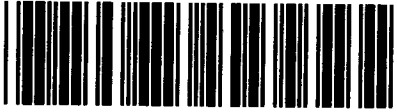




Control Number: 37855



Item Number: 17

Addendum StartPage: 0

Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2009 Reporting Year
Amended November 30, 2010

Entergy Texas, Inc.

Project 37855

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2009	1.670	0.075	0.083	0.200	0.180	0.086	0.153	0.206	0.140	0.168	0.203	0.046	0.130
Scheduled													
2009	0.026	0.002	0.001	0.002	0.002	0.002	0.004	0.003	0.005	0.001	0.002	0.001	0.002
Outside Causes													
2009	0.335	0.013	0.015	0.056	0.046	0.006	0.006	0.036	0.030	0.039	0.038	0.018	0.034
Major Events													
2009	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2009	168.5	7.0	7.3	23.7	18.6	8.3	11.9	23.1	13.0	15.2	22.7	4.8	12.8
Scheduled													
2009	2.2	0.3	0.0	0.2	0.1	0.2	0.3	0.3	0.3	0.1	0.1	0.1	0.2
Outside Causes													
2009	24.0	2.0	2.3	3.8	3.0	0.4	0.4	2.3	1.4	3.7	2.2	0.8	1.8
Major Events													
2009	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

376

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
1	122	HANKAMER	207HA	702	6.7293
2	233	CRYSTAL	566CR	1,419	6.3354
3	301	STOWELL	234ST	141	6.2695
4	29	CHINA	93CHI	1,215	6.0551
5	341	HIMEX	222HI	172	5.8256
6	141	STOWELL	232ST	1,044	5.3487
7	#N/A	FORT WORTH	567FT	687	5.3275
8	41	CHEEK	166CH	331	5.2447
9	#N/A	HIMEX	223HI	2,416	5.1651
10	315	GRIMES	981GR	323	4.7059
11	99	LONGMIRE	580LM	1,429	4.6697
12	15	LOVELLS LAKE	141LV	717	4.5732
13	6	PEE DEE	809PD	1,552	4.5277
14	11	SPLENDORA	309SP	1,206	4.3342
15	131	RIVTRIN	269RV	2,920	4.3137
16	142	CALVERT	6CAL	1,588	4.1908
17	303	HIMEX	221HI	102	4.1471
18	282	OAK RIDGE	742OK	2,442	4.1319
19	#N/A	JOHNSTOWN	544JT	2,360	4.1182
20	58	APOLLO	321AP	848	4.0861
21	160	HEARNE	25HRN	228	3.9737
22	65	NECHES	193NE	1,032	3.9380
23	180	YANKEE DOODLE	22YAN	2,381	3.9177
24	121	LINDBERGH	40LNB	1,152	3.8950
25	109	BAYSHORE	213BA	1,605	3.7408
26	51	WARREN	592WR	2,042	3.7400
27	28	CONROE BULK	572CN	1,277	3.7392
28	157	CONAIR	513CN	1,364	3.7280
29	96	WARREN	506WR	1,380	3.6551
30	20	DOUCETTE	569DC	184	3.6304
31	4	CLEVELAND	425CV	1,948	3.6124
32	129	LACON	539LA	1,118	3.5823
33	119	HUNTSVILLE	600HU	1,775	3.4935
34	300	CHEEK	165CH	103	3.4854
35	8	GOSLIN	708GL	2,204	3.4324
36	358	CENTRAL	130CE	687	3.3916
37	366	HEARNE	28HRN	26	3.3846
38	284	PORT ACRES SUB	67PTA	577	3.3830
39	172	MCHALE	113MC	626	3.3754
40	325	HANKS	24HKS	840	3.2738
41	10	CHEEK	160CH	1,198	3.1870
42	27	SPLENDORA	307SP	1,606	3.1594
43	153	NAVASOTA	905NA	2,271	3.1594
44	232	APOLLO	320AP	1,417	3.1475

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
45	294	CROWDER	104CD	1,573	3.1265
46	13	TRANSCO	48TCO	178	3.0674
47	30	CLEVELAND	426CV	2,840	3.0377
48	182	FRONT STREET	307FR	492	3.0000
49	19	DOUCETTE	568DC	491	2.8310
50	5	NEW CANEY	335NC	1,588	2.7752
51	234	HUNTSVILLE	607HU	3,321	2.7721
52	23	MCDONALD	477MD	1,324	2.7621
53	242	EGYPT	550EP	2,143	2.7522
54	14	CRYSTAL	570CR	749	2.7250
55	309	CROCKETT	65CRK	504	2.7083
56	44	NEW CANEY	333NC	5,598	2.6851
57	196	WEST ORANGE	393WO	732	2.6066
58	261	ECHO	70ECH	1,504	2.5725
59	154	ADAMS BAYOU	332AD	596	2.5705
60	70	SHEAWILL	536SH	1,176	2.5604
61	243	KOLBS	36KOL	1,265	2.5518
62	#N/A	JOHNSTOWN	345JT	1,004	2.5339
63	107	CLEVELAND	406CV	1,441	2.5316
64	288	CONAIR	515CN	2,068	2.5290
65	57	CORRIGAN BULK	238CR	590	2.5237
66	84	WINSHIRE	240WS	1,087	2.4931
67	238	ELIZABETH	123EL	2,381	2.4725
68	9	RIVTRIN	268RV	2,517	2.4418
69	168	WINFREE	340WN	1,026	2.4230
70	231	OAK RIDGE	743OK	1,659	2.4057
71	125	CHINA	92CHI	594	2.3973
72	162	MANCHESTER	67MAN	1,004	2.3865
73	340	YANKEE DOODLE	24YAN	336	2.3839
74	149	PEE DEE	808PD	1,913	2.3837
75	123	CROWDER	105CD	885	2.3751
76	91	WALDEN	564WD	5,320	2.3716
77	79	PANSY	185PS	625	2.3712
78	193	HUMPHREY	108HM	37	2.3514
79	224	WYNTEX	634WT	1,218	2.3415
80	72	TEMCO	628TE	349	2.3266
81	110	LINDBERGH	42LNB	1,700	2.3212
82	85	HANKS	25HKS	899	2.3092
83	354	APRIL	591AP	1,502	2.3089
84	89	NEW CANEY	337NC	544	2.2574
85	304	CENTRAL	131CE	940	2.2479
86	173	MCDONALD	478MD	614	2.2459
87	52	Alden Bridge	763AL	2,073	2.2330
88	239	OAK RIDGE	744OK	2,429	2.1976
89	139	OILLA	345OI	1,263	2.1948
90	369	METRO	722ME	845	2.1822
91	147	CLEVELAND	405CV	1,697	2.1756
92	53	BRIARCLIFF	32BRC	1,296	2.1582

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
93	216	SOUR LAKE	105SL	1,208	2.1101
94	226	WALDEN	563WD	1,633	2.1078
95	198	STOWELL	233ST	501	2.1058
96	98	MANCHESTER	66MAN	1,931	2.0906
97	73	TAMINA	317TA	1,081	2.0611
98	61	CALDWELL INDUSTRIAL	138CI	676	2.0429
99	349	LINCOLN	15LCN	275	2.0182
100	102	KOUNTZE BULK	435KT	47	2.0000
101	283	BRIDGE CITY	362BD	1,264	1.9818
102	218	HANKAMER	206HA	580	1.9759
103	146	NAVASOTA	904NA	1,213	1.9588
104	80	DAISETTA	743DA	335	1.9463
105	321	FEDERAL	801FE	222	1.9324
106	74	VIDOR	163VD	2,906	1.9174
107	225	LOEB	17LOB	861	1.9129
108	137	ROSEDALE	151RS	1,102	1.9074
109	364	Alden Bridge	769AL	1,007	1.9037
110	120	BEVIL	156BE	665	1.8932
111	356	WESTSIDE	113WS	311	1.8875
112	7	DOUCETTE	570DC	1,099	1.8799
113	258	DAYTON BULK	723DY	898	1.8742
114	88	DOBBIN	920DO	1,538	1.8622
115	246	HANKS	22HKS	1,153	1.8552
116	12	BEVIL	155BE	3,524	1.8292
117	201	TYRRELL	37TYR	508	1.8268
118	227	KOLBS	34KOL	1,221	1.8108
119	69	LACON	540LA	1,479	1.7897
120	362	Alden Bridge	768AL	3,072	1.7786
121	249	TAMINA	598TA	704	1.7784
122	291	PLANTATION	545PL	1,044	1.7778
123	250	CORDREY	327CO	1,023	1.7478
124	#N/A	FORT WORTH	99FTW	160	1.7313
125	322	MCHALE	111MC	572	1.7220
126	202	BAYSHORE	212BA	42	1.7143
127	260	PORT ACRES BULK	70PAS	787	1.7128
128	255	ORANGE	351ON	380	1.6868
129	92	HICKORY RIDGE	341HI	1,503	1.6786
130	36	METRO	719ME	1,434	1.6695
131	204	DAYTON BULK	726DY	1,472	1.6651
132	33	DAYTON BULK	725DY	1,211	1.6606
133	236	PORT ACRES SUB	68PTA	1,139	1.6383
134	81	CENTRAL	132CE	1,751	1.6322
135	124	RAYWOOD	73RAY	500	1.6260
136	62	EASTGATE	781EG	1,113	1.6181
137	254	CROCKETT	195CR	1,293	1.6164
138	317	OAK RIDGE	740OK	1,256	1.5924
139	40	NEW CANEY	334NC	4,628	1.5817
140	87	LACON	537LA	1,785	1.5742

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
141	66	MCLEWIS	382MC	736	1.5584
142	104	CONAIR	512CN	1,238	1.5452
143	126	BAYSHORE	211BA	964	1.5425
144	35	ELIZABETH	120EL	1,347	1.5397
145	285	NAVASOTA	969NA	812	1.5369
146	114	STONEGATE	91STG	1,251	1.5196
147	148	CROWDER	103CD	1,386	1.5180
148	197	GOREE	681GR	794	1.5038
149	181	Alden Bridge	766AL	1,637	1.5003
150	267	WOODVILLE	594WD	1,203	1.4996
151	152	SPLENDORA	308SP	2,276	1.4917
152	144	BRIARCLIFF	30BRC	2,345	1.4772
153	229	GOREE	682GR	1,046	1.4637
154	115	VIRGINIA	131VI	1,402	1.4593
155	158	HUMPHREY	107HM	1,962	1.4475
156	54	RAYWOOD	74RAY	1,131	1.4439
157	365	GOSLIN	701GL	1,157	1.4287
158	241	VIWAY	682VI	1,829	1.4057
159	265	BEVIL	154BE	2,166	1.4049
160	330	WEST ORANGE	392WO	664	1.3961
161	194	AMELIA BULK	181AM	1,663	1.3891
162	324	HUMPHREY	106HM	1,110	1.3847
163	93	BATSON	53BAT	861	1.3624
164	103	TEMCO	627TE	1,007	1.3585
165	134	SILSBEE	462SI	757	1.3527
166	286	CROWDER	102CD	2,225	1.3524
167	333	WALDEN	560WD	625	1.3488
168	278	PORT NECHES	46PTN	1,259	1.3423
169	184	GRIMES	883GR	831	1.3369
170	111	HAMPTON	158HA	1,101	1.3351
171	211	JIROU	75JRU	66	1.3333
172	206	GROVES-EGSI	59GRO	1,673	1.3293
173	38	SARATOGA	761SA	422	1.3223
174	308	PARKDALE	176PR	532	1.3177
175	235	GOSLIN	702GL	1,715	1.3073
176	334	BAYOU FANNETT	250BY	33	1.3030
177	208	JIROU	78JRU	406	1.2956
178	163	WOODVILLE	593WD	729	1.2812
179	21	MAGNOLIA AMES	711MG	786	1.2748
180	75	HANKS	23HKS	1,288	1.2679
181	251	ECHO	72ECH	506	1.2648
182	67	CALVERT	4CAL	2,122	1.2606
183	101	CROCKETT	61CRK	104	1.2500
184	170	NAVASOTA	901NA	336	1.2440
185	82	LOVELLS LAKE	142LV	318	1.2358
186	269	CLEVELAND	403CV	1,475	1.2081
187	133	WINFREE	342WN	361	1.2050
188	45	WINSHIRE	241WS	1,022	1.2025

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
189	2	EGYPT	552EP	470	1.2021
190	247	YANKEE DOODLE	25YAN	176	1.1989
191	264	DAYTON BULK	727DY	757	1.1915
192	138	WYNTEX	632WT	865	1.1908
193	222	SILSBEE	463SI	717	1.1897
194	165	VIWAY	681VI	951	1.1882
195	59	NORTH END	21NOE	1,822	1.1674
196	177	FRONT STREET	310FR	515	1.1612
197	26	NECHES	197NE	145	1.1517
198	355	CORRIGAN BULK	239CR	492	1.1423
199	78	BRIARCLIFF	31BRC	869	1.1404
200	200	LINCOLN	16LCN	338	1.1391
201	299	MAPLE	90MPL	368	1.1304
202	71	CONROE BULK	577CN	208	1.1298
203	174	WEST END	86WED	964	1.1234
204	245	Alden Bridge	765AL	744	1.1102
205	343	SPURLOCK	98SPU	520	1.0962
206	319	PANSY	184PS	415	1.0940
207	90	HUNTSVILLE	611HU	1,192	1.0864
208	252	AMELIA BULK	182AM	875	1.0709
209	151	STONEGATE	93STG	1,658	1.0663
210	185	TANGLEWOOD	134TG	2,323	1.0486
211	244	GOSLIN	709GL	3,595	1.0350
212	287	ECHO	73ECH	788	1.0343
213	128	GROVES-EGSI	63GRO	1,363	1.0242
214	360	NORTH END	27NOE	162	1.0185
215	271	PEE DEE	806PD	1,339	1.0112
216	76	KOLBS	35KOL	1,105	1.0009
217	223	Alden Bridge	767AL	2,390	0.9979
218	#N/A	JOHNSTOWN	343JT	1,488	0.9785
219	127	TAMINA	599TA	395	0.9772
220	186	DAISETTA	744DA	761	0.9763
221	118	KOUNTZE BULK	432KT	824	0.9369
222	237	DOBBIN	519DO	2,069	0.9183
223	183	NEW CANEY	336NC	3,576	0.9150
224	266	ADAMS BAYOU	330AD	144	0.9097
225	77	KICKAPOO	251KP	1,265	0.8885
226	374	TRAVIS	9TRV	26	0.8846
227	280	CRYSTAL	567CR	1,234	0.8817
228	337	PARKDALE	171PR	680	0.8632
229	339	CORDREY	321CO	55	0.8545
230	275	FORT WORTH	7FTW	1,332	0.8438
231	191	CONAIR	514CN	1,939	0.8417
232	228	MCHALE	112MC	658	0.8237
233	132	TANGLEWOOD	137TG	1,528	0.8161
234	117	FLETCHER	457FL	1,447	0.8155
235	24	BRIDGE CITY	363BD	1,933	0.8148
236	39	MCDONALD	479MD	955	0.8094

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
237	34	CORDREY	324CO	1,532	0.8074
238	178	NEW CANEY	304NC	1,222	0.8011
239	176	PANORAMA	525PA	1,315	0.7954
240	295	CROCKETT	64CRK	1,094	0.7852
241	143	LOEB	18LOB	552	0.7717
242	145	APRIL	590AP	1,505	0.7515
243	209	VIDOR	162VD	1,828	0.7495
244	215	CORDREY	326CO	1,139	0.7463
245	156	MCLEWIS	380MC	2,245	0.7403
246	293	SHEAWILL	535SH	661	0.7337
247	248	LAKEVIEW	81LAV	1,272	0.7319
248	94	NORTH SILSBEE	472NS	307	0.7101
249	95	CLEVELAND	404CV	1,669	0.7070
250	277	VIRGINIA	129VI	630	0.7000
251	272	ORANGE	350ON	869	0.6974
252	18	TAMINA	316TA	316	0.6962
253	370	ROSEDALE	150RS	98	0.6939
254	16	WINFREE	341WN	693	0.6854
255	289	STOWELL	231ST	903	0.6711
256	169	BRIDGE CITY	361BD	1,072	0.6679
257	274	CROCKETT	60CRK	217	0.6590
258	31	LILLARD	490LI	299	0.6555
259	199	LUMBERTON	441LU	3,597	0.6503
260	263	ROSEDALE	152RS	558	0.6272
261	17	HARDIN	35HDN	753	0.6242
262	136	CORDREY	325CO	1,349	0.6212
263	273	GEORGIA	670GE	324	0.6204
264	268	CONAIR	511CN	1,454	0.6176
265	167	MCDONALD	476MD	1,003	0.6052
266	164	ELIZABETH	122EL	975	0.5928
267	210	LACON	538LA	1,239	0.5924
268	43	GRIMES	982GR	698	0.5874
269	353	WESTSIDE	112WS	423	0.5863
270	83	MCLEWIS	381MC	1,151	0.5838
271	161	VIDOR	161VD	611	0.5777
272	22	OAK RIDGE	745OK	233	0.5536
273	60	FLETCHER	456FL	808	0.5421
274	135	PORT ACRES SUB	69PTA	459	0.5229
275	47	ORANGE	352ON	928	0.5226
276	49	MAYHAW	671MA	1,720	0.5180
277	240	LONGMIRE	583LM	1,271	0.5035
278	316	CENTRAL	133CE	1,581	0.5028
279	106	CONROE BULK	507CN	1,982	0.4945
280	253	Alden Bridge	762AL	3,807	0.4865
281	37	FORT WORTH	12FTW	1,619	0.4750
282	56	DAYTON BULK	724DY	2,141	0.4643
283	64	VIRGINIA	130VI	795	0.4604
284	130	ECHO	71ECH	680	0.4485

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
285	203	VIDOR	164VD	855	0.4409
286	195	LINDBERGH	43LNB	752	0.4362
287	68	LONGMIRE	582LM	815	0.4282
288	320	SOUR LAKE	104SL	311	0.4180
289	257	CHEEK	159CH	536	0.4179
290	276	HUNTSVILLE	610HU	1,872	0.4103
291	328	LONGMIRE	584LM	1,337	0.4099
292	313	WEST END	80WED	451	0.4013
293	332	SILSBEE	461SI	513	0.3996
294	97	GOSLIN	703GL	1,662	0.3959
295	221	ROSEDALE	153RS	881	0.3893
296	345	GOSLIN	707GL	708	0.3884
297	310	GROVES-EGSI	61GRO	940	0.3872
298	159	YANKEE DOODLE	23YAN	633	0.3870
299	166	WEST END	88WED	769	0.3849
300	259	PLANTATION	546PL	819	0.3736
301	48	METRO	716ME	1,860	0.3715
302	318	GROVES-EGSI	62GRO	1,505	0.3708
303	3	NORTH SILSBEE	471NS	1,093	0.3705
304	256	HUNTSVILLE	608HU	3,176	0.3621
305	326	OAK RIDGE	741OK	739	0.3559
306	336	VIRGINIA	132VI	609	0.3399
307	86	WEST END	85WED	520	0.3288
308	150	LONGMIRE	581LM	1,846	0.3072
309	205	KOUNTZE	451KT	1,060	0.3047
310	279	STONEGATE	92STG	1,988	0.2882
311	344	PORT NECHES	45PTN	921	0.2877
312	359	CONROE BULK	576CN	898	0.2829
313	338	GOSLIN	705GL	864	0.2685
314	175	CORDREY	320CO	90	0.2667
315	63	ELIZABETH	121EL	1,149	0.2646
316	329	MAPLE	91MPL	295	0.2644
317	188	TANGLEWOOD	136TG	614	0.2606
318	307	BRIDGE CITY	360BD	1,056	0.2566
319	323	NORTH END	29NOE	361	0.2521
320	312	SOMERVILLE	126SO	826	0.2494
321	140	CONROE BULK	574CN	1,398	0.2482
322	212	CONAIR	516CN	418	0.2464
323	155	AMELIA BULK	180AM	1,306	0.2351
324	217	TYRRELL	38TYR	43	0.2326
325	179	TANGLEWOOD	135TG	510	0.2157
326	347	APRIL	592AP	1,047	0.2130
327	376	WEST END	87WED	19	0.2105
328	262	SOMERVILLE	127SO	428	0.2103
329	171	LAKEVIEW	80LAV	712	0.2037
330	281	KOLBS	37KOL	694	0.2032
331	298	STONEGATE	90STG	1,030	0.1961
332	290	MCHALE	110MC	993	0.1682

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
333	116	CONROE BULK	505CN	826	0.1610
334	363	Alden Bridge	764AL	1,433	0.1535
335	230	CROCKETT	198CR	213	0.1268
336	342	TESCO	36TSC	81	0.1235
337	305	METRO	718ME	867	0.1142
338	292	BRIARCLIFF	33BRC	303	0.1089
339	112	ADAMS BAYOU	331AD	213	0.1080
340	331	FRONT STREET	308FR	379	0.1055
341	302	JIROU	76JRU	199	0.1005
342	213	WYNTEX	633WT	562	0.0925
343	108	GOSLIN	706GL	1,458	0.0782
344	192	DAISETTA	741DA	160	0.0750
345	306	CROCKETT	63CRK	29	0.0690
346	311	METRO	723ME	415	0.0675
347	375	WEST END	83WED	408	0.0637
348	361	MEMORIAL	280ML	325	0.0585
349	352	JIROU	77JRU	345	0.0580
350	187	LINDBERGH	41LNB	308	0.0552
351	335	GOSLIN	704GL	1,674	0.0550
352	297	CONROE BULK	506CN	2,096	0.0549
353	189	SPURLOCK	99SPU	613	0.0538
354	348	WEST END	82WED	353	0.0482
355	207	CONROE BULK	575CN	598	0.0385
356	371	TRAVIS	13TRV	31	0.0323
357	296	NORTH END	28NOE	206	0.0291
358	327	WESTSIDE	111WS	427	0.0281
359	314	BROOKS CREEK	270BC	45	0.0222
360	346	GOSLIN	710GL	857	0.0070
361	32	HEARNE	29HRN	322	0.0031
362	220	TRAVIS	11TRV	20	0.0000
363	#N/A	SUN WARREN	139SN	10	0.0000
364	372	Travis	14TRV	14	0.0000
365	219	NORTH END	26NOE	340	0.0000
366	357	MEMORIAL	281ML	22	0.0000
367	#N/A	JOHNSTOWN	342JT	561	0.0000
368	#N/A	Conair	573CN	10	0.0000
369	270	CEDAR	698CE	26	0.0000
370	373	TRAVIS	6TRV	28	0.0000
371	113	SOUTH LIBERTY	714SL	126	0.0000
372	367	METRO	717ME	125	0.0000
373	351	Metro	720ME	493	0.0000
374	368	Metro	721ME	527	0.0000
375	#N/A	West End	81WED	24	0.0000
376	350	SPEEDWAY	917SW	27	0.0000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

376

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
1	89	NECHES	193NE	1,032	915.1676
2	50	CHEEK	166CH	331	766.1782
3	73	CHINA	93CHI	1,215	707.7103
4	#N/A	FORT WORTH	567FT	687	699.8981
5	283	GRIMES	981GR	323	698.8111
6	119	HEARNE	25HRN	228	680.2675
7	#N/A	HIMEX	223HI	2,416	620.0662
8	290	STOWELL	234ST	141	593.9645
9	5	PEE DEE	809PD	1,552	566.7874
10	366	HEARNE	28HRN	26	545.6538
11	184	CRYSTAL	566CR	1,419	545.0620
12	64	RIVTRIN	269RV	2,920	544.4675
13	307	HANKS	24HKS	840	543.3595
14	214	OAK RIDGE	742OK	2,442	518.3726
15	55	SPLENDORA	309SP	1,206	513.1857
16	94	BAYSHORE	213BA	1,605	494.5196
17	321	HIMEX	222HI	172	479.2558
18	#N/A	JOHNSTOWN	544JT	2,360	466.7042
19	4	CLEVELAND	425CV	1,948	462.0241
20	9	TRANSCO	48TCO	178	461.4551
21	183	OAK RIDGE	743OK	1,659	456.8535
22	128	APOLLO	321AP	848	454.4151
23	104	CALVERT	6CAL	1,588	435.9219
24	304	CROWDER	104CD	1,573	433.7241
25	145	CLEVELAND	406CV	1,441	418.8536
26	91	WARREN	506WR	1,380	414.3536
27	331	FEDERAL	801FE	222	411.8964
28	56	CHINA	92CHI	594	405.8519
29	133	HANKAMER	207HA	702	403.1410
30	10	DOUCETTE	569DC	184	395.5652
31	21	LOVELLS LAKE	141LV	717	393.8466
32	204	SILSBEE	463SI	717	387.6123
33	32	CLEVELAND	426CV	2,840	382.3940
34	134	PEE DEE	808PD	1,913	381.3607
35	53	STOWELL	232ST	1,044	379.9684
36	168	APOLLO	320AP	1,417	375.9781
37	225	CONAIR	513CN	1,364	371.4553
38	357	WESTSIDE	112WS	423	348.7045
39	54	NEW CANEY	337NC	544	348.0680
40	286	HIMEX	221HI	102	345.1078
41	191	NAVASOTA	901NA	336	339.6994
42	7	CRYSTAL	570CR	749	334.5808
43	216	MCHALE	112MC	658	332.1003
44	23	SPLENDORA	307SP	1,606	328.7603

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
45	78	ADAMS BAYOU	332AD	596	321.2550
46	106	NAVASOTA	905NA	2,271	316.7028
47	109	CORRIGAN BULK	238CR	590	311.0068
48	230	MCDONALD	478MD	614	308.9577
49	365	GOSLIN	701GL	1,157	307.1694
50	339	BAYOU FANNETT	250BY	33	299.5152
51	85	WARREN	592WR	2,042	298.3301
52	143	BAYSHORE	212BA	42	297.9762
53	44	DOBBIN	920DO	1,538	296.4083
54	62	WINFREE	340WN	1,026	290.9903
55	205	ROSEDALE	151RS	1,102	285.3249
56	188	HAMPTON	158HA	1,101	284.5431
57	103	CLEVELAND	405CV	1,697	284.3854
58	98	HANKS	25HKS	899	282.5640
59	121	HUNTSVILLE	600HU	1,775	275.8242
60	72	WALDEN	564WD	5,320	271.6173
61	67	HICKORY RIDGE	341HI	1,503	270.6693
62	141	ELIZABETH	120EL	1,347	266.8040
63	79	MCDONALD	477MD	1,324	265.1601
64	144	DAISETTA	743DA	335	264.9701
65	#N/A	JOHNSTOWN	345JT	1,004	264.0827
66	101	TAMINA	317TA	1,081	263.1887
67	41	BATSON	53BAT	861	262.8269
68	152	SPLENDORA	308SP	2,276	262.7663
69	42	LACON	537LA	1,785	261.9613
70	160	LINDBERGH	40LNB	1,152	259.9679
71	#N/A	NECHES	197NE	145	259.0414
72	92	LONGMIRE	580LM	1,429	258.6046
73	27	CONROE BULK	572CN	1,277	254.7565
74	122	LOVELLS LAKE	142LV	318	254.0409
75	47	NEW CANEY	334NC	4,628	252.8420
76	112	HANKAMER	206HA	580	246.9259
77	59	WALDEN	563WD	1,633	245.0741
78	45	NEW CANEY	333NC	5,598	244.7251
79	26	TEMCO	628TE	349	244.7077
80	31	DAYTON BULK	725DY	1,211	243.1643
81	374	TRAVIS	9TRV	26	241.8846
82	186	EGYPT	550EP	2,143	241.5600
83	288	PORT ACRES SUB	67PTA	577	239.6534
84	251	HUMPHREY	108HM	37	238.5405
85	22	DOUCETTE	570DC	1,099	238.3103
86	198	CROWDER	105CD	885	235.3424
87	35	CHEEK	160CH	1,198	234.4115
88	65	WINSHIRE	240WS	1,087	232.6762
89	20	BEVIL	155BE	3,524	232.5009
90	212	KOLBS	36KOL	1,265	218.4759
91	237	CROCKETT	195CR	1,293	216.2019
92	118	LACON	539LA	1,118	215.4991

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
93	210	SILSBEE	462SI	757	214.9089
94	86	LINDBERGH	42LNB	1,700	214.1076
95	151	MCHALE	113MC	626	213.0927
96	193	DAYTON BULK	726DY	1,472	212.1753
97	172	FRONT STREET	307FR	492	211.3760
98	200	YANKEE DOODLE	22YAN	2,381	211.1420
99	107	TEMCO	627TE	1,007	210.5422
100	340	YANKEE DOODLE	24YAN	336	209.9613
101	322	CENTRAL	131CE	940	205.4830
102	135	MCLEWIS	382MC	736	204.3139
103	161	BAYSHORE	211BA	964	202.8288
104	302	CLEVELAND	403CV	1,475	201.0231
105	146	SOUR LAKE	105SL	1,208	198.1896
106	281	PEE DEE	806PD	1,339	197.8850
107	43	VIDOR	163VD	2,906	197.5933
108	364	Alden Bridge	769AL	1,007	196.9692
109	49	BEVIL	156BE	665	194.7564
110	74	CALVERT	4CAL	2,122	194.5900
111	51	CROCKETT	61CRK	104	191.0865
112	245	TAMINA	598TA	704	190.0028
113	315	OAK RIDGE	740OK	1,256	183.7436
114	139	MANCHESTER	67MAN	1,004	182.5149
115	215	HANKS	22HKS	1,153	181.9922
116	250	JIROU	78JRU	406	181.5099
117	241	YANKEE DOODLE	25YAN	176	178.6477
118	178	STOWELL	233ST	501	177.3353
119	#N/A	FORT WORTH	99FTW	160	176.3563
120	88	DOUCETTE	568DC	491	176.2790
121	174	PORT ACRES SUB	68PTA	1,139	175.9860
122	14	NEW CANEY	335NC	1,588	175.7204
123	61	EASTGATE	781EG	1,113	175.6649
124	105	MANCHESTER	66MAN	1,931	174.2346
125	24	TAMINA	316TA	316	173.4810
126	81	BRIARCLIFF	32BRC	1,296	173.4745
127	254	ELIZABETH	123EL	2,381	172.7677
128	68	OILLA	345OI	1,263	170.1188
129	207	DAYTON BULK	723DY	898	169.3552
130	278	GEORGIA	670GE	324	167.5926
131	147	PORT ACRES BULK	70PAS	787	167.2948
132	306	PANSY	184PS	415	167.1181
133	201	PORT NECHES	46PTN	1,259	166.8872
134	48	RAYWOOD	74RAY	1,131	165.7462
135	176	PANSY	185PS	625	164.2336
136	108	RAYWOOD	73RAY	500	161.5920
137	40	GOSLIN	708GL	2,204	160.7155
138	58	NORTH END	21NOE	1,822	160.0143
139	257	PLANTATION	545PL	1,044	157.7318
140	318	NAVASOTA	969NA	812	157.1786

14

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
141	333	LINCOLN	15LCN	275	156.9345
142	252	WEST ORANGE	393WO	732	153.7186
143	213	GOSLIN	702GL	1,715	153.6163
144	182	GROVES-EGSI	59GRO	1,673	153.1751
145	13	RIVTRIN	268RV	2,517	151.0890
146	239	KOLBS	34KOL	1,221	150.9779
147	221	ORANGE	351ON	380	149.5184
148	236	CHEEK	165CH	103	149.3786
149	33	SHEAWILL	536SH	1,176	149.2874
150	8	MAGNOLIA AMES	711MG	786	148.8333
151	69	NAVASOTA	904NA	1,213	147.9670
152	63	CALDWELL INDUSTRIAL	138CI	676	144.4719
153	361	Alden Bridge	768AL	3,072	143.7308
154	258	OAK RIDGE	744OK	2,429	142.0963
155	202	AMELIA BULK	182AM	875	140.1406
156	256	FORT WORTH	7FTW	1,332	138.9474
157	177	LOEB	17LOB	861	138.3566
158	345	SPURLOCK	98SPU	520	138.0135
159	316	CROCKETT	65CRK	504	137.8988
160	154	GROVES-EGSI	63GRO	1,363	137.1739
161	303	CONAIR	515CN	2,068	136.8665
162	39	GRIMES	883GR	831	135.3622
163	223	DAISETTA	744DA	761	135.1261
164	271	Alden Bridge	767AL	2,390	135.0527
165	218	Alden Bridge	766AL	1,637	135.0348
166	277	CRYSTAL	567CR	1,234	134.6070
167	342	MCHALE	111MC	572	134.5157
168	328	HUMPHREY	106HM	1,110	134.4117
169	158	DOBBIN	519DO	2,069	133.4766
170	52	KOUNTZE BULK	435KT	47	131.9362
171	351	WESTSIDE	113WS	311	131.5177
172	238	CROWDER	103CD	1,386	127.8449
173	354	CENTRAL	130CE	687	125.7205
174	261	PLANTATION	546PL	819	124.4347
175	324	WALDEN	560WD	625	123.1328
176	80	LACON	540LA	1,479	119.9730
177	233	BEVIL	154BE	2,166	119.0679
178	140	LOEB	18LOB	552	118.9475
179	228	HUNTSVILLE	607HU	3,321	117.7410
180	253	VIRGINIA	129VI	630	117.1937
181	248	CONAIR	514CN	1,939	116.5498
182	199	WYNTEX	634WT	1,218	116.2233
183	266	CORDREY	327CO	1,023	114.6530
184	124	KICKAPOO	251KP	1,265	113.4870
185	127	STONEGATE	91STG	1,251	111.2038
186	175	TAMINA	599TA	395	110.0861
187	219	LAKEVIEW	81LAV	1,272	109.5385
188	29	SARATOGA	761SA	422	107.6161

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
189	229	ECHO	70ECH	1,504	107.5180
190	284	BRIDGE CITY	362BD	1,264	106.8544
191	350	APRIL	591AP	1,502	105.4361
192	2	EGYPT	552EP	470	105.2574
193	148	CENTRAL	132CE	1,751	103.3198
194	84	GOREE	681GR	794	102.0743
195	159	NEW CANEY	336NC	3,576	101.7889
196	327	PARKDALE	171PR	680	101.4294
197	117	HUNTSVILLE	611HU	1,192	98.3859
198	76	Alden Bridge	763AL	2,073	97.6966
199	244	BRIARCLIFF	30BRC	2,345	97.6751
200	19	BRIDGE CITY	363BD	1,933	97.1568
201	247	TYRRELL	37TYR	508	95.8504
202	287	WOODVILLE	594WD	1,203	95.8146
203	369	METRO	722ME	845	95.7467
204	211	GOSLIN	709GL	3,595	95.6929
205	162	GOREE	682GR	1,046	94.0163
206	99	FRONT STREET	310FR	515	93.5922
207	83	BRIARCLIFF	31BRC	869	90.9816
208	294	CROCKETT	64CRK	1,094	89.3519
209	224	ADAMS BAYOU	330AD	144	88.3958
210	164	TANGLEWOOD	134TG	2,323	87.1386
211	295	GROVES-EGSI	61GRO	940	86.6926
212	272	MAPLE	90MPL	368	85.9891
213	197	LINCOLN	16LCN	338	85.7870
214	157	WINSHIRE	241WS	1,022	83.2456
215	243	DAYTON BULK	727DY	757	83.1664
216	15	KOUNTZE BULK	432KT	824	83.0716
217	100	WEST END	86WED	964	82.8174
218	60	CLEVELAND	404CV	1,669	81.0947
219	36	LILLARD	490LI	299	80.0167
220	87	GRIMES	982GR	698	78.3166
221	131	ELIZABETH	122EL	975	77.9364
222	163	VIDOR	162VD	1,828	77.8370
223	102	VIRGINIA	131VI	1,402	75.9351
224	165	HUMPHREY	107HM	1,962	75.6075
225	125	CONAIR	512CN	1,238	74.9063
226	181	VIWAY	682VI	1,829	73.8956
227	93	WINFREE	342WN	361	73.5540
228	235	APRIL	590AP	1,505	73.3774
229	270	AMELIA BULK	181AM	1,663	72.6584
230	123	NORTH SILSBEE	472NS	307	72.3127
231	187	Alden Bridge	765AL	744	71.9731
232	129	DAYTON BULK	724DY	2,141	71.8104
233	#N/A	JOHNSTOWN	343JT	1,488	70.1915
234	185	TANGLEWOOD	137TG	1,528	69.4234
235	150	CHEEK	159CH	536	69.1660
236	170	MCDONALD	476MD	1,003	69.0808

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
237	25	MCDONALD	479MD	955	68.1194
238	16	CONROE BULK	577CN	208	67.9231
239	347	CORRIGAN BULK	239CR	492	67.3537
240	149	PANORAMA	525PA	1,315	66.7802
241	227	VIDOR	164VD	855	66.7088
242	300	JIROU	75JRU	66	66.1667
243	308	STOWELL	231ST	903	65.9967
244	203	WYNTEX	632WT	865	65.0532
245	138	VIRGINIA	130VI	795	63.3849
246	113	AMELIA BULK	180AM	1,306	63.3499
247	259	Alden Bridge	762AL	3,807	62.6953
248	111	PORT ACRES SUB	69PTA	459	60.3224
249	116	NEW CANEY	304NC	1,222	59.7103
250	190	MCLEWIS	380MC	2,245	59.5216
251	153	FLETCHER	457FL	1,447	59.1824
252	11	FLETCHER	456FL	808	58.6696
253	232	VIWAY	681VI	951	57.6141
254	209	CROCKETT	60CRK	217	56.8433
255	279	SHEAWILL	535SH	661	56.7716
256	173	LUMBERTON	441LU	3,597	56.4665
257	192	WOODVILLE	593WD	729	56.2702
258	3	WINFREE	341WN	693	55.9553
259	310	ECHO	73ECH	788	55.5406
260	276	CONAIR	511CN	1,454	52.8989
261	265	LONGMIRE	581LM	1,846	52.6029
262	130	MAYHAW	671MA	1,720	52.2483
263	222	LONGMIRE	583LM	1,271	52.2046
264	299	ORANGE	350ON	869	52.0863
265	194	CORDREY	325CO	1,349	51.9726
266	273	HUNTSVILLE	610HU	1,872	51.5059
267	293	PARKDALE	176PR	532	51.2011
268	126	CORDREY	324CO	1,532	51.1619
269	34	FORT WORTH	12FTW	1,619	50.1013
270	260	ECHO	72ECH	506	49.5217
271	136	CONROE BULK	507CN	1,982	49.0499
272	28	HARDIN	35HDN	753	48.8911
273	274	LINDBERGH	43LNB	752	48.7008
274	338	WEST ORANGE	392WO	664	47.9864
275	362	NORTH END	27NOE	162	47.4074
276	220	BRIDGE CITY	361BD	1,072	47.2584
277	268	WEST END	88WED	769	47.2276
278	155	ROSEDALE	153RS	881	46.6901
279	12	LONGMIRE	582LM	815	46.5951
280	334	VIRGINIA	132VI	609	46.1757
281	66	HANKS	23HKS	1,288	45.8657
282	344	GOSLIN	707GL	708	44.7684
283	234	ROSEDALE	152RS	558	44.2903
284	301	SOUR LAKE	104SL	311	44.1190

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
285	46	OAK RIDGE	745OK	233	43.5064
286	120	GOSLIN	703GL	1,662	42.5945
287	195	LACON	538LA	1,239	41.6134
288	314	CENTRAL	133CE	1,581	40.9633
289	330	GOSLIN	705GL	864	40.3079
290	335	APRIL	592AP	1,047	40.3066
291	370	ROSEDALE	150RS	98	39.4490
292	282	CROWDER	102CD	2,225	38.8364
293	97	MCLEWIS	381MC	1,151	38.6003
294	208	YANKEE DOODLE	23YAN	633	37.7062
295	82	METRO	719ME	1,434	37.5251
296	142	ELIZABETH	121EL	1,149	37.2811
297	285	STONEGATE	90STG	1,030	37.0534
298	6	NORTH SILSBEE	471NS	1,093	36.5764
299	115	CONROE BULK	574CN	1,398	36.0122
300	96	KOLBS	35KOL	1,105	35.6172
301	77	WEST END	85WED	520	35.3923
302	180	CORDREY	326CO	1,139	34.9526
303	313	GROVES-EGSI	62GRO	1,505	33.0126
304	57	METRO	716ME	1,860	32.7140
305	156	KOUNTZE	451KT	1,060	32.1123
306	305	MAPLE	91MPL	295	31.3797
307	341	PORT NECHES	45PTN	921	31.3029
308	263	TANGLEWOOD	135TG	510	31.1490
309	269	STONEGATE	92STG	1,988	31.0644
310	311	OAK RIDGE	741OK	739	29.9783
311	189	VIDOR	161VD	611	29.8576
312	336	SILSBEE	461SI	513	29.4288
313	255	HUNTSVILLE	608HU	3,176	28.9713
314	226	ECHO	71ECH	680	28.0353
315	326	LONGMIRE	584LM	1,337	27.0307
316	37	ORANGE	352ON	928	26.1961
317	346	NORTH END	29NOE	361	25.1053
318	90	TANGLEWOOD	136TG	614	24.4430
319	292	SOMERVILLE	127SO	428	24.1472
320	291	MCHALE	110MC	993	24.0262
321	231	WEST END	80WED	451	23.9911
322	171	LAKEVIEW	80LAV	712	21.9298
323	246	CORDREY	320CO	90	21.4778
324	359	CONROE BULK	576CN	898	20.5200
325	319	METRO	718ME	867	20.2826
326	169	STONEGATE	93STG	1,658	20.1460
327	349	CORDREY	321CO	55	18.8000
328	206	CONAIR	516CN	418	18.2081
329	320	SOMERVILLE	126SO	826	17.6804
330	337	TESCO	36TSC	81	16.3704
331	363	Alden Bridge	764AL	1,433	15.7676
332	298	BRIDGE CITY	360BD	1,056	15.6998

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
333	262	TYRRELL	38TYR	43	14.8837
334	167	CONROE BULK	505CN	826	10.7022
335	217	ADAMS BAYOU	331AD	213	10.6620
336	196	BRIARCLIFF	33BRC	303	10.4356
337	289	KOLBS	37KOL	694	10.3127
338	376	WEST END	87WED	19	10.1053
339	297	SPURLOCK	99SPU	613	9.8564
340	249	CROCKETT	198CR	213	9.7183
341	329	FRONT STREET	308FR	379	8.5646
342	264	CONROE BULK	506CN	2,096	8.2347
343	242	LINDBERGH	41LNB	308	8.0130
344	240	DAISETTA	741DA	160	7.9688
345	137	GOSLIN	706GL	1,458	7.5940
346	309	GOSLIN	704GL	1,674	7.1511
347	353	WEST END	82WED	353	6.0397
348	375	WEST END	83WED	408	5.8211
349	343	NORTH END	28NOE	206	5.3786
350	312	JIROU	76JRU	199	5.1658
351	275	CROCKETT	63CRK	29	3.9310
352	323	WESTSIDE	111WS	427	3.3162
353	179	WYNTEX	633WT	562	2.7384
354	371	TRAVIS	13TRV	31	2.6774
355	296	BROOKS CREEK	270BC	45	2.3778
356	360	MEMORIAL	280ML	325	2.2246
357	317	METRO	723ME	415	2.1928
358	280	CONROE BULK	575CN	598	1.8445
359	348	GOSLIN	710GL	857	1.2742
360	358	JIROU	77JRU	345	1.0029
361	17	HEARNE	29HRN	322	0.2640
362	355	SPEEDWAY	917SW	27	0.0000
363	#N/A	West End	81WED	24	0.0000
364	368	Metro	721ME	527	0.0000
365	352	Metro	720ME	493	0.0000
366	367	METRO	717ME	125	0.0000
367	114	SOUTH LIBERTY	714SL	126	0.0000
368	373	TRAVIS	6TRV	28	0.0000
369	267	CEDAR	698CE	26	0.0000
370	#N/A	Conair	573CN	10	0.0000
371	#N/A	JOHNSTOWN	342JT	561	0.0000
372	356	MEMORIAL	281ML	22	0.0000
373	332	NORTH END	26NOE	340	0.0000
374	372	Travis	14TRV	14	0.0000
375	#N/A	SUN WARREN	139SN	10	0.0000
376	325	TRAVIS	11TRV	20	0.0000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2009 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	16.90%
Vegetation	18.81%
Animals and Birds	3.98%
People (Including cars and farm equip)	14.74%
Utility-owned Equipment	32.34%
Other	6.71%
Unknown	6.53%
	100.00%