



Control Number: 37855



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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2009 Reporting Year
Updated

TEXAS-NEW MEXICO POWER COMPANY

Project 37855

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2009	0.5856	0.0358	0.0413	0.0262	0.0952	0.0668	0.0703	0.0756	0.0524	0.0662	0.0309	0.0076	0.0249
Scheduled													
2009	0.0084		0.0003	0.0041	0.0031	0.0004	0.0000	0.0004	0.0000	0.0000	0.0000	0.0001	
Outside Causes													
2009	0.0000								0.0000				
Major Events													
2009	0.0004								0.0004				

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2009	53.26	2.759	5.6486	2.0141	11.1034	7.3382	5.2994	6.7790	3.3447	4.6559	2.8803	0.5926	2.4895
Scheduled													
2009	0.6920		0.0017	0.16	0.4326	0.0416	0.0011	0.0305	0.0026	0.0010	0.0044	0.0144	
Outside Causes													
2009	0.0001								0.0001				
Major Events													
2009	0.3560								0.3560				

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

286

Add or Delete Rows as Necessary

TEXAS-NEW MEXICO POWER COMPANY

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
1	9	DEPORT SUB (ONCOR)	22164	1701	3.9212
2	241	CORYELL CO SUB	22160	79	3.4936
3	103	SOUTH SUB	1109	744	3.2399
4	97	LAMARQUE SUBSTATIO	1204	1473	3.2184
5	55	HANDLEY SUB	22820	73	3.1918
6	39	PUCKETT SUB	25F18	33	3.0606
7	96	CALIFORNIA SUB	12K87	52	3.0384
8	177	HEIGHTS SUBSTATION	1132	1907	2.9345
9	8	GATESVILLE 2 SUB	22725	863	2.408
10	98	LAKE WHITNEY SUB	1230	480	2.2982
11	46	NORTHSIDE SUBSTATIO	1294	1073	2.2668
12	83	CORYELL CO SUB	22365	784	2.1941
13	171	FREEWAY PARK SUBST	1298	1637	2.1015
14	178	CALIFORNIA SUB	12K86	41	2.0732
15	45	CLIFTON 1 22KV SUB	22480	114	2.0439
16	223	BELDING SUB	12F161	42	2.0236
17	100	PYOTE SUB	25P312	204	1.9901
18	101	GOMEZ SUB	25F61	21	1.8571
19	17	WALNUT SPRINGS SUB	1270	49	1.8367
20	32	DICKINSON SUBSTATIO	1279	1890	1.8349
21	5	WHITEWRIGHT SUB	12574	738	1.7271
22	67	TEJAS SUBSTATION	1217	672	1.7055
23	118	FLAT TOP SUB	26P03	45	1.6888
24	158	REEVES CO. NO. 4 SUB	12P28	97	1.6287
25	139	ANGLETON SUBSTATIO	1240	1469	1.6252
26	11	DICKINSON SUBSTATIO	1277	1656	1.615
27	159	ALVIN SUB	1254	1543	1.5944
28	246	SOUTH SUB	1104	3221	1.5584
29	197	LEAGUE CITY MAIN SUB	1284	2074	1.5223
30	202	LONGNECK SUB	23126	457	1.4991
31	6	VALLEY MILLS SUB	22575	618	1.4803
32	30	TOLAR SUB	25860	499	1.4709
33	28	WORSHAM FIELD SUB	13P98	77	1.4286
34	193	CORYELL CO SUB	22155	588	1.4065
35	88	ANGLETON SUBSTATIO	1244	1169	1.3969
36	73	HAMILTON CITY SUB	23820	350	1.3945
37	98	ALVIN SUB	1230	1615	1.3887
38	192	GATESVILLE 2 SUB	429	330	1.3864
39	93	COCHISE SUB	25P47	26	1.3847
40	138	LAMARQUE SUBSTATIO	1203	452	1.3778
41	263	CLIMAX SUB	2270	454	1.2687
42	22	LAMARQUE SUBSTATIO	1202	1065	1.2604
43	42	ALVIN SUB	1231	1917	1.2552
44	7	COCHISE SUB	12P637	91	1.2529
45	89	GATESVILLE 1 SUB	422	205	1.2528

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
46	64	DICKINSON SUBSTATION	1272	1625	1.2312
47	10	TEJAS SUBSTATION	1212	280	1.218
48	218	LONE STAR SUB	25P174	28	1.2143
49	234	SAINT JO SUB	401	214	1.1916
50	114	HAMILTON CITY SUB	22780	767	1.1772
51	166	FRIENDSWOOD SUBSTATION	1107	1675	1.163
52	135	HEIGHTS SUBSTATION	1222	618	1.1505
53	75	HAMILTON CITY SUB	22785	257	1.1362
54	213	SOUTH SHORE SUBSTATION	1190	2314	1.1294
55	144	FREEWAY PARK SUBSTATION	1101	1521	1.1165
56	208	KRUGERVILLE SUB	2604	2089	1.1151
57	125	NORTHSIDE SUBSTATION	1292	838	1.1124
58	13	FREEWAY PARK SUBSTATION	1103	1419	1.1104
59	129	WEST COLUMBIA LOCAL	1237	778	1.0991
60	257	GATESVILLE 1 SUB	419	227	1.0733
61	119	HAMILTON COUNTY SUB	2340	228	1.0658
62	53	VALLEY MILLS SUB	22565	406	1.0567
63	70	HICO CITY SUB	390	278	1.054
64	112	LEONARD SUB	12682	245	1.0327
65	216	LONGNECK SUB	23130	1170	1.0215
66	164	WALNUT SPRINGS SUB	2215	103	1.0194
67	239	HAMILTON CITY SUB	23825	146	1.0136
68	244	MAGNOLIA SUBSTATION	1150	1913	1.0052
69	14	EMORY SUB (ONCOR)	1201	1326	0.9901
70	68	LONE STAR SUB	25P171	58	0.9654
71	58	GLEN ROSE SUB	22305	287	0.965
72	203	LEONARD SUB	14635	507	0.9625
73	72	HILL COUNTY SUB	22125	450	0.944
74	183	LEONARD SUB	14631	426	0.9364
75	20	PYOTE SUB	25P217	103	0.9223
76	154	KEYSTONE SUB	12K437	712	0.9101
77	250	GATESVILLE 2 SUB	426	213	0.878
78	107	RED RIVER SUB	2229	351	0.8714
79	40	KRUGERVILLE SUB	2608	1778	0.862
80	268	LAKEPOINTE SUB	2544	3215	0.8108
81	106	FLAT TOP SUB	26P01	114	0.7811
82	17	BRAZORIA SUBSTATION	1270	927	0.7444
83	269	GOMEZ SUB	25F05	22	0.7273
84	26	HANDLEY SUB	22825	466	0.7222
85	102	GLEN ROSE SUB	22300	1068	0.7194
86	82	WHITNEY SUB	22450	996	0.7067
87	59	WEST SUB	1234	1336	0.6917
88	176	MERIDIAN SUB	23210	856	0.6898
89	27	THURBER SUB	1490	786	0.6678
90	104	WHITEWRIGHT SUB	12698	878	0.6664
91	179	WICKETT SUB	12K446	31	0.6453
92	54	CLIMAX SUB	22110	926	0.6017
93	76	KEYSTONE SUB	12K434	44	0.5909
94	80	HILL COUNTY SUB	23340	575	0.5888
95	25	LAKE WHITNEY SUB	12355	855	0.5814

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2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
96	130	ALVIN SUB	1257	1929	0.5629
97	12	BRAZORIA SUBSTATION	1291	637	0.5588
98	226	FLAT TOP SUB	26P02	26	0.5387
99	3	TEJAS SUBSTATION	1214	528	0.5361
100	29	ALVIN SUB	1117	1583	0.5271
101	33	FRIENDSWOOD SUBSTA	1108	1720	0.5261
102	92	COCHISE SUB	25P48	208	0.524
103	124	SEMINOLE SUBSTATION	1402	1663	0.5217
104	78	THURBER SUB	22890	398	0.5176
105	86	TALCO WEST SUB	13909	31	0.5162
106	71	OLD OCEAN SUBSTATIO	1260	474	0.5125
107	103	FRIENDSWOOD SUBSTA	1109	1490	0.5005
108	21	LAKEPOINTE SUB	2508	319	0.4951
109	2	RED RIVER SUB	2252	1561	0.4842
110	172	WORSHAM FIELD SUB	13P97	90	0.4443
111	36	WEST SUB	1221	1915	0.4359
112	74	LEONARD SUB	12678	515	0.4331
113	137	HAMILTON COUNTY SUB	24015	613	0.4288
114	253	SWEENEY SUBSTATION	1129	619	0.4247
115	77	ANGLETON SUBSTATIO	1155	943	0.4204
116	274	PECOS MAIN SUB	2P05	17	0.4118
117	224	WICKETT SUB	12K449	183	0.4099
118	153	WEST COLUMBIA LOCAL	1235	756	0.3714
119	41	W.D. FAULKNER SUB	12P259	139	0.3668
120	237	AIRPORT SUB	12F271	101	0.3663
121	31	ALVIN SUB	1115	2078	0.3603
122	196	WALNUT SPRINGS SUB	2200	398	0.3516
123	85	CLIFTON #2 SUB	24370	220	0.3224
124	49	RED RIVER SUB	2262	81	0.3209
125	94	FRIENDSWOOD SUBSTA	1251	1855	0.3174
126	90	LONE OAK SUB	13384	366	0.3116
127	79	JONES STREET SUB	1411	1745	0.3108
128	13	SOUTH SUB	1103	1495	0.3059
129	81	BRAZORIA SUBSTATION	1271	1638	0.2909
130	150	BLUE RIDGE SUB	22700	430	0.2907
131	111	NOCONA SUB	13370	703	0.2802
132	140	ANGLETON SUBSTATIO	1243	1297	0.2772
133	132	DICKINSON SUBSTATIO	1274	2378	0.2769
134	173	WHITEWRIGHT SUB	12575	730	0.2727
135	142	LEAGUE CITY MAIN SUB	1012	981	0.267
136	116	NORTHSIDE SUBSTATIO	1228	1137	0.2597
137	165	WALNUT SPRINGS SUB	2210	455	0.2594
138	37	KERMIT NO. 2 SUB	12K98	283	0.2579
139	109	NORTHSIDE SUBSTATIO	1295	1716	0.2523
140	14	LAMARQUE SUBSTATIO	1201	899	0.2498
141	242	GATESVILLE 2 SUB	23065	149	0.2483
142	121	SWEENEY SUBSTATION	1128	1349	0.2422
143	163	DOWNTOWN 12.5 SUB	12F130	593	0.2411
144	191	AIRPORT SUB	12F725	705	0.2381
145	261	OLNEY SUB	1685	470	0.234

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146	87	KERMIT NO. 2 SUB	12K48	553	0.2332
147	174	MAGNOLIA SUBSTATION	1148	2711	0.2319
148	110	WEST COLUMBIA LOCAL	1233	1024	0.2278
149	59	WEST COLUMBIA LOCAL	1234	1032	0.227
150	47	WHITNEY SUB	22455	685	0.2263
151	230	GLEN ROSE SUB	23875	850	0.2227
152	151	LEAGUE CITY MAIN SUB	1282	2121	0.2109
153	198	CLIFTON 1 22KV SUB	22495	333	0.2102
154	152	ANGLETON SUBSTATION	1242	527	0.2089
155	60	FRIENDSWOOD SUBSTATION	1253	1583	0.2087
156	207	FREEWAY PARK SUBSTATION	1299	841	0.2072
157	205	SWEENEY SUBSTATION	1263	543	0.2006
158	181	16TH STREET SUB	12F71	1356	0.1983
159	148	LAMARQUE SUBSTATION	1205	1050	0.188
160	209	ANGLETON SUBSTATION	1153	2411	0.1832
161	206	BRAZORIA SUBSTATION	1290	954	0.1832
162	153	WEST SUB	1235	1468	0.1804
163	187	SWEENEY SUBSTATION	1264	1321	0.1655
164	51	FRONTIER SUB	4236	197	0.1625
165	235	LEAGUE CITY MAIN SUB	1011	131	0.1603
166	141	ALVIN SUB	1116	2006	0.1594
167	122	HEIGHTS SUBSTATION	1134	923	0.1592
168	217	PECOS MAIN SUB	12P03	374	0.1578
169	168	STAFFORD SUB	12P82	293	0.157
170	169	HEIGHTS SUBSTATION	1224	1560	0.155
171	227	MAGNOLIA SUBSTATION	1146	1918	0.151
172	156	DICKINSON SUBSTATION	1267	1705	0.1505
173	271	KERMIT NO. 1 SUB	4K05	160	0.1501
174	126	16TH STREET SUB	12F72	388	0.147
175	162	KERMIT NO. 1 SUB	4K04	424	0.1415
176	157	PUCKETT SUB	25F14	51	0.1372
177	50	LAKEPOINTE SUB	2512	528	0.1364
178	265	SOUTH SHORE SUBSTATION	1195	1185	0.1358
179	160	ANGLETON SUBSTATION	1154	1884	0.1344
180	131	PECOS MAIN SUB	12P362	283	0.1307
181	34	LEAGUE CITY MAIN SUB	1283	1620	0.1271
182	105	GLEN ROSE SUB	22295	774	0.1267
183	16	THURBER SUB	1447	594	0.1248
184	#N/A	IH 20 SUB	12P563	178	0.1236
185	134	MAGNOLIA SUBSTATION	1149	1256	0.1234
186	249	STAFFORD SUB	13P50	221	0.122
187	18	HAMILTON COUNTY SUB	2345	199	0.1205
188	35	TEJAS SUBSTATION	1215	1532	0.119
189	270	GRAHAM SUB	12605	118	0.1187
190	200	VALLEY MILLS SUB	22570	405	0.1186
191	161	ANGLETON SUBSTATION	1241	1569	0.1183
192	115	REEVES CO. NO. 4 SUB	13P37	218	0.1147
193	95	AIRPORT SUB	12F44	907	0.1112
194	175	FREEWAY PARK SUBSTATION	1297	596	0.1077
195	98	BRYSON SUB	1230	441	0.1068

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TEXAS-NEW MEXICO POWER COMPANY

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
196	229	MERIDIAN SUB	23205	364	0.1014
197	56	IH 20 SUB	12P566	289	0.1005
198	147	MAGNOLIA SUBSTATION	1144	898	0.0969
199	245	KERMIT NO. 1 SUB	4K03	227	0.0968
200	15	CLIFTON #2 SUB	23165	66	0.0909
201	1	JONES STREET SUB	1413	66	0.0909
202	167	ALVIN SUB	1232	1230	0.0893
203	240	CLIFTON #2 SUB	4165	416	0.0889
204	180	SOUTH SUB	1102	872	0.0883
205	136	DICKINSON SUBSTATIO	1266	614	0.0881
206	170	LEAGUE CITY MAIN SUB	1280	1422	0.0844
207	48	WINKLER CO. NO. 6 SUB	25K11	36	0.0834
208	276	SANDERSON SUB	4S27	96	0.0833
209	146	LEAGUE CITY MAIN SUB	1281	1247	0.081
210	185	PECOS MAIN SUB	12P02	980	0.0805
211	204	ALVIN SUB	1259	708	0.0801
212	91	PETROLIA SUB	12260	889	0.0774
213	63	ANGLETON SUBSTATIO	1245	638	0.0768
214	63	GRAHAM SUB	1245	157	0.0765
215	44	CLIFTON 1 22KV SUB	22485	92	0.076
216	189	LAMARQUE SUBSTATIO	1110	368	0.076
217	220	SOUTH SHORE SUBSTA	1194	1969	0.073
218	128	GLEN ROSE SUB	22285	371	0.0728
219	43	NOCONA SUB	12486	167	0.0718
220	214	DOWNTOWN 12.5 SUB	12F114	614	0.0716
221	38	JONES STREET SUB	1431	890	0.0705
222	180	FREEWAY PARK SUBST	1102	1023	0.0704
223	221	MAGNOLIA SUBSTATION	1145	2804	0.0696
224	57	SOUTH BEND SUB	1300	156	0.064
225	259	16TH STREET SUB	13F14	441	0.0613
226	33	SOUTH SUB	1108	1845	0.058
227	61	LAKEPOINTE SUB	2540	715	0.0574
228	222	LONE OAK SUB	13388	54	0.0555
229	278	STAFFORD SUB	12P50	293	0.0512
230	254	OLD OCEAN SUBSTATIO	1261	158	0.0506
231	84	NORTHSIDE SUBSTATIO	1293	644	0.0498
232	65	SOUTH SHORE SUBSTA	1192	1435	0.0495
233	215	NOCONA SUB	13374	692	0.046
234	279	STAFFORD SUB	12P99	292	0.0445
235	142	TI SUB	1012	2130	0.0428
236	24	JONES STREET SUB	1412	426	0.0422
237	194	KERMIT NO. 2 SUB	4K07	390	0.041
238	127	HICO CITY SUB	395	553	0.0378
239	66	WHITEWRIGHT SUB	13563	342	0.035
240	145	JONES STREET SUB	1433	995	0.0341
241	19	WEST SUB	1223	2363	0.033
242	113	WHITEWRIGHT SUB	12573	186	0.0324
243	188	NOCONA SUB	12490	323	0.031
244	190	DOWNTOWN 4.16 SUB	4F52	392	0.0307
245	248	OLNEY SUB	1690	465	0.0303

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2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
246	219	LEAGUE CITY MAIN SUB	1285	1924	0.0269
247	219	LEAGUE CITY MAIN SUB	1285	1929	0.0269
248	225	STAFFORD SUB	12P83	285	0.0245
249	228	KERMIT NO. 2 SUB	4K06	232	0.0216
250	238	TI SUB	1032	3697	0.0212
251	4	SYCAMORE SUB	24105	143	0.021
252	195	SAINT JO SUB	408	398	0.0175
253	272	LAKEPOINTE SUB	2516	703	0.0171
254	110	BRYSON SUB	1233	177	0.0168
255	252	OLNEY SUB	1695	656	0.0167
256	211	KERMIT NO. 1 SUB	4K02	251	0.0159
257	280	TRENTON SUB	4120	195	0.0154
258	166	SOUTH SUB	1107	1852	0.0151
259	243	PECOS MAIN SUB	12P01	82	0.0122
260	14	WEST SUB	1201	701	0.0115
261	133	NOCONA SUB	13610	691	0.01
262	266	SOUTH SHORE SUBSTA	1191	829	0.0096
263	258	CLIFTON #2 SUB	4160	360	0.0084
264	260	CLIFTON 1 4KV SUB	407	268	0.0074
265	110	WEST SUB	1233	625	0.0064
266	22	WEST SUB	1202	1090	0.0054
267	52	LAKEPOINTE SUB	2536	382	0.0052
268	69	TI SUB	1033	1823	0.0044
269	184	MERIDIAN SUB	690	242	0.0041
270	135	WEST SUB	1222	1405	0.0036
271	#N/A	SOUTH SHORE SUBSTA	1196	969	0.0031
272	#N/A	BELDING SUB	12F164	18	0
273	149	CLIFTON 1 4KV SUB	405	116	0
274	23	CLIFTON 1 4KV SUB	490	30	0
275	255	GATESVILLE 1 SUB	413	165	0
276	264	MERIDIAN SUB	680	304	0
277	251	PECOS MAIN SUB	2P03	357	0
278	273	PECOS MAIN SUB	2P04	135	0
279	232	PECOS MAIN SUB	2P06	116	0
280	275	SANDERSON SUB	4S26	225	0
281	199	SANDERSON SUB	4S28	315	0
282	277	SEMINOLE SUBSTATION	1401	305	0
283	62	SYCAMORE SUB	24100	37	0
284	138	WEST SUB	1203	843	0
285	282	WHITNEY #2 SUB	22469	67	0
286	99	WHITNEY #2 SUB	22460	355	0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

286

Add or Delete Rows as Necessary

TEXAS-NEW MEXICO POWER COMPANY

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
1	86	LAKE WHITNEY SUB	1230	480	605
2	240	BELDING SUB	12F161	42	588.0714
3	8	WALNUT SPRINGS SUB	1270	49	573.2449
4	28	DEPORT SUB (ONCOR)	22164	1701	572.7748
5	241	CORYELL CO SUB	22160	79	535.3797
6	5	WHITWRIGHT SUB	12574	738	507.5745
7	108	GOMEZ SUB	25F61	21	467.7143
8	92	KRUGERVILLE SUB	2608	1778	371.9381
9	22	TEJAS SUBSTATION	1217	672	369.0476
10	45	CORYELL CO SUB	22365	784	310.4235
11	37	HICO CITY SUB	390	278	303.7698
12	83	CALIFORNIA SUB	12K87	52	291.1154
13	282	GOMEZ SUB	25F05	22	261.8182
14	79	HAMILTON COUNTY SUB	2340	228	252.4211
15	139	CORYELL CO SUB	22155	588	251.8912
16	113	COCHISE SUB	25P47	26	250
17	185	CALIFORNIA SUB	12K86	41	215.1951
18	48	PYOTE SUB	25P312	204	214.9755
19	197	LONE STAR SUB	25P174	28	210.1429
20	124	FLAT TOP SUB	26P03	45	203.3556
21	46	CLIFTON 1 22KV SUB	22480	114	187.1579
22	2	PUCKETT SUB	25F18	33	186.6364
23	60	DICKINSON SUBSTATION	1277	1656	184.2874
24	25	HAMILTON CITY SUB	23820	350	165.3371
25	84	HAMILTON CITY SUB	22780	767	163.1643
26	198	LEONARD SUB	14635	507	162.9527
27	221	KRUGERVILLE SUB	2604	2089	162.1273
28	16	GATESVILLE 2 SUB	22725	863	158.4206
29	189	MERIDIAN SUB	23210	856	154.6741
30	260	GATESVILLE 1 SUB	419	227	149.4802
31	215	GATESVILLE 2 SUB	429	330	148.0879
32	127	LEONARD SUB	12682	245	146.7306
33	24	COCHISE SUB	12P637	91	142.8022
34	66	LAKE WHITNEY SUB	12355	855	139.7661
35	242	SOUTH SUB	1104	3221	138.2599
36	7	LONE STAR SUB	25P171	58	137.5
37	194	WICKETT SUB	12K446	31	137.4194
38	142	FREEWAY PARK SUBSTATION	1101	1521	136.5819
39	27	VALLEY MILLS SUB	22565	406	136.2217
40	85	LAMARQUE SUBSTATION	1204	1473	135.8683
41	120	HEIGHTS SUBSTATION	1222	618	135.4142
42	245	CLIMAX SUB	2270	454	132.9846
43	26	TOLAR SUB	25860	499	132.7214
44	51	HILL COUNTY SUB	22125	450	129.9778
45	157	HEIGHTS SUBSTATION	1132	1907	128.9308
46	4	VALLEY MILLS SUB	22575	618	128.4676
47	205	LEONARD SUB	14631	426	125.2887
48	150	ANGLETON SUBSTATION	1240	1469	124.3901
49	98	WHITNEY SUB	22450	996	123.8916
50	12	WORSHAM FIELD SUB	13P98	77	120.8831
51	40	DICKINSON SUBSTATION	1272	1625	120.4308
52	121	GLEN ROSE SUB	22300	1068	119.8801
53	6	PYOTE SUB	25P217	103	113.7476
54	91	GATESVILLE 1 SUB	422	205	110.1951
55	181	REEVES CO. NO. 4 SUB	12P28	97	107.8351

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
56	49	GLEN ROSE SUB	22305	287	107.4948
57	54	DICKINSON SUBSTATION	1279	1890	104.1317
58	249	HAMILTON CITY SUB	23825	146	96.2808
59	38	TEJAS SUBSTATION	1212	280	95.7964
60	62	EMORY SUB (ONCOR)	1201	1326	95.6229
61	67	HILL COUNTY SUB	23340	575	93.833
62	172	FREEWAY PARK SUBSTATION	1298	1637	92.5913
63	179	FRIENDSWOOD SUBSTATION	1107	1675	87.8824
64	193	LEAGUE CITY MAIN SUBSTATION	1284	2074	86.2232
65	94	FLAT TOP SUB	26P01	114	86.2018
66	101	RED RIVER SUB	2229	351	85.3789
67	36	HANDLEY SUB	22825	466	84.2747
68	232	MAGNOLIA SUBSTATION	1150	1913	83.9775
69	96	NORTHSIDE SUBSTATION	1294	1073	82.6654
70	56	FRIENDSWOOD SUBSTATION	1108	1720	79.5
71	233	LONGNECK SUB	23126	457	77.6543
72	80	WEST SUB	1234	1336	77.643
73	264	SAINT JO SUB	401	214	77.4813
74	132	ALVIN SUB	1257	1929	76.9196
75	135	WEST COLUMBIA LOCAL SUBSTATION	1237	778	76.5553
76	163	WALNUT SPRINGS SUB	2215	103	76.2427
77	196	LONGNECK SUB	23130	1170	76.1231
78	95	ALVIN SUB	1231	1917	75.4533
79	86	ALVIN SUB	1230	1615	74.9529
80	65	SOUTH SUB	1109	744	74.4301
81	21	CLIMAX SUB	22110	926	74.1274
82	268	LAKEPOINTE SUB	2544	3215	71.8367
83	23	HANDLEY SUB	22820	73	70
84	187	SOUTH SHORE SUBSTATION	1190	2314	68.2952
85	170	ALVIN SUB	1254	1543	67.0402
86	229	FLAT TOP SUB	26P02	26	63.5769
87	99	ANGLETON SUBSTATION	1244	1169	61.1377
88	103	WHITEWRIGHT SUB	12698	878	57.8759
89	31	SOUTH SUB	1103	1495	56.1846
90	134	LAMARQUE SUBSTATION	1203	452	54.7279
91	93	LEONARD SUB	12678	515	52.635
92	250	AIRPORT SUB	12F271	101	47.5248
93	68	NORTHSIDE SUBSTATION	1292	838	46.8795
94	77	OLD OCEAN SUBSTATION	1260	474	46.3439
95	20	LAKEPOINTE SUB	2508	319	46.2257
96	156	KEYSTONE SUB	12K437	712	46.0997
97	47	THURBER SUB	1490	786	46.0407
98	8	BRAZORIA SUBSTATION	1270	927	45.3074
99	186	WHITEWRIGHT SUB	12575	730	42.9836
100	90	WEST SUB	1221	1915	42.7405
101	166	WORSHAM FIELD SUB	13P97	90	41.9222
102	259	GATESVILLE 2 SUB	23065	149	41.6779
103	115	SEMINOLE SUBSTATION	1402	1663	41.5652
104	230	WICKETT SUB	12K449	183	40.9399
105	53	KEYSTONE SUB	12K434	44	40.5682
106	105	NORTHSIDE SUBSTATION	1228	1137	40.4705
107	17	RED RIVER SUB	2252	1561	40.3773
108	247	GATESVILLE 2 SUB	426	213	40.0939
109	15	TEJAS SUBSTATION	1214	528	39.4848
110	39	HAMILTON CITY SUB	22785	257	38.4981
111	175	MAGNOLIA SUBSTATION	1148	2711	38.0258
112	116	HAMILTON COUNTY SUB	24015	613	37.6884
113	228	GLEN ROSE SUB	23875	850	37.6565
114	97	COCHISE SUB	25P48	208	36.9231
115	80	WEST COLUMBIA LOCAL SUBSTATION	1234	1032	36.0872

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TEXAS-NEW MEXICO POWER COMPANY

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
116	65	FRIENDSWOOD SUBSTATION	1109	1490	35.9376
117	71	ALVIN SUB	1117	1583	35.2786
118	88	ANGLETON SUBSTATION	1155	943	35.2747
119	204	WALNUT SPRINGS SUB	2200	398	34.1583
120	64	LAMARQUE SUBSTATION	1202	1065	33.2028
121	55	W.D. FAULKNER SUB	12P259	139	32.7626
122	145	WEST SUB	1235	1468	32.4155
123	236	SWEENEY SUBSTATION	1129	619	31.8934
124	73	TALCO WEST SUB	13909	31	31.5161
125	32	JONES STREET SUB	1411	1745	30.894
126	145	WEST COLUMBIA LOCAL SUBSTATION	1235	756	30.4775
127	10	BRAZORIA SUBSTATION	1291	637	28.7943
128	29	ALVIN SUB	1115	2078	28.0852
129	118	PUCKETT SUB	25F14	51	27.6863
130	158	ANGLETON SUBSTATION	1243	1297	27.1588
131	148	LEAGUE CITY MAIN SUBSTATION	1012	981	26.8981
132	78	FRIENDSWOOD SUBSTATION	1251	1855	26.8367
133	199	AIRPORT SUB	12F725	705	26.8142
134	31	FREEWAY PARK SUBSTATION	1103	1419	26.2558
135	174	BLUE RIDGE SUB	22700	430	25.5651
136	62	LAMARQUE SUBSTATION	1201	899	25.1112
137	30	RED RIVER SUB	2262	81	24.9383
138	117	DICKINSON SUBSTATION	1274	2378	23.8171
139	75	HEIGHTS SUBSTATION	1134	923	23.779
140	178	FREEWAY PARK SUBSTATION	1299	841	23.4816
141	151	DICKINSON SUBSTATION	1267	1705	23.1795
142	141	LAMARQUE SUBSTATION	1205	1050	23.0629
143	63	NORTHSIDE SUBSTATION	1295	1716	21.4878
144	123	HEIGHTS SUBSTATION	1224	1560	21.3186
145	161	WALNUT SPRINGS SUB	2210	455	20.3956
146	126	CLIFTON #2 SUB	24370	220	19.3273
147	72	BRAZORIA SUBSTATION	1271	1638	19.188
148	89	NOCONA SUB	13370	703	19.1209
149	70	FRONTIER SUB	4236	197	19.0355
150	81	KERMIT NO. 2 SUB	12K48	553	18.481
151	162	LAKEPOINTE SUB	2512	528	18.4394
152	104	LONE OAK SUB	13384	366	17.2705
153	153	MAGNOLIA SUBSTATION	1149	1256	16.6497
154	69	KERMIT NO. 2 SUB	12K98	283	16.4028
155	119	LEAGUE CITY MAIN SUBSTATION	1280	1422	16.301
156	59	WHITNEY SUB	22455	685	16.2336
157	11	HAMILTON COUNTY SUB	2345	199	16.1709
158	136	WEST COLUMBIA LOCAL SUBSTATION	1233	1024	15.7588
159	223	ANGLETON SUBSTATION	1153	2411	14.9544
160	256	OLNEY SUB	1685	470	14.7106
161	176	LEAGUE CITY MAIN SUBSTATION	1282	2121	14.14
162	182	DOWNTOWN 12.5 SUB	12F130	593	14.113
163	225	SWEENEY SUBSTATION	1263	543	14.0331
164	146	FREEWAY PARK SUBSTATION	1297	596	13.8876
165	218	MAGNOLIA SUBSTATION	1146	1918	13.6893
166	224	CLIFTON 1 22KV SUB	22495	333	13.3303
167	18	THURBER SUB	22890	398	13.309
168	212	16TH STREET SUB	12F71	1356	13.1136
169	155	LAMARQUE SUBSTATION	1110	368	12.9565
170	34	THURBER SUB	1447	594	12.904
171	280	KERMIT NO. 1 SUB	4K05	160	12.7687
172	52	WHITEWRIGHT SUB	12573	186	12.5591
173	#N/A	IH 20 SUB	12P563	178	12.3876
174	140	LEAGUE CITY MAIN SUBSTATION	1281	1247	12.2654
175	171	SWEENEY SUBSTATION	1264	1321	12.0484

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TEXAS-NEW MEXICO POWER COMPANY

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
176	138	SOUTH SHORE SUBSTATION	1194	1969	11.9675
177	277	PECOS MAIN SUB	2P05	17	11.5294
178	74	FRIENDSWOOD SUBSTATION	1253	1583	11.5155
179	61	GRAHAM SUB	1245	157	11.4204
180	44	LEAGUE CITY MAIN SUBSTATION	1283	1620	11.3438
181	137	SWEENEY SUBSTATION	1128	1349	11.2491
182	222	PECOS MAIN SUB	12P03	374	11.1872
183	184	ANGLETON SUBSTATION	1242	527	11.0076
184	76	TEJAS SUBSTATION	1215	1532	10.8675
185	237	CLIFTON #2 SUB	4165	416	10.762
186	106	IH 20 SUB	12P566	289	10.6263
187	167	STAFFORD SUB	12P82	293	10.5427
188	125	ALVIN SUB	1116	2006	10.49
189	143	16TH STREET SUB	12F72	388	9.9201
190	164	ALVIN SUB	1232	1230	9.913
191	9	WINKLER CO. NO. 6 SUB	25K11	36	9.8056
192	211	BRAZORIA SUBSTATION	1290	954	9.782
193	188	ANGLETON SUBSTATION	1154	1884	9.7511
194	82	GLEN ROSE SUB	22295	774	9.6718
195	265	SOUTH SHORE SUBSTATION	1195	1185	9.6405
196	13	CLIFTON #2 SUB	23165	66	9.5455
197	147	DICKINSON SUBSTATION	1266	614	9.5
198	61	ANGLETON SUBSTATION	1245	638	9.4483
199	1	SOUTH BEND SUB	1300	156	9.1282
200	129	PECOS MAIN SUB	12P362	283	9.0318
201	234	LEAGUE CITY MAIN SUBSTATION	1011	131	9.0076
202	235	MERIDIAN SUB	23205	364	8.7445
203	86	BRYSON SUB	1230	441	8.7029
204	144	AIRPORT SUB	12F44	907	8.1753
205	56	SOUTH SUB	1108	1845	7.7794
206	152	MAGNOLIA SUBSTATION	1144	898	7.745
207	50	JONES STREET SUB	1412	426	7.1244
208	219	ALVIN SUB	1259	708	7.0169
209	238	NOCONA SUB	13374	692	6.6691
210	159	FREEWAY PARK SUBSTATION	1102	1023	6.6207
211	281	GRAHAM SUB	12605	118	6.6102
212	258	16TH STREET SUB	13F14	441	6.3741
213	42	NORTHSIDE SUBSTATION	1293	644	6.3634
214	210	VALLEY MILLS SUB	22570	405	6.1284
215	200	KERMIT NO. 1 SUB	4K04	424	6.0259
216	257	KERMIT NO. 1 SUB	4K03	227	6.0088
217	201	ANGLETON SUBSTATION	1241	1569	5.8222
218	102	PETROLIA SUB	12260	889	5.8099
219	107	REEVES CO. NO. 4 SUB	13P37	218	5.7156
220	191	MAGNOLIA SUBSTATION	1145	2804	5.5011
221	14	JONES STREET SUB	1413	66	5.4545
222	159	SOUTH SUB	1102	872	5.3211
223	35	CLIFTON 1 22KV SUB	22485	92	5.2826
224	261	OLD OCEAN SUBSTATION	1261	158	5.1582
225	220	TI SUB	1032	3697	4.7073
226	33	SOUTH SHORE SUBSTATION	1192	1435	4.7031
227	131	JONES STREET SUB	1431	890	4.5584
228	148	TI SUB	1012	2130	4.5174
229	226	LONE OAK SUB	13388	54	4.4074
230	160	PECOS MAIN SUB	12P02	980	4.3827
231	149	JONES STREET SUB	1433	995	4.3085
232	208	LEAGUE CITY MAIN SUBSTATION	1285	1924	4.0473
233	208	LEAGUE CITY MAIN SUBSTATION	1285	1929	4.0368
234	19	LAKEPOINTE SUB	2540	715	4.0294
235	133	GLEN ROSE SUB	22285	371	3.9677

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TEXAS-NEW MEXICO POWER COMPANY

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
236	110	HICO CITY SUB	395	553	3.8228
237	3	SYCAMORE SUB	24105	143	3.7762
238	275	SANDERSON SUB	4S27	96	3.75
239	203	KERMIT NO. 2 SUB	4K07	390	3.6718
240	251	STAFFORD SUB	13P50	221	3.4751
241	111	WEST SUB	1223	2363	3.2903
242	100	NOCONA SUB	12486	167	2.7066
243	262	CLIFTON 1 4KV SUB	407	268	2.403
244	273	STAFFORD SUB	12P50	293	2.3549
245	248	OLNEY SUB	1695	656	2.311
246	231	DOWNTOWN 4.16 SUB	4F52	392	2.2985
247	62	WEST SUB	1201	701	2.234
248	214	DOWNTOWN 12.5 SUB	12F114	614	1.9674
249	217	KERMIT NO. 2 SUB	4K06	232	1.8534
250	122	WHITEWRIGHT SUB	13563	342	1.8246
251	179	SOUTH SUB	1107	1852	1.79
252	195	NOCONA SUB	12490	323	1.7895
253	41	LAKEPOINTE SUB	2536	382	1.7199
254	64	WEST SUB	1202	1090	1.6899
255	136	BRYSON SUB	1233	177	1.4124
256	271	TRENTON SUB	4120	195	1.2769
257	272	STAFFORD SUB	12P99	292	1.2466
258	213	SAINT JO SUB	408	398	1.1558
259	263	OLNEY SUB	1690	465	0.8925
260	#N/A	SOUTH SHORE SUBSTATION	1196	969	0.8514
261	279	LAKEPOINTE SUB	2516	703	0.8023
262	165	NOCONA SUB	13610	691	0.7959
263	227	STAFFORD SUB	12P83	285	0.7825
264	244	KERMIT NO. 1 SUB	4K02	251	0.749
265	216	PECOS MAIN SUB	12P01	82	0.7317
266	266	SOUTH SHORE SUBSTATION	1191	829	0.6948
267	120	WEST SUB	1222	1405	0.4626
268	58	TI SUB	1033	1823	0.4487
269	136	WEST SUB	1233	625	0.3968
270	254	CLIFTON #2 SUB	4160	360	0.2194
271	209	MERIDIAN SUB	690	242	0.1033
272	112	WHITNEY #2 SUB	22460	355	0
273	269	WHITNEY #2 SUB	22469	67	0
274	134	WEST SUB	1203	843	0
275	43	SYCAMORE SUB	24100	37	0
276	274	SEMINOLE SUBSTATION	1401	305	0
277	183	SANDERSON SUB	4S28	315	0
278	276	SANDERSON SUB	4S26	225	0
279	173	PECOS MAIN SUB	2P06	116	0
280	278	PECOS MAIN SUB	2P04	135	0
281	253	PECOS MAIN SUB	2P03	357	0
282	255	MERIDIAN SUB	680	304	0
283	246	GATESVILLE 1 SUB	413	165	0
284	57	CLIFTON 1 4KV SUB	490	30	0
285	128	CLIFTON 1 4KV SUB	405	116	0
286	#N/A	BELDING SUB	12F164	18	0

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2009 Reporting Year

Causes of Forced Interruptions	Percentage
VEGETATION	14.46%
WEATHER	36.23%
ANIMALS AND BIRDS	14.87%
PEOPLE	2.88%
UTILITY-OWNED EQUIPMENT	7.49%
UNKNOWN	4.38%
OTHER	19.70%
OTHER	100.0%