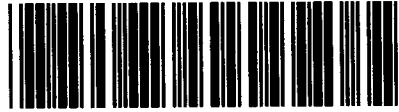




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PUC PROJECT NO. 36141

**RETAIL MARKET PERFORMANCE
MEASURES REPORTING PURSUANT TO
P.U.C. SUBST. R. 25.88**

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**CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
RETAIL MARKET PERFORMANCE MEASURES REPORT
3rd QUARTER 2009**

November 13, 2009

**Contact: Ben J. Carranza
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Ben J. Carranza, Manager of Rates

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**CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
3rd QUARTER 2009 PERFORMANCE MEASURES
REPORT**

BACKGROUND

This report is filed in compliance with PUC SUBST. R. 25.88. Information included in this report is to be used by the Public Utility Commission of Texas for evaluation of the performance of the retail electric market in Texas. Each entity covered under this Rule is required to file information in compliance with the Rule by the 45th day following the end of the preceding quarterly reporting period. Data is presented monthly and then combined for a quarterly total where appropriate.

DESCRIPTION

The reports provide information gathered from the books and records of CenterPoint Energy Houston Electric, LLC. for the 3rd quarter 2009. Footnotes are attached, where appropriate, which explain circumstances regarding the data for the 3rd quarter 2009. Where comparisons are applicable, data are provided showing performance changes from the 2nd quarter 2009.

Measure A-1 Customers Served by Non-Affiliated REPs –

This Measure provides for each REP the number of customers by TDU rate class and the associated MWH sales. **INFORMATION IS CONFIDENTIAL**

Measure A-2 Number of Active REPs –

There were 90 REPs with active ESIDs in the CenterPoint Energy Houston Electric, LLC service area in the 3rd quarter 2009.

Measure B-1 Customer Enrollment Success Rate –

These measures provide by REP the number of safety net move-ins executed in which the EDI transaction remains outstanding. **INFORMATION IS CONFIDENTIAL**

Measure B-2 Meter Read Transaction Success Rate –

These measures by REP reflect the lifecycle of transactions related to meter reads. Since the transactions are reported on a monthly basis, matching 867_03s and 810_02s may be reported in different months. **INFORMATION IS CONFIDENTIAL**

Measure C Field Performance –

These measures provide for REP-specific information on field activities for each REP on a quarterly basis. **INFORMATION IS CONFIDENTIAL**

AFFIDAVIT

STATE OF TEXAS

COUNTY OF HARRIS


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SWORN STATEMENT OF BEN J. CARRANZA

My name is Ben J. Carranza. I am employed by CenterPoint Energy Services, LLC as Manager of Rates. The information included in this report was developed for the purpose of compliance with Public Utility SUBST. R. 25.88. Specifically the information is reported in conformance with the Filing Requirements of Schedule C: *Reporting Requirements for TDUS*. The information reported was developed under my direction and to the best of my knowledge and belief complies with the requirements of P.U.C. SUBST. R. 25.88(e)(2). These reports were reviewed by staff and management knowledgeable of the day-to-day operations that include the processes from which the transactional data reported was obtained. These reviews were conducted to confirm the accuracy of the reports. To the best of my knowledge and belief these internal reviews confirm that the data set forth in these reports accurately represents the transactions recorded for each reporting period.


Ben J. Carranza

SWORN AND SUBSCRIBED before me on the 12th day of Nov., 2009.


Notary Public in and for Harris County, Texas

