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is our business.

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November 12, 2020

Central Records Filing Clerk  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
Austin, Texas 78711

Re: Docket No. 37277, *Project for Submitting Emergency Operations Plans and Notifications of Emergency Operations Exercises*

Dear Filing Clerk:

On behalf of Livingston Telephone Company, Inc. ("LivCom"), I am submitting two copies of LivCom's Emergency Operations Plan ("EOP") pursuant to 16 Tex. Admin. Code § 26.51 for filing in the above-referenced proceeding. Pursuant to the Commission's procedural rules, LivCom is filing its EOP confidentially because it contains company-specific infrastructure and emergency procedure information that is not publicly available from any other source. Such information is proprietary and competitively sensitive information that is protected from public disclosure under Sections 552.102, 552.105 and 552.117 of the Texas Public Information Act, TEX. GOV'T CODE ANN. §§ 552.001 - .353 (Vernon 2004 and Supp. 2009) or any other provision which may apply. If such information is divulged, it would cause competitive disadvantage and harm to LivCom. Additionally, such information should not be publicly released because the public disclosure of such information could be used to hinder LivCom's operations in the case of an emergency and delay public communication.

Any questions or comments may be directed to me at the above-listed address and telephone number or the below-listed email address.

Sincerely,

*Cindy Neugebauer*

Cindy Neugebauer  
[cneugebauer@jsitel.com](mailto:cneugebauer@jsitel.com)

Authorized Representative for Taylor Telephone Cooperative, Inc.

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**Enclosures**

**cc: Mr. Jeff Wolf, General Manager  
Livingston Telephone Company, Inc.**