



Control Number: 37855



Item Number: 14

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PUBLIC UTILITY COMMISSION
FILING CLERK

Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2009 Reporting Year

Sharyland Utilities, L.P.

Project 37855

§25.52. -- Reliability and Continuity of Service.

<http://www.puc.state.tx.us/rules/subrules/electric/25.52/25.52.doc>

Application. This section applies to all electric utilities as defined by the Public Utility Regulatory Act (PURA) §31.002(6) and all transmission and distribution utilities as defined by PURA §31.002(19). The term "utility" as used in this section shall mean an electric utility and a transmission and distribution utility.

Public Utility Regulatory Act §31.002

<http://www.puc.state.tx.us/rules/statutes/index.cfm>

DEFINITIONS.

The term "Electric utility" does not include a municipally owned utility or an electric cooperative.

Information typed in highlighted cells will appear on following sheets.

Utility:	Type Name of Utility in the Cell Below Sharyland Utilities, L.P.
Feeders:	Type Total Number of Distribution Feeders in the Cell Below 6
Due:	February 14, 2010
File:	Five Printed Copies and One Electronic Copy of This Excel File
Project:	37855
Address:	Attn: Filing Clerk Public Utility Commission of Texas P.O. Box 13326 Austin, Texas 78711-3326

If you have any questions, please contact:

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	Infrastructure & Reliability Division
	Commission Staff
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E-mail:	<u>mailto:larry.reed@puc.state.tx.us</u>

Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2009	0.02	0.00	0.01	0.00	0.00	0.00	0.00	0.01	0.00	0.00	0.00	0.00	0.00
Scheduled 2009	0.01	0.00	0.00	0.00	0.00	0.00	0.00	0.01	0.00	0.00	0.00	0.00	0.00
Outside Causes 2009	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Major Events 2009	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2009	3.04	0.02	0.11	0.00	0.00	0.67	0.04	2.06	0.14	0.00	0.00	0.00	0.00
Scheduled 2009	2.81	0.00	0.00	0.00	0.00	0.00	0.00	2.17	0.62	0.00	0.00	0.00	0.00
Outside Causes 2009	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Major Events 2009	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

6

Add or Delete Rows as Necessary

Sharyland Utilities, L.P.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
1	1	Taylor	114	1039	0.029
2	2	Taylor	111	505	0.01
3	3	Bentsen	215	124	0
4	4	Bentsen	211	621	0
5	5	Taylor	115	17	0
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Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

2009 SAIFI Ranking	2008 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIFI Value
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Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

6

Add or Delete Rows as Necessary

Sharyland Utilities, L.P.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
1	1	Taylor	114	1039	5.644
2	2	Taylor	111	505	1.841
3	3	Bentsen	215	124	0
4	4	Bentsen	211	621	0
5	5	Taylor	115	17	0
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Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

2009 SAIDI Ranking	2008 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2009 SAIDI Value
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Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2009 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	0.00%
Vegetation	0.00%
Animals and Birds	0.00%
People (Including cars and farm equip)	13.00%
Utility-owned Equipment	74.00%
Other	0.00%
Unknown	13.00%