

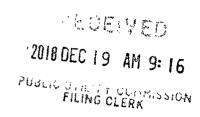
Control Number: 37277



Item Number: 402

Addendum StartPage: 0





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December 14, 2018

Public Utility Commission of Texas 1701 N. Congress Ave. P.O. Box 13326 Austin, TX 78711-3326

RE: Project 37277 – Report on Emergency Operation Plan

Dear Sir,

This is an original and 4 copies for filing in Project 37277 of the following report of Nortex Communications regarding its Emergency Operations Plan for the year 2018. Companies must conduct an exercise each year to test its response under its Emergency Operations Plan or may report on an event that occurred during the year that necessitated the implementation of the companies Plan during the year.

On February 22-23, 2018, Nortex Communications implemented its Emergency Operations Plan in response to an ice storm that occurred throughout its service area. The ice storm downed power lines resulting in loss of power to central offices and digital loop carriers throughout the area. The battery backups and generators in the central offices maintained power throughout the outages and portable generators were moved to various locations to recharge batteries at digital loop carriers. Once the power was fully restored the emergency operations were completed. A review of the operations under the Emergency Operations Plan did not reveal any changes needed to the Emergency Operations Plan.

Please let me know if there are any questions.

Sincerely,

Alan Rohmer

Chief Financial Officer