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PROJECT NO. 36141

SHARYLAND UTILITIES, L.P.'S

PERFORMANCE MEASURES REPORT

Third Quarter - 2011

November 14, 2011

## PROJECT NO. 36141

## SHARYLAND UTILITIES, L.P. PERFORMANCE MEASURES REPORT Third Quarter - 2011

Sharyland Utilities, L.P. ("Sharyland") hereby files its Performance Measures Report for the Third Quarter of 2011. This Report is based on Schedule C, Reporting Requirements for TDUs, of the Filing Requirements Package adopted by the Commission in Project No. 33049. All of the information responsive to the following Measures relates specifically to an entity other than Sharyland. Therefore, in accordance with the General Instructions contained in the Package, Sharyland is filing all such information as confidential pursuant to P.U.C. PROC. R. 22.71.

Measure A-1: Customers Served by REPS.

This information is being filed confidentially in accordance with P.U.C. PROC. R. 22.71.

Measure A-2: Number of Active REPs.

This information is obtained from the information provided for Measure A-1.

Measure B-1: Customer Enrollment Success Rate.

This information is being filed confidentially in accordance with P.U.C. PROC. R. 22.71.

Measure B-2: Meter Read Transaction Success Rate.

This information is being filed confidentially in accordance with P.U.C. PROC. R. 22.71.

Measure C: Field Performance.

This information is being filed confidentially in accordance with P.U.C. PROC. R. 22.71.

## **Affidavit**

STATE OF TEXAS COUNTY OF \_

Before me, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on his/her oath that he/she is entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

I swear or affirm that I have knowledge of the facts stated in Sharyland Utilities, L.P.'s (SU) Performance Measures Report being submitted herewith, that I am competent to testify to them, and that I have the authority to submit this document on behalf of SU. I further swear or affirm that an internal review was conducted by SU to confirm the accuracy of the information contained in SU's Performance Measures Report, and that, to the best of my knowledge; all statements made in the document are true, correct and complete.

Signature of Authorized Representative

Printed Name: Michael Glass

Title: Division Manager

Sharyland Utilities, L.P.

Sworn and subscribed before me this 12 day of

2011.

NORMA LINDA SOLIS lotary Public, State of Texas My Commission Expires July 16, 2014

Notary Public

My Commission Expires: