



Control Number: 36484



Item Number: 2

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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2008 Reporting Year

2009 FEB -4 PM 2:47
PUBLIC UTILITY COMMISSION
PUBLIC UTILITY COMMISSION

Austin Energy

Project 36484

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced	0.5272	0.0286	0.0495	0.0221	0.0547	0.0432	0.0853	0.0449	0.0451	0.0237	0.0429	0.0543	0.0327
Scheduled	0.0220	0.0025	0.0013	0.0017	0.0017	0.0012	0.0020	0.0026	0.0022	0.0018	0.0017	0.0013	0.0020
Outside Causes	0.1038	0.0045	0.0229	0.0099	0.0000	0.0021	0.0000	0.0119	0.0046	0.0133	0.0000	0.0000	0.0346
Major Events													

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Austin Energy

	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
System SAIDI													
	39.04	1.56	3.23	1.32	3.94	3.72	6.66	3.86	3.71	2.41	2.93	3.51	2.21
Forced													
2008	4.84	0.26	0.17	0.25	0.25	0.23	0.22	0.27	0.25	0.15	2.33	0.17	0.31
Scheduled													
2008	5.65	0.22	2.32	0.15	0.00	0.07	0.00	0.64	0.22	1.48	0.00	0.00	0.56
Outside Causes													
2008													
Major Events													
2008													

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

With More Than 10 Customers

Total Number of Feeders

262 with >10 customers

Add or Delete Rows as Necessary

Austin Energy

2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
1	22	Northland	NL15	1672	4.04
2	54	Howard Lane	HL01	2982	3.06
3	127	Slaughter Lane	SL01	3379	2.55
4	24	Seaholm Plant	SP12	2945	2.30
5	11	Salem Walk	SW05	2265	2.25
6	47	Dessau	DE01	1866	2.21
7	126	Salem Walk	SW01	2432	2.18
8	29	Northland	NL11	2446	2.17
9	55	Cardinal Lane	CL01	1001	2.13
10	202	Angus Valley	AG04	2639	2.08
11	128	Koenig Lane	KL06	607	2.05
12	133	Sprinkle	SK03	1476	2.04
13	33	Northland	NL02	959	1.75
14	203	Onion Creek	OC04	1859	1.67
15	89	Bee Creek	BC08	680	1.64
16	12	Onion Creek	OC02	1462	1.58
17	100	Lakeshore	LS06	490	1.53
18	75	Pedernales	PE07	2263	1.48
19	208	Jollyville	JV03	1365	1.41
20	39	Steck	ST03	2058	1.39
21	131	Walnut Creek	WC08	1696	1.38
22	117	Cardinal Lane	CL11	2523	1.37
23	139	Warren	WA03	670	1.36
24	164	Wheless Lane	WL06	2382	1.35
25	28	Wheless Lane	WL04	2028	1.32
26	175	Techridge	TR02	3182	1.31
27	129	Summit	SU13	2782	1.30
28	155	Sprinkle	SK05	33	1.27
29	200	Austin Dam	AD05	2331	1.27
30	30	Lakeway	LW02	2522	1.26
31	136	McNeil	MC06	2602	1.25
32	161	Steck	ST05	1112	1.24
33	152	Lakeway	LW03	795	1.20
34	19	Seaholm Plant	SP02	1321	1.20
35	78	Trading Post	TP01	843	1.19
36	255	Techridge	TR07	810	1.18
37	182	Brodie Lane	BL01	2493	1.17
38	173	Cardinal Lane	CL03	1187	1.15
39	not in service	Patton Lane	PL11	1044	1.15
40	188	Salem Walk	SW02	3241	1.14
41	15	Warren	WA04	192	1.10
42	16	Riverplace	RP05	880	1.10
43	198	Hamilton	HM03	1005	1.09

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2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
44	73	Burleson	BU01	3741	1.05
45	61	Sprinkle	SK01	961	1.05
46	216	Howard Lane	HL05	1475	1.04
47	231	Bergstrom	BE01	24	1.04
48	250	Hidden Valley	HV05	517	1.03
49	219	Oak Hill	OH02	1686	1.02
50	14	Northland	NL12	2096	1.02
51	258	Burleson	BU08	2246	1.01
52	230	Cameron	CM05	535	1.01
53	233	Riverplace	RP04	1096	1.00
54	185	Jollyville	JV07	1576	1.00
55	not in service	Bergstrom	BE04	64	1.00
56	3	Carson Creek	CC05	1810	0.94
57	264	Oak Hill	OH05	2588	0.91
58	51	Austin Dam	AD02	900	0.89
59	99	Koenig Lane	KL12	817	0.86
60	42	Northland	NL08	1464	0.81
61	114	Koenig Lane	KL01	770	0.74
62	105	Fiskville	FV05	2679	0.73
63	97	Bergstrom	BE02	310	0.72
64	50	Koenig Lane	KL03	974	0.67
65	242	Burleson	BU02	91	0.64
66	125	Salem Walk	SW08	2042	0.63
67	148	Hamilton	HM09	684	0.62
68	194	Fiskville	FV04	2157	0.61
69	197	Hamilton	HM08	1007	0.59
70	9	Koenig Lane	KL10	1069	0.58
71	56	Barton	BA04	797	0.58
72	10	Warren	WA01	1846	0.57
73	13	Steck	ST06	987	0.56
74	134	Northland	NL01	554	0.56
75	110	Bee Creek	BC03	1438	0.55
76	85	Summit	SU02	1941	0.54
77	137	Bee Creek	BC05	2169	0.52
78	92	Jollyville	JV09	58	0.52
79	7	Oak Hill	OH07	1019	0.51
80	23	Lakeshore	LS01	1202	0.50
81	6	Seaholm Plant	SP10	504	0.50
82	63	Seaholm Plant	SP09	950	0.49
83	149	Magnesium	MP07	2029	0.48
84	25	Central Austin	CA01	1361	0.48
85	70	Summit	SU04	1885	0.48
86	146	Steck	ST02	1361	0.47
87	118	Cameron	CM09	1736	0.46
88	180	Cardinal Lane	CL09	810	0.46
89	21	Daffin Gin	DG04	312	0.45
90	121	Salem Walk	SW04	1889	0.45
91	107	Daffin Gin	DG02	54	0.44

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2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
92	184	Pedernales	PE06	2940	0.43
93	38	Grove	GR07	2696	0.42
94	112	Sprinkle	SK06	499	0.42
95	247	Seaholm Plant	SP08	2950	0.42
96	179	Magnesium Plant	MP05	1921	0.42
97	41	Fiskville	FV03	3707	0.40
98	65	Wheless Lane	WL05	770	0.40
99	48	Kingsbury	KB03	2484	0.39
100	49	Austin Dam	AD06	891	0.39
101	163	Burleson	BU09	2476	0.39
102	215	Koenig Lane	KL08	785	0.39
103	36	Kingsbury	KB04	1017	0.39
104	40	Koenig Lane	KL14	2797	0.37
105	not in service	Cardinal Lane	CL10	1673	0.37
106	not in service	Cardinal Lane	CL02	2805	0.36
107	153	Northwest	NW03	1692	0.36
108	52	Wheless Lane	WL02	1412	0.35
109	214	Hidden Valley	HV01	1819	0.34
110	229	Jett	JE03	1053	0.33
111	80	Jollyville	JV04	936	0.33
112	101	Warren	WA06	661	0.32
113	43	Hi-Cross	HC04	2138	0.32
114	44	Wheless Lane	WL07	2460	0.31
115	265	Barton	BA03	2115	0.31
116	190	Steck	ST07	2083	0.31
117	132	Pedernales	PE04	2096	0.31
118	189	Wheless Lane	WL08	2017	0.30
119	168	Summit	SU06	315	0.30
120	240	Hi-Cross	HC02	527	0.30
121	86	Slaughter Lane	SL04	1346	0.30
122	243	Jett	JE02	1460	0.28
123	160	Jollyville	JV05	601	0.28
124	177	Seaholm Plant	SP11	1024	0.28
125	5	Lakeshore	LS04	1344	0.28
126	248	Howard Lane	HL06	1597	0.27
127	4	Northland	NL14	743	0.27
128	227	Barton	BA11	1947	0.27
129	151	Jett	JE05	902	0.26
130	130	Summit	SU01	176	0.26
131	119	Cardinal Lane	CL04	1665	0.25
132	17	Angus Valley	AG05	1935	0.25
133	159	Salem Walk	SW06	1122	0.25
134	145	Lakeway	LW04	681	0.25
135	150	McNeil	MC11	727	0.24
136	142	Fiesta	FI01	3267	0.23
137	206	Hidden Valley	HV04	2163	0.23
138	98	Salem Walk	SW07	2366	0.23

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2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
139	135	Cardinal Lane	CL06	2806	0.23
140	124	Bergstrom	BE05	1675	0.23
141	259	Hamilton	HM11	2353	0.23
142	192	Fiesta	FI04	1350	0.22
143	141	Slaughter Lane	SL05	2295	0.22
144	156	Warren	WA05	633	0.22
145	213	Jett	JE06	227	0.22
146	34	Fiesta	FI05	2435	0.21
147	193	Hamilton	HM10	240	0.21
148	37	Commons Ford	CF02	1556	0.21
149	94	Central Austin	CA02	2450	0.21
150	226	Kingsbury	KB06	2014	0.21
151	83	Kingsbury	KB01	1245	0.21
152	32	Warren	WA02	444	0.20
153	241	Techridge	TR03	1139	0.20
154	196	Barton	BA10	527	0.20
155	165	Cardinal Lane	CL12	1690	0.20
156	195	Cameron	CM04	1507	0.20
157	82	Austin Dam	AD01	1338	0.19
158	27	Cameron	CM01	357	0.19
159	60	Williamson	WI09	1682	0.18
160	138	Jollyville	JV01	1501	0.18
161	210	Walnut Creek	WC07	2369	0.18
162	228	Howard Lane	HL04	823	0.18
163	74	Hi-Cross	HC01	2962	0.18
164	2	Seaholm Plant	SP01	2841	0.18
165	120	Central Austin	CA05	2747	0.18
166	35	Patton Lane	PL02	2312	0.17
167	174	Slaughter Lane	SL09	1967	0.17
168	209	Dessau	DE03	4046	0.17
169	201	Williamson	WI01	1084	0.17
170	8	Magnesium Plant	MP06	3338	0.17
171	62	Williamson	WI02	1784	0.16
172	108	Commons Ford	CF04	1690	0.16
173	220	Williamson	WI06	1900	0.16
174	20	McNeil	MC10	108	0.16
175	66	Oak Hill	OH06	1790	0.16
176	253	Cardinal Lane	CL07	1025	0.15
177	207	McNeil	MC08	1978	0.15
178	191	Steck	ST08	757	0.15
179	144	Commons Ford	CF07	1020	0.14
180	96	Central Austin	CA04	2773	0.14
181	79	Brodie Lane	BL08	2838	0.14
182	69	Trading Post	TP02	1611	0.14

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2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
183	103	Fiesta	FI02	891	0.14
184	183	Williamson	WI04	3945	0.13
185	71	Oak Hill	OH09	2275	0.13
186	246	McNeil	MC05	3252	0.13
187	102	Summit	SU15	451	0.13
188	143	Commons Ford	CF05	936	0.13
189	57	Oak Hill	OH03	559	0.13
190	31	Brodie Lane	BL06	2202	0.12
191	104	Lakeshore	LS02	390	0.11
192	218	Hi-Cross	HC10	2583	0.11
193	176	Cameron	CM07	2474	0.11
194	84	Hi-Cross	HC11	3123	0.11
195	178	Magnesium Plant	MP09	1049	0.10
196	181	Magnesium Plant	MP03	1016	0.10
197	123	Daffin Gin	DG01	3412	0.10
198	254	Seaholm Plant	SP07	282	0.10
199	162	Bee Creek	BC09	802	0.10
200	46	Walnut Creek	WC10	2513	0.09
201	222	Summit	SU09	11	0.09
202	not in service	Carson Creek	CC06	22	0.09
203	232	Hamilton	HM01	1393	0.09
204	not in service	Barton	BA08	252	0.09
205	223	Barton	BA02	321	0.09
206	140	Brodie Lane	BL02	2343	0.09
207	109	Howard Lane	HL03	816	0.09
208	239	Hamilton	HM04	691	0.08
209	111	Hi-Cross	HC06	2313	0.08
210	171	Wheless Lane	WL01	1851	0.08
211	170	Brodie Lane	BL04	2299	0.08
212	122	Hamilton	HM05	2720	0.07
213	58	Burleson	BU06	3103	0.07
214	251	Magnesium Plant	MP02	4050	0.07
215	235	Pedernales	PE01	1616	0.07
216	95	Steck	ST04	1056	0.07
217	113	Northland	NL13	1644	0.07
218	224	Commons Ford	CF03	425	0.06
219	217	Hi-Cross	HC08	2295	0.06
220	187	Kingsbury	KB05	475	0.06
221	18	Grove	GR09	51	0.06
222	1	Koenig Lane	KL07	1727	0.05
223	81	Pedernales	PE05	808	0.05
224	64	Bergstrom	BE06	312	0.05
225	245	Carson Creek	CC02	493	0.05

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2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
226	261	Bergstrom	BE03	721	0.05
227	59	Carson Creek	CC03	889	0.05
228	205	Barton	BA09	1880	0.05
229	236	Cardinal Lane	CL08	1473	0.05
230	199	McNeil	MC02	2250	0.04
231	87	Angus Valley	AG02	1173	0.04
232	116	Koenig Lane	KL13	329	0.04
233	234	Hi-Cross	HC07	3588	0.04
234	260	Slaughter Lane	SL02	1426	0.04
235	237	Williamson	WI08	1655	0.04
236	172	Pedernales	PE03	1325	0.03
237	158	McNeil	MC01	643	0.03
238	147	Burleson	BU04	265	0.03
239	45	Hi-Cross	HC03	1744	0.03
240	72	Jett	JE04	992	0.03
241	154	Howard Lane	HL02	1404	0.03
242	257	Angus Valley	AG03	1207	0.02
243	266	Brodie Lane	BL07	2037	0.02
244	244	Trading Post	TP05	252	0.02
245	157	Burleson	BU07	411	0.02
246	166	Cameron	CM03	1040	0.02
247	91	Slaughter Lane	SL08	785	0.02
248	167	Barton	BA05	989	0.01
249	67	Hidden Valley	HV02	982	0.01
250	169	Lakeway	LW06	920	0.01
251	256	Kingsbury	KB02	87	0.01
252	263	Fiskville	FV02	1001	0.01
253	212	Northwest	NW02	538	0.01
254	26	Jollyville	JV08	1209	0.01
255	225	Trading Post	TP06	1144	0.01
256	115	Burleson	BU03	2186	0.01
257	186	Oak Hill	OH08	1307	0.01
258	238	Commons Ford	CF09	537	0.01
259	77	Grove	GR08	3640	0.01
260	106	Northwest	NW01	451	0.00
261	88	Patton Lane	PL03	1835	0.00
262	262	Williamson	WI10	1724	0.00

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Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

262 with >10 customers

Add or Delete Rows as Necessary

Austin Energy

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
1	208	Bergstrom	BE01	24	687.04
2	31	Bee Creek	BC08	680	309.38
3	161	Koenig Lane	KL06	607	254.41
4	10	Lakeshore	LS06	490	252.30
5	40	Warren	WA04	192	207.96
6	34	Bergstrom	BE02	310	164.23
7	30	Northland	NL15	1672	156.57
8	106	Summit	SU13	2782	153.16
9	101	Walnut Creek	WC08	1696	147.01
10	45	Kingsbury	KB04	1017	144.06
11	50	Lakeway	LW02	2522	142.28
12	48	Austin Dam	AD02	900	141.76
13	61	Salem Walk	SW05	2265	138.21
14	132	Barton	BA04	797	127.91
15	254	Burleson	BU08	2246	125.84
16	80	Howard Lane	HL01	2982	125.57
17	57	Koenig Lane	KL03	974	124.85
18	75	Koenig Lane	KL12	817	121.77
19	141	Salem Walk	SW02	3241	117.58
20	66	Northland	NL02	959	117.08
21	103	Sprinkle	SK05	33	116.55
22	11	Carson Creek	CC05	1810	115.96
23	216	Fiskville	FV04	2157	114.84
24	33	Sprinkle	SK01	961	111.67
25	43	Seaholm Plant	SP12	2945	108.44
26	37	Northland	NL11	2446	107.56
27	115	Salem Walk	SW01	2432	105.79
28	131	Sprinkle	SK06	499	105.58
29	15	Northland	NL08	1464	105.25
30	200	Cameron	CM05	535	102.69
31	150	Jollyville	JV07	1576	92.49
32	9	Lakeshore	LS01	1202	91.98
33	56	Kingsbury	KB03	2484	91.79
34	135	Slaughter Lane	SL01	3379	87.61
35	127	Onion Creek	OC02	1462	84.45
36	49	Summit	SU04	1885	83.35
37	146	Bee Creek	BC05	2169	82.83
38	245	Burleson	BU02	91	79.98
39	190	Austin Dam	AD05	2331	75.24
40	113	Magnesium	MP07	2029	74.58
41	92	Fiskville	FV05	2679	72.44
42	126	Warren	WA03	670	72.25
43	162	Onion Creek	OC04	1859	71.86

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2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
44	158	Wheless Lane	WL06	2382	71.84
45	79	Steck	ST03	2058	71.27
46	not in service	Bergstrom	BE04	64	70.00
47	203	Pedernales	PE07	2263	66.78
48	235	Jett	JE03	1053	65.75
49	not in service	Patton Lane	PL11	1044	65.69
50	104	Steck	ST06	987	64.29
51	238	Oak Hill	OH02	1686	63.95
52	55	Warren	WA01	1846	61.05
53	173	Trading Post	TP01	843	59.42
54	17	Wheless Lane	WL04	2028	59.31
55	85	Daffin Gin	DG02	54	58.37
56	107	Lakeway	LW03	795	58.10
57	224	Riverplace	RP04	1096	56.97
58	195	Brodie Lane	BL01	2493	56.34
59	64	Seaholm Plant	SP02	1321	56.15
60	138	Northland	NL01	554	55.77
61	210	Hamilton	HM08	1007	53.29
62	91	Dessau	DE01	1866	52.46
63	247	Jollyville	JV09	58	50.16
64	176	Steck	ST05	1112	49.87
65	167	Pedernales	PE06	2940	49.82
66	227	Jollyville	JV03	1365	49.22
67	36	Koenig Lane	KL10	1069	48.81
68	not in service	Cardinal Lane	CL10	1673	48.54
69	153	Koenig Lane	KL01	770	48.47
70	194	Hamilton	HM09	684	47.93
71	42	Bee Creek	BC03	1438	47.91
72	133	Jett	JE05	902	47.54
73	213	Angus Valley	AG04	2639	46.71
74	188	Magnesium	MP05	1921	46.66
75	128	Salem Walk	SW04	1889	46.57
76	95	Salem Walk	SW08	2042	46.10
77	262	Oak Hill	OH05	2588	45.73
78	1	Lakeshore	LS04	1344	45.40
79	175	Salem Walk	SW06	1122	45.15
80	19	Northland	NL12	2096	45.08
81	69	Fiskville	FV03	3707	45.07
82	27	Riverplace	RP05	880	44.54
83	121	McNeil	MC06	2602	42.77
84	179	Seaholm Plant	SP11	1024	42.71
85	59	Central Austin	CA01	1361	41.21
86	198	Hidden Valley	HV01	1819	41.20
87	25	Oak Hill	OH07	1019	41.04
88	187	Techridge	TR02	3182	40.88
89	20	Hi-Cross	HC04	2138	39.69
90	215	Steck	ST08	757	39.08
91	89	Summit	SU02	1941	38.75

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2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
92	68	Cardinal Lane	CL11	2523	38.59
93	154	Northwest	NW03	1692	38.32
94	109	Cameron	CM09	1736	38.03
95	124	Steck	ST02	1361	37.39
96	142	Grove	GR07	2696	36.90
97	143	Summit	SU01	176	35.82
98	not in service	Cardinal Lane	CL02	2805	35.26
99	90	Wheless Lane	WL02	1412	35.09
100	111	Cardinal Lane	CL06	2806	34.56
101	52	Koenig Lane	KL14	2797	34.42
102	122	Sprinkle	SK03	1476	34.30
103	168	Cardinal Lane	CL09	810	34.26
104	87	Jollyville	JV04	936	33.17
105	137	Pedernales	PE04	2096	32.69
106	266	Barton	BA03	2115	32.13
107	58	Commons Ford	CF04	1690	31.37
108	186	Hidden Valley	HV04	2163	30.39
109	193	Burleson	BU09	2476	30.19
110	220	Jett	JE02	1460	29.96
111	8	Seaholm Plant	SP01	2841	29.54
112	239	Barton	BA11	1947	29.23
113	145	Trading Post	TP02	1611	28.92
114	178	Magnesium Plant	MP03	1016	27.39
115	22	Austin Dam	AD06	891	27.20
116	114	Wheless Lane	WL05	770	27.05
117	181	Hi-Cross	HC02	527	27.01
118	244	Techridge	TR07	810	27.01
119	196	Slaughter Lane	SL04	1346	26.89
120	189	Howard Lane	HL05	1475	26.61
121	23	Daffin Gin	DG04	312	25.91
122	204	Dessau	DE03	4046	25.19
123	170	Cardinal Lane	CL03	1187	25.07
124	14	Seaholm Plant	SP10	504	24.86
125	144	Slaughter Lane	SL09	1967	24.74
126	2	Northland	NL14	743	24.70
127	226	Jett	JE06	227	24.59
128	88	Hi-Cross	HC01	2962	24.10
129	253	Seaholm Plant	SP08	2950	24.02
130	81	Wheless Lane	WL07	2460	23.75
131	234	Hamilton	HM10	240	23.49
132	110	Fiesta	FI01	3267	23.40
133	180	Warren	WA05	633	23.39
134	32	Warren	WA06	661	23.05
135	156	Slaughter Lane	SL05	2295	22.94
136	232	Walnut Creek	WC07	2369	22.92
137	82	Central Austin	CA05	2747	22.62

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
138	51	Cardinal Lane	CL12	1690	22.29
139	46	Jollyville	JV05	601	21.97
140	207	Magnesium Plant	MP09	1049	21.76
141	197	Barton	BA10	527	21.76
142	24	Northland	NL13	1644	21.70
143	157	Steck	ST07	2083	21.35
144	6	Angus Valley	AG05	1935	21.28
145	35	Fiesta	FI05	2435	21.20
146	249	Carson Creek	CC02	493	20.57
147	134	Lakeway	LW04	681	20.43
148	71	Bergstrom	BE05	1675	20.25
149	202	Koenig Lane	KL08	785	20.12
150	7	Commons Ford	CF02	1556	19.97
151	12	Warren	WA02	444	19.93
152	67	Kingsbury	KB01	1245	19.84
153	191	Summit	SU06	315	19.72
154	93	Jollyville	JV01	1501	19.48
155	251	Magnesium Plant	MP02	4050	19.28
156	65	Commons Ford	CF07	1020	19.12
157	125	Williamson	WI09	1682	18.92
158	21	Central Austin	CA04	2773	18.02
159	47	Salem Walk	SW07	2366	17.95
160	116	Fiesta	FI02	891	17.84
161	259	Hamilton	HM11	2353	17.80
162	13	Patton Lane	PL02	2312	17.77
163	250	Hidden Valley	HV05	517	17.71
164	171	Wheless Lane	WL08	2017	17.62
165	84	Hi-Cross	HC11	3123	17.49
166	172	Fiesta	FI04	1350	17.39
167	102	Seaholm Plant	SP09	950	17.32
168	62	Cardinal Lane	CL01	1001	17.09
169	212	Techridge	TR03	1139	16.39
170	225	McNeil	MC08	1978	16.33
171	221	Hi-Cross	HC10	2583	16.26
172	163	McNeil	MC11	727	16.19
173	140	Brodie Lane	BL08	2838	15.60
174	223	Howard Lane	HL04	823	15.40
175	16	Cameron	CM01	357	14.34
176	72	Oak Hill	OH03	559	14.10
177	78	Central Austin	CA02	2450	13.94
178	206	Barton	BA02	321	13.78
179	230	Williamson	WI06	1900	13.69
180		Carson Creek	CC06	22	13.55
181	164	Hamilton	HM03	1005	13.47

Service Quality Report to the Public Utility Commission of Texas

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2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
182	99	Commons Ford	CF05	936	13.13
183	98	Oak Hill	OH09	2275	12.23
184	231	Howard Lane	HL06	1597	12.23
185	177	Austin Dam	AD01	1338	12.21
186	211	Kingsbury	KB06	2014	11.89
187	219	Cameron	CM04	1507	11.82
188	39	Cardinal Lane	CL04	1665	11.47
189	148	Lakeshore	LS02	390	11.26
190	97	Burleson	BU01	3741	11.18
191	4	McNeil	MC10	108	11.12
192	96	Daffin Gin	DG01	3412	11.01
193	54	Magnesium Plant	MP06	3338	10.86
194	151	Oak Hill	OH06	1790	10.83
195	29	Burleson	BU06	3103	10.25
196	117	Williamson	WI02	1784	10.08
197	182	Brodie Lane	BL04	2299	9.63
198	248	Hamilton	HM04	691	9.62
199	199	Williamson	WI04	3945	9.53
200	155	Bee Creek	BC09	802	8.94
201	217	Commons Ford	CF03	425	8.32
202		Barton	BA08	252	8.29
203	160	Jett	JE04	992	8.12
204	112	Summit	SU15	451	8.10
205	105	Wheless Lane	WL01	1851	7.79
206	252	Cardinal Lane	CL07	1025	7.71
207	229	Williamson	WI01	1084	7.39
208	28	Brodie Lane	BL06	2202	7.37
209	120	Hamilton	HM05	2720	7.31
210	236	Pedernales	PE01	1616	7.27
211	26	Howard Lane	HL03	816	6.89
212	243	Hamilton	HM01	1393	6.44
213	3	Koenig Lane	KL07	1727	6.30
214	174	Summit	SU09	11	6.00
215	94	Carson Creek	CC03	889	6.00
216	77	Hi-Cross	HC06	2313	5.81
217	130	Brodie Lane	BL02	2343	5.77
218	83	McNeil	MC01	643	5.77
219	41	Walnut Creek	WC10	2513	5.75
220	242	McNeil	MC05	3252	5.68
221	237	Hi-Cross	HC08	2295	5.61
222	246	Trading Post	TP05	252	5.51
223	260	Seaholm Plant	SP07	282	5.37
224	73	Steck	ST04	1056	5.11
225	60	Burleson	BU07	411	4.94
226	183	Barton	BA09	1880	4.63

Service Quality Report to the Public Utility Commission of Texas

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2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
227	165	Cameron	CM07	2474	4.22
228	241	Williamson	WI08	1655	4.16
229	152	Pedernales	PE05	808	4.16
230	123	Pedernales	PE03	1325	3.99
231	256	Bergstrom	BE03	721	3.92
232	38	Hidden Valley	HV02	982	3.86
233	263	Slaughter Lane	SL02	1426	3.71
234	209	Hi-Cross	HC07	3588	3.63
235	139	Bergstrom	BE06	312	3.63
236	74	Grove	GR09	51	3.55
237	119	Hi-Cross	HC03	1744	3.29
238	233	Cardinal Lane	CL08	1473	3.16
239	218	Kingsbury	KB05	475	2.82
240	149	Burleson	BU04	265	2.67
241	147	Koenig Lane	KL13	329	2.57
242	257	Angus Valley	AG03	1207	2.53
243	222	McNeil	MC02	2250	2.23
244	136	Barton	BA05	989	1.81
245	264	Brodie Lane	BL07	2037	1.78
246	129	Howard Lane	HL02	1404	1.42
247	184	Lakeway	LW06	920	1.39
248	5	Jollyville	JV08	1209	1.18
249	53	Angus Valley	AG02	1173	1.16
250	100	Cameron	CM03	1040	1.14
251	201	Trading Post	TP06	1144	0.95
252	192	Commons Ford	CF09	537	0.93
253	86	Burleson	BU03	2186	0.78
254	265	Fiskville	FV02	1001	0.77
255	205	Slaughter Lane	SL08	785	0.76
256	258	Kingsbury	KB02	87	0.55
257	159	Grove	GR08	3640	0.52
258	228	Northwest	NW02	538	0.50
259	185	Oak Hill	OH08	1307	0.43
260	261	Williamson	WI10	1724	0.21
261	18	Northwest	NW01	451	0.15
262	70	Patton Lane	PL03	1835	0.08

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2008 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	6.72%
Vegetation	14.17%
Animals and Birds	27.91%
People (Including cars and farm equip)	4.88%
Utility-owned Equipment	28.20%
Other	
Unknown	18.12%