



Control Number: 36484



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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2008 Reporting Year

Texas-New Mexico Power Company

Project 36484

Service Quality Report to the Public Utility Commission of Texas

Texas-New Mexico Power Company

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2008	0.4831	0.0145	0.0431	0.0462	0.0509	0.0257	0.0659	0.0253	0.0645	0.0273	0.0558	0.0237	0.0402
Scheduled													
2008	0.0033						0.0031				0.0001		0.0001
Outside Causes													
2008	0.0007						0.0007						
Major Events													
2008	0.0327				0.0157	0.0125	0.0045						

Service Quality Report to the Public Utility Commission of Texas

Texas-New Mexico Power Company

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2008	38.7342	3.1200	3.2648	2.5141	4.8542	1.9665	7.1110	2.4152	4.7051	1.7053	3.6201	1.6428	1.8151
Scheduled													
2008	0.2428	0.0036	0.0015		0.0029	0.0032	0.1860	0.0043		0.0037	0.0042	0.0017	0.0317
Outside Causes													
2008	0.8979						0.8979						
Major Events													
2008	7.1850				3.1697	3.4767	0.5386						

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

282

Add or Delete Rows as Necessary

Texas-New Mexico Power Company

2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
1	197	JONES STREET SUB	1413	75	8.7999
2	1	RED RIVER SUB	2252	1594	3.7057
3	188	TEJAS SUBSTATION	1214	528	3.5133
4	69	SYCAMORE SUB	24105	142	3.1477
5	46	WHITEWRIGHT SUB	12574	748	2.6536
6	73	VALLEY MILLS SUB	22575	620	2.5255
7	NA	COCHISE SUB	12P637	98	2.3163
8	156	GATESVILLE 2 SUB	22725	977	2.2976
9	19	DEPORT SUB (ONCOR)	22164	1719	2.2377
10	36	TEJAS SUBSTATION	1212	283	2.2083
11	31	DICKINSON SUBSTATION	1277	1642	2.2036
12	63	BRAZORIA SUBSTATION	1291	622	2.1430
13	14	FREEWAY PARK SUBSTAT	1103	1418	2.1027
14	103	EMORY SUB (ONCOR)	1201	1365	2.0911
15	47	CLIFTON #2 SUB	23165	68	2.0293
16	128	THURBER SUB	1447	609	2.0241
17	118	WALNUT SPRINGS SUB	1270	46	2.0217
18	65	HAMILTON COUNTY SUB	2345	200	1.9600
19	279	WEST SUB	1223	2369	1.9312
20	161	PYOTE SUB	25P217	101	1.8217
21	3	LAKEPOINTE SUB	2508	323	1.5760
22	30	LAMARQUE SUBSTATION	1202	1067	1.4737
23	115	CLIFTON 1 4KV SUB	490	28	1.4643
24	151	JONES STREET SUB	1412	432	1.4235
25	109	LAKE WHITNEY SUB	12355	858	1.4022
26	137	HANDLEY SUB	22825	476	1.3822
27	67	THURBER SUB	1490	800	1.3358
28	54	WORSHAM FIELD SUB	13P98	78	1.3332
29	108	ALVIN SUB	1117	1567	1.3326
30	NA	TOLAR SUB	25860	505	1.3111
31	124	ALVIN SUB	1115	2051	1.2830
32	94	DICKINSON SUBSTATION	1279	1870	1.2585
33	18	SOUTH SUB	1108	1832	1.2352
34	180	LEAGUE CITY MAIN SUB	1283	1537	1.2226
35	41	TEJAS SUBSTATION	1215	1533	1.2044
36	58	WEST SUB	1221	1917	1.1773
37	216	KERMIT NO. 2 SUB	12K98	290	1.1758
38	198	JONES STREET SUB	1431	1375	1.1629
39	92	PUCKETT SUB	25F18	28	1.1428
40	144	KRUGERVILLE SUB	2608	1769	1.1402
41	23	W.D. FAULKNER SUB	12P259	117	1.1111
42	209	ALVIN SUB	1231	1890	1.1037
43	165	NOCONA SUB	12486	171	1.0994
44	218	CLIFTON 1 22KV SUB	22485	79	1.0888
45	59	CLIFTON 1 22KV SUB	22480	114	1.0879
46	140	NORTHSIDE SUBSTATION	1294	1073	1.0697
47	25	WHITNEY SUB	22455	700	1.0697

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Texas-New Mexico Power Company

2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
48	234	WINKLER CO. NO. 6 SU	25K11	38	1.0526
49	168	RED RIVER SUB	2262	77	1.0520
50	223	LAKEPOINTE SUB	2512	488	1.0512
51	217	FRONTIER SUB	4236	203	1.0346
52	252	LAKEPOINTE SUB	2536	380	1.0315
53	55	VALLEY MILLS SUB	22565	406	1.0297
54	178	CLIMAX SUB	22110	910	1.0209
55	72	HANDLEY SUB	22820	54	1.0185
56	133	IH 20 SUB	12P566	203	1.0148
57	70	SOUTH BEND SUB	1300	154	1.0130
58	15	GLEN ROSE SUB	22305	295	1.0102
59	239	WEST SUB	1234	1376	1.0101
60	13	FRIENDSWOOD SUBSTATI	1253	1583	1.0092
61	251	LAKEPOINTE SUB	2540	692	1.0014
62	277	SYCAMORE SUB	24100	37	1.0000
63	227	GRAHAM SUB	1245	162	0.9691
64	76	DICKINSON SUBSTATION	1272	1614	0.9685
65	155	SOUTH SHORE SUBSTATI	1192	1761	0.9472
66	250	WHITEWRIGHT SUB	13563	514	0.9454
67	80	TEJAS SUBSTATION	1217	668	0.9359
68	100	LONE STAR SUB	25P171	56	0.8393
69	242	TI SUB	1033	1831	0.8372
70	211	HICO CITY SUB	390	284	0.8238
71	117	OLD OCEAN SUBSTATION	1260	469	0.8186
72	33	HILL COUNTY SUB	22125	439	0.7905
73	34	HAMILTON CITY SUB	23820	359	0.7620
74	177	LEONARD SUB	12678	517	0.7291
75	153	HAMILTON CITY SUB	22785	262	0.7194
76	16	KEYSTONE SUB	12K434	44	0.7047
77	112	ANGLETON SUBSTATION	1155	909	0.6985
78	104	THURBER SUB	22890	408	0.6719
79	121	JONES STREET SUB	1411	1749	0.6680
80	11	HILL COUNTY SUB	23340	577	0.6668
81	158	BRAZORIA SUBSTATION	1271	1625	0.6489
82	2	WHITNEY SUB	22450	999	0.6345
83	116	CORYELL CO SUB	22365	709	0.6034
84	127	NORTHSIDE SUBSTATION	1293	644	0.5794
85	42	CLIFTON #2 SUB	24370	219	0.5754
86	162	TALCO WEST SUB	13909	28	0.5714
87	35	KERMIT NO. 2 SUB	12K48	515	0.5629
88	86	ANGLETON SUBSTATION	1244	1145	0.5514
89	263	GATESVILLE 1 SUB	422	216	0.5277
90	105	LONE OAK SUB	13384	337	0.5045
91	160	PETROLIA SUB	12260	907	0.4861
92	44	COCHISE SUB	25P48	205	0.4830
93	196	COCHISE SUB	25P47	27	0.4814
94	22	FRIENDSWOOD SUBSTATI	1251	1855	0.4631
95	7	AIRPORT SUB	12F44	882	0.4579
96	27	CALIFORNIA SUB	12K87	44	0.4545
97	21	LAMARQUIA SUBSTATION	1204	1510	0.4523
98	82	LAKE WHITNEY SUB	1230	493	0.4480
99	48	WHITNEY SUB	22460	360	0.4417

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2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
100	119	PYOTE SUB	25P312	153	0.4377
101	71	GOMEZ SUB	25F61	21	0.4286
102	142	GLEN ROSE SUB	22300	907	0.4265
103	173	FRIENDSWOOD SUBSTATI	1109	1490	0.4199
104	171	WHITEWRIGHT SUB	12698	744	0.4070
105	141	GLEN ROSE SUB	22295	773	0.3907
106	126	FLAT TOP SUB	26P01	118	0.3900
107	32	RED RIVER SUB	2229	382	0.3898
108	138	ALVIN SUB	1230	1569	0.3762
109	96	NORTHSIDE SUBSTATION	1295	1700	0.3735
110	114	WEST COLUMBIA LOCAL	1233	1062	0.3698
111	204	NOCONA SUB	13370	706	0.3695
112	87	LEONARD SUB	12682	244	0.3484
113	262	WHITEWRIGHT SUB	12573	189	0.3440
114	192	HAMILTON CITY SUB	22780	778	0.3434
115	132	REEVES CO. NO. 4 SUB	13P37	119	0.3361
116	26	NORTHSIDE SUBSTATION	1228	1136	0.3353
117	28	FRIENDSWOOD SUBSTATI	1108	1720	0.3291
118	88	FLAT TOP SUB	26P03	49	0.3265
119	120	HAMILTON COUNTY SUB	2340	229	0.3233
120	244	SOUTH SUB	1109	751	0.3114
121	93	SWEENEY SUBSTATION	1128	1327	0.3089
122	37	HEIGHTS SUBSTATION	1134	921	0.3044
123	148	LAMARQUE SUBSTATION	1201	897	0.3031
124	164	SEMINOLE SUBSTATION	1402	1644	0.3027
125	208	NORTHSIDE SUBSTATION	1292	838	0.2940
126	205	16TH STREET SUB	12F72	131	0.2900
127	248	HICO CITY SUB	395	560	0.2857
128	130	GLEN ROSE SUB	22285	277	0.2852
129	123	WEST COLUMBIA LOCAL	1237	774	0.2830
130	125	ALVIN SUB	1257	1912	0.2821
131	135	PECOS MAIN SUB	12P362	641	0.2778
132	24	DICKINSON SUBSTATION	1274	2361	0.2695
133	102	NOCONA SUB	13610	704	0.2683
134	170	MAGNOLIA SUBSTATION	1149	1253	0.2667
135	166	HEIGHTS SUBSTATION	1222	617	0.2542
136	169	DICKINSON SUBSTATION	1266	606	0.2462
137	20	HAMILTON COUNTY SUB	24015	628	0.2422
138	39	LAMARQUE SUBSTATION	1203	451	0.2373
139	163	ANGLETON SUBSTATION	1240	1454	0.2363
140	159	ANGLETON SUBSTATION	1243	1281	0.2284
141	8	ALVIN SUB	1116	1988	0.2147
142	237	LEAGUE CITY MAIN SUB	1012	628	0.2086
143	175	BRAZORIA SUBSTATION	1270	916	0.1956
144	228	FREEWAY PARK SUBSTAT	1101	1520	0.1946
145	172	JONES STREET SUB	1433	1027	0.1930
146	40	LEAGUE CITY MAIN SUB	1281	851	0.1871
147	214	MAGNOLIA SUBSTATION	1144	885	0.1832
148	203	LAMARQUE SUBSTATION	1205	1001	0.1830
149	243	CLIFTON 1 4KV SUB	405	115	0.1826
150	143	BLUE RIDGE SUB	22700	439	0.1801
151	191	LEAGUE CITY MAIN SUB	1282	2104	0.1773

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152	207	ANGLETON SUBSTATION	1242	521	0.1766
153	66	WEST COLUMBIA LOCAL	1235	745	0.1756
154	225	KEYSTONE SUB	12K437	672	0.1741
155	186	ANGLETON SUBSTATION	1245	633	0.1722
156	98	DICKINSON SUBSTATION	1267	1687	0.1710
157	224	PUCKETT SUB	25F14	42	0.1667
158	91	REEVES CO. NO. 4 SUB	12P28	96	0.1667
159	150	ALVIN SUB	1254	1537	0.1559
160	167	ANGLETON SUBSTATION	1154	1874	0.1557
161	183	ANGLETON SUBSTATION	1241	1567	0.1525
162	200	KERMIT NO. 1 SUB	4K04	373	0.1449
163	254	DOWNTOWN 12.5 SUB	12F130	573	0.1447
164	195	WALNUT SPRINGS SUB	2215	98	0.1428
165	4	WALNUT SPRINGS SUB	2210	466	0.1392
166	131	FRIENDSWOOD SUBSTATI	1107	1675	0.1379
167	139	ALVIN SUB	1232	1226	0.1378
168	122	STAFFORD SUB	12P82	228	0.1360
169	154	HEIGHTS SUBSTATION	1224	1559	0.1347
170	230	LEAGUE CITY MAIN SUB	1280	1398	0.1336
171	9	FREEWAY PARK SUBSTAT	1298	1619	0.1270
172	134	WORSHAM FIELD SUB	13P97	79	0.1266
173	111	WHITEWRIGHT SUB	12575	725	0.1256
174	210	MAGNOLIA SUBSTATION	1148	2711	0.1239
175	201	FREEWAY PARK SUBSTAT	1297	567	0.1218
176	5	MERIDIAN SUB	23210	854	0.1212
177	64	HEIGHTS SUBSTATION	1132	1904	0.1178
178	75	CALIFORNIA SUB	12K86	34	0.1176
179	77	WICKETT SUB	12K446	34	0.1176
180	235	FREEWAY PARK SUBSTAT	1102	972	0.1152
181	89	16TH STREET SUB	12F71	1288	0.1128
182	60	TI SUB	1012	2050	0.1122
183	107	LEONARD SUB	14631	450	0.1066
184	179	MERIDIAN SUB	690	248	0.1047
185	101	PECOS MAIN SUB	12P02	930	0.1044
186	129	SOUTH SUB	1103	1007	0.0977
187	174	SWEENEY SUBSTATION	1264	1312	0.0968
188	199	NOCONA SUB	12490	317	0.0948
189	6	LAMARQUE SUBSTATION	1110	369	0.0947
190	246	DOWNTOWN 4.16 SUB	4F52	363	0.0937
191	136	AIRPORT SUB	12F725	1087	0.0935
192	194	GATESVILLE 2 SUB	429	345	0.0899
193	10	CORYELL CO SUB	22155	600	0.0886
194	238	KERMIT NO. 2 SUB	4K07	396	0.0884
195	259	SAINT JO SUB	408	408	0.0883
196	43	WALNUT SPRINGS SUB	2200	415	0.0866
197	181	LEAGUE CITY MAIN SUB	1284	2106	0.0856
198	152	CLIFTON 1 22KV SUB	22495	329	0.0851
199	264	SANDERSON SUB	4S28	314	0.0828
200	206	VALLEY MILLS SUB	22570	413	0.0822
201	185	SOUTH SUB	1102	1392	0.0819
202	49	LONGNECK SUB	23126	466	0.0815
203	29	LEONARD SUB	14635	504	0.0796

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2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
204	45	ALVIN SUB	1259	708	0.0788
205	110	SWEENEY SUBSTATION	1263	540	0.0778
206	84	BRAZORIA SUBSTATION	1290	946	0.0774
207	74	FREEWAY PARK SUBSTAT	1299	841	0.0764
208	78	KRUGERVILLE SUB	2604	2804	0.0747
209	182	ANGLETON SUBSTATION	1153	2406	0.0738
210	149	WEST COLUMBIA LOCAL	1234	1032	0.0728
211	68	KERMIT NO. 1 SUB	4K02	206	0.0680
212	189	SOUTH SUB	1107	1332	0.0670
213	52	SOUTH SHORE SUBSTATI	1190	2305	0.0654
214	51	DOWNTOWN 12.5 SUB	12F114	613	0.0652
215	220	NOCONA SUB	13374	690	0.0647
216	12	LONGNECK SUB	23130	1125	0.0596
217	79	PECOS MAIN SUB	12P03	357	0.0588
218	90	LONE STAR SUB	25P174	35	0.0572
219	53	LEAGUE CITY MAIN SUB	1285	1924	0.0569
220	212	SOUTH SHORE SUBSTATI	1194	1518	0.0567
221	213	MAGNOLIA SUBSTATION	1145	2730	0.0551
222	226	LONE OAK SUB	13388	57	0.0525
223	57	BELDING SUB	12F161	41	0.0488
224	85	WICKETT SUB	12K449	186	0.0484
225	157	STAFFORD SUB	12P83	277	0.0470
226	145	FLAT TOP SUB	26P02	22	0.0455
227	190	MAGNOLIA SUBSTATION	1146	1777	0.0446
228	271	KERMIT NO. 2 SUB	4K06	139	0.0432
229	97	MERIDIAN SUB	23205	364	0.0412
230	219	GLEN ROSE SUB	23875	1115	0.0405
231	241	WEST SUB	1203	843	0.0368
232	274	PECOS MAIN SUB	2P06	191	0.0366
233	184	WEST SUB	1235	1432	0.0358
234	245	SAINT JO SUB	401	216	0.0324
235	147	LEAGUE CITY MAIN SUB	1011	129	0.0311
236	215	WEST SUB	1201	695	0.0303
237	176	AIRPORT SUB	12F271	103	0.0291
238	83	TI SUB	1032	3663	0.0274
239	61	HAMILTON CITY SUB	23825	148	0.0271
240	260	CLIFTON #2 SUB	4165	415	0.0265
241	258	CORYELL CO SUB	22160	77	0.0260
242	193	GATESVILLE 2 SUB	23065	41	0.0244
243	236	PECOS MAIN SUB	12P01	83	0.0240
244	222	MAGNOLIA SUBSTATION	1150	1748	0.0227
245	231	KERMIT NO. 1 SUB	4K03	213	0.0188
246	240	SOUTH SUB	1104	3237	0.0167
247	NA	WEST SUB	1233	630	0.0159
248	267	OLNEY SUB	1690	486	0.0145
249	81	STAFFORD SUB	13P50	207	0.0144
250	249	GATESVILLE 2 SUB	426	216	0.0139
251	247	PECOS MAIN SUB	2P03	374	0.0134
252	253	OLNEY SUB	1695	686	0.0132
253	95	SWEENEY SUBSTATION	1129	616	0.0129
254	113	OLD OCEAN SUBSTATION	1261	158	0.0126
255	146	GATESVILLE 1 SUB	413	171	0.0116

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2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
256	38	BRYSON SUB	1233	180	0.0111
257	NA	GATESVILLE 1 SUB	419	226	0.0088
258	256	CLIFTON #2 SUB	4160	353	0.0085
259	232	16TH STREET SUB	13F14	247	0.0080
260	261	CLIFTON 1 4KV SUB	407	274	0.0073
261	229	OLNEY SUB	1685	474	0.0063
262	99	BRYSON SUB	1230	488	0.0060
263	50	CLIMAX SUB	2270	456	0.0044
264	106	MERIDIAN SUB	680	300	0.0033
265	255	SOUTH SHORE SUBSTATI	1195	1182	0.0025
266	202	SOUTH SHORE SUBSTATI	1191	824	0.0024
267	278	WEST SUB	1222	1423	0.0014
268	272	LAKEPOINTE SUB	2544	3155	0.0006
269	56	GOMEZ SUB	25F05	22	0.0000
270	257	GRAHAM SUB	12605	120	0.0000
271	270	KERMIT NO. 1 SUB	4K05	141	0.0000
272	62	LAKEPOINTE SUB	2516	698	0.0000
273	265	PECOS MAIN SUB	2P04	142	0.0000
274	273	PECOS MAIN SUB	2P05	16	0.0000
275	275	SANDERSON SUB	4S26	227	0.0000
276	221	SANDERSON SUB	4S27	96	0.0000
277	17	SEMINOLE SUBSTATION	1401	219	0.0000
278	187	STAFFORD SUB	12P50	296	0.0000
279	276	STAFFORD SUB	12P99	288	0.0000
280	233	TRENTON SUB	4120	195	0.0000
281	266	WEST SUB	1202	1110	0.0000
282	280	WHITNEY #2 SUB	22469	69	0.0000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

282

With More Than 10 Customers

Add or Delete Rows as Necessary

Texas-New Mexico Power Company

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
1	112	SOUTH BEND SUB	1300	154	1319.6753
2	70	PUCKETT SUB	25F18	28	409.3571
3	88	SYCAMORE SUB	24105	142	391.7324
4	31	VALLEY MILLS SUB	22575	620	366.9887
5	39	WHITEWRIGHT SUB	12574	748	360.0214
6	155	PYOTE SUB	25P217	101	327.1089
7	116	LONE STAR SUB	25P171	56	314.7321
8	145	WALNUT SPRINGS SUB	1270	46	303.9783
9	243	WINKLER CO. NO. 6 SU	25K11	38	302.3684
10	62	BRAZORIA SUBSTATION	1291	622	278.7572
11	57	HAMILTON COUNTY SUB	2345	200	277.0300
12	27	WORSHAM FIELD SUB	13P98	78	266.9359
13	80	CLIFTON #2 SUB	23165	68	248.8971
14	94	JONES STREET SUB	1413	75	246.8000
15	149	TEJAS SUBSTATION	1214	528	217.8731
16	146	GATESVILLE 2 SUB	22725	977	207.5077
17	11	RED RIVER SUB	2252	1594	195.0590
18	164	THURBER SUB	22890	408	184.0466
19	251	LAKEPOINTE SUB	2540	692	179.1040
20	30	LAKEPOINTE SUB	2508	323	161.4954
21	114	CLIMAX SUB	22110	910	158.2374
22	19	TEJAS SUBSTATION	1217	668	152.2111
23	82	HANDLEY SUB	22820	54	150.9074
24	NA	COCHISE SUB	12P637	98	149.1837
25	15	HAMILTON CITY SUB	23820	359	141.6602
26	NA	TOLAR SUB	25860	505	141.0416
27	71	VALLEY MILLS SUB	22565	406	137.2217
28	90	DEPORT SUB (ONCOR)	22164	1719	134.0337
29	106	ALVIN SUB	1115	2051	131.2228
30	176	RED RIVER SUB	2262	77	128.8831
31	142	FREEWAY PARK SUBSTAT	1103	1418	126.8082
32	102	JONES STREET SUB	1411	1749	123.7942
33	172	SOUTH SHORE SUBSTATI	1192	1761	122.1295
34	55	THURBER SUB	1447	609	121.6207
35	225	CLIFTON 1 22KV SUB	22485	79	115.3544
36	144	HANDLEY SUB	22825	476	114.0042
37	237	HICO CITY SUB	390	284	110.5141
38	49	TEJAS SUBSTATION	1212	283	108.9576
39	87	HAMILTON CITY SUB	22785	262	107.5916
40	38	DICKINSON SUBSTATION	1272	1614	106.3476
41	230	LAKEPOINTE SUB	2536	380	99.5605
42	76	NORTHSIDE SUBSTATION	1293	644	99.0590
43	280	SYCAMORE SUB	24100	37	99.0000
44	168	LEAGUE CITY MAIN SUB	1283	1537	96.2817
45	104	CORYELL CO SUB	22365	709	94.2313
46	50	CLIFTON 1 22KV SUB	22480	114	93.8421
47	89	THURBER SUB	1490	800	92.3363
48	73	PYOTE SUB	25P312	153	91.8105
49	22	GLEN ROSE SUB	22305	295	90.6678
50	139	JONES STREET SUB	1412	432	90.2361
51	53	HILL COUNTY SUB	22125	439	89.9954
52	263	WHITEWRIGHT SUB	12573	189	87.3492
53	28	KEYSTONE SUB	12K434	44	86.3182
54	47	DICKINSON SUBSTATION	1279	1870	85.7797
55	12	W D. FAULKNER SUB	12P259	117	85.6667
56	5	SOUTH SUB	1108	1832	84.5491
57	143	CLIFTON 1 4KV SUB	490	28	83.8214
58	239	TI SUB	1033	1831	83.1365
59	1	WHITNEY SUB	22455	700	82.1971
60	14	DICKINSON SUBSTATION	1277	1642	81.8508
61	210	GRAHAM SUB	1245	162	77.8580
62	100	EMORY SUB (ONCOR)	1201	1365	77.4440
63	78	NORTHSIDE SUBSTATION	1295	1700	76.0882

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Texas-New Mexico Power Company

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
64	52	LAMARQUE SUBSTATION	1202	1067	75.6907
65	246	SOUTH SUB	1109	751	71.9534
66	59	LAKE WHITNEY SUB	12355	858	67.9231
67	35	HILL COUNTY SUB	23340	577	67.2461
68	191	NORTHSIDE SUBSTATION	1292	838	66.9678
69	231	KERMIT NO. 2 SUB	12K98	290	66.9345
70	216	FRONTIER SUB	4236	203	64.0640
71	126	ALVIN SUB	1117	1567	61.5029
72	166	BRAZORIA SUBSTATION	1271	1625	60.6289
73	169	TALCO WEST SUB	13909	28	58.9643
74	37	FRIENDSWOOD SUBSTATI	1253	1583	58.0234
75	51	HEIGHTS SUBSTATION	1134	921	58.0033
76	101	TEJAS SUBSTATION	1215	1533	56.6902
77	129	OLD OCEAN SUBSTATION	1260	469	54.3348
78	66	FRIENDSWOOD SUBSTATI	1251	1855	54.0884
79	61	HAMILTON COUNTY SUB	2340	229	53.7686
80	240	WEST SUB	1234	1376	52.2151
81	56	KERMIT NO. 2 SUB	12K48	515	48.9282
82	124	GLEN ROSE SUB	22295	773	48.1539
83	36	CALIFORNIA SUB	12K87	44	48.0909
84	192	HAMILTON CITY SUB	22780	778	46.3522
85	17	LAMARQUE SUBSTATION	1204	1510	46.0179
86	34	LAKE WHITNEY SUB	1230	493	44.3063
87	148	LAMARQUE SUBSTATION	1201	897	44.2007
88	131	ANGLETON SUBSTATION	1155	909	43.6249
89	223	NOCONA SUB	13370	706	43.4844
90	184	WEST SUB	1221	1917	43.4617
91	266	GATESVILLE 1 SUB	422	216	42.8704
92	175	KRUGERVILLE SUB	2608	1769	42.7925
93	196	LEONARD SUB	12678	517	42.4874
94	98	FLAT TOP SUB	26P01	118	41.4661
95	219	ALVIN SUB	1231	1890	41.4307
96	128	NORTHSIDE SUBSTATION	1294	1073	41.0168
97	92	COCHISE SUB	25P48	205	40.8341
98	2	WHITNEY SUB	22450	999	40.7117
99	75	ANGLETON SUBSTATION	1244	1145	40.5170
100	222	NOCONA SUB	12486	171	39.7193
101	84	RED RIVER SUB	2229	382	38.5550
102	156	PETROLIA SUB	12260	907	38.4675
103	140	WHITEWRIGHT SUB	12698	744	37.4946
104	135	LONE OAK SUB	13384	337	37.4154
105	16	NORTHSIDE SUBSTATION	1228	1136	36.6954
106	115	IH 20 SUB	12P566	203	36.6207
107	122	REEVES CO. NO. 4 SUB	13P37	119	35.6975
108	45	GOMEZ SUB	25F61	21	35.5714
109	165	FRIENDSWOOD SUBSTATI	1109	1490	35.4624
110	215	HICO CITY SUB	395	560	35.4446
111	279	WEST SUB	1223	2369	34.6197
112	29	WHITNEY SUB	22460	360	34.1306
113	197	COCHISE SUB	25P47	27	32.5926
114	111	ALVIN SUB	1230	1569	31.7992
115	138	SEMINOLE SUBSTATION	1402	1644	30.6740
116	44	HAMILTON COUNTY SUB	24015	628	29.5430
117	9	DICKINSON SUBSTATION	1274	2361	29.2812
118	221	PUCKETT SUB	25F14	42	28.3095
119	217	LEAGUE CITY MAIN SUB	1280	1398	27.9886
120	120	HEIGHTS SUBSTATION	1222	617	27.5575
121	152	GLEN ROSE SUB	22300	907	27.2271
122	247	WHITEWRIGHT SUB	13563	514	26.5934
123	121	HEIGHTS SUBSTATION	1224	1559	26.2880
124	21	FLAT TOP SUB	26P03	49	26.2041
125	33	ALVIN SUB	1116	1988	25.7460
126	110	CLIFTON #2 SUB	24370	219	25.6484
127	48	LEONARD SUB	12682	244	25.6189

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128	255	CLIFTON 1 4KV SUB	405	115	25 5652
129	154	PECOS MAIN SUB	12P362	641	24.7613
130	132	FRIENDSWOOD SUBSTATI	1108	1720	24.3506
131	160	JONES STREET SUB	1431	1375	23.1382
132	130	ALVIN SUB	1257	1912	22.2699
133	103	GLEN ROSE SUB	22285	277	22.0397
134	91	LAMARQUE SUBSTATION	1203	451	21.3126
135	136	WEST COLUMBIA LOCAL	1237	774	20.5685
136	151	WEST COLUMBIA LOCAL	1233	1062	20.2392
137	99	SWEENEY SUBSTATION	1128	1327	20.0000
138	183	SOUTH SHORE SUBSTATI	1194	1518	19.4466
139	7	CORYELL CO SUB	22155	600	18.5450
140	159	LEAGUE CITY MAIN SUB	1281	851	18.4301
141	199	LAMARQUE SUBSTATION	1205	1001	18.2138
142	224	FREEWAY PARK SUBSTAT	1101	1520	18.1066
143	188	16TH STREET SUB	12F72	131	17.4275
144	26	AIRPORT SUB	12F44	882	17 2222
145	63	WEST COLUMBIA LOCAL	1235	745	16 6282
146	208	FREEWAY PARK SUBSTAT	1297	567	16 4885
147	170	DICKINSON SUBSTATION	1266	606	16.1518
148	242	LEAGUE CITY MAIN SUB	1012	628	16.0032
149	125	JONES STREET SUB	1433	1027	15.8763
150	186	ANGLETON SUBSTATION	1240	1454	15.7861
151	58	DICKINSON SUBSTATION	1267	1687	14.9727
152	204	MAGNOLIA SUBSTATION	1144	885	14 9266
153	123	MAGNOLIA SUBSTATION	1149	1253	14.8811
154	190	ANGLETON SUBSTATION	1245	633	14.5735
155	43	LAMARQUE SUBSTATION	1110	369	14 0894
156	241	KEYSTONE SUB	12K437	672	13.3467
157	69	HEIGHTS SUBSTATION	1132	1904	13.2453
158	167	ANGLETON SUBSTATION	1243	1281	13.0765
159	238	FREEWAY PARK SUBSTAT	1102	972	12 9815
160	113	PECOS MAIN SUB	12P02	930	12.9581
161	3	WALNUT SPRINGS SUB	2210	466	12.5515
162	202	LAKEPOINTE SUB	2512	488	12.4836
163	118	WALNUT SPRINGS SUB	2215	98	12.2653
164	NA	ALVIN SUB	1232	1226	12 0204
165	158	NOCONA SUB	13610	704	11 8565
166	137	WORSHAM FIELD SUB	13P97	79	11.7722
167	195	STAFFORD SUB	12P82	228	11.7588
168	65	TI SUB	1012	2050	11.6322
169	198	BRAZORIA SUBSTATION	1270	916	11.1212
170	194	ALVIN SUB	1254	1537	11 0169
171	171	SWEENEY SUBSTATION	1264	1312	10.9345
172	79	FREEWAY PARK SUBSTAT	1298	1619	10.4873
173	270	PECOS MAIN SUB	2P06	191	10 2618
174	108	BLUE RIDGE SUB	22700	439	10 2437
175	201	MAGNOLIA SUBSTATION	1148	2711	10.1262
176	180	LEAGUE CITY MAIN SUB	1282	2104	10.0970
177	93	SOUTH SUB	1103	1007	10 0804
178	60	FREEWAY PARK SUBSTAT	1299	841	9 8216
179	127	FRIENDSWOOD SUBSTATI	1107	1675	9 8209
180	173	WEST SUB	1235	1432	9 6557
181	41	REEVES CO NO 4 SUB	12P28	96	9 5313
182	252	DOWNTOWN 12.5 SUB	12F130	573	9 0942
183	265	SANDERSON SUB	4S28	314	8.6943
184	211	ANGLETON SUBSTATION	1242	521	8 3628
185	10	CALIFORNIA SUB	12K86	34	8 3235
186	107	WHITEWRIGHT SUB	12575	725	8.3090
187	77	SOUTH SHORE SUBSTATI	1190	2305	8 2902
188	182	ANGLETON SUBSTATION	1154	1874	8 0923

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2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
189	4	MERIDIAN SUB	23210	854	7.7342
190	177	SOUTH SUB	1102	1392	7.4770
191	213	MAGNOLIA SUBSTATION	1145	2730	7.4762
192	163	WEST COLUMBIA LOCAL	1234	1032	7.4234
193	162	LEAGUE CITY MAIN SUB	1284	2106	7.1363
194	97	WICKETT SUB	12K446	34	6.9412
195	218	NOCONA SUB	12490	317	6.7476
196	6	LONGNECK SUB	23130	1125	6.6036
197	46	LONE STAR SUB	25P174	35	6.1429
198	25	LEONARD SUB	14635	504	6.1290
199	64	AIRPORT SUB	12F725	1087	6.0074
200	212	KERMIT NO. 1 SUB	4K04	373	5.9812
201	179	ANGLETON SUBSTATION	1241	1567	5.7849
202	174	SOUTH SUB	1107	1332	5.7020
203	226	KERMIT NO. 2 SUB	4K07	396	5.6086
204	32	WALNUT SPRINGS SUB	2200	415	5.4843
205	133	LEONARD SUB	14631	450	5.4778
206	227	WEST SUB	1201	695	5.2489
207	235	WEST SUB	1203	843	5.1601
208	207	LEAGUE CITY MAIN SUB	1285	1924	5.1315
209	119	MERIDIAN SUB	690	248	4.9476
210	189	VALLEY MILLS SUB	22570	413	4.8692
211	54	BRAZORIA SUBSTATION	1290	946	4.8679
212	86	16TH STREET SUB	12F71	1288	4.7997
213	259	SAINT JO SUB	408	408	4.7941
214	23	DOWNTOWN 12.5 SUB	12F114	613	4.7504
215	205	GATESVILLE 2 SUB	429	345	4.7246
216	236	PECOS MAIN SUB	12P01	83	4.4578
217	273	KERMIT NO. 2 SUB	4K06	139	4.4245
218	185	MAGNOLIA SUBSTATION	1146	1777	4.2133
219	109	ALVIN SUB	1259	708	4.1977
220	24	TI SUB	1032	3663	4.1417
221	81	KRUGERVILLE SUB	2604	2804	4.1138
222	68	PECOS MAIN SUB	12P03	357	3.9496
223	214	ANGLETON SUBSTATION	1153	2406	3.5162
224	105	CLIFTON 1 22KV SUB	22495	329	3.3891
225	150	SWEENEY SUBSTATION	1263	540	3.0370
226	233	LONE OAK SUB	13388	57	2.9825
227	147	STAFFORD SUB	12P83	277	2.7942
228	181	GLEN ROSE SUB	23875	1115	2.6484
229	161	FLAT TOP SUB	26P02	22	2.5909
230	74	WICKETT SUB	12K449	186	2.4462
231	248	DOWNTOWN 4.16 SUB	4F52	363	2.2727
232	229	MAGNOLIA SUBSTATION	1150	1748	2.2254
233	67	LONGNECK SUB	23126	466	2.2189
234	117	LEAGUE CITY MAIN SUB	1011	129	1.8992
235	83	MERIDIAN SUB	23205	364	1.8846
236	141	SWEENEY SUBSTATION	1129	616	1.8344
237	262	CLIFTON #2 SUB	4165	415	1.8289
238	234	NOCONA SUB	13374	690	1.8275
239	95	BRYSON SUB	1230	488	1.8238
240	8	BELDING SUB	12F161	41	1.8049
241	254	CORYELL CO SUB	22160	77	1.7662
242	232	SOUTH SUB	1104	3237	1.5014
243	NA	WEST SUB	1233	630	1.3873
244	153	KERMIT NO 1 SUB	4K02	206	1.2184
245	20	CLIMAX SUB	2270	456	1.1842
246	134	GATESVILLE 1 SUB	413	171	1.1170
247	220	GATESVILLE 2 SUB	426	216	1.1111
248	256	OLNEY SUB	1695	686	1.0277
249	85	HAMILTON CITY SUB	23825	148	1.0068

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2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
250	276	AIRPORT SUB	12F271	103	0.9515
251	157	STAFFORD SUB	13P50	207	0.8889
252	96	BRYSON SUB	1233	180	0.8889
253	244	PECOS MAIN SUB	2P03	374	0.8021
254	257	CLIFTON #2 SUB	4160	353	0.6912
255	40	MERIDIAN SUB	680	300	0.6200
256	228	OLNEY SUB	1685	474	0.5802
257	203	KERMIT NO. 1 SUB	4K03	213	0.5728
258	206	16TH STREET SUB	13F14	247	0.5628
259	200	GATESVILLE 2 SUB	23065	41	0.5122
260	NA	GATESVILLE 1 SUB	419	226	0.4867
261	72	OLD OCEAN SUBSTATION	1261	158	0.4430
262	260	CLIFTON 1 4KV SUB	407	274	0.4380
263	267	OLNEY SUB	1690	486	0.4321
264	245	SAINT JO SUB	401	216	0.3565
265	253	SOUTH SHORE SUBSTATI	1195	1182	0.2792
266	187	SOUTH SHORE SUBSTATI	1191	824	0.2015
267	278	WEST SUB	1222	1423	0.1033
268	272	LAKEPOINTE SUB	2544	3155	0.0887
269	277	WHITNEY #2 SUB	22469	69	0.0000
270	258	WEST SUB	1202	1110	0.0000
271	261	TRENTON SUB	4120	195	0.0000
272	268	STAFFORD SUB	12P99	288	0.0000
273	250	STAFFORD SUB	12P50	296	0.0000
274	18	SEMINOLE SUBSTATION	1401	219	0.0000
275	209	SANDERSON SUB	4S27	96	0.0000
276	269	SANDERSON SUB	4S26	227	0.0000
277	271	PECOS MAIN SUB	2P05	16	0.0000
278	264	PECOS MAIN SUB	2P04	142	0.0000
279	42	LAKEPOINTE SUB	2516	698	0.0000
280	274	KERMIT NO. 1 SUB	4K05	141	0.0000
281	249	GRAHAM SUB	12605	120	0.0000
282	13	GOMEZ SUB	25F05	22	0.0000

Service Quality Report to the Public Utility Commission of Texas

Texas-New Mexico Power Company

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2008 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	29.84%
Vegetation	21.54%
Animals and Birds	19.17%
People (Including cars and farm equip)	3.98%
Utility-owned Equipment	14.04%
Other	0.60%
Unknown	4.83%