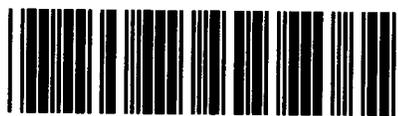




Control Number: 36484



Item Number: 13

Addendum StartPage: 0

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PUBLIC UTILITY COMMISSION
FILINGS CLERK

Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule 25.81
2008 Reporting Year

Sharyland Utilities, L.P.

Project 36484

§25.52. -- Reliability and Continuity of Service.

<http://www.puc.state.tx.us/rules/subrules/electric/25.52/25.52.doc>

Application. This section applies to all electric utilities as defined by the Public Utility Regulatory Act (PURA) §31.002(6) and all transmission and distribution utilities as defined by PURA §31.002(19). The term "utility" as used in this section shall mean an electric utility and a transmission and distribution utility.

Public Utility Regulatory Act §31.002

<http://www.puc.state.tx.us/rules/statutes/index.cfm>

DEFINITIONS.

The term "Electric utility" does not include a municipally owned utility or an electric cooperative.

Information typed in highlighted cells will appear on following sheets.

Utility: Type Name of Utility in the Cell Below
Sharyland Utilities, L.P.

Feeders: Type Total Number of Distribution Feeders in the Cell Below
5

Due: February 14, 2009

File: Five Printed Copies and
One Electronic Copy of This Excel File

Project: 36484

Address: Attn: Filing Clerk
Public Utility Commission of Texas
P.O. Box 13326
Austin, Texas 78711-3326

If you have any questions, please contact:

Larry Reed
Infrastructure & Reliability Division
Commission Staff

Voice: 512 936 7357

Fax: 512 936 7328

E-mail: <mailto:larry.reed@puc.state.tx.us>

Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced	0.08	0.06	0.01	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2008													
Scheduled	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2008													
Outside Causes	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2008													
Major Events	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2008													

Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced	5.17	3.64	0.59	0.00	0.68	0.00	0.00	0.00	0.11	0.00	0.00	0.18	0.03
2008													
Scheduled	0.04	0.00	0.00	0.00	0.04	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2008													
Outside Causes	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2008													
Major Events	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2008													

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

5

Add or Delete Rows as Necessary

Sharyland Utilities, L.P.

2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
1	2	Taylor	114	968	0.087
2	3	Taylor	111	468	0.013
3	1	Bentsen	215	108	0
4	4	Bentsen	211	615	0
5	5	Taylor	115	17	0
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Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

2008 SAIFI Ranking	2007 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIFI Value
44					
45					
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Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

5

Add or Delete Rows as Necessary

Sharyland Utilities, L.P.

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
1	2	Taylor	114	968	9.331
2	3	Taylor	111	468	3.973
3	1	Bentsen	215	108	0
4	4	Bentsen	211	615	0
5	5	Taylor	115	17	0
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Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

2008 SAIDI Ranking	2007 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2008 SAIDI Value
44					
45					
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Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2008 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	17.00%
Vegetation	0.00%
Animals and Birds	0.00%
People (Including cars and farm equip)	33.00%
Utility-owned Equipment	33.00%
Other	0.00%
Unknown	17.00%