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May 14, 2009

Mr. James Galloway Central Records Public Utility Commission of Texas 1701 N. Congress Avenue, 8th Floor Austin, Texas 78701

RE: Project 36141

Dear Mr. Galloway:

Enclosed please find Texas-New Mexico Power Company's Performance Measure Reports for the first quarter of 2009. Measures A-1, B-1, B-2 and C are being submitted as Confidential, in accordance with P.U.C. PROC. R. 22.71.

Pursuant to P.U.C. Subst. R. 25.88(e)(2), I attest that the report has been prepared under my direction, and that an internal review was conducted to confirm the accuracy of the information contained in this report.

Please contact me with any questions.

Respectfully,

Ollan Tele

Allan Burke

Director, TNMP REP Liaison

enclosures

#### **PROJECT NO. 36141**

# TEXAS-NEW MEXICO POWER COMPANY PERFORMANCE MEASURES REPORT – FIRST QUARTER 2009

## **BACKGROUND**

Texas-New Mexico Power Company (TNMP) files its First Quarter 2009 Performance Measures report pursuant to P.U.C. SUBST. R. 25.88.

The following analysis was prepared to support the Transmission and Distribution Service Provider's (TDSP) performance measures. The attached data include all relevant material available to TNMP for the first quarter as of the filing date for this report.

### **ANALYSIS**

### Measure A-1 – Number of Customers by REP by Rate Class and MWh Sales

The customer count by Retail Electric Provider (REP) was calculated at the end of each revenue month (coincides with meter read cycles), which may not necessarily coincide with the calendar month. The count was based upon the active number of ESI ID's in the TNMP service territory that required an 867 03 (monthly usage or final) and an 810 02 (invoice).

## Measures B-1 to B-4 Customer Transaction Success Rate

This section of the report shows the quantitative data for the complete life cycle of customer transactions. The customer enrollment transactions are split between switch and move-in requests designated by rows 8-113 of the report.

The information attached to this report contains highly confidential and proprietary information, which if made public, would give certain market participants an unfair competitive advantage. As a result, the information is filed as confidential and is so marked.