



Control Number: 36484



Item Number: 15

Addendum StartPage: 0

Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2008 Reporting Year

Amended 5/15/09

Entergy Texas, Inc.

Project 36484

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Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2008	1.724	0.091	0.116	0.120	0.083	0.184	0.277	0.130	0.157	0.072	0.193	0.152	0.149
Scheduled													
2008	0.033	0.002	0.003	0.001	0.001	0.003	0.002	0.007	0.004	0.000	0.002	0.004	0.004
Outside Causes													
2008	0.398	0.023	0.039	0.028	0.002	0.034	0.070	0.022	0.026	0.008	0.088	0.040	0.019
Major Events													
2008	2.242	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.329	1.892	0.022	0.000	0.000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2008	148.1	7.1	7.5	9.2	7.3	20.5	23.9	10.7	12.0	7.0	16.7	13.5	12.7
Scheduled 2008	2.5	0.1	0.2	0.0	0.0	0.4	0.1	0.4	0.2	0.0	0.2	0.3	0.5
Outside Causes 2008	25.0	1.8	2.9	2.6	0.2	2.2	4.3	2.5	1.2	0.4	4.0	2.7	0.4
Major Events 2008	10,303.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	83.1	10,218.1	1.9	0.0	0.0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

376

Add or Delete Rows as Necessary

Entergy Texas, Inc.

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2008 SAIFI Ranking	2007SAIFI Ranking	* Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
1	34	NECHES	197NE	18	33.6667
2	103	CLEVELAND	425CV	1,405	7.9815
3	4	OAK RIDGE	745OK	140	7.2071
4	321	NORTH SILSBEE	471NS	1,052	6.4049
5	91	METRO	719ME	1,229	6.3645
6	2	LAKESIDE	L009F	438	6.1826
7	231	NEW CANEY	334NC	2,397	6.0880
8	16	NEW CANEY	335NC	2,563	5.9977
9	11	PEE DEE	809PD	1,485	5.8236
10	384	Alden Bridge	763AL	1,057	5.7360
11	29	DOUCETTE	570DC	1,081	5.6244
12	45	RIVTRIN	268RV	2,431	5.5455
13	188	SPLENDORA	309SP	1,138	5.3040
14	109	CHEEK	160CH	1,117	5.2489
15	102	BEVIL	155BE	3,293	5.1628
16	14	EGYPT	552EP	416	5.0000
17	52	CRYSTAL	570CR	1,355	4.9734
18	70	LOVELLS LAKE	141LV	740	4.8905
19	140	WINFREE	341WN	666	4.8664
20	79	HARDIN	35HDN	697	4.8393
21	117	TRANSCO	48TCO	178	4.7865
22	67	DOUCETTE	569DC	168	4.7500
23	18	TAMINA	316TA	300	4.5700
24	104	BRIDGE CITY	363BD	1,868	4.4711
25	27	MAGNOLIA AMES	711MG	773	4.4618
26	219	MCDONALD	477MD	1,301	4.4581
27	398	SPLENDORA	307SP	1,480	4.2041
28	356	LAMAR	95LAM	530	4.2038
29	12	NEW CANEY	333NC	3,811	4.1936
30	326	ECHO	71ECH	645	4.1612
31	9	CLEVELAND	426CV	2,742	4.0500
32	234	CONROE BULK	572CN	1,239	4.0468
33	19	DAYTON BULK	725DY	1,090	3.9037
34	126	DOUCETTE	568DC	556	3.8633
35	46	HEARNE	29HRN	299	3.7926
36	289	CHINA	93CHI	1,271	3.7671
37	324	LILLARD	490LI	286	3.7273
38	262	LACON	540LA	1,351	3.7172
39	127	ELIZABETH	120EL	1,339	3.5773
40	175	SARATOGA	761SA	414	3.5193
41	208	GOSLIN	708GL	2,191	3.4979

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2008 SAIFI Ranking	2007SAIFI Ranking	* Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
42	43	WARREN	592WR	1,806	3.4247
43	315	MCDONALD	479MD	939	3.4153
44	42	CHEEK	166CH	321	3.3676
45	268	LONGMIRE	580LM	731	3.3516
46	259	WINSHIRE	241WS	943	3.3054
47	378	GOSLIN	703GL	2,452	3.2977
48	17	GRIMES	982GR	686	3.2872
49	69	LAKESIDE	L008F	229	3.1878
50	135	ORANGE	352ON	928	3.1843
51	218	MAYHAW	671MA	1,706	3.1272
52	75	EASTGATE	781EG	937	3.1238
53	56	MCLEWIS	382MC	637	3.1068
54	381	CONROE BULK	577CN	167	3.0958
55	133	LONGMIRE	582LM	720	3.0736
56	76	FLETCHER	456FL	711	3.0619
57		FORT WORTH	12FTW	1,787	3.0319
58	156	RAYWOOD	74RAY	1,105	2.9946
59	130	LAKESIDE	5LAS	89	2.9888
60	154	DAYTON BULK	724DY	2,053	2.9576
61	230	LAKESIDE	8LAS	37	2.9459
62	8	NORTH END	21NOE	1,710	2.9269
63	3	CORRIGAN BULK	238CR	583	2.9074
64	213	LAKESIDE	4LAS	58	2.8966
65	63	APOLLO	321AP	810	2.8802
66	277	VIRGINIA	130VI	718	2.8802
67	251	BRIARCLIFF	32BRC	1,234	2.8460
68	73	CALDWELL INDUSTRIAL	138CI	644	2.8183
69	21	TAMINA	317TA	1,269	2.7234
70	31	VIDOR	163VD	2,758	2.7063
71	48	CORDREY	324CO	1,441	2.7030
72	292	CENTRAL	132CE	1,585	2.6915
73	13	TEMCO	628TE	335	2.6507
74	267	MANCHESTER	66MAN	1,583	2.6260
75	93	LACON	537LA	1,564	2.6081
76	270	PANSY	185PS	590	2.6034
77	194	MCLEWIS	381MC	1,103	2.5349
78	290	ELIZABETH	121EL	1,240	2.5290
79	37	DOBBIN	920DO	1,369	2.5252
80	227	LOVELLS LAKE	142LV	310	2.5097
81	199	DAISETTA	743DA	329	2.4985
82	146	HICKORY RIDGE	341HI	1,359	2.4849
83	180	BRIARCLIFF	31BRC	862	2.4791
84	153	KICKAPOO	251KP	1,222	2.4771
85	97	HANKS	23HKS	1,297	2.4749
86	333	KOLBS	35KOL	1,116	2.4480
87	242	CALVERT	4CAL	2,004	2.4331

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88	357	CONROE BULK	574CN	889	2.4229
89	115	HUNTSVILLE	611HU	1,118	2.3962
90	176	OILLA	345OI	853	2.3787
91	80	HANKS	25HKS	888	2.3739
92	50	NEW CANEY	337NC	2,187	2.3708
93	72	KOUNTZE BULK	435KT	42	2.3571
94	174	WEST END	85WED	509	2.3556
95	53	WALDEN	564WD	4,174	2.3383
96	335	WINSHIRE	240WS	1,127	2.3354
97	26	NORTH SILSBEE	472NS	303	2.3003
98	25	BATSON	53BAT	852	2.2876
99	40	CLEVELAND	404CV	1,631	2.2704
100	114	NECHES	193NE	1,238	2.2690
101	266	SHEAWILL	536SH	1,404	2.2179
102	385	AVERILL	55AVR	165	2.2000
103	65	TEMCO	627TE	948	2.1994
104	179	STONEGATE	91STG	1,122	2.1979
105	198	CROCKETT	61CRK	107	2.1589
106	250	CROWDER	105CD	746	2.1273
107	377	METRO	716ME	1,848	2.1017
108	95	GOSLIN	706GL	1,420	2.0690
109	162	WARREN	506WR	1,512	2.0437
110	124	LINDBERGH	42LNB	1,670	2.0425
111	88	CLEVELAND	406CV	1,415	2.0191
112	355	ADAMS BAYOU	331AD	199	2.0050
113	171	HAMPTON	158HA	1,108	1.9774
114	261	FLETCHER	457FL	1,408	1.9766
115	303	CONROE BULK	505CN	779	1.9628
116	51	HUMPHREY	107HM	1,353	1.9490
117	225	GROVES-EGSI	63GRO	1,229	1.9308
118	54	HUNTSVILLE	600HU	1,671	1.9228
119	157	KOUNTZE BULK	432KT	778	1.9203
120	207	AVERILL	57AVR	109	1.9174
121	74	CONROE BULK	507CN	2,189	1.9146
122	85	LONGMIRE	581LM	1,156	1.9126
123	138	VIRGINIA	131VI	1,222	1.9124
124	181	HANKAMER	207HA	660	1.8939
125	195	CHINA	92CHI	565	1.8478
126	223	BEVIL	156BE	666	1.8363
127	35	RAYWOOD	73RAY	486	1.8128
128	47	METRO	723ME	68	1.8088
129	248	WINFREE	342WN	332	1.8072
130	190	LINDBERGH	40LNB	1,178	1.7886
131	322	AMELIA BULK	181AM	1,061	1.7832
132	108	CONAIR	513CN	1,089	1.7631
133	15	RIVTRIN	269RV	2,815	1.7602

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134	44	BAYSHORE	213BA	1,690	1.7586
135	302	PORT ACRES SUB	69PTA	440	1.7409
136	86	WEST END	88WED	770	1.7403
137	55	CONAIR	514CN	1,359	1.7366
138	33	SILSBEE	462SI	730	1.7233
139	299	BAYSHORE	211BA	1,069	1.7203
140	345	SOUTH LIBERTY	714SL	147	1.7143
141	98	TANGLEWOOD	137TG	1,506	1.6919
142	279	ROSEDALE	151RS	1,077	1.6732
143	228	KOUNTZE	452KT	395	1.6684
144	84	NAVASOTA	905NA	1,992	1.6571
145	49	WINFREE	340WN	848	1.6450
146	161	CROWDER	103CD	1,248	1.6354
147	60	CLEVELAND	405CV	1,536	1.6198
148	147	WYNTEX	632WT	851	1.6181
149	313	APRIL	590AP	1,419	1.6117
150	288	CONROE BULK	575CN	392	1.5791
151	249	BRIARCLIFF	30BRC	2,308	1.5754
152	368	WOODVILLE	593WD	641	1.5710
153	316	LOEB	18LOB	539	1.5696
154	222	STOWELL	232ST	1,027	1.5638
155	338	NAVASOTA	904NA	1,175	1.5600
156	183	AMELIA BULK	180AM	1,200	1.5592
157	246	CORDREY	325CO	1,414	1.5516
158	274	CONAIR	516CN	260	1.5423
159	164	TAMINA	599TA	440	1.5182
160	66	MCLEWIS	380MC	2,116	1.5099
161	297	PANORAMA	525PA	1,169	1.4979
162	92	MANCHESTER	67MAN	941	1.4942
163	160	SPLENDORA	308SP	2,213	1.4690
164	24	PEE DEE	808PD	2,245	1.4624
165	389	Alden Bridge	767AL	1,611	1.4463
166	166	LACON	538LA	920	1.4435
167	142	CONAIR	512CN	1,819	1.4288
168	38	GROVES-EGSI	59GRO	1,273	1.4195
169	172	VIWAY	681VI	925	1.4022
170	304	HEARNE	25HRN	229	1.3974
171	306	ELIZABETH	122EL	971	1.3965
172	364	LAKEVIEW	80LAV	696	1.3922
173	155	YANKEE DOODLE	22YAN	1,929	1.3862
174	353	VIDOR	161VD	617	1.3809
175	41	ADAMS BAYOU	332AD	618	1.3803
176	247	LUMBERTON	441LU	2,884	1.3786
177	141	BRIDGE CITY	361BD	1,054	1.3767
178	145	MCDONALD	476MD	984	1.3760
179	235	WEST END	86WED	954	1.3648

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180	68	TANGLEWOOD	134TG	2,139	1.3478
181	77	NEW CANEY	304NC	1,149	1.3446
182	36	STONEGATE	93STG	1,801	1.3393
183	89	CALVERT	6CAL	1,499	1.3329
184	286	MCHALE	113MC	639	1.3318
185	123	SPURLOCK	99SPU	557	1.3303
186	169	MCDONALD	478MD	621	1.3269
187	137	TANGLEWOOD	135TG	494	1.3239
188	255	GRIMES	883GR	796	1.2965
189	370	HUMPHREY	108HM	39	1.2821
190	204	NEW CANEY	336NC	3,427	1.2769
191	359	Alden Bridge	766AL	1,641	1.2724
192	298	WYNTEX	633WT	475	1.2632
193	294	LINDBERGH	41LNB	297	1.2626
194	346	DAISETTA	744DA	754	1.2520
195	39	GOREE	681GR	193	1.2487
196	352	TANGLEWOOD	136TG	610	1.2344
197	99	LINDBERGH	43LNB	717	1.2218
198	334	TYRRELL	38TYR	31	1.1935
199	252	FRONT STREET	309FR	536	1.1847
200	107	FRONT STREET	307FR	517	1.1818
201	81	KOLBS	34KOL	990	1.1566
202	347	VIDOR	164VD	837	1.1458
203	150	WALDEN	563WD	1,323	1.1444
204	64	VIDOR	162VD	1,716	1.1317
205	337	WEST ORANGE	393WO	747	1.1272
206	59	Alden Bridge	762AL	2,490	1.1016
207	71	DAYTON BULK	726DY	1,474	1.0991
208	82	HANKAMER	206HA	539	1.0946
209	379	DAISETTA	741DA	176	1.0909
210	187	TYRRELL	37TYR	508	1.0827
211	319	CORDREY	326CO	1,122	1.0561
212	339	TRAVIS	11TRV	19	1.0526
213	371	JIROU	75JRU	81	1.0494
214	196	BAYSHORE	212BA	41	1.0488
215	291	SOUR LAKE	105SL	1,194	1.0436
216	22	DOBBIN	519DO	1,699	1.0424
217	139	SILSBEE	463SI	596	1.0386
218	307	ROSEDALE	153RS	837	1.0335
219	330	AVERILL	56AVR	220	1.0318
220	202	ROSEDALE	152RS	346	1.0116
221	360	LINCOLN	16LCN	380	0.9868
222	7	GOREE	682GR	1,533	0.9824
223	191	JIROU	78JRU	279	0.9821
224	116	WYNTEX	634WT	1,189	0.9781
225	32	HUNTSVILLE	607HU	2,968	0.9680

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226	23	CRYSTAL	566CR	2,907	0.9656
227	94	APOLLO	320AP	1,292	0.9489
228	269	ELIZABETH	123EL	2,140	0.9336
229	125	EGYPT	550EP	1,837	0.9249
230	136	LOEB	17LOB	880	0.9193
231	87	PORT ACRES SUB	68PTA	1,093	0.9085
232	236	MCHALE	112MC	659	0.9074
233	112	STOWELL	233ST	631	0.9065
234	129	OAK RIDGE	743OK	1,641	0.9019
235	258	LONGMIRE	583LM	1,219	0.8811
236	271	CORDREY	320CO	124	0.8790
237	284	SHEAWILL	535SH	320	0.8719
238	237	AMELIA BULK	182AM	667	0.8711
239	229	HUNTSVILLE	608HU	2,663	0.8415
240	238	VIWAY	682VI	1,773	0.8364
241	90	Alden Bridge	765AL	692	0.8338
242	100	TAMINA	598TA	614	0.8306
243	383	LAMAR	97LAM	501	0.8263
244	344	GOSLIN	702GL	1,829	0.8163
245	244	GOSLIN	709GL	3,472	0.8088
246	119	OAK RIDGE	744OK	2,517	0.8010
247	293	KOLBS	36KOL	1,260	0.7992
248	221	NORTH END	26NOE	426	0.7934
249	312	LACON	539LA	1,042	0.7831
250	226	HANKS	22HKS	1,148	0.7822
251	273	LAKEVIEW	81LAV	1,248	0.7813
252	308	YANKEE DOODLE	25YAN	176	0.7784
253	408	TRAVIS	4TRV	13	0.7692
254	283	KOUNTZE	453KT	650	0.7692
255	257	ECHO	72ECH	485	0.7691
256	239	CORDREY	327CO	1,057	0.7294
257		CROCKETT	195CR	928	0.7220
258	144	DAYTON BULK	723DY	815	0.7215
259	215	ORANGE	351ON	379	0.6992
260	57	PLANTATION	546PL	798	0.6855
261	210	CEDAR	698CE	22	0.6818
262	62	ADAMS BAYOU	330AD	125	0.6800
263	134	ECHO	70ECH	1,441	0.6718
264	272	PORT ACRES BULK	70PAS	791	0.6662
265	318	NAVASOTA	902NA	533	0.6623
266	280	BEVIL	154BE	1,938	0.6600
267	233	SOMERVILLE	127SO	403	0.6576
268	305	CHEEK	159CH	546	0.6575
269	113	CONAIR	515CN	1,460	0.6500
270	211	CONAIR	511CN	1,245	0.6450
271	256	HUNTSVILLE	610HU	1,568	0.6288

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272	240	WOODVILLE	594WD	1,145	0.6271
273	395	CROCKETT	198CR	311	0.6045
274	220	DAYTON BULK	727DY	761	0.6045
275	5	OAK RIDGE	742OK	2,068	0.6025
276	78	GEORGIA	670GE	296	0.5946
277	282	CROWDER	102CD	1,795	0.5905
278		STOWELL	234ST	2,130	0.5700
279	314	ORANGE	350ON	845	0.5692
280	336	STONEGATE	92STG	1,844	0.5586
281	296	PORT NECHES	46PTN	1,227	0.5371
282	61	CRYSTAL	567CR	1,204	0.5341
283	177	CROCKETT	60CRK	271	0.5240
284	254	BRIDGE CITY	362BD	1,202	0.5233
285	168	STOWELL	231ST	776	0.5206
286	310	MCHALE	110MC	867	0.5087
287	131	NAVASOTA	969NA	783	0.5019
288	232	PORT ACRES SUB	67PTA	568	0.5018
289	278	VIRGINIA	129VI	660	0.4909
290	10	FORT WORTH	7FTW	1,451	0.4873
291	189	ECHO	73ECH	765	0.4863
292	203	CLEVELAND	403CV	1,807	0.4853
293	163	PLANTATION	545PL	1,017	0.4503
294	224	STONEGATE	90STG	861	0.4495
295	343	SANDY SHORES	201SD	1,421	0.4391
296	295	BRIARCLIFF	33BRC	297	0.4377
297	365	CROCKETT	64CRK	717	0.4268
298	149	CROWDER	104CD	1,549	0.4235
299	329	YANKEE DOODLE	23YAN	614	0.4169
300	358	CONROE BULK	506CN	2,090	0.3890
301	122	NORTH END	28NOE	211	0.3791
302	367	CHEEK	165CH	98	0.3776
303	30	HIMEX	221HI	378	0.3624
304	264	OAK RIDGE	740OK	825	0.3624
305	361	CENTRAL	131CE	878	0.3599
306	263	BRIDGE CITY	360BD	981	0.3537
307	6	CROCKETT	65CRK	474	0.3460
308	185	KOLBS	37KOL	1,053	0.3400
309	373	MAPLE	90MPL	406	0.3399
310	253	GROVES-EGSI	61GRO	901	0.3374
311	374	PARKDALE	176PR	515	0.3359
312	276	GROVES-EGSI	62GRO	1,482	0.3246
313	380	CROCKETT	63CRK	31	0.3226
314	193	JIROU	76JRU	206	0.3204
315	265	SOMERVILLE	126SO	823	0.3098
316	363	PARKDALE	171PR	363	0.3085
317	205	WEST END	80WED	271	0.3063

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2008 SAIFI Ranking	2007SAIFI Ranking	* Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
318	410	TRAVIS	13TRV	41	0.2927
319	178	PANSY	184PS	368	0.2853
320	320	LONGMIRE	584LM	922	0.2852
321	110	GRIMES	981GR	304	0.2796
322	184	CENTRAL	133CE	1,550	0.2703
323	148	SOUR LAKE	104SL	295	0.2610
324	285	FEDERAL	801FE	204	0.2500
325	245	MCHALE	111MC	542	0.2362
326	350	HUMPHREY	106HM	1,054	0.2268
327	409	TRAVIS	14TRV	14	0.2143
328	331	HANKS	24HKS	858	0.2086
329	209	NORTH END	29NOE	386	0.2073
330	340	WALDEN	560WD	548	0.1971
331	118	OAK RIDGE	741OK	783	0.1967
332	300	SILSBEE	461SI	482	0.1929
333	325	WEST ORANGE	392WO	662	0.1903
334	348	WESTSIDE	111WS	479	0.1879
335	152	VIRGINIA	132VI	489	0.1861
336	197	FRONT STREET	308FR	391	0.1790
337	382	BAYOU FANNETT	250BY	34	0.1765
338	399	GOSLIN	704GL	1,669	0.1762
339	354	SANDY SHORES	202SD	513	0.1754
340	105	MAPLE	91MPL	337	0.1721
341	323	GOSLIN	705GL	852	0.1585
342	301	TESCO	36TSC	76	0.1316
343	106	HIMEX	222HI	286	0.1259
344	328	SPURLOCK	98SPU	496	0.1230
345	349	YANKEE DOODLE	24YAN	431	0.1183
346	372	CORDREY	321CO	71	0.1127
347	341	PORT NECHES	45PTN	931	0.1106
348	165	APRIL	592AP	918	0.1057
349	281	GOSLIN	707GL	764	0.1008
350	192	CONROE BULK	576CN	266	0.0902
351	401	SPEEDWAY	917SW	24	0.0833
352	376	WEST END	82WED	357	0.0784
353	369	LINCOLN	15LCN	276	0.0761
354	386	METRO	720ME	496	0.0645
355	317	APRIL	591AP	1,405	0.0619
356	101	CORRIGAN BULK	239CR	500	0.0580
357	132	WESTSIDE	113WS	328	0.0549
358	206	JIROU	77JRU	331	0.0544
359	309	WESTSIDE	112WS	470	0.0532
360	404	GOSLIN	710GL	1,549	0.0516
361	366	CENTRAL	130CE	653	0.0398
362	243	METRO	718ME	1,141	0.0298
363	393	MEMORIAL	280ML	227	0.0264

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

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therefore, the substation name did not properly match the other columns.

2008 SAIFI Ranking	2007SAIFI Ranking	* Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
364	392	NORTH END	27NOE	210	0.0190
365	186	Alden Bridge	768AL	1,882	0.0080
366	400	TRAVIS	9TRV	25	0.0000
367	402	WEST END	87WED	20	0.0000
368	403	WEST END	83WED	180	0.0000
369	212	PEE DEE	811PD	869	0.0000
370	170	Alden Bridge	769AL	755	0.0000
371	121	Alden Bridge	764AL	1,374	0.0000
372	111	METRO	717ME	119	0.0000
373	405	MANCHESTER	65MAN	336	0.0000
374	406	MANCHESTER	64MAN	130	0.0000
375	375	HEARNE	28HRN	23	0.0000
376	241	ROSEDALE	150RS	108	0.0000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

376

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
1	115	NECHES	197NE	18	3201.4444
2	2	LAKESIDE	L009F	438	1162.1050
3	178	WINFREE	341WN	666	1041.7808
4	87	CLEVELAND	425CV	1,405	876.6413
5	16	PEE DEE	809PD	1,485	698.9327
6	70	LONGMIRE	582LM	720	660.7986
7	61	CRYSTAL	570CR	1,355	599.0044
8	328	NORTH SILSBEE	471NS	1,052	593.7006
9	45	EGYPT	552EP	416	592.1082
10	5	DOUCETTE	569DC	168	561.9048
11	108	FLETCHER	456FL	711	551.8383
12	9	MAGNOLIA AMES	711MG	773	549.7646
13	60	TRANSCO	48TCO	178	540.5618
14	120	NEW CANEY	334NC	2,397	492.2791
15	63	RIVTRIN	268RV	2,431	462.0037
16	350	CONROE BULK	577CN	167	457.6228
17	395	NEW CANEY	335NC	2,563	451.3929
18	33	OAK RIDGE	745OK	140	445.3500
19	372	Alden Bridge	763AL	1,057	418.8940
20	29	HEARNE	29HRN	299	406.1338
21	133	KOUNTZE BULK	432KT	778	402.6208
22	100	BEVIL	155BE	3,293	395.5260
23	136	LOVELLS LAKE	141LV	740	385.6311
24	148	BRIDGE CITY	363BD	1,868	378.5487
25	84	SPLENDORA	307SP	1,480	376.8568
26	50	HARDIN	35HDN	697	373.4390
27	92	METRO	719ME	1,229	370.4996
28	27	DOUCETTE	570DC	1,081	368.6846
29	44	DAYTON BULK	725DY	1,090	367.4633
30	11	TAMINA	316TA	300	367.2167
31	20	NEW CANEY	333NC	3,811	363.9202
32	19	TEMCO	628TE	335	361.8448
33	13	CLEVELAND	426CV	2,742	357.3997
34	296	MCDONALD	479MD	939	356.4750
35	126	SARATOGA	761SA	414	350.2705
36	195	CONROE BULK	572CN	1,239	345.8483
37	134	CHEEK	160CH	1,117	343.4154
38	360	LAMAR	95LAM	530	340.6245
39	86	OILLA	345OI	853	338.6155
40	318	LILLARD	490LI	286	332.3427
41	40	LACON	537LA	1,564	326.0889
42	138	ORANGE	352ON	928	323.0119
43	25	DOBBIN	920DO	1,369	314.6735
44	232	GRIMES	883GR	796	311.3706
45	18	VIDOR	163VD	2,758	304.2723
46	127	WALDEN	563WD	1,323	300.6070
47	65	BATSON	53BAT	852	295.0822
48	407	FORT WORTH	12FTW	1,787	291.5932
49	12	WINFREE	340WN	848	291.5059
50	286	LONGMIRE	580LM	731	289.7948
51	143	KOUNTZE BULK	435KT	42	286.0952
52	107	EASTGATE	781EG	937	281.1131
53	241	SHEAWILL	536SH	1,404	279.9487
54	113	RAYWOOD	74RAY	1,105	275.2190

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
55	75	CHEEK	166CH	321	267.9346
56	288	BEVIL	156BE	666	266.7763
57	214	CROCKETT	61CRK	107	265.4579
58	42	NORTH END	21NOE	1,710	265.4450
59	218	SPLENDORA	309SP	1,138	265.2083
60	121	CHINA	92CHI	565	262.0973
61	28	NEW CANEY	337NC	2,187	261.1582
62	271	LACON	540LA	1,351	251.1791
63	102	HICKORY RIDGE	341HI	1,359	250.6902
64	68	CLEVELAND	404CV	1,631	249.8467
65	23	LAKESIDE	L008F	229	249.6419
66	201	STOWELL	232ST	1,027	248.1977
67	36	CALDWELL INDUSTRIAL	138CI	644	247.5637
68	14	RMTRIN	269RV	2,815	245.4199
69	354	CONROE BULK	574CN	889	239.5827
70	390	AVERILL	55AVR	165	237.4727
71	340	NAVASOTA	904NA	1,175	233.9983
72	43	WALDEN	564WD	4,174	232.5855
73	160	HANKS	23HKS	1,297	231.5397
74	374	GOSLIN	703GL	2,452	230.3361
75	346	WINSHIRE	240WS	1,127	226.4623
76	37	WARREN	592WR	1,806	219.2403
77	273	BRIARCLIFF	32BRC	1,234	216.7788
78	3	GOREE	681GR	193	215.9482
79	172	WEST END	85WED	509	214.7407
80	266	CHINA	93CHI	1,271	214.0425
81	213	MCDONALD	477MD	1,301	213.3167
82	149	KOUNTZE	452KT	395	207.7468
83	314	LAKESIDE	8LAS	37	206.8649
84	186	BRIARCLIFF	31BRC	862	206.2575
85	141	ADAMS BAYOU	332AD	618	203.1311
86	230	MANCHESTER	66MAN	1,583	202.7435
87	228	CALVERT	4CAL	2,004	200.9820
88	139	LINDBERGH	42LNB	1,670	198.7090
89	31	GRIMES	982GR	686	198.5292
90	263	WINFREE	342WN	332	198.3976
91	301	LAKESIDE	4LAS	58	193.5345
92	81	NAVASOTA	905NA	1,992	190.2505
93	158	LAKESIDE	5LAS	89	189.7528
94	344	TANGLEWOOD	136TG	610	188.0803
95	217	MCLEWIS	381MC	1,103	183.8667
96	91	CLEVELAND	405CV	1,536	182.3451
97	48	TAMINA	317TA	1,269	179.1143
98	237	HANKS	25HKS	888	176.7376
99	315	KOLBS	35KOL	1,116	175.4292
100	8	TEMCO	627TE	948	174.0443
101	93	WEST END	86WED	954	174.0440
102	259	AMELIA BULK	180AM	1,200	173.6483
103	39	HANKAMER	206HA	539	171.3154
104	159	WARREN	506WR	1,512	170.7070
105	291	PORT ACRES SUB	69PTA	440	170.2091
106	74	RAYWOOD	73RAY	486	169.5288
107	32	CORRIGAN BULK	238CR	583	167.9314
108	221	STONEGATE	91STG	1,122	166.8699
109	177	DOUCETTE	568DC	556	166.3885
110	145	MCLEWIS	382MC	637	165.5447
111	375	METRO	716ME	1,848	165.2343
112	261	HUNTSVILLE	611HU	1,118	165.0215
113	122	VIRGINIA	131VI	1,222	164.0074

14

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
114	38	BAYSHORE	213BA	1,690	163.5402
115	59	NEW CANEY	304NC	1,149	162.9182
116	24	HUMPHREY	107HM	1,353	161.3939
117	85	HUNTSVILLE	600HU	1,671	161.2370
118	183	LOVELLS LAKE	142LV	310	160.0968
119	284	GOSLIN	708GL	2,191	159.7754
120	208	FRONT STREET	309FR	536	158.4086
121	144	NECHES	193NE	1,238	156.7100
122	53	NORTH SILSBEE	472NS	303	156.0231
123	52	APOLLO	321AP	810	155.2704
124	308	HEARNE	25HRN	229	154.8603
125	117	DAYTON BULK	724DY	2,053	153.2304
126	116	KICKAPOO	251KP	1,222	152.4173
127	199	HANKAMER	207HA	660	149.6121
128	250	VIRGINIA	130VI	718	149.4429
129	46	MANCHESTER	67MAN	941	148.2795
130	292	PANORAMA	525PA	1,169	147.8828
131	198	MAYHAW	671MA	1,706	147.4613
132	225	AVERILL	57AVR	109	147.3853
133	343	CENTRAL	132CE	1,585	147.2814
134	17	DOBBIN	519DO	1,699	147.1395
135	325	ELIZABETH	122EL	971	145.9907
136	165	GOSLIN	706GL	1,420	144.8570
137	30	PEE DEE	808PD	2,245	143.0049
138	80	CALVERT	6CAL	1,499	141.0767
139	337	LOEB	18LOB	539	140.2727
140	197	DAISETTA	743DA	329	140.0760
141	103	CORDREY	324CO	1,441	139.9667
142	167	GROVES-EGSI	63GRO	1,229	139.4849
143	222	ELIZABETH	120EL	1,339	139.1143
144	348	SOUTH LIBERTY	714SL	147	137.8027
145	320	LACON	539LA	1,042	137.6056
146	332	SOUR LAKE	105SL	1,194	136.8928
147	88	CLEVELAND	406CV	1,415	135.4071
148	21	GOREE	682GR	1,533	134.9002
149	274	PORT ACRES BULK	70PAS	791	134.4185
150	110	METRO	723ME	68	133.0441
151	125	CONROE BULK	507CN	2,189	132.1603
152	309	ROSEDALE	153RS	837	131.5687
153	240	FLETCHER	457FL	1,408	130.6321
154	35	GROVES-EGSI	59GRO	1,273	129.1147
155	322	CHEEK	159CH	546	129.0110
156	73	SPLENDORA	308SP	2,213	128.9236
157	256	LUMBERTON	441LU	2,884	128.6144
158	95	TANGLEWOOD	134TG	2,139	128.0304
159	321	ELIZABETH	121EL	1,240	127.5774
160	157	BAYSHORE	212BA	41	127.4146
161	260	MCHALE	113MC	639	127.0751
162	283	WINSHIRE	241WS	943	126.9692
163	163	VIDOR	162VD	1,716	125.3596
164	142	NEW CANEY	336NC	3,427	124.0829
165	137	LACON	538LA	920	121.7185
166	345	WYNTEX	633WT	475	121.5116
167	155	APOLLO	320AP	1,292	118.5286
168	173	LINDBERGH	40LNB	1,178	118.2419
169	297	CONAIR	516CN	260	116.3423
170	299	BAYSHORE	211BA	1,069	114.7334
171	235	CONROE BULK	505CN	779	114.2067
172	247	AVERILL	56AVR	220	113.5000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
173	96	EGYPT	550EP	1,837	111.6973
174	282	ECHO	71ECH	645	111.1240
175	285	PANSY	185PS	590	110.9898
176	109	MCDONALD	476MD	984	110.0132
177	90	PORT ACRES SUB	68PTA	1,093	109.7658
178	369	LAKEVIEW	80LAV	696	108.7328
179	22	CRYSTAL	566CR	2,907	106.3664
180	355	WOODVILLE	593WD	641	103.4649
181	168	Alden Bridge	765AL	692	103.3280
182	267	ROSEDALE	152RS	346	103.0058
183	248	CROWDER	105CD	746	102.4705
184	147	CONAIR	512CN	1,819	102.3903
185	219	VIMWAY	682VI	1,773	102.1032
186	303	CORDREY	326CO	1,122	101.8841
187	243	AMELIA BULK	182AM	667	100.3508
188	41	STONEGATE	93STG	1,801	100.3282
189	82	LOEB	17LOB	880	99.9284
190	216	FRONT STREET	307FR	517	99.9265
191	72	OAK RIDGE	743OK	1,641	99.7081
192	385	LAMAR	97LAM	501	99.1377
193	94	TANGLEWOOD	137TG	1,506	98.3413
194	150	MCLEWIS	380MC	2,116	97.6432
195	123	HAMPTON	158HA	1,108	93.3691
196	363	VIDOR	161VD	617	91.8833
197	164	YANKEE DOODLE	22YAN	1,929	91.1016
198	64	TAMINA	599TA	440	90.9341
199	69	DAYTON BULK	726DY	1,474	90.8297
200	323	BRIARCLIFF	33BRC	297	89.4646
201	49	OAK RIDGE	742OK	2,068	87.9333
202	180	WYNTEX	634WT	1,189	87.7872
203	293	PORT NECHES	46PTN	1,227	87.1809
204	212	SILSBEE	463SI	596	87.0503
205	238	CORDREY	325CO	1,414	86.0325
206	161	DAYTON BULK	723DY	815	85.1448
207	105	CONAIR	513CN	1,089	84.8145
208	62	WYNTEX	632WT	851	83.5065
209	408	TRAVIS	4TRV	13	83.0769
210	99	CONAIR	514CN	1,359	82.3355
211	89	STOWELL	233ST	631	82.3027
212	312	ROSEDALE	151RS	1,077	81.8041
213	71	Alden Bridge	762AL	2,490	79.5514
214	78	SILSBEE	462SI	730	79.0466
215	270	SHEAWILL	535SH	320	78.2188
216	305	GOSLIN	709GL	3,472	78.1639
217	151	ADAMS BAYOU	330AD	125	76.6640
218	154	KOLBS	34KOL	990	76.6222
219	364	LINCOLN	16LCN	380	75.6632
220	278	KOLBS	36KOL	1,260	75.3690
221	251	KOUNTZE	453KT	650	75.3677
222	181	LONGMIRE	583LM	1,219	74.2436
223	111	HANKS	22HKS	1,148	74.1821
224	98	HUNTSVILLE	607HU	2,968	74.1166
225	205	MCHALE	112MC	659	73.7830
226	194	CROCKETT	60CRK	271	73.6458
227	359	ADAMS BAYOU	331AD	199	73.2362
228	210	LAKEVIEW	81LAV	1,248	72.2380
229	368	Alden Bridge	766AL	1,641	71.3888
230	211	BRIDGE CITY	361BD	1,054	71.2913
231	224	ORANGE	351ON	379	70.6755

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
232	341	AMELIA BULK	181AM	1,061	70.1225
233	352	DAISETTA	744DA	754	70.0464
234	58	ECHO	70ECH	1,441	69.9424
235	290	GOSLIN	702GL	1,829	69.8529
236	185	CROWDER	103CD	1,248	69.4543
237	231	BEVIL	154BE	1,938	69.2064
238	311	VIDOR	164VD	837	68.9785
239	269	APRIL	590AP	1,419	67.5539
240	388	Alden Bridge	767AL	1,611	66.9479
241	254	VIMWAY	681VI	925	65.4649
242	381	CROCKETT	195CR	928	65.2554
243	215	HUNTSVILLE	608HU	2,663	65.2339
244	289	MCDONALD	478MD	621	65.1498
245	275	WEST END	80WED	271	64.6199
246	130	LONGMIRE	581LM	1,156	64.1306
247	365	CHEEK	165CH	98	64.0714
248	47	TAMINA	598TA	614	64.0114
249	246	LINDBERGH	41LNB	297	62.5455
250	300	YANKEE DOODLE	23YAN	614	61.8730
251	226	BRIARCLIFF	30BRC	2,308	61.8692
252	236	YANKEE DOODLE	25YAN	176	61.6989
253	358	HUMPHREY	108HM	39	60.3077
254	338	TYRRELL	38TYR	31	59.6774
255	188	DAYTON BULK	727DY	761	59.4678
256	302	ELIZABETH	123EL	2,140	59.0131
257	384	DAISETTA	741DA	176	56.5000
258	229	CEDAR	698CE	22	56.2727
259	281	CONROE BULK	575CN	392	56.0612
260	351	STOWELL	234ST	2,130	55.6192
261	333	TYRRELL	37TYR	508	55.2520
262	135	PLANTATION	545PL	1,017	54.4179
263	258	ECHO	72ECH	485	53.4742
264	356	WEST ORANGE	393WO	747	53.2985
265	316	WEST END	88WED	770	52.7818
266	56	PLANTATION	546PL	798	52.6805
267	118	TANGLEWOOD	135TG	494	52.2247
268	209	HUNTSVILLE	610HU	1,568	52.1161
269	124	JIROU	78JRU	279	52.0502
270	79	OAK RIDGE	744OK	2,517	50.6309
271	335	CONROE BULK	506CN	2,090	50.6263
272	298	VIRGINIA	129VI	660	50.4788
273	339	STONEGATE	92STG	1,844	50.0011
274	26	FORT WORTH	7FTW	1,451	48.5190
275	342	SANDY SHORES	201SD	1,421	47.7840
276	166	LINDBERGH	43LNB	717	46.8605
277	253	CONAIR	511CN	1,245	46.5269
278	242	CROWDER	102CD	1,795	46.5192
279	200	CORDREY	327CO	1,057	46.1561
280	104	STONEGATE	90STG	861	43.6156
281	15	GEORGIA	670GE	296	43.0845
282	66	CRYSTAL	567CR	1,204	42.4668
283	387	CROCKETT	63CRK	31	42.2258
284	319	MAPLE	90MPL	406	40.6601
285	152	CONAIR	515CN	1,460	40.2671
286	306	MCHALE	110MC	867	40.2145
287	4	HIMEX	221HI	378	38.8254
288	398	CROCKETT	198CR	311	38.4309
289	252	BRIDGE CITY	362BD	1,202	38.1539
290	54	GRIMES	981GR	304	38.1349

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
291	204	CORDREY	320CO	124	37.7339
292	190	WOODVILLE	594WD	1,145	37.4716
293	191	PORT ACRES SUB	67PTA	568	36.2940
294	112	SOMERVILLE	127SO	403	35.5831
295	361	PARKDALE	171PR	363	34.7796
296	153	SPURLOCK	99SPU	557	33.7217
297	373	CROCKETT	64CRK	717	33.6946
298	383	PARKDALE	176PR	515	33.3631
299	265	BRIDGE CITY	360BD	981	32.7156
300	176	OAK RIDGE	740OK	825	32.3927
301	264	GROVES-EGSI	61GRO	901	32.0921
302	83	SOUR LAKE	104SL	295	31.8271
303	347	ORANGE	350ON	845	31.5538
304	129	PANSY	184PS	368	30.7283
305	367	JIROU	75JRU	81	30.1852
306	193	STOWELL	231ST	776	29.8260
307	128	CROWDER	104CD	1,549	28.6165
308	326	LONGMIRE	584LM	922	27.0922
309	287	HANKS	24HKS	858	26.2576
310	272	GROVES-EGSI	62GRO	1,482	25.2645
311	223	ECHO	73ECH	765	25.1425
312	131	JIROU	76JRU	206	25.0534
313	399	GOSLIN	704GL	1,669	24.6279
314	114	MAPLE	91MPL	337	24.5786
315	7	CROCKETT	65CRK	474	24.5443
316	196	CLEVELAND	403CV	1,807	24.5113
317	239	CENTRAL	133CE	1,550	23.8316
318	55	NAVASOTA	969NA	783	23.7305
319	169	KOLBS	37KOL	1,053	23.4539
320	257	WALDEN	560WD	548	22.6058
321	162	OAK RIDGE	741OK	783	22.2656
322	249	SOMERVILLE	126SO	823	22.1033
323	370	CENTRAL	131CE	878	21.9658
324	334	TRAVIS	11TRV	19	21.0526
325	170	HIMEX	222HI	286	20.7168
326	255	NAVASOTA	902NA	533	19.7280
327	353	SANDY SHORES	202SD	513	19.5536
328	366	HUMPHREY	106HM	1,054	19.4507
329	268	FEDERAL	801FE	204	18.9755
330	329	WESTSIDE	111WS	479	18.4342
331	244	GOSLIN	705GL	852	18.0657
332	106	APRIL	592AP	918	17.8268
333	324	FRONT STREET	308FR	391	17.7136
334	146	VIRGINIA	132VI	489	17.6360
335	280	SILSBEE	461SI	482	16.4149
336	362	LINCOLN	15LCN	276	16.2500
337	327	TESCO	36TSC	76	15.7763
338	307	WEST ORANGE	392WO	662	14.0272
339	389	BAYOU FANNETT	250BY	34	13.4118
340	203	NORTH END	26NOE	426	13.2535
341	227	MCHALE	111MC	542	12.3727
342	349	PORT NECHES	45PTN	931	12.0720
343	304	SPURLOCK	98SPU	496	11.1512
344	187	NORTH END	28NOE	211	10.6493
345	57	CORRIGAN BULK	239CR	500	10.5180
346	357	YANKEE DOODLE	24YAN	431	10.3619
347	409	TRAVIS	14TRV	14	10.2857
348	371	GOSLIN	707GL	764	10.0785
349	175	NORTH END	29NOE	386	10.0415

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
350	279	APRIL	591AP	1,405	9.0655
351	410	TRAVIS	13TRV	41	7.3171
352	67	CONROE BULK	576CN	266	6.9699
353	380	CORDREY	321CO	71	6.3662
354	377	METRO	720ME	496	5.9073
355	404	GOSLIN	710GL	1,549	5.6940
356	101	WESTSIDE	113WS	328	5.4268
357	401	SPEEDWAY	917SW	24	4.9583
358	379	WEST END	82WED	357	4.9132
359	386	CENTRAL	130CE	653	4.8867
360	393	MEMORIAL	280ML	227	2.8370
361	171	WESTSIDE	112WS	470	2.7426
362	276	JIROU	77JRU	331	2.3927
363	233	Alden Bridge	768AL	1,882	2.3911
364	207	METRO	718ME	1,141	1.3427
365	394	NORTH END	27NOE	210	0.8190
366	406	MANCHESTER	64MAN	130	0.0000
367	405	MANCHESTER	65MAN	336	0.0000
368	403	WEST END	83WED	180	0.0000
369	402	WEST END	87WED	20	0.0000
370	400	TRAVIS	9TRV	25	0.0000
371	382	HEARNE	28HRN	23	0.0000
372	330	ROSEDALE	150RS	108	0.0000
373	310	Alden Bridge	769AL	755	0.0000
374	295	PEE DEE	811PD	869	0.0000
375	277	METRO	717ME	119	0.0000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2008 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	14.30%
Vegetation	17.59%
Animals and Birds	4.25%
People (Including cars and farm equip)	14.77%
Utility-owned Equipment	34.43%
Other	7.14%
Unknown	7.52%
	100.00%