	CM05	535	0.47
117	202	Carson Creek	CC06	24	0.46
118	13	Northland	NL02	1291	0.45
119	67	Hamilton	HM09	686	0.44
120	71	Barton	BA04	804	0.43
121	237	McNeil	MC01	660	0.42
122	84	Central Austin	CA01	1040	0.42
123	24	Wheless Lane	WL06	1772	0.41
124	199	Bee Creek	BC09	815	0.41
125	50	Northland	NL12	401	0.38
126	107	Northwest	NW03	1695	0.37
127	22	Cardinal Lane	CL11	1213	0.37
128	148	Commons Ford	CF02	1209	0.37
129	80	Lakeshore	LS01	1369	0.36
130		Justin Lane	JL03	1474	0.35
131	130	Summit	SU01	180	0.35
132	140	Bergstrom	BE05	1718	0.35
133	110	Jett	JE03	1054	0.34
134	69	Hamilton	HM08	1007	0.34
135	95	Seaholm Plant	SP08	2649	0.33
136	44	Burleson	BU01	1532	0.33
137	231	Angus Valley	AG02	1206	0.33

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
138	99	Kingsbury	KB03	2530	0.33
139	188	Commons Ford	CF05	838	0.32
140	198	Seaholm Plant	SP07	285	0.31
141	187	Summit	SU15	455	0.28
142	161	Walnut Creek	WC07	1260	0.27
143	77	Bee Creek	BC05	1975	0.27
144	196	Magnesium Plant	MP03	1023	0.27
145	212	Hamilton	HM05	2725	0.26
146	76	Summit	SU02	1958	0.26
147	229	Cardinal Lane	CL08	1833	0.24
148	233	Hi-Cross	HC07	1757	0.24
149	60	Northland	NL08	2384	0.23
150	68	Fiskville	FV04	3312	0.22
151	121	Slaughter Lane	SL04	1886	0.22
152	119	Summit	SU06	322	0.22
153	247	Slaughter Lane	SL08	889	0.21
154	155	Cardinal Lane	CL12	1693	0.21
155	250	Lakeway	LW06	925	0.20
156	215	Pedernales	PE01	1628	0.20
157	19	Jollyville	JV03	1409	0.20
158	211	Brodie Lane	BL04	2363	0.20
159	114	Wheless Lane	WL07	2465	0.20
160	208	Hamilton	HM04	691	0.19
161	23	Warren	WA03	670	0.19
162	200	Walnut Creek	WC10	2529	0.19
163	248	Barton	BA05	992	0.19
164	7	Salem Walk	SW01	2431	0.19
165	145	Jett	JE06	233	0.17
166	111	Jollyville	JV04	935	0.17
167	82	Seaholm Plant	SP09	1064	0.17
168	175	Oak Hill	OH06	1790	0.17
169	35	Trading Post	TP01	949	0.17
170	109	Hidden Valley	HV01	1922	0.16
171	46	Howard Lane	HL05	1475	0.16
172	37	Brodie Lane	BL01	2489	0.15
173	49	Oak Hill	OH02	1682	0.15
174	5	Salem Walk	SW05	2267	0.15
175	190	Brodie Lane	BL06	2199	0.15
176	178	Steck	ST08	765	0.15
177	2	Howard Lane	HL01	2123	0.15
178	not in service	Met	MT10	69	0.14
179	172	Commons Ford	CF04	1753	0.14
180	53	Riverplace	RP04	1118	0.14
181	135	McNeil	MC11	735	0.14
182	210	Wheless Lane	WL01	1859	0.14

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
183	258	Commons Ford	CF09	1019	0.13
184	242	Angus Valley	AG03	1209	0.13
185	18	Pedernales	PE07	2758	0.13
186	92	Pedernales	PE06	2944	0.12
187	195	Magnesium Plant	MP09	1049	0.12
188	117	Pedernales	PE04	1788	0.11
189	40	Salem Walk	SW02	3394	0.11
190	151	Kingsbury	KB01	1255	0.11
191	217	Northland	NL13	1639	0.11
192	43	Hamilton	HM03	764	0.11
193	167	Slaughter Lane	SL09	1975	0.11
194	213	Burleson	BU06	3108	0.11
195	192	Hi-Cross	HC10	2604	0.11
196	124	Seaholm Plant	SP11	1222	0.10
197	120	Hi-Cross	HC02	527	0.10
198	16	Onion Creek	OC02	1577	0.10
199	154	Barton	BA10	534	0.09
200	224	Bergstrom	BE06	314	0.09
201	171	Williamson	WI02	1784	0.08
202	129	Jett	JE05	903	0.08
203	236	Pedernales	PE03	1404	0.07
204	206	Brodie Lane	BL02	2464	0.07
205	240	Jett	JE04	1343	0.07
206	169	Williamson	WI01	2258	0.07
207	173	Williamson	WI06	2707	0.07
208	209	Hi-Cross	HC06	1898	0.07
209	234	Slaughter Lane	SL02	1700	0.07
210	214	Magnesium Plant	MP02	4005	0.07
211	143	Slaughter Lane	SL05	2300	0.06
212	223	Pedernales	PE05	822	0.06
213	226	Bergstrom	BE03	720	0.06
214	166	Patton Lane	PL02	2384	0.06
215	162	Howard Lane	HL04	836	0.06
216	156	Cameron	CM04	1507	0.06
217	182	Trading Post	TP02	1548	0.06
218	257	Oak Hill	OH08	1307	0.06
219	261	Patton Lane	PL03	1837	0.05
220	230	McNeil	MC02	2333	0.05
221	184	Williamson	WI04	3932	0.05
222	235	Williamson	WI08	2374	0.04
223	33	Lakeway	LW03	813	0.04
224	174	McNeil	MC10	108	0.04
225	55	Bergstrom	BE04	61	0.03
226	153	Techridge	TR03	1867	0.03
227	189	Oak Hill	OH03	554	0.03

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
228	26	Techridge	TR02	3197	0.03
229	133	Salem Walk	SW06	1120	0.03
230	14	Onion Creek	OC04	2117	0.02
231	not in service	Jett	JE01	45	0.02
232	244	Trading Post	TP05	265	0.02
233	249	Hidden Valley	HV02	522	0.02
234	not in service	Hamilton	HM06	356	0.02
235	6	Dessau	DE01	1887	0.02
236	34	Seaholm Plant	SP02	1510	0.02
237	238	Burleson	BU04	268	0.01
238	186	McNeil	MC05	3285	0.01
239	17	Lakeshore	LS06	497	0.01
240	not in service	McNeil	MC07	758	0.01
241	not in service	Cameron	CM10	1507	0.01
242	89	Daffin Gin	DG04	312	0.01
243	254	Jollyville	JV08	1211	0.01
244	36	Techridge	TR07	813	0.01
245	245	Burleson	BU07	418	0.01
246	not in service	Dessau	DE24	1939	0.01
247	not in service	Dessau	DE22	3722	0.01
248	262	Williamson	WI10	1728	0.01
249	42	Riverplace	RP05	884	0.00
250	not in service	Techridge	TR08	632	0.00
251	54	Jollyville	JV07	1926	0.00
252	176	Cardinal Lane	CL07	1023	0.00
253	243	Brodie Lane	BL07	2276	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

253

Add or Delete Rows as Necessary

Austin Energy

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
1	110	Jett	JE02	1499	426.45
2	12	Austin Dam	AD02	905	345.26
3	34	Slaughter Lane	SL01	3419	305.07
4	185	Austin Dam	AD01	1338	301.33
5	192	Daffin Gin	DG01	3531	279.68
6	211	Howard Lane	HL03	808	278.49
7	25	Seaholm Plant	SP12	3088	271.18
8	156	Commons Ford	CF07	1842	240.78
9	183	Oak Hill	OH09	2424	230.69
10	54	Wheless Lane	WL04	2025	219.43
11	189	Lakeshore	LS02	308	214.17
12	124	Seaholm Plant	SP10	508	212.36
13	74	Magnesium	MP05	1925	209.28
14	102	Sprinkle	SK03	1294	207.80
15	52	Warren	WA01	2822	205.07
16	115	Austin Dam	AD06	903	203.02
17	5	Warren	WA04	488	193.88
18	76	Salem Walk	SW08	2054	192.24
19	26	Northland	NL11	1890	192.08
20	111	Seaholm Plant	SP01	2343	189.83
21	151	Warren	WA02	448	173.79
22	94	Cameron	CM09	1739	171.04
23	39	Austin Dam	AD05	2349	166.50
24	214	Summit	SU09	11	159.00
25	251	Trading Post	TP06	1350	148.68
26	22	Carson Creek	CC05	1836	147.09
27	154	Jollyville	JV01	1672	144.41
28	157	Williamson	WI09	1700	144.17
29	212	Hamilton	HM01	1393	140.31
30	11	Lakeway	LW02	3709	138.19
31	2	Bee Creek	BC08	685	123.81
32	186	Kingsbury	KB06	2774	123.53
33	163	Hidden Valley	HV05	520	122.98
34	68	Cardinal Lane	CL10	1684	120.31
35	30	Cameron	CM05	535	119.93
36	170	McNeil	MC08	1989	115.84
37	64	Steck	ST05	1111	110.06
38	246	Howard Lane	HL02	1412	110.04
39	131	Hamilton	HM10	242	109.55
40	257	Grove	GR08	3623	106.12
41	28	Sprinkle	SK06	500	106.12
42	55	Daffin Gin	DG02	54	104.78
43	78	Lakeshore	LS04	1347	104.52

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
44	158	Central Austin	CA04	474	103.55
45	60	Northland	NL01	1744	103.41
46	71	Bee Creek	BC03	1452	101.73
47	221	Hi-Cross	HC08	2309	101.61
48	200	Bee Creek	BC09	815	101.01
49	175	Cameron	CM01	359	100.71
50	177	Central Austin	CA02	2457	97.06
51	9	Walnut Creek	WC08	1807	94.96
52	143	Steck	ST07	2815	92.68
53	not in service	Justin Lane	JL06	920	92.12
54	97	Summit	SU01	180	91.24
55	37	Bee Creek	BC05	1975	90.79
56	96	Grove	GR07	2695	86.06
57	190	Burleson	BU01	1532	84.10
58	109	Burleson	BU09	2542	84.03
59	134	Warren	WA06	662	83.80
60	161	Hamilton	HM11	2380	83.57
61	73	Angus Valley	AG04	2658	83.32
62	224	Steck	ST04	2719	83.02
63	7	Northland	NL15	2491	82.97
64	132	Fiesta	FI01	4513	82.52
65	146	Carson Creek	CC02	513	82.20
66	50	Steck	ST06	998	81.16
67	10	Kingsbury	KB04	1029	80.32
68	81	Fiskville	FV03	3714	79.56
69	106	Barton	BA03	2118	77.72
70	133	Warren	WA05	634	77.31
71	not in service	Justin Lane	JL03	1474	77.17
72	250	Cameron	CM03	1009	76.59
73	36	Summit	SU04	1897	76.57
74	21	Sprinkle	SK05	139	72.37
75	not in service	Patton Lane	PL10	1167	72.00
76	128	Hi-Cross	HC01	3111	71.33
77	108	Hidden Valley	HV04	2307	71.21
78	239	Kingsbury	KB05	484	69.56
79	159	Salem Walk	SW07	2366	67.92
80	92	Cardinal Lane	CL11	1213	66.75
81	126	Northland	NL14	744	66.65
82	20	Northland	NL02	1291	65.97
83	103	Cardinal Lane	CL09	825	64.75
84	165	Hi-Cross	HC11	2579	63.15
85	137	Central Austin	CA05	2331	62.91
86	182	Commons Ford	CF05	838	62.89
87	164	Wheless Lane	WL08	2026	60.57
88	227	Cameron	CM07	2476	59.19
89	166	Fiesta	FI04	1363	59.05
90	14	Barton	BA04	804	57.75
91	83	McNeil	MC06	2623	56.54

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
92	49	Patton Lane	PL11	1039	56.05
93	215	Carson Creek	CC03	1126	55.69
94	193	Magnesium Plant	MP06	3340	55.04
95	173	Brodie Lane	BL08	2893	53.58
96	70	Hamilton	HM09	686	53.54
97	44	Wheless Lane	WL06	1772	53.25
98	145	Fiesta	FI05	1910	53.12
99	48	Jett	JE03	1054	51.70
100	116	Wheless Lane	WL05	776	51.63
101	41	Fiskville	FV05	2687	50.32
102	not in service	Justin Lane	JL04	2142	50.17
103	234	Hi-Cross	HC07	1757	49.89
104	127	Jett	JE06	233	49.67
105	77	Oak Hill	OH05	2582	49.59
106	144	Angus Valley	AG05	2012	49.33
107	117	Hi-Cross	HC02	527	48.09
108	89	Hi-Cross	HC04	2158	47.87
109		Justin Lane	JL01	1162	47.87
110	32	Lakeshore	LS01	1369	47.78
111	40	Magnesium Plant	MP07	3418	47.34
112	160	Fiesta	FI02	889	47.15
113	238	Cardinal Lane	CL08	1833	46.52
114	184	Howard Lane	HL06	1640	46.20
115	188	Cardinal Lane	CL04	1081	44.73
116	75	Salem Walk	SW04	1898	43.72
117	153	Summit	SU06	322	43.36
118	122	Dessau	DE03	4736	43.05
119	178	Barton	BA02	325	41.97
120	33	Kingsbury	KB03	2530	41.92
121	42	Warren	WA03	670	41.33
122	98	Cardinal Lane	CL02	2812	41.13
123	80	Northland	NL12	401	41.04
124	139	Jollyville	JV05	642	38.31
125	218	McNeil	MC01	660	37.49
126	148	Bergstrom	BE05	1718	37.17
127	85	Central Austin	CA01	1040	36.42
128	204	Summit	SU15	455	35.85
129	95	Steck	ST02	1364	33.56
130	87	Oak Hill	OH07	1027	33.37
131	147	Lakeway	LW04	702	33.36
132	150	Commons Ford	CF02	1209	33.26
133	61	Hamilton	HM08	1007	33.15
134	130	Wheless Lane	WL07	2465	32.72
135	253	Burleson	BU03	2093	32.07
136	223	Seaholm Plant	SP07	285	31.64

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2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
137	29	Northland	NL08	2384	31.50
138	45	Steck	ST03	2058	30.60
139	114	Magnesium Plant	MP03	1023	30.56
140	99	Wheless Lane	WL02	1620	30.45
141	93	Northwest	NW03	1695	29.94
142		Met	MT10	69	29.45
143	136	Walnut Creek	WC07	1260	28.89
144	66	Jollyville	JV03	1409	28.66
145	65	Pedernales	PE06	2944	27.97
146	112	Barton	BA11	1954	27.08
147	168	Cardinal Lane	CL01	1016	26.99
148	252	Commons Ford	CF09	1019	25.48
149	249	Angus Valley	AG02	1206	24.93
150	86	Hidden Valley	HV01	1922	24.89
151	129	Seaholm Plant	SP08	2649	24.51
152	91	Summit	SU02	1958	22.88
153	13	Salem Walk	SW05	2267	22.70
154	219	Walnut Creek	WC10	2529	22.45
155	19	Salem Walk	SW02	3394	21.66
156	167	Seaholm Plant	SP09	1064	21.32
157	181	Hamilton	HM03	764	20.55
158	23	Fiskville	FV04	3312	20.49
159	27	Salem Walk	SW01	2431	20.32
160	138	Cardinal Lane	CL12	1693	20.14
161	244	Barton	BA05	992	19.16
162	6	Bergstrom	BE02	310	18.73
163	194	Oak Hill	OH06	1790	18.58
164	209	Hamilton	HM05	2725	18.53
165	119	Slaughter Lane	SL04	1886	18.25
166	226	Barton	BA09	1880	18.12
167	105	Pedernales	PE04	1788	18.10
168	210	Pedernales	PE01	1628	17.94
169	197	Brodie Lane	BL04	2363	17.53
170	104	Jollyville	JV04	935	17.43
171	57	Riverplace	RP04	1118	16.89
172	195	Burleson	BU06	3108	16.89
173	205	Wheless Lane	WL01	1859	16.81
174	171	Hi-Cross	HC10	2604	16.69
175	56	Lakeway	LW03	813	16.51
176	152	Kingsbury	KB01	1255	16.37
177	208	Brodie Lane	BL06	2199	16.16
178	84	Seaholm Plant	SP11	1222	15.91
179	142	Northland	NL13	1639	15.47
180	107	Commons Ford	CF04	1753	15.24
181	90	Steck	ST08	765	15.07

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2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
182	229	Pedernales	PE05	822	14.91
183	58	Brodie Lane	BL01	2489	14.54
184	113	Trading Post	TP02	1548	14.40
185	237	Hi-Cross	HC03	1758	14.35
186	180	Carson Creek	CC06	24	14.21
187	242	Angus Valley	AG03	1209	13.32
188	53	Trading Post	TP01	949	13.25
189	259	Oak Hill	OH08	1307	13.13
190	47	Pedernales	PE07	2758	12.70
191	247	Lakeway	LW06	925	12.64
192	72	Jett	JE05	903	12.56
193	198	Hamilton	HM04	691	12.46
194	179	Williamson	WI06	2707	12.34
195	51	Oak Hill	OH02	1682	10.74
196	140	Magnesium Plant	MP09	1049	10.69
197	120	Howard Lane	HL05	1475	10.54
198	262	Patton Lane	PL03	1837	10.48
199	141	Barton	BA10	534	10.43
200	216	Hi-Cross	HC06	1898	10.27
201	255	Slaughter Lane	SL08	889	10.13
202	35	Onion Creek	OC02	1577	9.76
203	8	Summit	SU13	2795	9.59
204	135	Slaughter Lane	SL05	2300	8.98
205	162	Patton Lane	PL02	2384	8.82
206	233	Slaughter Lane	SL02	1700	8.44
207	172	McNeil	MC11	735	8.02
208	16	Howard Lane	HL01	2123	7.93
209	125	Slaughter Lane	SL09	1975	7.89
210	231	Bergstrom	BE03	720	7.26
211	24	Sprinkle	SK01	974	6.88
212	207	Williamson	WI01	2258	6.80
213	217	Brodie Lane	BL02	2464	6.76
214	187	Cameron	CM04	1507	5.82
215	155	Magnesium Plant	MP02	4005	5.66
216	235	Bergstrom	BE06	314	5.22
217	196	Williamson	WI02	1784	5.01
218	46	Bergstrom	BE04	61	4.49
219	230	Pedernales	PE03	1404	4.45
220	176	Oak Hill	OH03	554	4.11
221	59	Seaholm Plant	SP02	1510	3.68
222	not in service	Hamilton	HM06	356	3.40
223	228	Williamson	WI08	2374	3.39
224	62	Dessau	DE01	1887	3.37
225	199	Williamson	WI04	3932	3.32
226	43	Onion Creek	OC04	2117	3.08
227	79	Salem Walk	SW06	1120	2.94

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2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
228	118	Techridge	TR07	813	2.82
229	174	Howard Lane	HL04	836	2.76
230	203	Jett	JE04	1343	2.56
231	243	McNeil	MC02	2333	2.24
232	191	McNeil	MC10	108	2.18
233	220	McNeil	MC05	3285	1.89
234	232	Hidden Valley	HV02	522	1.82
235	not in service	Dessau	DE22	3722	1.77
236	222	Trading Post	TP05	265	1.62
237	169	Techridge	TR03	1867	1.56
238	121	Daffin Gin	DG04	312	1.49
239	4	Lakeshore	LS06	497	1.09
240	not in service	Jett	JE01	45	1.09
241	248	Jollyville	JV08	1211	0.95
242	88	Techridge	TR02	3197	0.85
243	225	Burleson	BU07	418	0.69
244	not in service	Cameron	CM10	1507	0.68
245	240	Burleson	BU04	268	0.64
246	260	Williamson	WI10	1728	0.55
247	82	Riverplace	RP05	884	0.52
248	not in service	McNeil	MC07	758	0.51
249	not in service	Dessau	DE24	1939	0.31
250	206	Cardinal Lane	CL07	1023	0.27
251	not in service	Techridge	TR08	632	0.23
252	31	Jollyville	JV07	1926	0.12
253	245	Brodie Lane	BL07	2276	0.05

Service Quality Report to the Public Utility Commission of Texas

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INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2009 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	14.20%
Vegetation	15.41%
Animals and Birds	15.06%
People (Including cars and farm equip)	5.58%
Utility-owned Equipment	35.62%
Other	
Unknown	14.13%