



Filing Receipt

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October 10, 2023

Central Records Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, TX 78711-3326

Re: Project No. 37277 – Project for Submitting Emergency Operations Plans and Notifications of Emergency Operations Exercises

Dear Filing Clerk:

On behalf of Etex Telephone Cooperative, Inc., and its affiliates ("Etex"), I am submitting annual drill information pursuant to 16 Tex. Admin. Code § 26.51 (b)(3).

Etex activated its Emergency Operations Plan ("EOP") on June 16, 2023, in response a severe storm that swept through our service area, which caused significant damage to power lines and widespread electrical outages. The attached Emergency Committee Control Log details the actions performed by Etex in accordance with our EOP.

Due to Etex having responded to an actual emergency, the company will not conduct the annual drill in 2023. Through the aforementioned activities, Etex has determined that its EOP remains effective, and no revisions are necessary at this time.

Any questions or comments may be directed to me at (903) 797-4200 or pfarr@etexfiber.net.

Sincerely,

Patti Farr
Director of Regulatory & Compliance
Etex Telephone Cooperative, Inc.

Emergency Committee Control Log June 2023



Widespread Power Outage

06/16/23 - 06/24/23

Date	Time	Activity or Event	Comments	EOC Initiated	RH
06/10/23	1237	Preparation	Notified off-site support teams that a big weather storm is headed our way in the next few days that could affect all services, be aware.	PF	
06/12/23	All Day	Preparation	Monitoring the weather, preparing staff, equipment and facilities for inclement weather.	EOC	
06/14/23	All Day	Preparation	Continuing to monitor the weather reports, preparing staff, equipment and facilities for inclement weather.	EOC	
06/16/23	0530	Action	Initial assessment of the situation - all network infrastructure offline.	JS	
06/16/23	0633	Action	EOC Check-in via GroupMe.	TA	
06/16/23	0633	EOP Activation	A severe storm swept through our service area bringing dangerous lightning, heavy rain, and winds reaching 80 to 100 mph, which caused significant damage to power lines. Major electrical outages reported throughout area. EOP activated.	CC	
06/16/23 - 06/23/23	All Day	Action	Etex crews manage mobile generators throughout our serving area to keep critical equipment without commercial power up and running.	JS	

Date	Time	Activity or Event	Comments	EOC Initiated	RH
06/16/23	0800	Action	All employees are put on alert and prepared to assist where needed.	EOC	
06/16/23	All Day	Notice	Governor Greg Abbott issued a disaster proclamation, certifying severe storms, large hail, heavy rainfall, flash flooding, tornadoes and hazardous wind gusts caused widespread and severe property damage, injury or loss of life in Ochiltree and Cass Counties.	EOC	
06/16/23	All Day	Action	Sales team continued open communication channels with regular updates to commercial customers and to address any potential service impacts.	LM	
06/16/23	0950	Action	Establishing communication channels with affected customers, updating IVR to keep them updated on the situation.	MF	
06/17/23	1216	Action	-Coordination with local power authorities for power-restoration efforts initiated.	JS	
06/17/23	1600	Update	Governor Greg Abbott declared a disaster for several of our service areas, including Marion, Upshur and Wood counties.	EOC	
06/18/23		Media	Post with situational updates on social media platforms.	MF	
06/18/23	All Day	Preparation	Etex crews begin preparing for gradual transition to commercial power.	JS	

Date	Time	Activity or Event	Comments	EOC Initiated	RH
06/18/23	1905	Update	Updates requested by our CEO from all EOC members including current status of teams, their needs, our facilities, what our teams have done well, and where improvement is needed.	CC	
06/18/23 - 06/23/23	All Day		Continued monitoring of network stability during the transitions to commercial power.	JS	
06/20/23		Media	Post with situational updates on social media platforms.	MF	
06/23/23	2200	Action	Commercial power fully restored in most areas; Normal operations resumed.	EOC	
06/24/23	0800	Action	Deactivating EOP.	CC	