



Control Number: 36141



Item Number: 6950

Addendum StartPage: 0

HUSCH BLACKWELL

Chris Reeder
Partner

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May 15, 2020

VIA HAND DELIVERY

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue, Suite 8-100
Austin, Texas 78701

Re: Project No. 36141, *Retail Performance Measure Reports Pursuant to PUC Subst.
R. §25.88 Beginning 3rd Quarter 2008*

Dear Ms. Clark:

Please accept for filing in the above-referenced proceeding the performance measures report of Shell Energy North America (US), L.P. ("Shell Energy") for the *first* quarter of 2020. The measures required for retail electric providers ("REPs") are:

Measure A-1 Customers served by REPs
Measure C Technical Field Performance

Attached is the required report attestation, which is being filed publicly. Shell Energy is also submitting confidentially and under seal the information for the measures set forth above and the required analysis thereof, which discusses and reveals that information. That information and analysis are being submitted as confidential documents pursuant to 16 Tex. Admin. Code §22.71.

Shell Energy notes that in connection with Measure A-1, which requires it to file both paper and electronic copies of its DOE EIA reports, Shell Energy has submitted only the paper copies of these reports because it considers these reports to constitute confidential information. 16 Tex. Admin. Code §22.71(d)(3), however, provides that a party shall not file confidential materials electronically unless specific arrangements are made and agreed to by the parties involved on a case-by-case basis. Shell Energy is unaware of any such arrangements having been made. Accordingly, Shell Energy is not filing the EIA forms electronically at this time. Should the Staff desire to review electronic copies of those reports, Shell Energy will discuss appropriate arrangements for filing such materials in consideration of the rule.

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Thank you for your attention in this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Chris Reeder", with a long horizontal flourish extending to the right.

Chris Reeder

Attorney for Shell Energy North America, (US),
L.P.

Enclosures

THE STATE OF TEXAS

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§
§

COUNTY OF HARRIS


Before me, the undersigned notary public, on this day personally appeared Glenn Wright, to me known to be the person whose name is subscribed to the foregoing instrument, who being duly sworn according to law, deposes and says:

“My name is Glenn Wright. I am over the age of eighteen years, am a resident of the State of Texas, and am competent to make this affidavit. All facts stated herein are based on personal knowledge.

I am employed by Shell Energy North America (US), L.P. (“SENA”) as President, and in the course of my employment have personal knowledge of the facts stated in the performance measures report for SENA for the first quarter of 2020, which was prepared pursuant to requirements of the Public Utility Commission of Texas (“report”).

I am an officer of SENA under whose direction the report was prepared. The information contained in the report is true and correct to the best of my knowledge and belief. An internal review was conducted to confirm the accuracy of the information contained in the report.”

Further affiant sayeth not.

Glenn T. Wright 

Glenn T. Wright

Given under my hand and seal of office this 7th day of April, A.D., 2020.

Nicole Marie Costa 

Notary Public in and for the State of Texas

My Commission Expires On: 01/11/2024

Nicole Marie Costa
Electronic Notary Public
Texas

Public REG# 12403281-2

Comm. Expires 01/11/2024

This notarial act involved the use of
online audio/video communication
technology.

