



Filing Receipt

Filing Date - 2024-12-17 10:06:14 AM

Control Number - 37277

Item Number - 755



December 17, 2024

Filing Clerk
Texas Public Utilities Commission
1701 North Congress Avenue
Austin, TX 78701

Re: Project No. 37277 – Project For Submitting Emergency Operations Plans and Notifications of
Emergency Operations Exercises

Dear Filing Clerk:

Please accept this filing of Web Fire Communications, Inc.'s ("Web Fire") Notification of Activation of
Emergency Operation Plan ("EOP") pursuant to 16 TAC §26.51(b)(3).

On January 4th, 2024 Web Fire's EOP was activated. Due to a power issue downtown, Web Fire
Communications lost power to core router. Four Web Fire Technicians were dispatched onsite to assess
the situation and provide a plan to get all equipment back up. All core switching equipment was
protected with power supplies (UPSs). A generator was deployed to provide temporary power until
power was restored to downtown. No significant interruption of service was experienced.

Web Fire has determined that no revisions to its Emergency Operations Plan are necessary at this time.
Because Web Fire has responded to an emergency event, it will not be conducting an annual drill in 2024,
pursuant to 16 TAC §26.51(b)(3).

Please do not hesitate to contact me at 830.895.7221 or courtney.spears@vantagepnt.com should you
have any questions or need additional information.

Sincerely,

A handwritten signature in black ink that reads 'Courtney Spears'.

Courtney Spears, Consultant
Authorized representative for
Web Fire Communications, Inc.