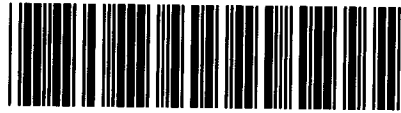


Control Number: 36141



Item Number: 1548

Addendum StartPage: 0

PROJECT NO. 36141

RETAIL PERFORMANCE MEASURE
REPORTS PURSUANT TO PUC
SUBST. R. §25.88 BEGINNING 3RD
QUARTER 2008

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PUBLIC UTILITY COMMISSION
OF TEXAS

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**REPORT OF THE ELECTRIC RELIABILITY COUNCIL OF TEXAS, INC.
FOR THE SECOND QUARTER OF 2011**

COMES NOW, Electric Reliability Council of Texas, Inc. (ERCOT) and files its Report for the Second Quarter of 2011 pursuant to PUC SUBST. R. §§25.362(i)(3)(B) and 25.88. ERCOT's Performance Measures Report is hereto appended as Attachment A. ERCOT hereby provides notice that attachments marked with an asterisk contain information which is proprietary and confidential and is being provided in accordance with Commission policy set forth in PUC PROC. R. §22.71 and PUC SUBST. R. §25.362. The following attachments comprise this report:

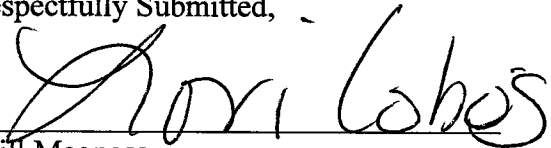
Document Description	Required By	Attachment
Performance Measures Report	§25.362(i)(3)(B)	A
Attestation	§25.88(e)(2)	A1
Analysis of Performance Measures Report	§25.88(e)(1)	A2
ESI IDs not with the Affiliate REP as of April 30, 2011	Measure A-1 and Measure A-2*	A3*
ESI IDs not with the Affiliate REP as of May 31, 2011	Measure A-1 and Measure A-2*	A4*
ESI IDs not with the Affiliate REP as of June 30, 2011	Measure A-1 and Measure A-2*	A5*
Estimated Usage of ESI IDs not with AREP as of April 30, 2011	Measure A-1 and Measure A-2	A6
Estimated Usage of ESI IDs not with AREP as of May 31, 2011	Measure A-1 and Measure A-2	A7
Estimated Usage of ESI IDs not with AREP as of June 30, 2011	Measure A-1 and Measure A-2	A8

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Estimated Loads of ESI IDs not with AREP as of April 30, 2011	Measure A-1 and Measure A-2	A9
Estimated Loads of ESI IDs not with AREP as of May 31, 2011	Measure A-1 and Measure A-2	A10
Estimated Loads of ESI IDs not with AREP as of June 30, 2011	Measure A-1 and Measure A-2	A11
Total Market Report	Measure B-1 and Measure B-2	A12
ERCOT IT Incident Market Summary	Measure B-3	A13
IT Service Availability Report April 2011	Measure B-3	A14
IT Service Availability Report May 2011	Measure B-3	A15
IT Service Availability Report June 2011	Measure B-3	A16
Unauthorized Changes 2Q 2011	Measure B-4*	A17*
CR Summary	Measure B1 and Measure B-2*	A18*
TDSP Summary	Measure B1 and Measure B-2*	A19*

Respectfully Submitted,

By:


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ATTORNEYS FOR ELECTRIC
RELIABILITY COUNCIL OF TEXAS, INC.

Attachment A1
#36141 Performance Measures Report
2nd Quarter 2011
Attestation

STATE OF TEXAS §
COUNTY OF WILLIAMSON §

BEFORE ME, the undersigned authority, Dale Goodman, who, being first duly sworn, deposes and states:

“My name is Dale Goodman. I am employed as Director of Client Services, for the Electric Reliability Council of Texas, Inc., having its principal place of business at 7620 Metro Center Drive, Austin, Texas. I am over the age of twenty-one and am competent to make the following attestation:

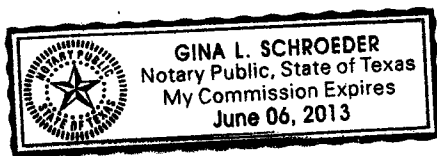
“I hereby attest that I have personal knowledge of the facts stated in ERCOT’s Performance Measures Report for the second quarter of 2011, attached hereto, that I am competent to testify to them, and that I have the authority to submit this document on behalf of ERCOT. I further swear or affirm that the attached Performance Measures Report is, in my judgment and based upon my professional experience, true, complete and accurate and that any substantial material changes in such information will be provided to the Public Utility Commission of Texas in a timely manner. I hereby verify that an internal review was conducted to confirm the accuracy of the information contained in the attached Performance Measures Report.”

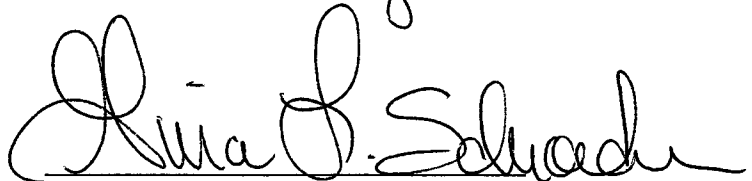


Dale Goodman

Director of Client Services

SUBSCRIBED AND SWORN TO BEFORE ME this 2 day of August, 2011.





Notary Public, State of Texas



***Project 36141
Retail Market Performance Measures Report Analysis
Quarterly Report for Second Quarter 2011***

This second quarterly report for 2011 contains a summary of the data included in Attachments A3 – A19 in accordance with P.U.C. SUBST. R. 25.88. This report includes a comparison to the data and performance of ERCOT for the second quarter of 2011. Some of the data reported in Attachments A3 – A19 are proprietary and confidential information and is provided in accordance with Commission policy set forth in P.U.C. PROC. R. 22.71 and P.U.C. SUBST. R. §25.362, where indicated.

Measure A-1: Customers Served by REPs

This measure reflects the number of customers served by REPs, by customer class, in each TDU service territory and includes the corresponding amount of load associated with those customers. Customer classes are Residential, Small Non-Residential, and Large Non-Residential. Data is aggregated for all REPs and then compared to the customers served by the REP affiliated with the TDU in each TDU area. The data provided for this measure is confidential and proprietary.

Measure A-2: Number of Active REPs

This measure reflects the number of REPs actively serving customers by TDU service territory and customer class.

The following documents include information responsive to Measures A-1 and A-2:

- I. Beginning with April 2011, ERCOT has provided report files for each month of the second quarter.
 - a. ***ESI IDs not with the Affiliate REP*** for April 30, 2011, May 31, 2011 and June 30, 2011, included as Attachments A3, A4 and A5, contain the number of ESI IDs served by various REPs, as well as the demand level of those ESI IDs. It is possible to determine the demand level of 'individual customers' from some of the information; therefore these reports are confidential and proprietary. These files contain the following data:
 - Count of ESI IDs (their demand levels and usage) not with the Affiliate REP, broken down by REP.



- Count of ESI IDs (their demand levels and usage) not with the Affiliate REP, broken down by TDU and then REP.
- b. ***Estimated Usage of ESI IDs*** as of April 30, 2011, May 31, 2011 and June 30, 2011, included in Attachments A6, A7 and A8 contain the following data:
- Count of Active Premises in ERCOT (excluding NOIEs).
 - Breakdown of Competitive Usage Readings for current month
 - Estimate of Usage not with the Affiliate REP as of the last business day of the month
 - Graph and charts of the above
- c. ***Estimated Loads of Switched ESI Ids*** as of April 30, 2011, May 31 2011 and June 30, 2011, included in Attachments A9, A10 and A11 contain the following data:
- Count of Active Premises in ERCOT (excluding NOIEs).
 - Breakdown of Load in ERCOT on day of System Peak, by Premise Type.
 - Estimated Demand of Active ESI IDs not with the Affiliate REP as of the last business day of the month.
 - Graphs and charts of the above.

This information has been made available to the public, some of which is updated on the ERCOT website periodically.

Measure B-1: Customer Enrollment Success Rate

This measure examines the lifecycle and completion of technical retail transactions (Switch, Standard Move-In, Priority Move-In, Move Out, ESI Id Add, ESI Id Maintain, Historical Usage and Meter Reading) within the timeframes specified in the ERCOT Protocols and/or TDU tariffs.

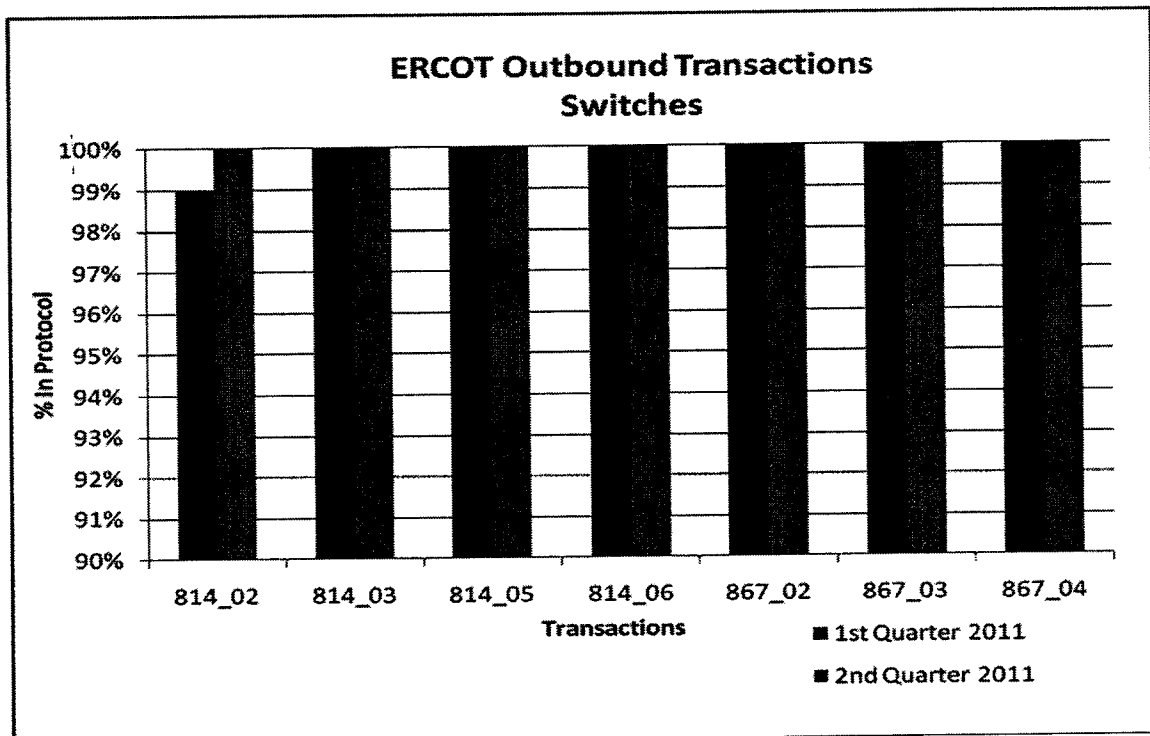
In the ***Total Market Report*** included as Attachment A12, the following data describes ERCOT's Protocol compliance volumes and percentages as required for Measure B-1.



Protocol Compliance

For this portion of the analysis, Performance Measures Export Reports were generated from ERCOT's ETS (ESI_ID Tracking System) for the second quarter of 2011. The reports provide the total volume and the percent of transactions within Protocol for each transaction type by business process by month. Protocol times for all TDU transactions were calculated using the hours set forth and agreed by the Market Metrics Working Group.

I. Switch Transactions



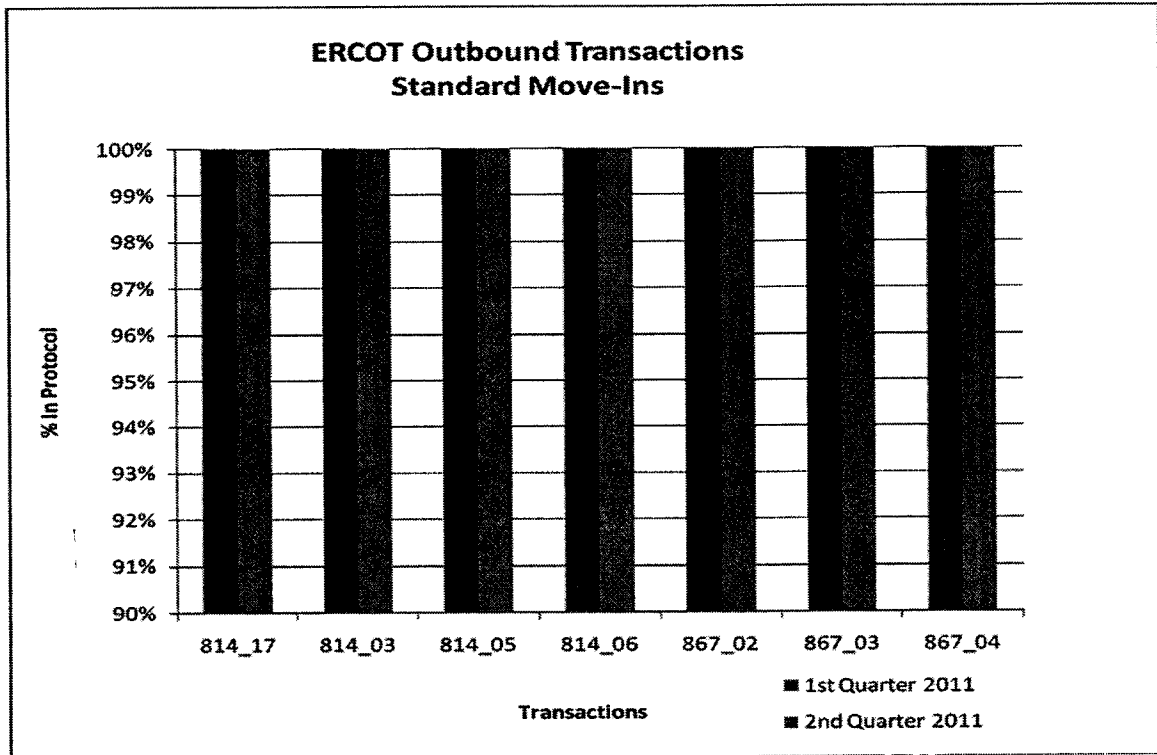
- There were 229,559 814_01 (Switch) transactions in the second quarter of 2011, which was 19,648 more than the first quarter of 2011.
- 814_02 (Switch Reject) transactions were sent by ERCOT 100% Within Protocol. This is compared to 99% reported in the first quarter of 2011.
- 814_03 (Switch Request to TDU) transactions were sent by ERCOT 100% Within Protocol. This is compared to 100% reported in the first quarter of 2011.



- 814_05 (Scheduled Switch Notification) transactions were sent by ERCOT 100% Within Protocol. This is compared to 100% reported in the first quarter of 2011.
- 814_06 (Switch Request to Current CR) transactions, which have either a 6 a.m. delivery time or twenty-four hours from the time of receipt, had a weighted average of 100% Within Protocol percentage for the second quarter of 2011. This is compared to 100% reported in the first quarter of 2011.
- 867_02 (Historical Usage) transactions related to Switch transactions forwarded by ERCOT were 100% Within Protocol. This is compared to 100% reported in the first quarter of 2011.
- 867_03 (Meter Reading) transactions related to Switch transactions received from the TDUs were forwarded by ERCOT 100% Within Protocol for the second quarter of 2011, and this is compared to 100% reported in the first quarter of 2011.
- 867_04 (Initial Meter Reading) transactions related to Switch transactions received from the TDUs were forwarded by ERCOT 100% Within Protocol for the second quarter of 2011. This is compared to 100% reported in the first quarter of 2011.



2. Standard Move In Transactions



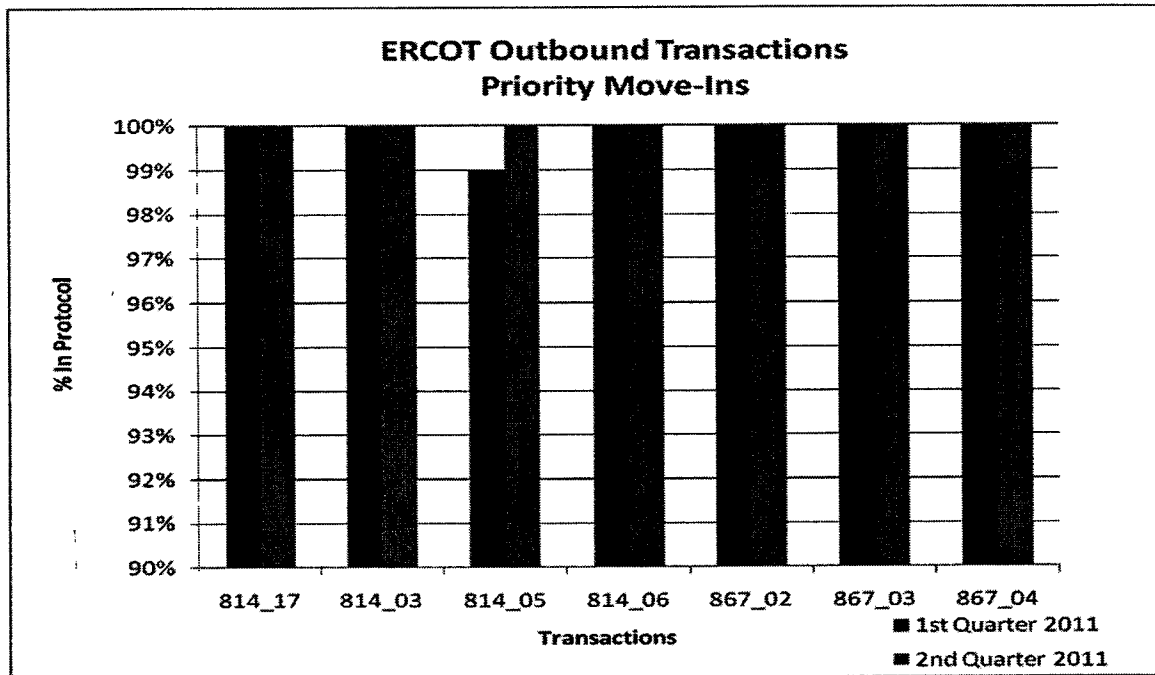
- There were 385,855 Standard 814_16 (Move-In) transactions in the second quarter of 2011, which were 14,040 more transactions when compared to the first quarter of 2011.
- 814_17 (Standard Move-In Request Reject) transactions were sent by ERCOT 100% Within Protocol. This is compared to 100% reported in the first quarter of 2011.
- 814_03 (Standard Move-In Request to TDU) transactions were sent by ERCOT 100% Within Protocol. This is compared to 100% reported in the first quarter of 2011.
- 814_05 (Scheduled Standard Move-In Notification) transactions were sent by ERCOT 100% Within Protocol. This is compared to 100% reported in the first quarter of 2011.
- 814_06 (Standard Move-In Request to current CR) transactions, which have either a 6 a.m. delivery time or four hours from the time of receipt, had a weighted average of 100% Within Protocol percentage for the second quarter of 2011. This is compared to 100% reported in the first quarter of 2011.



- 867_02 (Historical Usage) transactions related to Standard Move-In transactions forwarded by ERCOT were 100% Within Protocol and this compared to 100% reported in the first quarter of 2011.
- 867_03 (Meter Reading) transactions related to Standard Move-In transactions received from the TDUs were forwarded by ERCOT 100% Within Protocol for the second quarter of 2011 and compared to 100% reported in the first quarter of 2011.
- 867_04 (Initial Reading) transactions related to Standard Move-In transactions received from the TDUs were forwarded by ERCOT 100% Within Protocol for the second quarter of 2011 and compared to 100% reported in the first quarter of 2011.



3. Priority Move In Transactions



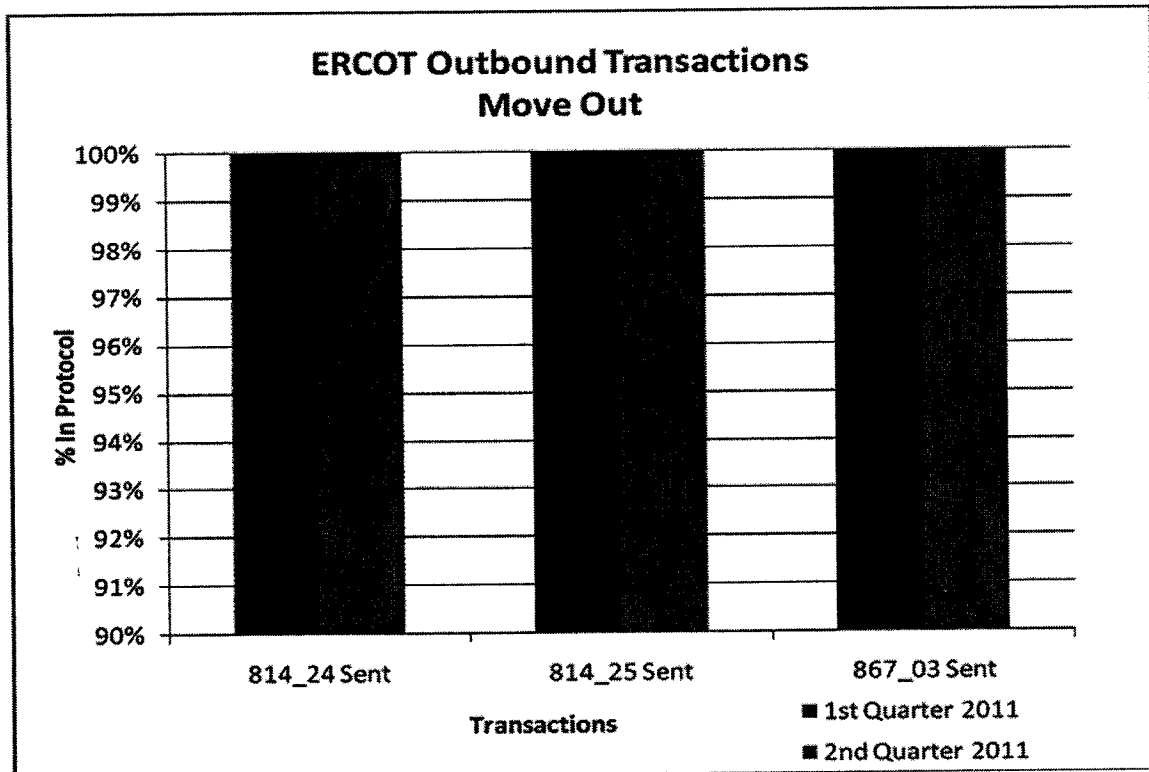
- There were 225,483 Priority 814_16 (Move-In) transactions in the second quarter of 2011, which were 20,925 more transactions when compared to the first quarter of 2011.
- 814_17 (Priority Move-In Request Reject) transactions were sent by ERCOT 100% Within Protocol. This is compared to 100% reported in the first quarter of 2011. It should be noted a priority move-in reject transaction is outside protocol after 1 retail business hour.
- 814_03 (Priority Move-In Request to TDU) transactions were sent by ERCOT 100% Within Protocol. This is compared to 100% reported in the first quarter of 2011.
- 814_05 (Scheduled Priority Move-In Notification) transactions were sent by ERCOT 100% Within Protocol. This is compared to 99% reported in the first quarter of 2011.
- 814_06 (Priority Move-In Request to current CR) transactions, which have either a 6 a.m. delivery time or four hours from the time of receipt, had a weighted average of 100% Within Protocol percentage for the second quarter of 2011. This is compared to 100% reported in the first quarter of 2010.



- 867_02 (Historical Usage) transactions related to Priority Move-In transactions forwarded by ERCOT were 100% Within Protocol. This compares to 100% reported in the first quarter 2011.
- 867_03 (Meter Reading) transactions related to Priority Move-In transactions received from the TDUs were forwarded by ERCOT 100% Within Protocol for the second quarter of 2011. This compares to 100% reported in the first quarter 2011.
- 867_04 (Initial Reading) transactions related to Priority Move-In transactions received from the TDUs were forwarded by ERCOT 100% Within Protocol for the second quarter of 2011. This compares to 100% reported in the first quarter 2011.



4. Move Out Transactions

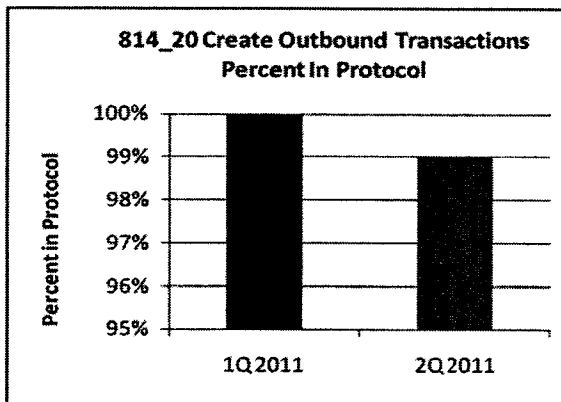
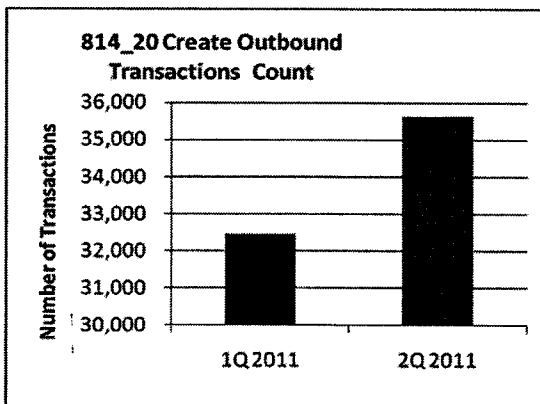


- There were 356,346 814_24 (Move-Out) transactions in the second quarter of 2011, which were 39,978 more transactions when compared to the first quarter of 2011.
- 814_24 Move Out Request transactions were sent to the TDU by ERCOT 100% Within Protocol for the second quarter of 2011. This compares to 100% reported in the first quarter 2011.
- 814_25 Move Out Response transactions were sent to the CR from ERCOT 100% Within Protocol for the second quarter of 2011. This compares to 100% reported in the first quarter 2011.
- 867_03 meter reading transactions related to Move Out transactions were forwarded by ERCOT 100% Within Protocol for the second quarter of 2011. This compares to 100% reported in the first quarter 2011.



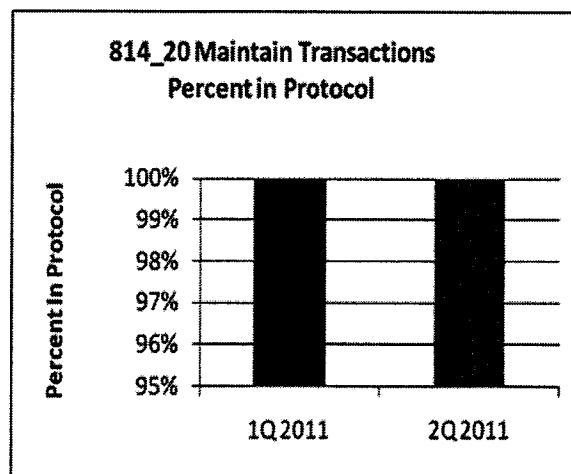
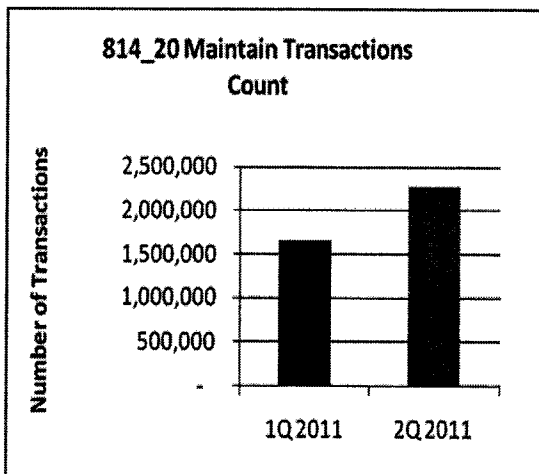
5. ESI Id Create

- There were 36,960 814_20 (ESI ID Create) transactions in the second quarter of 2011.
- 814_21 Create ESI Id transactions were processed with protocol 99% Within Protocol for the second quarter of 2011. This compares to 100% reported in the first quarter of 2011. Protocol calculated using one retail business hour.



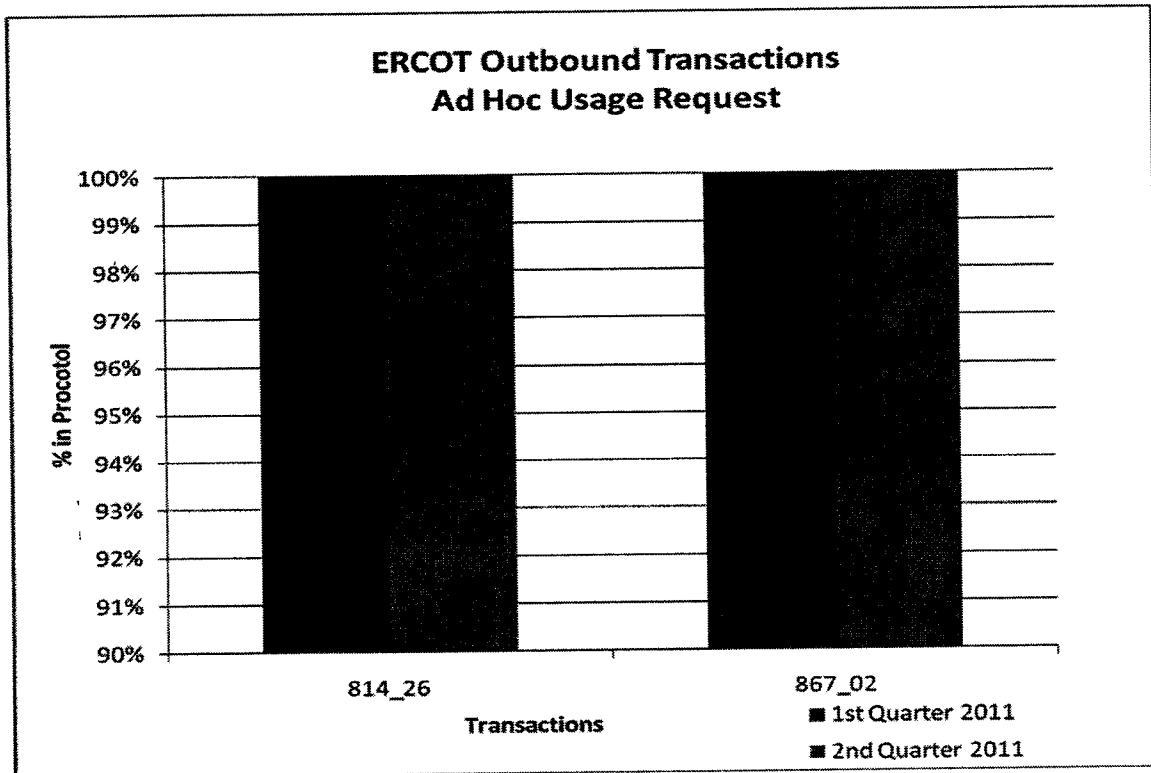
6. ESI Id Maintain

- There were 2,397,768 814_20 (ESI ID Maintain) transactions in the second quarter of 2011.
- 814_21 Maintain ESI Id transactions were processed with protocol 100% Within Protocol for the second quarter of 2011. This compares to 100% reported in the first quarter 2011.





7. Historical Usage



- 814_26 Ad Hoc Usage Requests were forwarded 100% within protocol and compares to 100% in the first quarter 2011.
- 867_02 Historical Usage sent to the CR were forwarded 100% within protocol by ERCOT and this compares to 100% in the first quarter 2011.



Measure B-2: Meter Read Transaction Success Rate

This measure examines the historical usage, monthly usage, and initial meter read transaction flow within ERCOT Protocols. The ***Total Market Protocol Report***, included as Attachment A12, contains ERCOT totals.

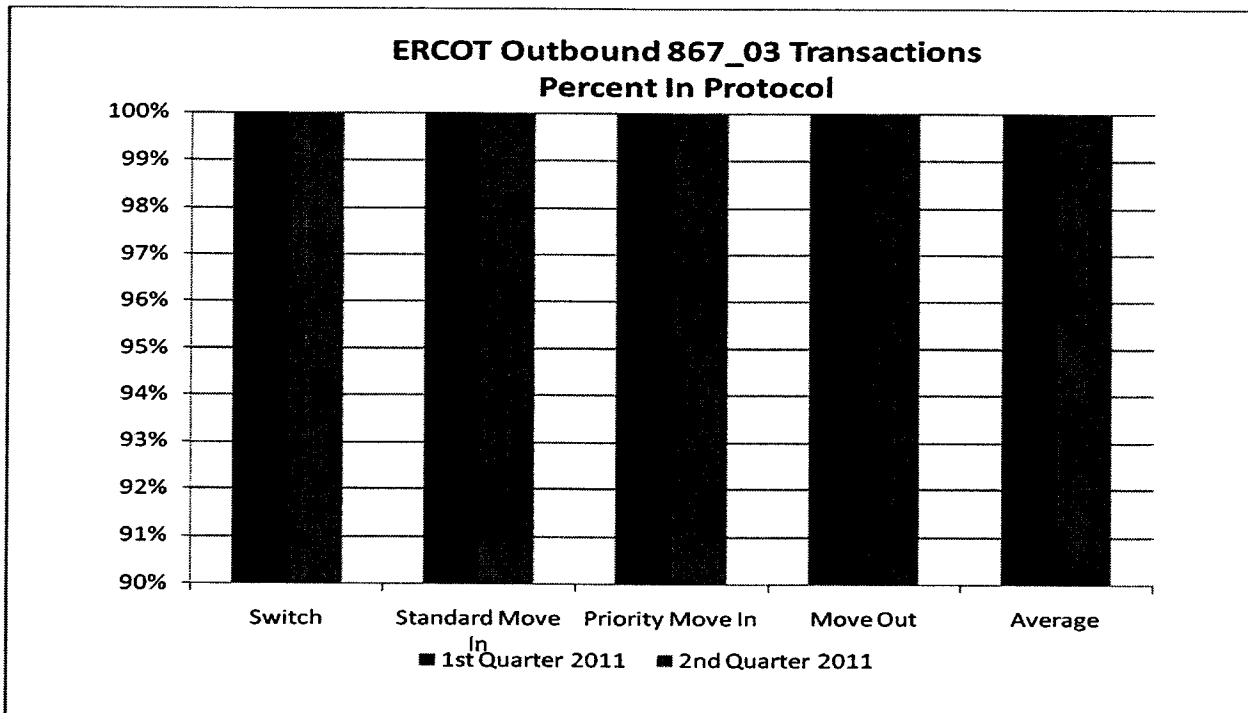
The following files contain individual market participant performance measure reports and are proprietary and confidential:

CR Summary Files – Attachment A18

TDU Summary Files – Attachment A19

Meter Readings – 867_03 Transactions

For this portion of the analysis, Monthly Meter Reading data was downloaded from ERCOT's EDI Translation Log for the months of April, May, and June of 2011. The data is included in the Total Market, CR, TDU and CR and TDU Summary files. The Commission will note this data is being provided at either the TDU level (inbound to ERCOT) or CR level (outbound from ERCOT). The information provided in these reports is proprietary and confidential. This report contains aggregated data and no distinction may be made between monthly meter readings, final meter readings and/or cancellations.





Measure B-3: Service Reliability

Service reliability related to ERCOT systems is presented individually in the monthly **IT Service Availability Matrix**, Attachments A14 – A 16 with detail outage information presented in the cumulative **IT Incident Market Notice Summary**, Attachment A13.

During the 64 business days of the second quarter of 2011, ERCOT Retail Market IT Services had 4 unplanned outages or service degradations which affected 5 days.

- 3 incidents affecting Retail Processing over 4 days (167 total outage minutes)
- 2 incidents affecting MarkeTrak over 2 days (167 total outage minutes)
- 3 incidents affecting TML over 3 days (287 total outage minutes)



Measure B-4: Unauthorized Changes

This measure tracks the number of unauthorized changes (inadvertent gain) issues completed by REP. For each gaining Rep, a count of each unauthorized change issue completed in the reporting month was made, the number of switches effectuated in the month the unauthorized change was completed was counted and the percentage of unauthorized changes issues completed to effectuated switches is calculated. The Commission will note that not all Rep's have a percentage provided for each month, as there were unauthorized change issues completed but no effectuated switches for that particular month.

In addition, this measure tracks a count of ESI Ids that each Rep lost in the month the unauthorized change issue was completed. If a REP is not listed, they lost no ESI Ids that month because of an unauthorized change.

A third spreadsheet is prepared that pulls the number of gained and number of loss changes from the respective report. A net difference for each REP is calculated.

See **Unauthorized Changes 2Q 2011.xlsx**, Attachment A17. This data is filed confidential.

There were a total of 12,393 unauthorized changes completed in the second quarter of 2011 compared to 10,437 in the first quarter of 2011.

ESI IDs Served by Provider Other Than The Affiliate REP - Attachment A and Comparison of Last Month's Competitive Usage

Active Premises in ERCOT as of April 30, 2011 (excluding NOIEs)

<u>Premise Type</u>	<u>ESI IDs</u>		<u>Proportion of ESI IDs</u>	
	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>
Residential	5,673,392	3,081,494	54.3%	45.7%
Small Non-Residential	949,308	578,926	61.0%	39.0%
Large Non-Residential ¹	3,707	2,950	79.6%	20.4%
	<u>6,626,407</u>	<u>3,663,370</u>	<u>55.3%</u>	<u>44.7%</u>

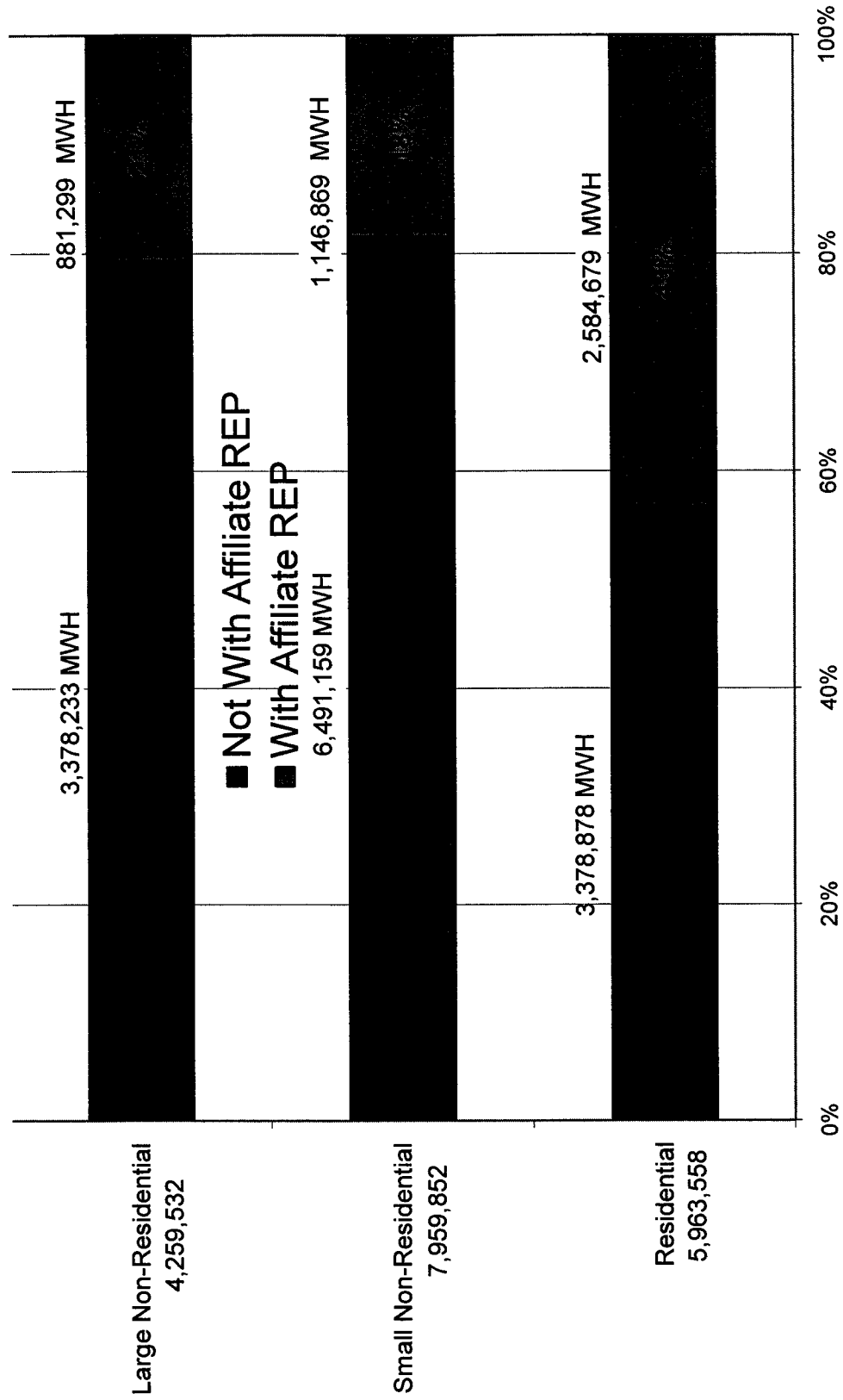
Breakdown of Competitive Usage Readings for the Month Ending April 30, 2011

<u>Premise Type</u>	<u>Competitive Usage (MWH)</u>		<u>Proportion of Usage</u>	
	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>
Residential	5,963,559	3,378,879	56.7%	43.3%
Small Non-Residential	7,959,853	6,491,159	81.5%	18.5%
Large Non-Residential	4,259,533	3,378,234	79.3%	20.7%
Total ERCOT	<u>18,182,944</u>	<u>13,248,272</u>	<u>72.9%</u>	<u>27.1%</u>

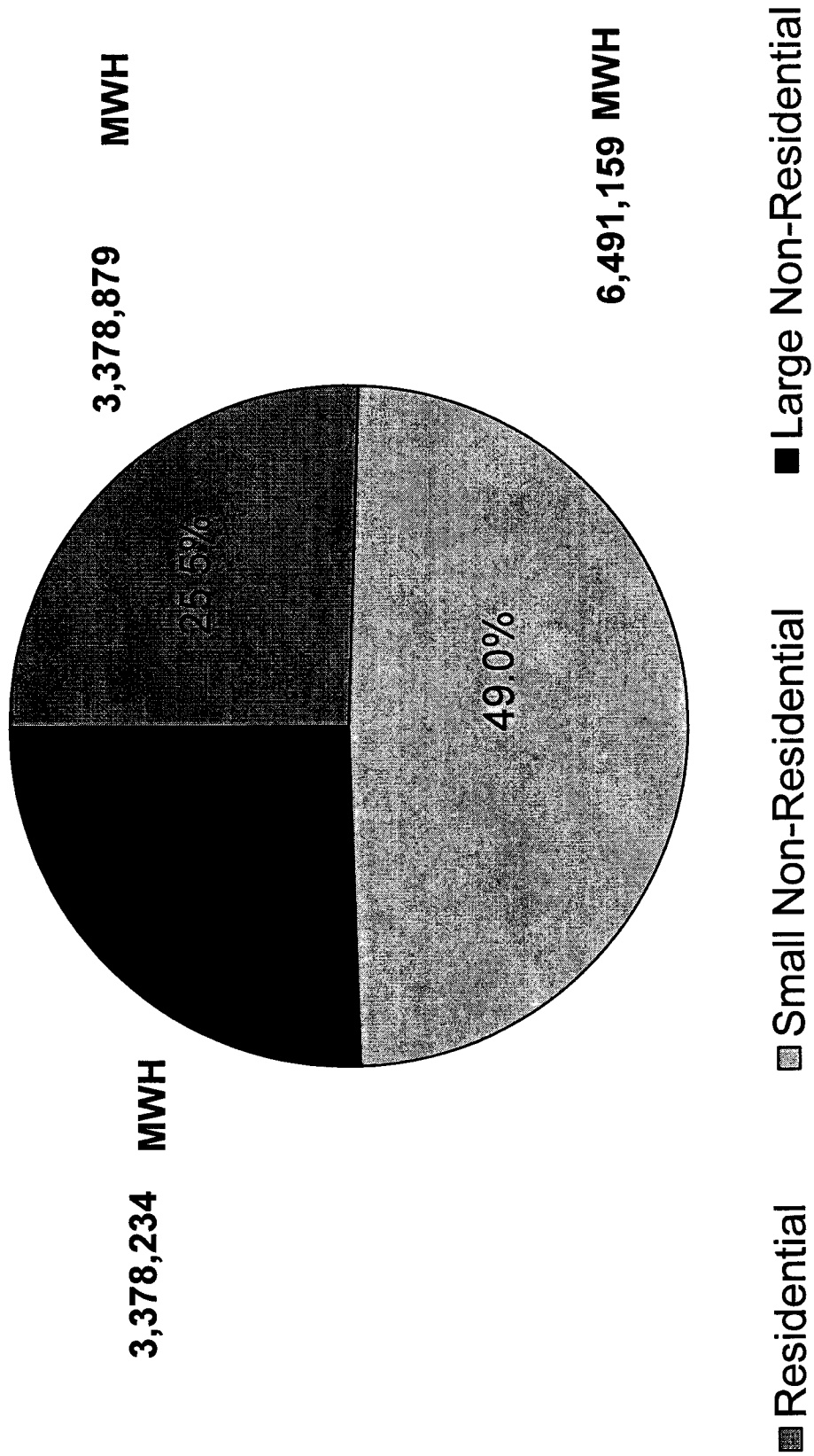
¹ An ESI ID (for the purpose of these reports) is considered to be Large Non-Residential if it had a metered demand greater than 1,000 kW in the most recent 18-21 months.

² The "usage" values in this report are calculated using the LSEGUFE and IDR cuts for the previous month and the sum of the previous 12 months lagged 2 months.

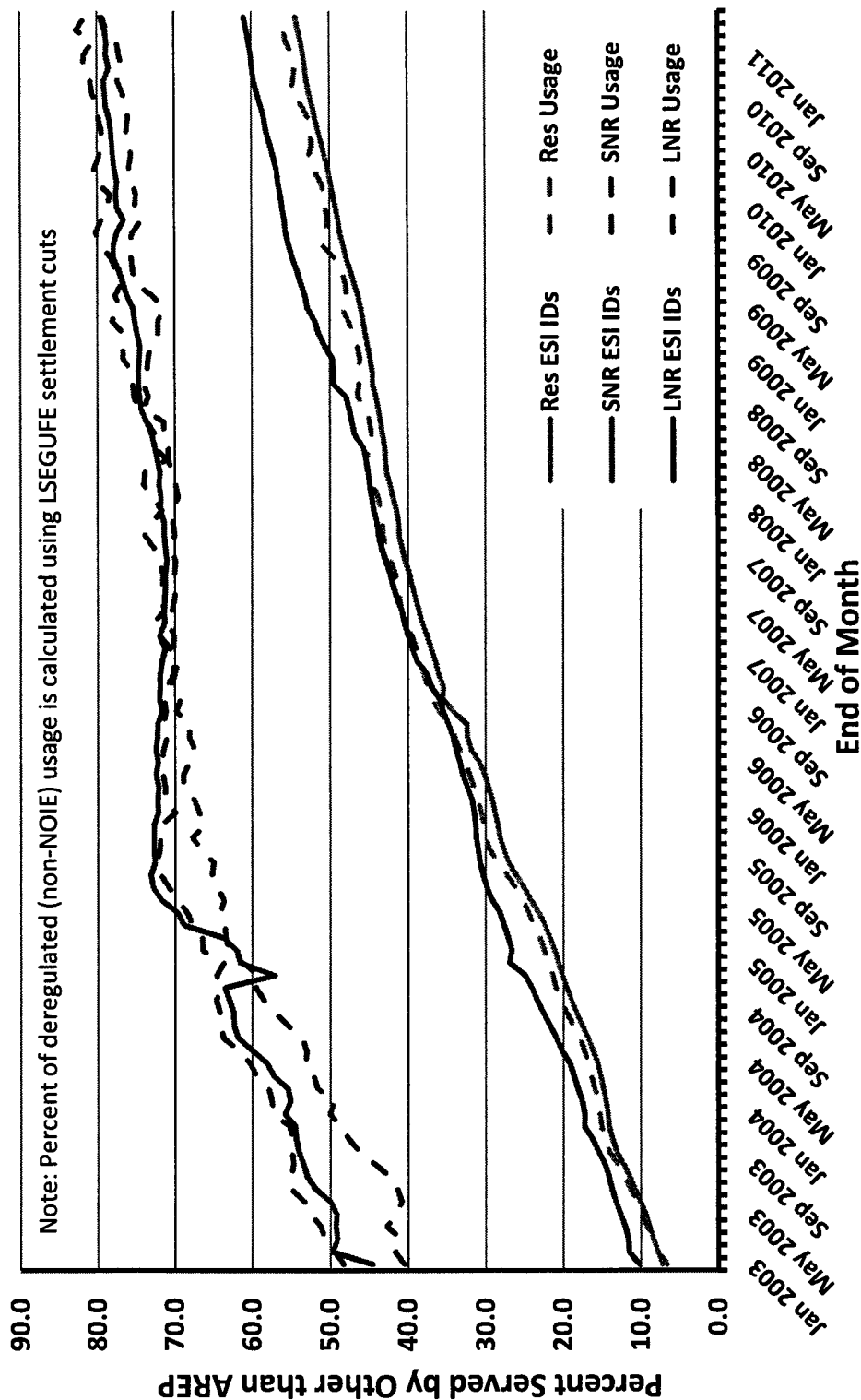
Estimate of Usage Not With Affiliate REP for Previous Month Ending April 30, 2011



**Estimated Usage Not With Affiliate REP for Previous Month Ending
April 30, 2011 by Premise Type**



Active ESIID Counts and Usage for the Previous Month Not Served by their AREP - Historical



ESI IDs Served by Provider Other Than The Affiliate REP - Attachment A: and Comparison of Last Month's Competitive Usage

Active Premises in ERCOT as of May 31, 2011 (excluding NOIEs)

<u>Premise Type</u>	<u>ESI IDs</u>		<u>Proportion of ESI IDs</u>	
	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>
Residential	5,680,309	3,099,188	54.6%	45.4%
Small Non-Residential	952,958	583,190	61.2%	38.8%
Large Non-Residential ¹	3,713	2,953	79.5%	20.5%
	<u>6,636,980</u>	<u>3,685,331</u>	<u>55.5%</u>	<u>44.5%</u>

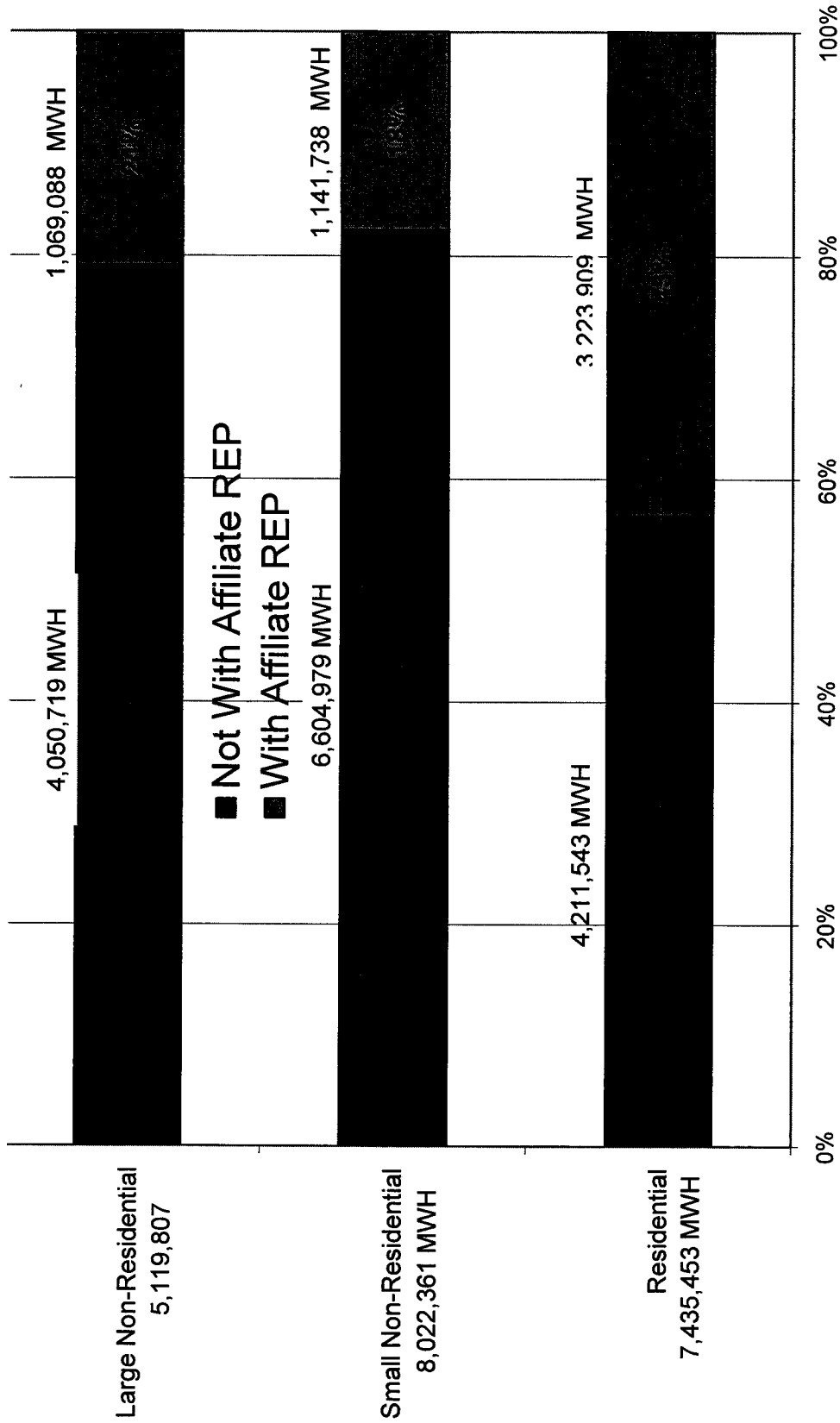
Breakdown of Competitive Usage Readings for the Month Ending May 31, 2011

<u>Premise Type</u>	<u>Competitive Usage (MWH)</u>		<u>Proportion of Usage</u>	
	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>
Residential	7,435,453	4,211,544	56.6%	43.4%
Small Non-Residential	8,022,362	6,604,980	82.3%	17.7%
Large Non-Residential	5,119,808	4,050,720	79.1%	20.9%
Total ERCOT	<u>20,577,623</u>	<u>14,867,244</u>	<u>72.2%</u>	<u>27.8%</u>

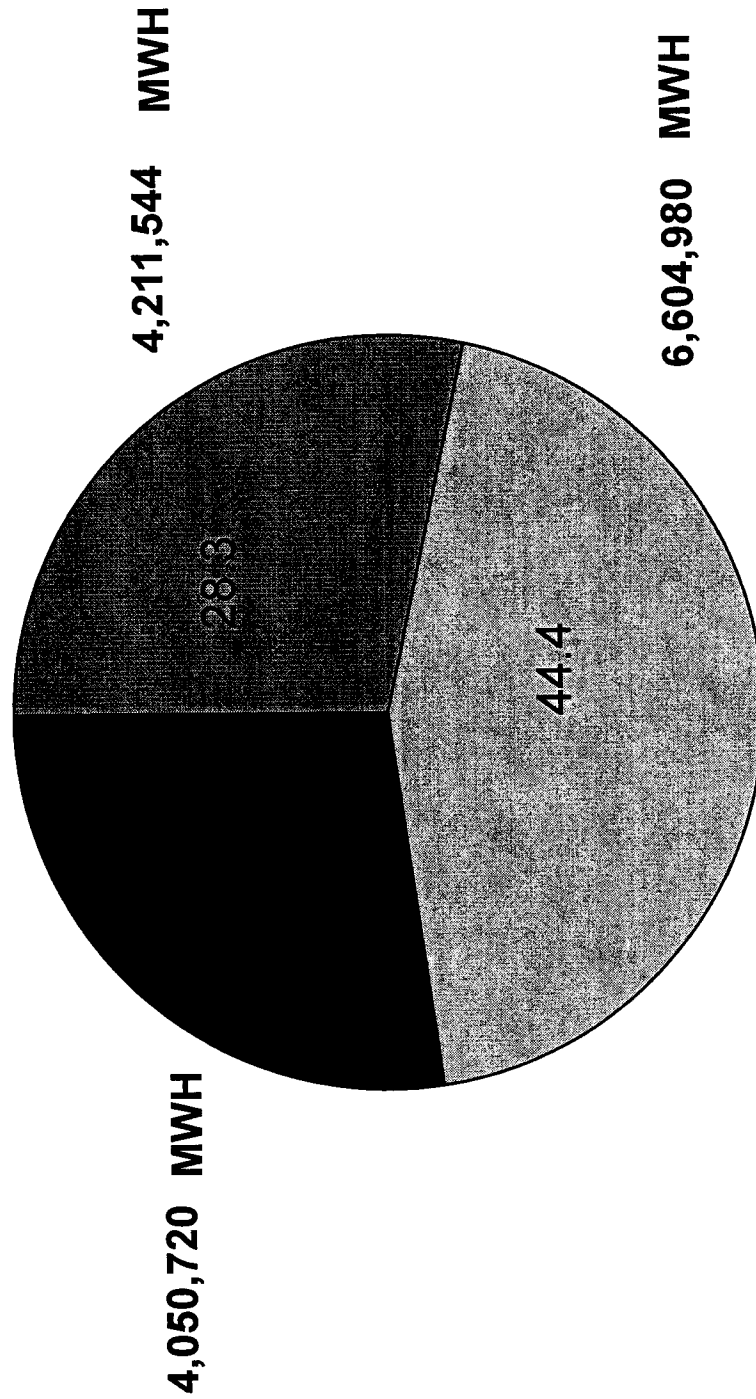
¹ An ESI ID (for the purpose of these reports) is considered to be Large Non-Residential if it had a metered demand greater than 1,000 kW in the most recent 18-21 months.

² The "usage" values in this report are calculated using the LSEGUFE and IDR cuts for the previous month and the sum of the previous 12 months lagged 2 months.

Estimate of Usage Not With Affiliate REP for Previous Month Ending May 31, 2011

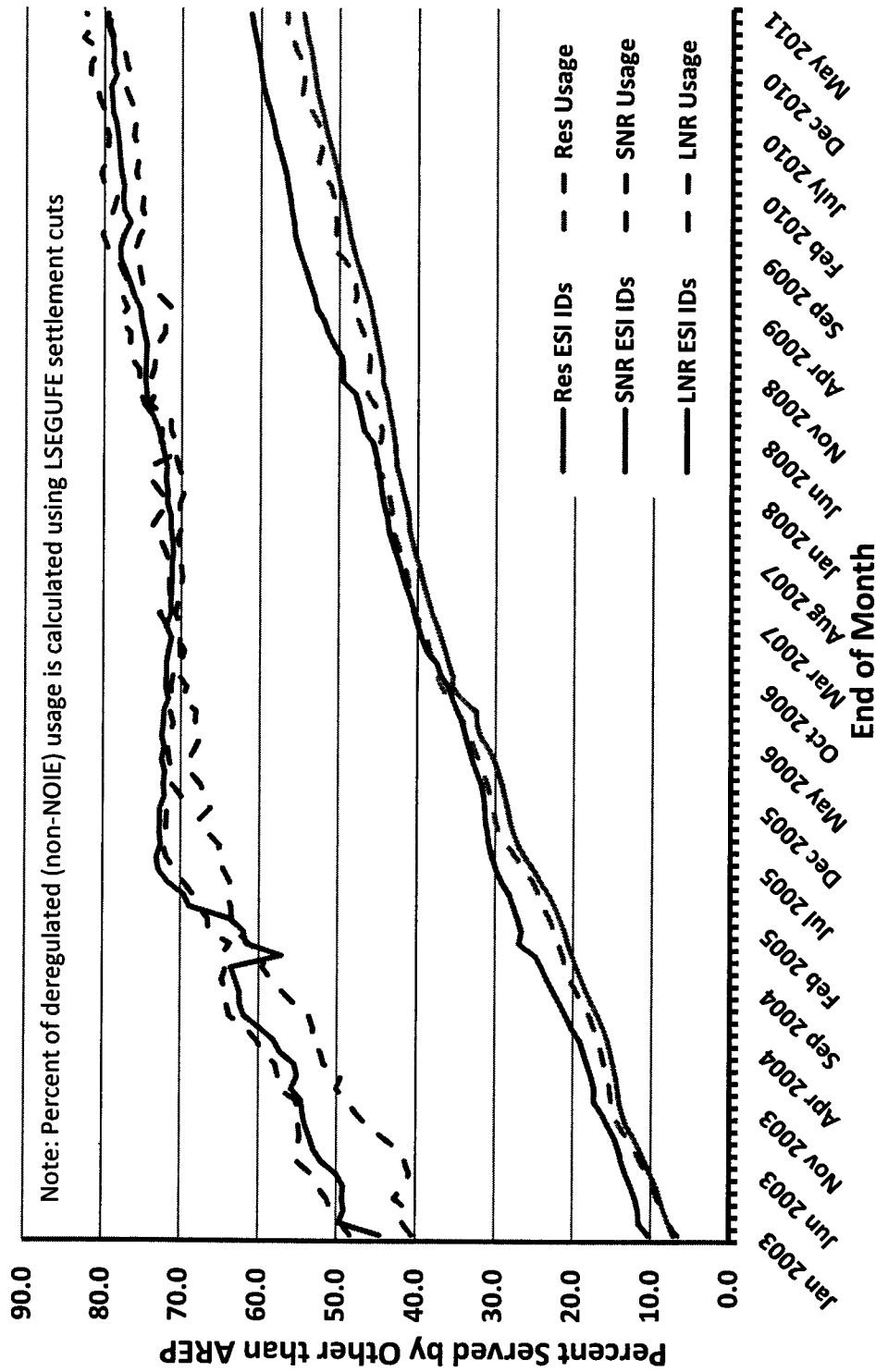


**Estimated Usage Not With Affiliate REP for Previous
Month Ending May 31, 2011 by Premise Type**



■ Residential ■ Small Non-Residential ■ Large Non-Residential

Active ESIID Counts and Usage for the Previous Month Not Served by their AREP - Historical



ESI IDs Served by Provider Other Than The Affiliate REP - Attachment A1 and Comparison of Last Month's Competitive Usage

Active Premises in ERCOT as of June 30, 2011 (excluding NOIEs)

Premise Type	ESI IDs		Proportion of ESI IDs	
	Not With Affiliate REP	With Affiliate REP	Not With Affiliate REP	With Affiliate REP
Residential	5,684,784	3,116,010	54.8%	45.2%
Small Non-Residential	953,491	588,394	61.7%	38.3%
Large Non-Residential ¹	3,712	2,966	79.9%	20.1%
	6,641,987	3,707,370	55.8%	44.2%

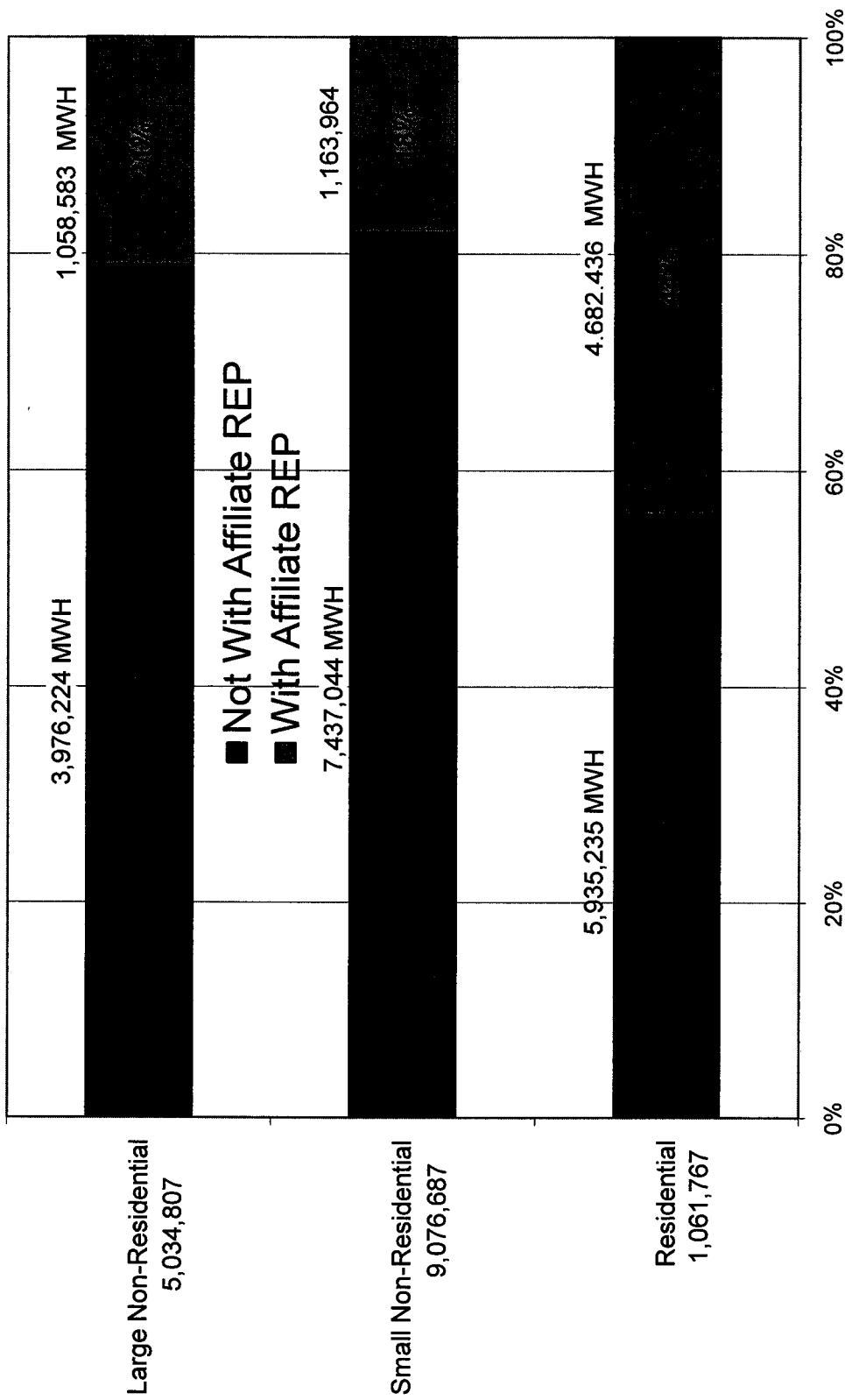
Breakdown of Competitive Usage Readings for the Month Ending June 30, 2011

Premise Type	Competitive Usage (MWH)		Proportion of Usage	
	Not With Affiliate REP	With Affiliate REP	Not With Affiliate REP	With Affiliate REP
Residential	10,617,672	5,935,235	55.9%	44.1%
Small Non-Residential	9,076,688	7,437,044	81.9%	18.1%
Large Non-Residential	5,034,807	3,976,224	79.0%	21.0%
Total ERCOT	24,729,167	17,348,504	70.2%	29.8%

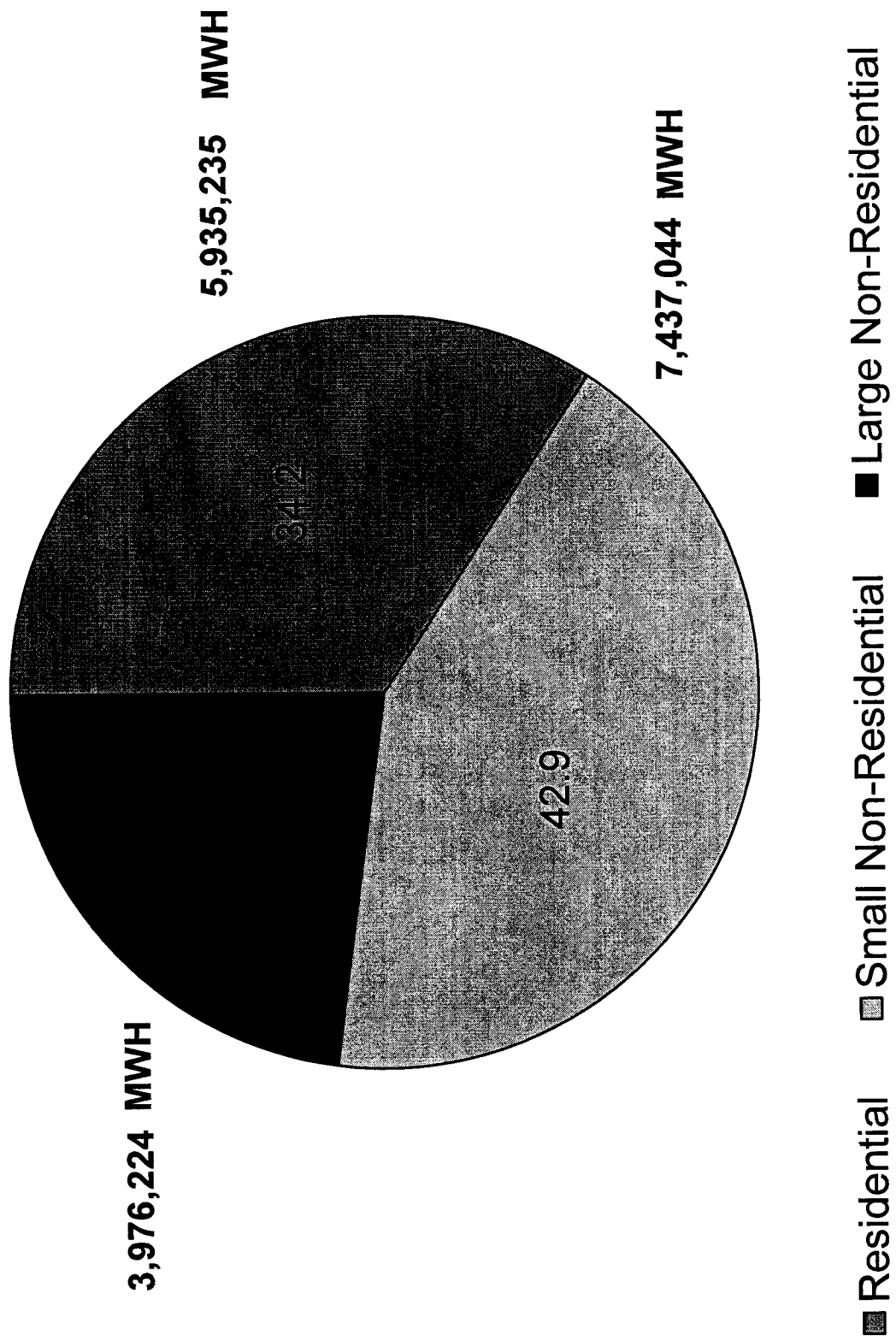
¹ An ESI ID (for the purpose of these reports) is considered to be Large Non-Residential if it had a metered demand greater than 1,000 kW in the most recent 18-21 months.

² The "usage" values in this report are calculated using the LSEGUFE and IDR cuts for the previous month and the sum of the previous 12 months lagged 2 months.

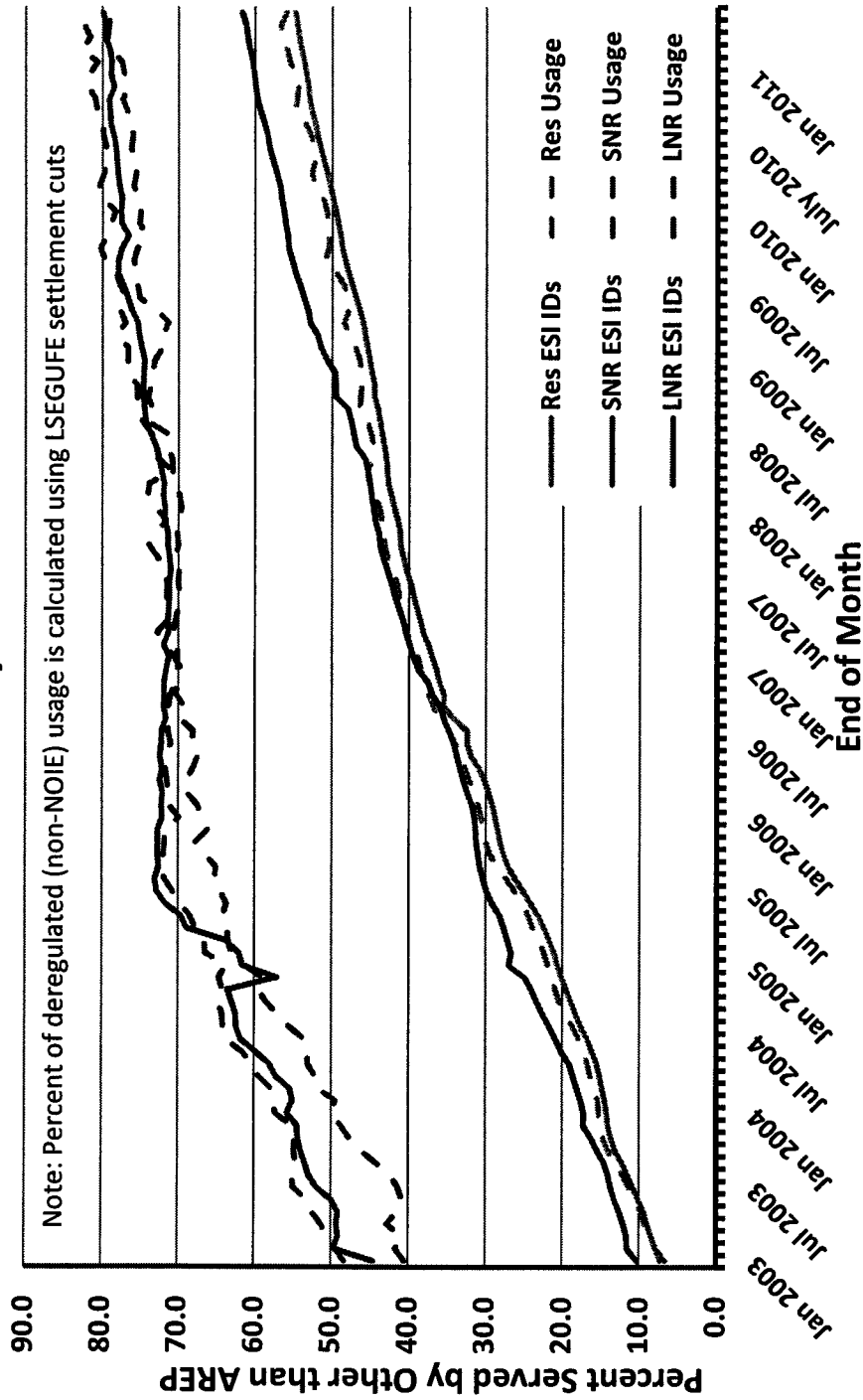
Estimate of Usage Not With Affiliate REP for Previous Month Ending June 30, 2011



**Estimated Usage Not With Affiliate REP for Previous Month
Ending June 30, 2011 by Premise Type**



Active ESIID Counts and Usage for the Previous Month Not Served by their AREP - Historical



ESI IDs Served by a Provider Other Than The Affiliate REP - Attachment A9

Active Premises in ERCOT as of April 30, 2011 (excluding NOIEs)

<u>Premise Type</u>	<u>Total</u>		<u>Proportion of ESI IDs</u>	
	<u>ESI IDs</u>	<u>Not With Affiliate REP</u>	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>
Residential	5,673,392	3,081,494	54.3%	45.7%
Small Non-Residential	949,308	578,926	61.0%	39.0%
Large Non-Residential	3,707	2,950	79.6%	20.4%
	<u>6,626,407</u>	<u>3,663,370</u>	<u>55.3%</u>	<u>44.7%</u>

ERCOT Peak Demand During Month April 30, 2011 (excluding NOIEs)

<u>Competitive</u>	<u>Total</u>		<u>Proportion</u>	
	<u>Demand (MW)</u>	<u>Not With Affiliate REP (as of 04/30/11)</u>	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>
Residential	15,365	8,625	56.1%	43.9%
Small Non-Residential	15,704	12,642	80.5%	19.5%
Large Non-Residential	6,569	5,225	79.5%	20.5%
	<u>37,638</u>	<u>26,492</u>	<u>70.4%</u>	<u>29.6%</u>

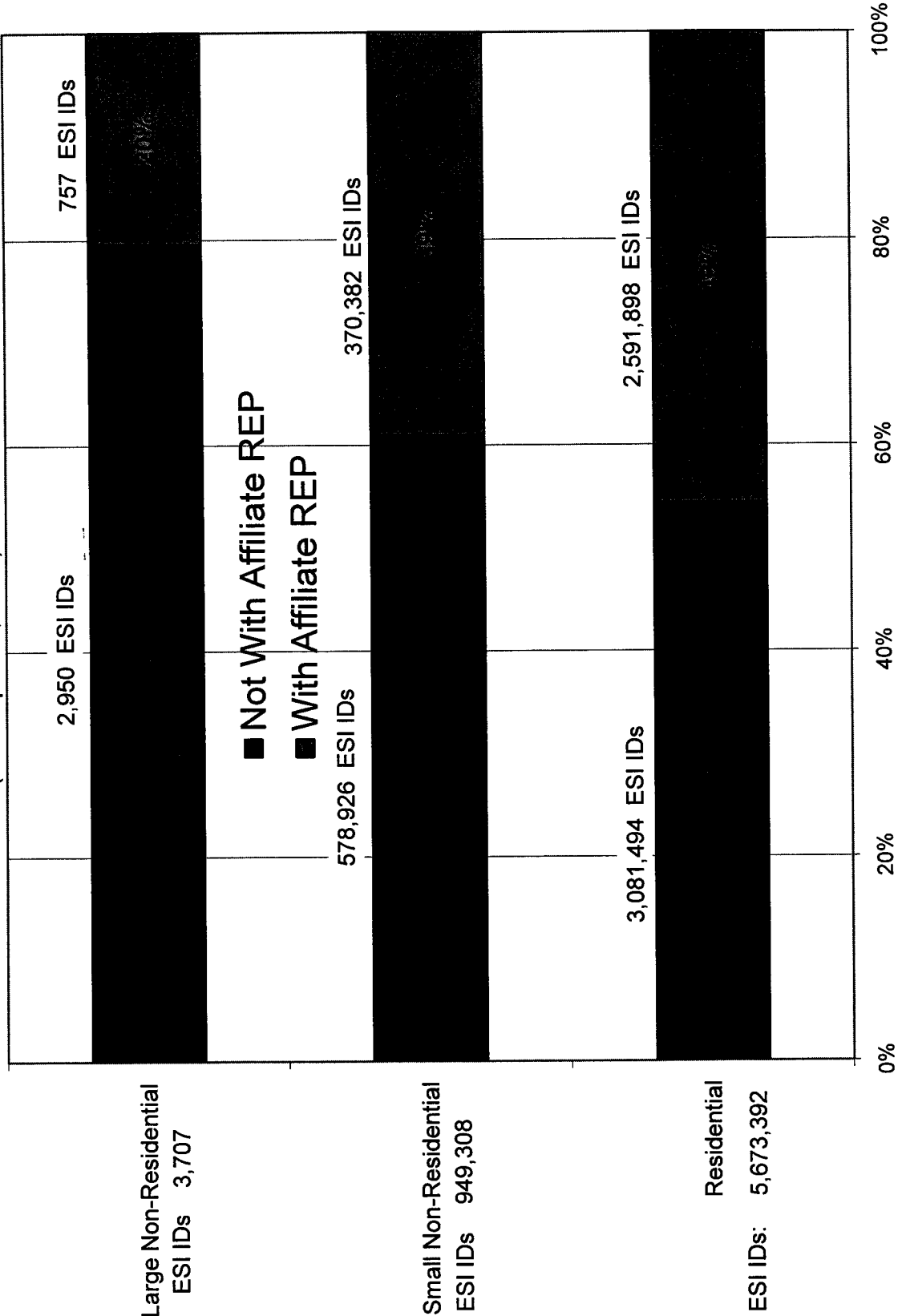
An ESI ID (for the purpose of these reports) is considered to be Large Non-Residential if it had a metered demand greater than 1,000 kW in the most recent 18-21 months.

The "Estimated Total Demand" values are calculated using the LSE@UFE and IDR cuts for the previous month. The peak interval for the previous month of the GTOTUFE cut is used as the interval for the peak demand.

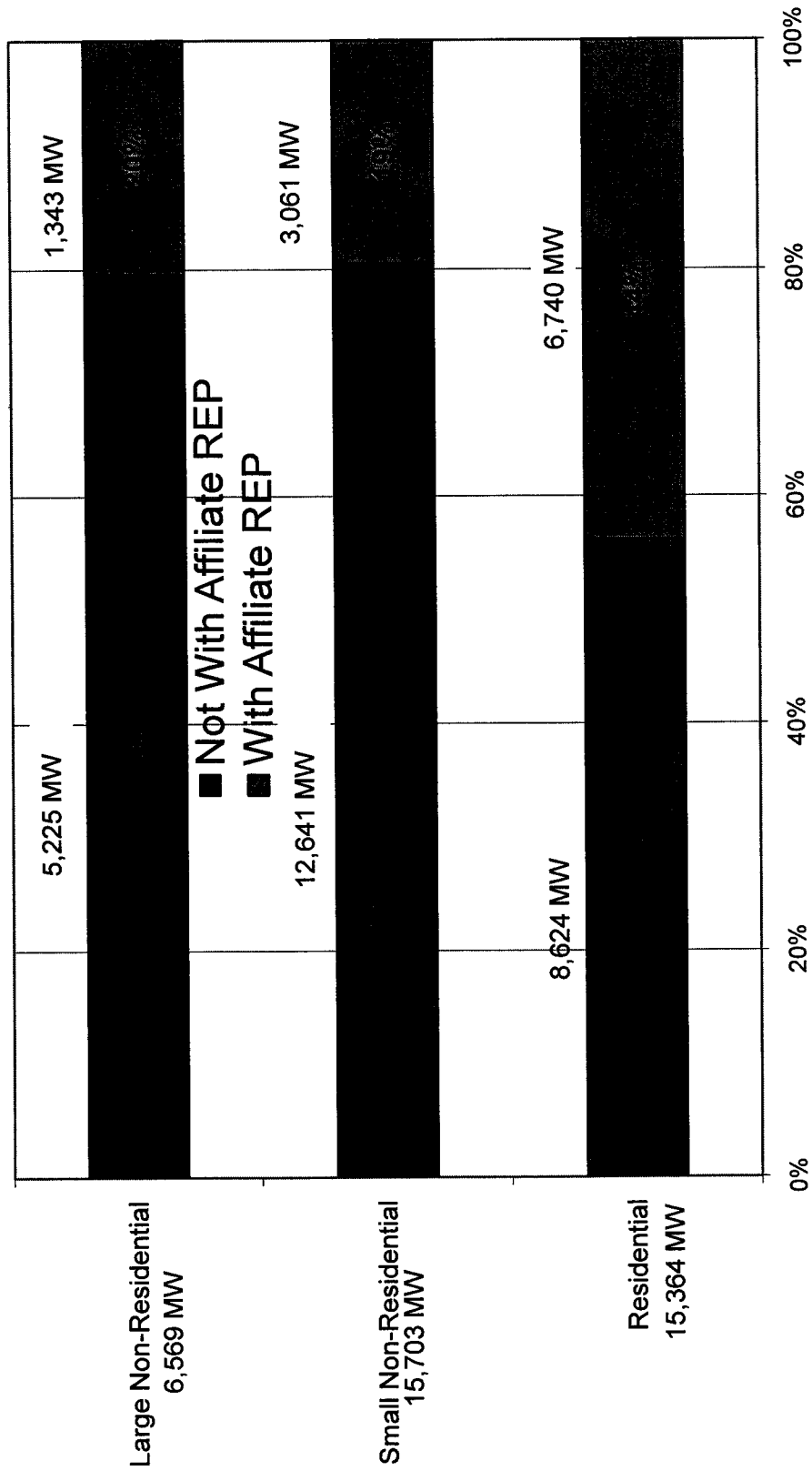
000031

Proportion of Active ESI IDs Not With Affiliate Retail Electric

(as of April 30, 2011)

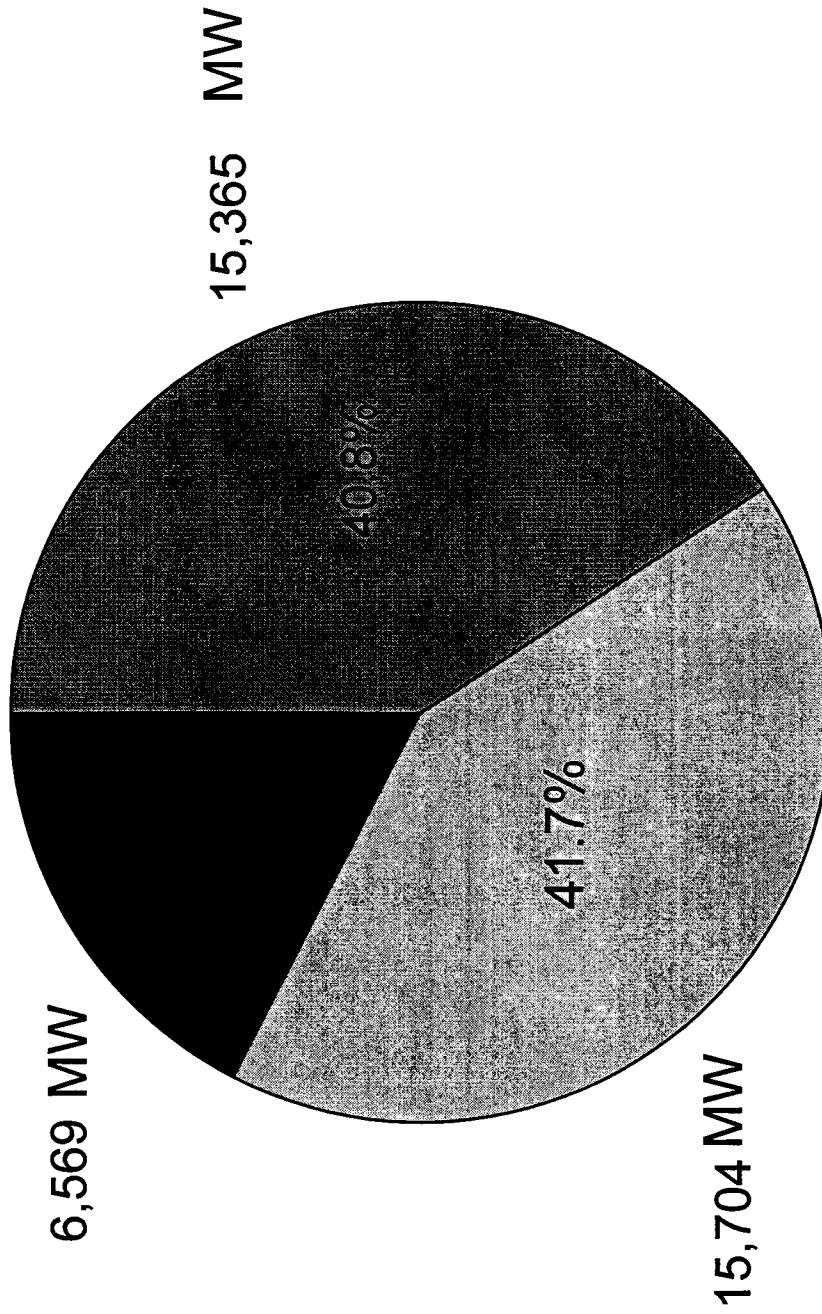


Estimate of ERCOT Peak Demand Not With Affiliate REP as of April 30, 2011



Estimated ERCOT Peak Demand for Previous Month by Premise

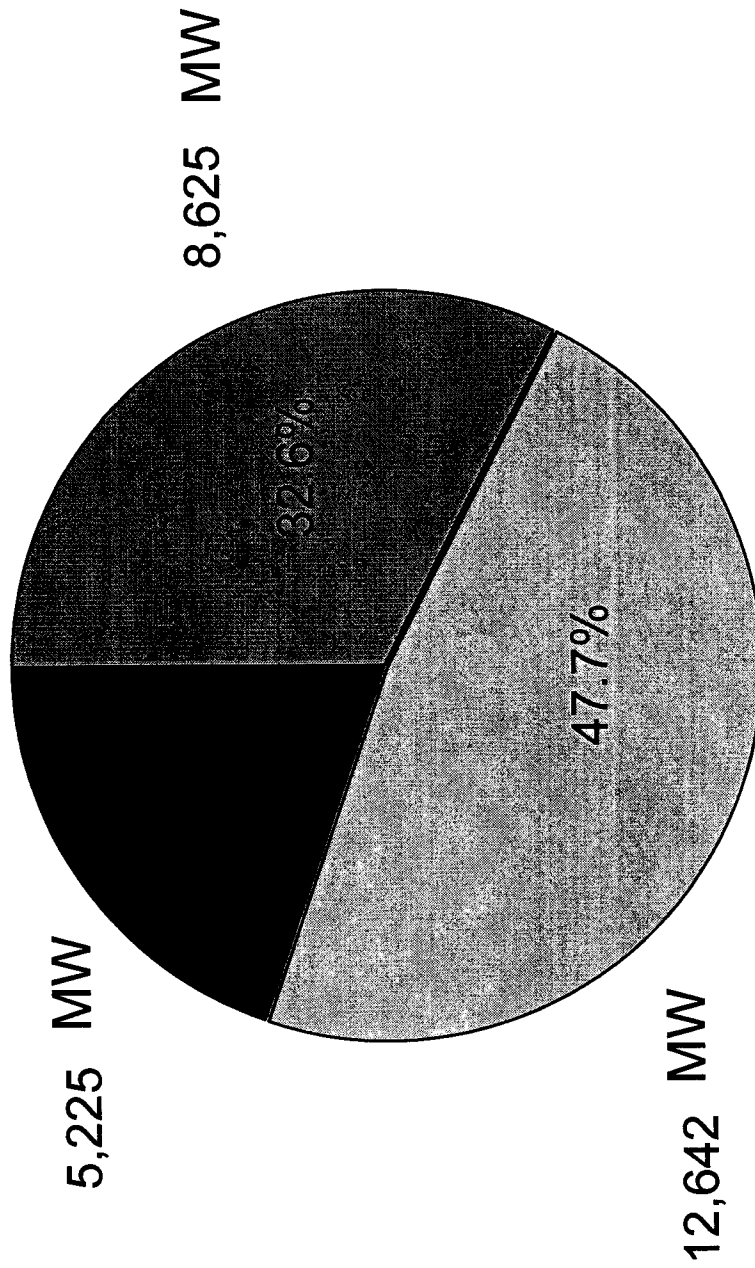
Total ERCOT Demand (Excl. NOIE's) as of April 30, 2011: 37,637 MW



■ Residential ■ Small Non-Residential ■ Large Non-Residential

Estimated Demand Not With the Affiliate REP by Premise Type

Total Load Not With Affiliate REP as of April 30, 2011: 26,491 MW



■ Residential ■ Small Non-Residential ■ Large Non-Residential

ESI IDs Served by a Provider Other Than The Affiliate REP - Attachment A10

Active Premises in ERCOT as of May 31, 2011 (excluding NOIEs)

Premise Type	Total ESI IDs	ESI IDs		Proportion of ESI IDs	
		Not With Affiliate REP	With Affiliate REP	Not With Affiliate REP	With Affiliate REP
Residential	5,680,309	3,099,188		54.6%	45.4%
Small Non-Residential	952,958	583,190		61.2%	38.8%
Large Non-Residential	3,713	2,953		79.5%	20.5%
	6,636,980	3,685,331		55.5%	44.5%

ERCOT Peak Demand During Month May 31, 2011 (excluding NOIEs)

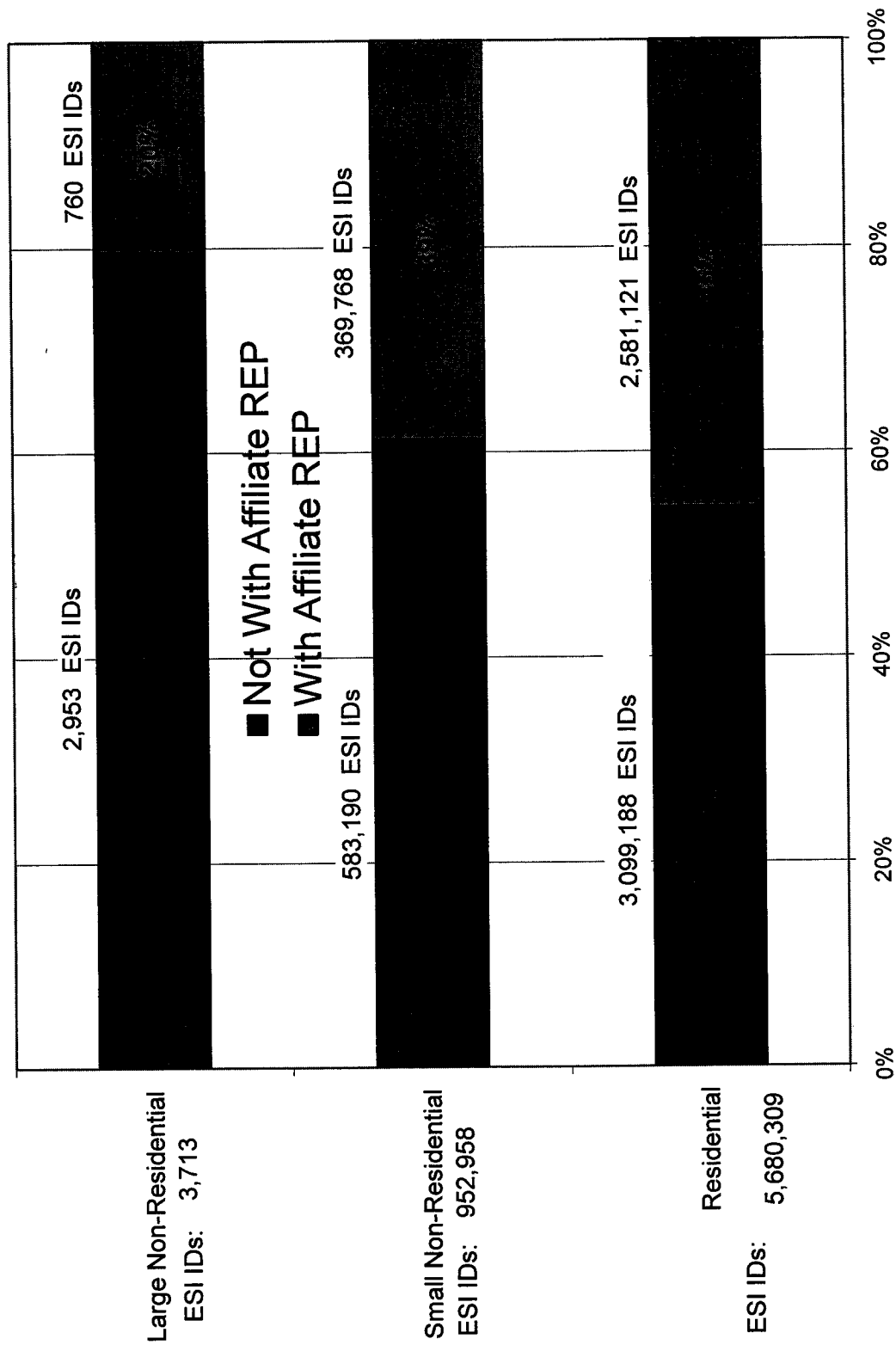
Competitive Premise Type	Total Demand (MW)	Demand (MW)		Proportion of Demand	
		Not With Affiliate REP (as of 05/31/11)	With Affiliate REP	Not With Affiliate REP	With Affiliate REP
Residential	19,284	10,802		56.0%	44.0%
Small Non-Residential	16,555	13,544		81.8%	18.2%
Large Non-Residential	6,194	4,766		76.9%	23.1%
	42,033	29,111		69.3%	30.7%

An ESI ID (for the purpose of these reports) is considered to be Large Non-Residential if it had a metered demand greater than 1,000 kW in the most recent 18-21 months.

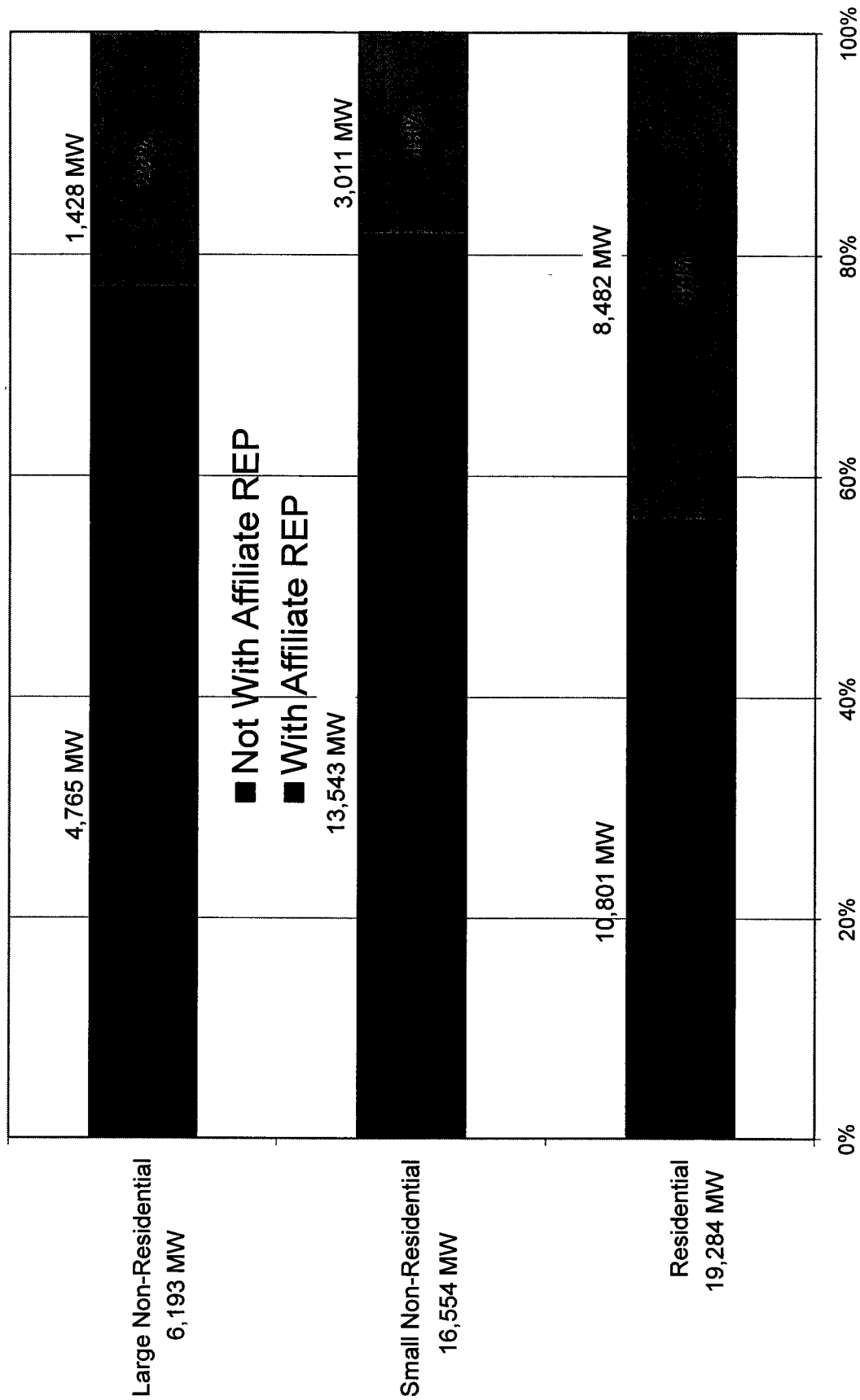
The "Estimated Total Demand" values are calculated using the LSEGUF and IDR cuts for the previous month. The peak interval for the previous month of the GTOTUFE cut is used as the interval for the peak demand.

000036

Proportion of Active ESI IDs Not With Affiliate Retail Electric Provider (as of May 31, 2011)

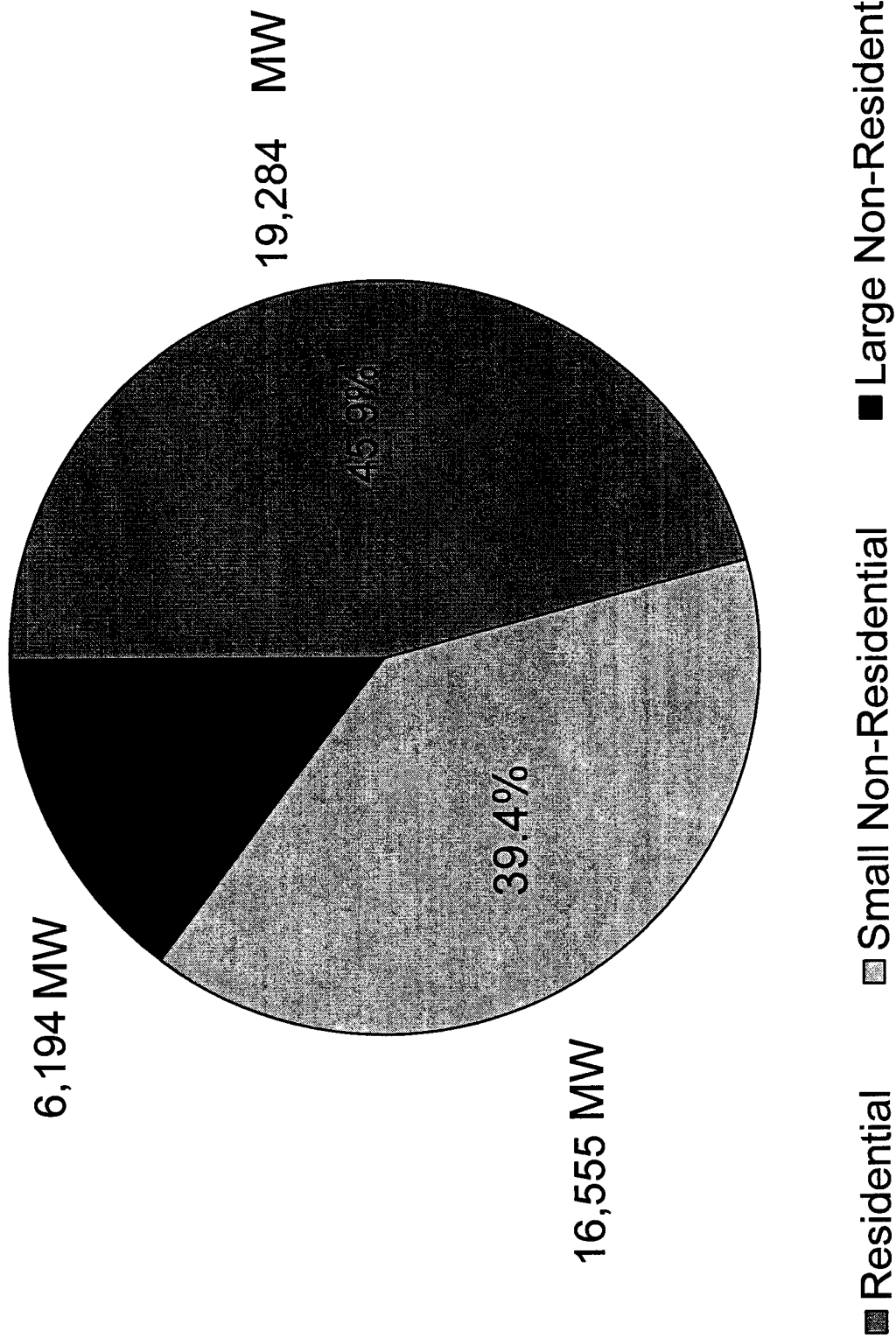


Estimate of ERCOT Peak Demand Not With Affiliate REP as of May 31, 2011



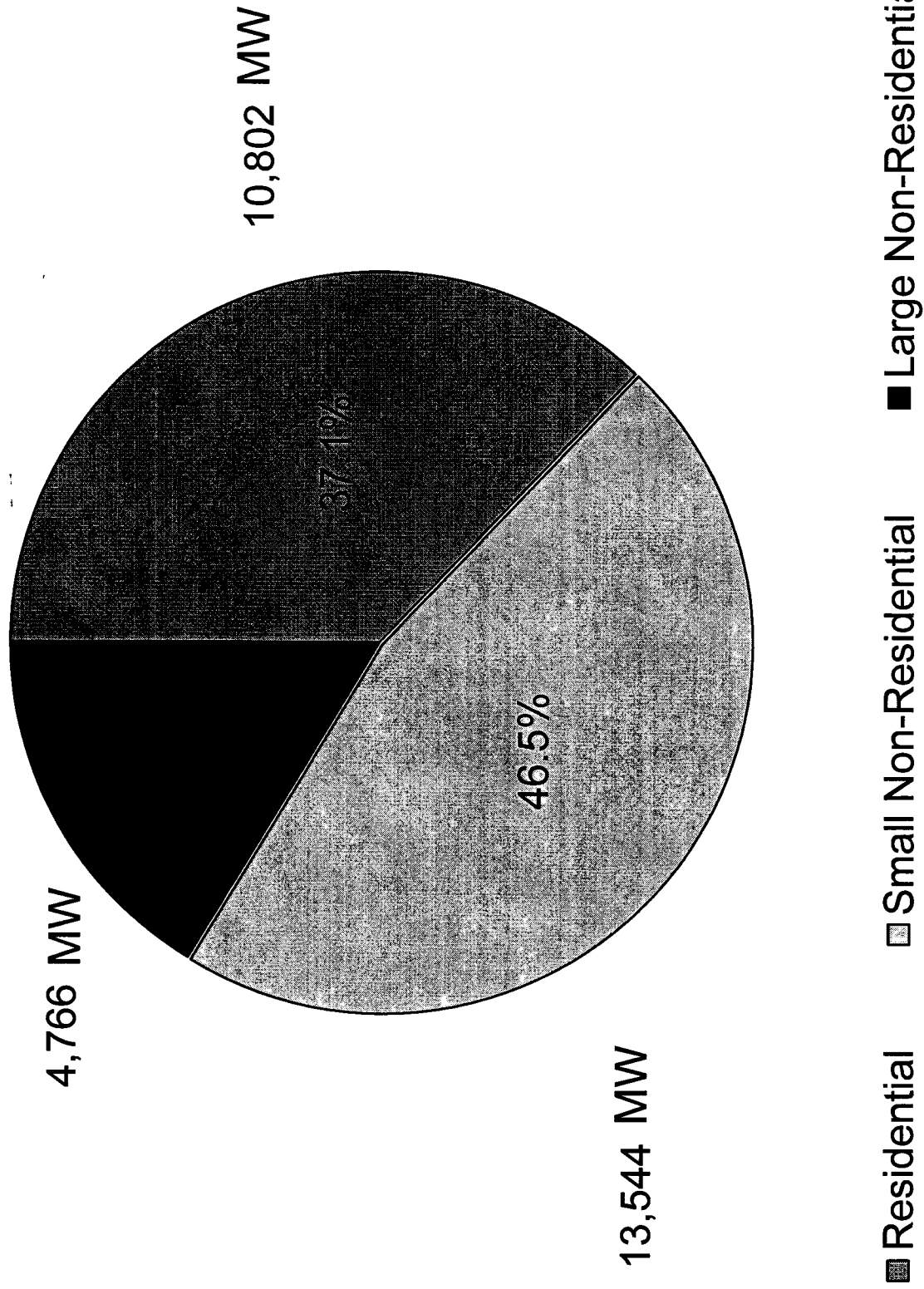
Estimated ERCOT Peak Demand for Previous Month by Premise Type

Total ERCOT Demand (Excl. NOIE's) as of May 31, 2011: 42,033 MW



Estimated Demand Not With the Affiliate REP by Premise Type

Total Load Not With Affiliate REP as of May 31, 2011: 29,110 MW



ESI IDs Served by a Provider Other Than The Affiliate REP - Attachment A11

Active Premises in ERCOT as of June 30, 2011 (excluding NOIIEs)

<u>Premise Type</u>	<u>ESI IDs</u>		<u>Proportion of ESI IDs</u>	
	Total	Not With Affiliate REP	Not With Affiliate REP	With Affiliate REP
Residential	5,684,784	3,116,010	54.8%	45.2%
Small Non-Residential	953,491	588,394	61.7%	38.3%
Large Non-Residential	3,712	2,966	79.9%	20.1%
	<u>6,641,987</u>	<u>3,707,370</u>	<u>55.8%</u>	<u>44.2%</u>

ERCOT Peak Demand During Month June 30, 2011 (excluding NOIIEs)

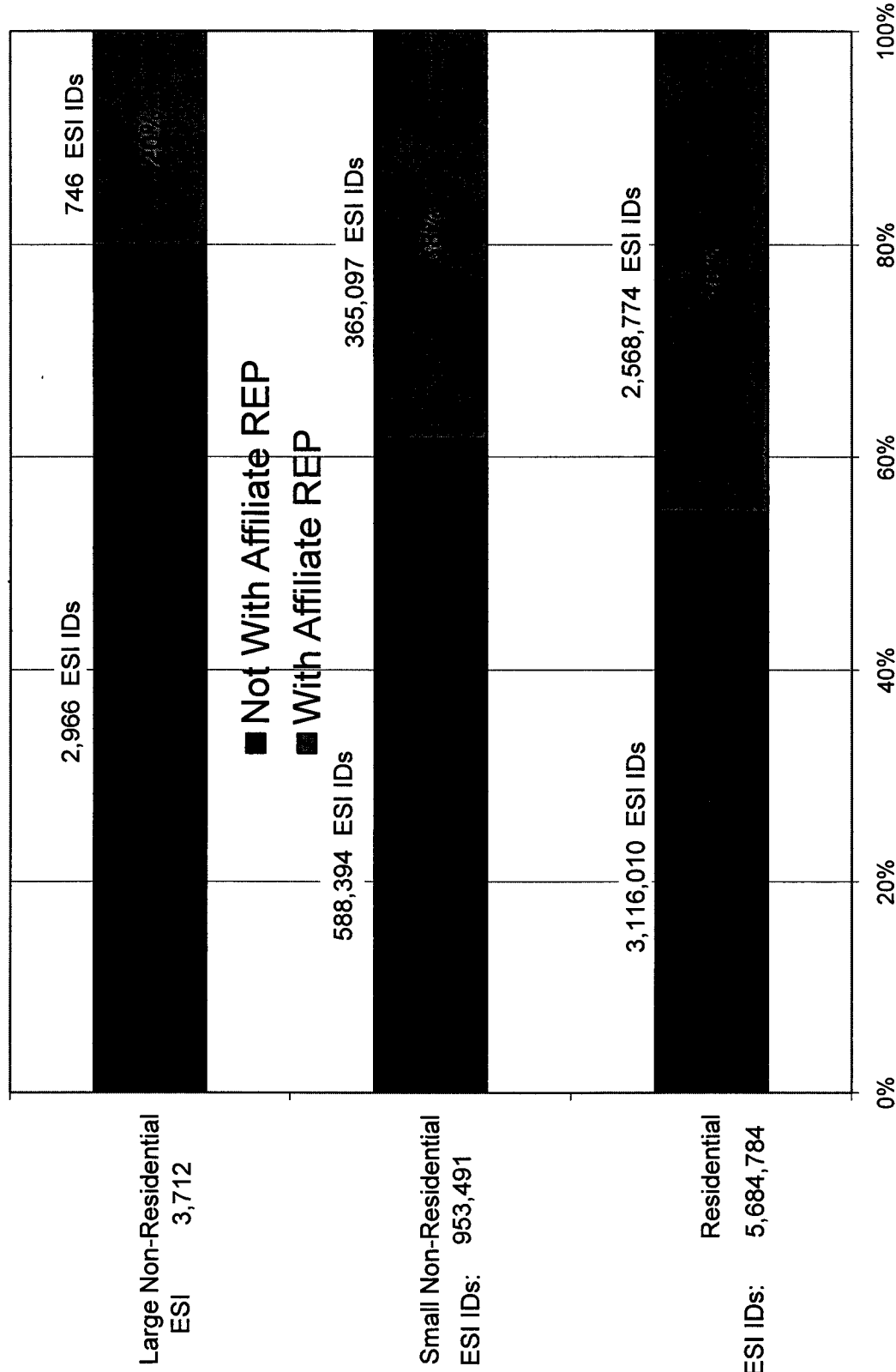
<u>Competitive</u>	<u>Total Demand (MW)</u>		<u>Proportion of Demand</u>	
	Demand (MW)	Not With Affiliate REP (as of 06/30/11)	Not With Affiliate REP	With Affiliate REP
Residential	22,462	12,473	55.5%	44.5%
Small Non-Residential	15,692	12,726	81.1%	18.9%
Large Non-Residential	7,981	6,374	79.9%	20.1%
	<u>46,135</u>	<u>31,574</u>	<u>68.4%</u>	<u>31.6%</u>

An ESI ID (for the purpose of these reports) is considered to be Large Non-Residential if it had a metered demand greater than 1,000 kW in the most recent 18-21 months.

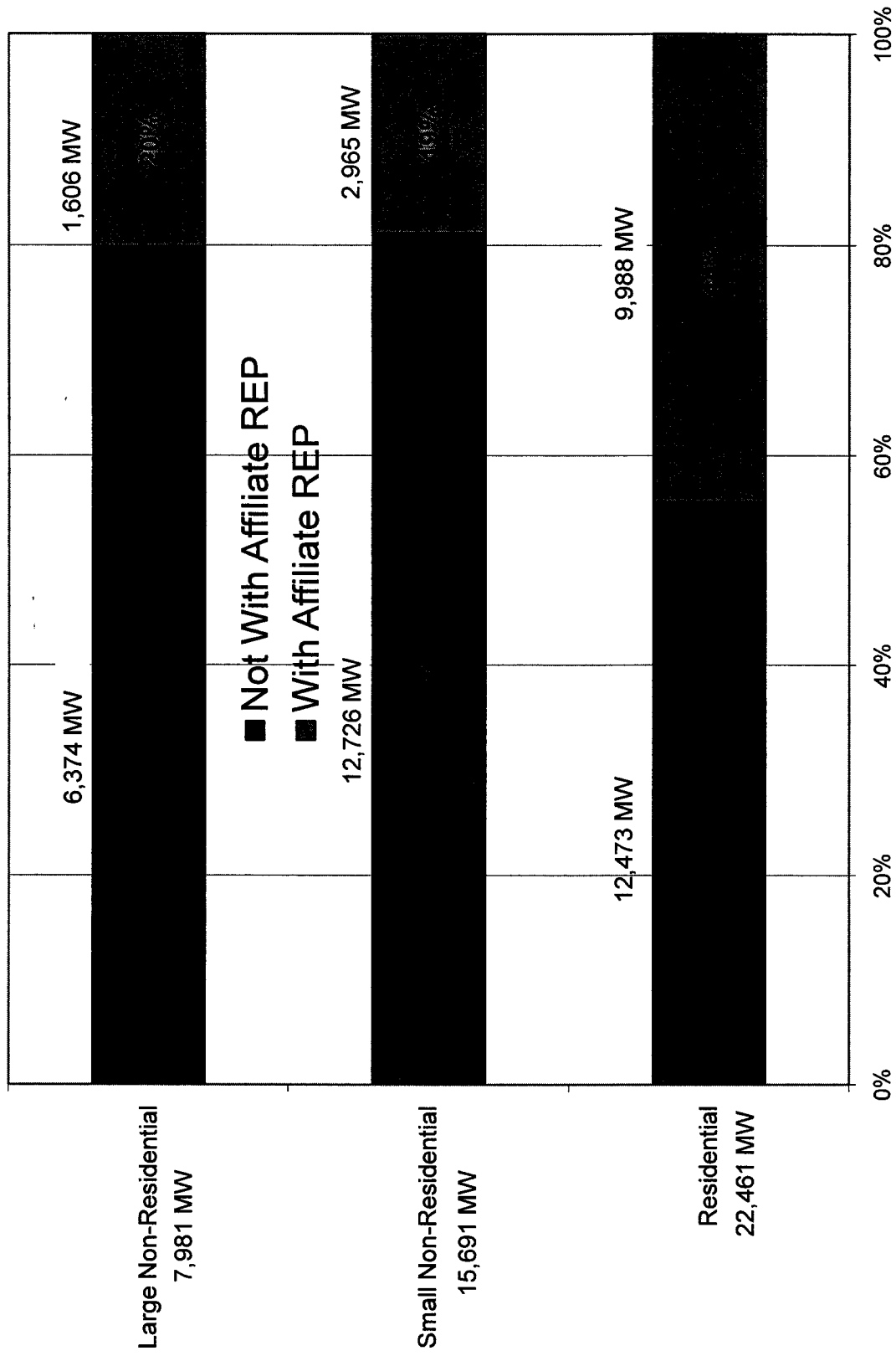
The "Estimated Total Demand" values are calculated using the LSEGUFE and IDR cuts for the previous month. The peak interval for the previous month of the GTOTUFE cut is used as the interval for the peak demand.

000041

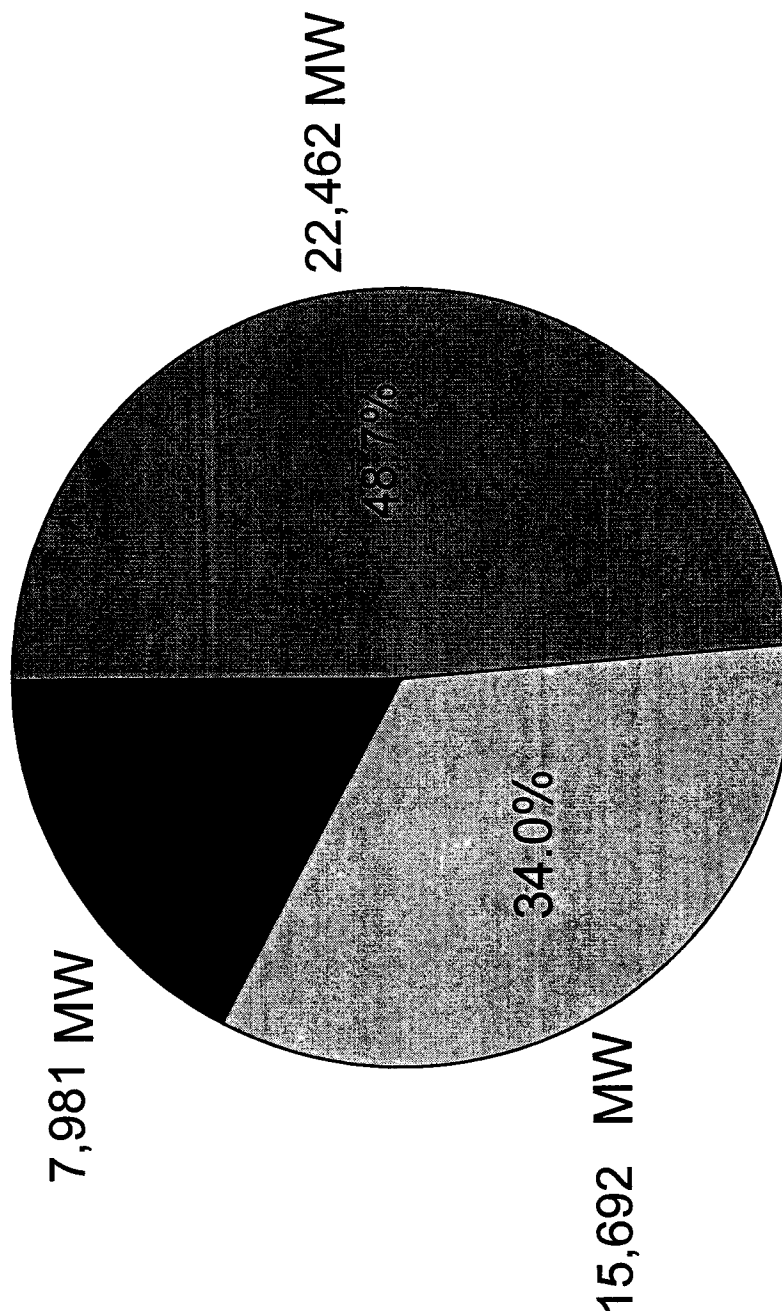
Proportion of Active ESI IDs Not With Affiliate Retail Electric Provider (as of June 30, 2011)



Estimate of ERCOT Peak Demand Not With Affiliate REP as of June 30, 2011



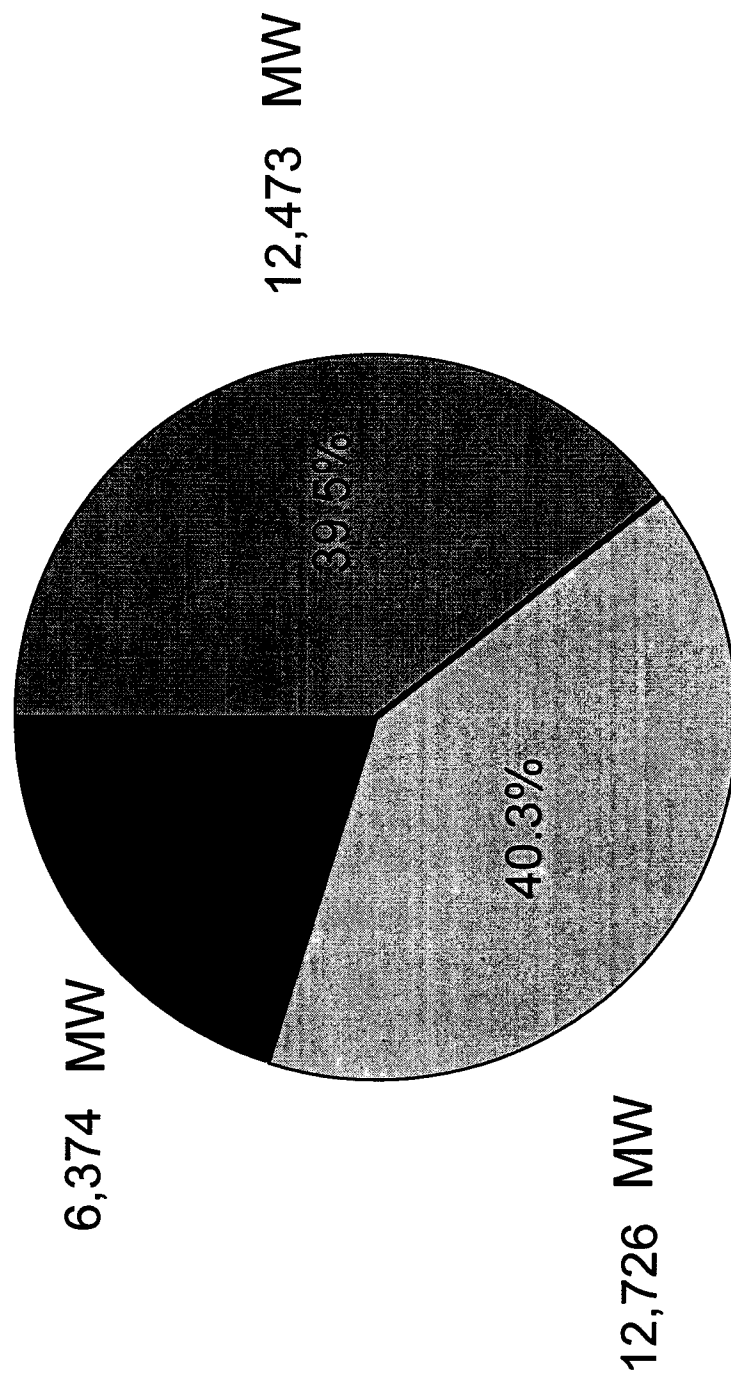
**Estimated ERCOT Peak Demand for Previous Month by
Total ERCOT Demand (Excl. NOIE's) as of June 30, 2011: 46,134 MW**



■ Residential ■ Small Non-Residential ■ Large Non-Residential

Estimated Demand Not With the Affiliate REP by Premise Type

Total Load Not With Affiliate REP as of June 30, 2011: 31,573 MW



■ Residential ■ Small Non-Residential ■ Large Non-Residential

PUCT Project No. 33049
Performance Measures
2nd Quarter 2011

Total Market														Optional /			
Row	Duns Number	Gross Reference Number	Business Process	Tran Type	Direction	Tran Type Description	Reporting Party	Measure	Reporting Quarter	1 Month Volume	1 Month % Within Protocol	2 Month Volume	2 Month % Within Protocol	3 Month Volume	3 Month % Within Protocol	Total Volume	Total % Within Protocol
1E	183529049	1C	Switch	814_01	Received	Switch Request Received by ERCOT from new CR	ERCOT	Required B-1a)	2Q 2011	70,112	not applicable	70,386	not applicable	89,081	not applicable	229,559	not applicable
3E	183529049	2C	Switch	814_02	Sent	Switch Request Reject Sent from ERCOT to new CR	ERCOT	Required B-1a)	2Q 2011	3,831	100%	4,099	100%	4,596	100%	12,526	100%
5E	183529049	4T	Switch	814_03	Sent	Switch Request Notification Sent from ERCOT to TDSP	ERCOT	Required B-1a)	2Q 2011	66,278	100%	68,265	100%	84,429	100%	216,972	100%
7E	183529049	3T	Switch	814_04	Received	Switch Notification Response Received by ERCOT from TDSP	ERCOT	Required B-1a)	2Q 2011	66,389	100%	66,037	100%	84,252	100%	216,678	100%
9E	183529049	3C	Switch	814_05	Sent	Scheduled Switch Notification Sent from ERCOT to new CR	ERCOT	Required B-1a)	2Q 2011	66,253	100%	65,811	100%	84,128	100%	216,192	100%
11E	183529049	4C	Switch	814_06	Sent	Scheduled Switch Notification Sent from ERCOT to current CR	ERCOT	Required B-1a)	2Q 2011	16,663	100%	14,524	100%	17,451	100%	48,638	100%
12E	183529049	4C	Switch	814_06	Sent Pending	Scheduled Switch Notification Sent Pending from ERCOT to current CR	ERCOT	Required B-1a)	2Q 2011	46,012	100%	46,829	100%	64,424	100%	157,265	100%
14E	183529049	6C	Switch	814_07	Received	Scheduled Switch Notification Responses Received by ERCOT from current CR	ERCOT	Required B-1a)	2Q 2011	51,818	100%	51,407	100%	64,003	100%	167,228	100%
15E	183529049	4T	Switch	867_02	Received	Historical Usage Request Received by ERCOT from TDSP	ERCOT	Required B-2	2Q 2011	64,005	100%	63,865	99%	76,440	100%	204,310	100%
17E	183529049	7C	Switch	867_02	Sent	Historical Usage Request Sent from ERCOT to CR	ERCOT	Required B-2	2Q 2011	64,005	100%	63,865	100%	76,437	100%	204,307	100%
19E	183529049	8T	Switch	867_04	Received	Initial Meter Read Request Received by ERCOT from TDSP	ERCOT	Required B-2	2Q 2011	63,452	not applicable	58,310	not applicable	80,427	not applicable	202,189	not applicable
20E	183529049	9C	Switch	867_04	Sent	Initial Meter Read Request Sent from ERCOT to CR	ERCOT	Required B-2	2Q 2011	63,452	100%	58,305	100%	80,427	100%	202,184	100%
22E	183529049	11C	Standard Move-In	814_16	Received	Move-In Request Received by ERCOT from new CR	ERCOT	Required B-1b)	2Q 2011	117,495	not applicable	127,868	not applicable	140,494	not applicable	385,855	not applicable
24E	183529049	12C	Standard Move-In	814_17	Sent	Move-In Request Reject Sent from ERCOT to new CR	ERCOT	Required B-1b)	2Q 2011	1,183	100%	1,689	100%	1,418	100%	4,290	100%
26E	183529049	7T	Standard Move-In	814_03	Sent	Move-In Request Notification Sent from ERCOT to TDSP	ERCOT	Required B-1b)	2Q 2011	116,304	100%	126,119	100%	136,956	100%	381,379	100%
28E	183529049	8T	Standard Move-In	814_04	Received	Move-In Notification Response Received by ERCOT from TDSP with no Permit Requirement (PT)	ERCOT	Required B-1b)	2Q 2011	110,055	100%	119,278	100%	132,374	100%	361,707	100%
30E	183529049	9T	Standard Move-In	814_04	Received	Move-In Notification Response Received by ERCOT from TDSP with Permit Requirement (PT)	ERCOT	Required B-1b)	2Q 2011	4,467	not applicable	4,611	not applicable	4,897	not applicable	13,975	not applicable
31E	183529049	4C	Standard Move-In	814_05	Sent	Scheduled Move-In Notification Sent from ERCOT to new CR	ERCOT	Required B-1b)	2Q 2011	114,239	99%	123,544	100%	137,000	100%	374,783	100%
33E	183529049	10C	Standard Move-In	814_06	Sent	Scheduled Move-In Notification Sent from ERCOT to current CR	ERCOT	Required B-1b)	2Q 2011	25,267	100%	29,814	100%	32,987	100%	88,068	100%
34E	183529049	10C	Standard Move-In	814_06	Sent Pending	Scheduled Move-In Notification Pending from ERCOT to current CR	ERCOT	Required B-1b)	2Q 2011	40,511	100%	43,327	100%	52,751	100%	136,589	100%
36E	183529049	18C	Standard Move-In	814_07	Received	Response Received by ERCOT from current CR	ERCOT	Required B-1b)	2Q 2011	60,410	100%	67,163	99%	77,676	99%	205,249	99%
38E	183529049	9T	Standard Move-In	814_28	Received	Permit Pending	ERCOT	Required B-1b)	2Q 2011	7,045	100%	6,518	100%	7,406	100%	20,969	100%
39E	183529049	10T	Standard Move-In	814_28	Received	Completed Unexecutable	ERCOT	Required B-1b)	2Q 2011	6,295	not applicable	6,256	not applicable	7,154	not applicable	19,705	not applicable
41E	183529049	17C	Standard Move-In	814_28	Sent	Permit Pending	ERCOT	Required B-1b)	2Q 2011	6,818	99%	6,267	100%	7,074	100%	20,159	100%
42E	183529049	18C	Standard Move-In	814_28	Sent	Completed Unexecutable	ERCOT	Required B-1b)	2Q 2011	6,156	99%	6,195	100%	7,121	100%	19,472	100%
44E	183529049	N/A	Standard Move-In	814_29	Received	Response - Permit Pending / Completed Unexecutable	ERCOT	Required B-1b)	2Q 2011	14,141	not applicable	14,161	not applicable	16,100	not applicable	44,402	not applicable
45E	183529049	44E	Standard Move-In	814_29	Sent	Response - Permit Pending / Completed Unexecutable	ERCOT	Required B-1b)	2Q 2011	12,320	99%	12,091	100%	13,947	100%	38,358	100%
47E	183529049	11T	Standard Move-In	867_02	Received	Historical Usage Request Received by ERCOT from TDSP	ERCOT	Required B-2	2Q 2011	100,202	100%	112,647	99%	123,993	100%	336,842	99%
48E	183529049	20C	Standard Move-In	867_02	Sent	Historical Usage Request Sent from ERCOT to CR	ERCOT	Required B-2	2Q 2011	100,197	100%	112,647	100%	123,993	100%	336,837	100%
50E	183529049	15T	Standard Move-In	867_04	Received	Initial Meter Read Request Received by ERCOT from TDSP	ERCOT	Required B-2	2Q 2011	108,564	not applicable	109,342	not applicable	123,986	not applicable	341,892	not applicable
51E	183529049	22C	Standard Move-In	867_04	Sent	Initial Meter Read Request Sent from ERCOT to CR	ERCOT	Required B-2	2Q 2011	109,372	100%	109,601	100%	124,069	100%	343,042	100%

000046

PUCT Project No. 33049
Performance Measures
2nd Quarter 2011

Total Market										Optional/		1 Month %		2 Month %		3 Month %		Total %	
Row	Duns Number	Gross Reference Number	Business Process	Trans Type	Direction	Trans Description	Reporting Party	Measure	Reporting Quarter	Volume	Protocol	Volume	Protocol	Volume	Protocol	Volume	Protocol	Volume	Protocol
82E	183529049	226	Priority Move-In	814.16	Received	Move-In Request Received by ERCOT from new CR	ERCOT	Required B-1c)	2Q 2011	67,420	not applicable	72,431	not applicable	85,632	not applicable	225,483	not applicable		
83E	183529049	246	Priority Move-In	814.17	Sent	Move-In Request Sent from ERCOT to new CR	ERCOT	Required B-1c)	2Q 2011	1,198	100%	1,335	100%	1,615	100%	4,148	100%		
87E	183529049	187	Priority Move-In	814.03	Sent	Move-In Request Notification Sent from ERCOT to TDSIP	ERCOT	Required B-1c)	2Q 2011	66,210	100%	71,074	100%	83,952	100%	221,236	100%		
88E	183529049	167	Priority Move-In	814.04	Received	Move-In Notification Response Received by ERCOT from TDSIP with no Permit Requirement	ERCOT	Required B-1c)	2Q 2011	64,420	100%	68,229	100%	81,038	100%	213,687	100%		
89E	183529049	167	Priority Move-In	814.04	Received	Move-In Notification Response Received by ERCOT from TDSIP with Permit Requirement (PT)	ERCOT	Required B-1c)	2Q 2011	1,625	not applicable	1,635	not applicable	1,889	not applicable	5,149	not applicable		
89E	183529049	286	Priority Move-In	814.05	Sent	Scheduled Move-In Notification Sent from ERCOT to new CR	ERCOT	Required B-1c)	2Q 2011	65,942	99%	69,697	100%	82,810	100%	218,449	100%		
84E	183529049	276	Priority Move-In	814.06	Sent	Scheduled Move-In Notification Sent from ERCOT to current CR	ERCOT	Required B-1c)	2Q 2011	37,367	100%	40,033	100%	47,901	100%	125,301	100%		
85E	183529049	276	Priority Move-In	814.06	Sent Pending	Scheduled Move-In Notification Pending from ERCOT to current CR	ERCOT	Required B-1c)	2Q 2011	142	100%	97	100%	134	100%	373	100%		
87E	183529049	286	Priority Move-In	814.07	Received	Response Received by ERCOT from current CR	ERCOT	Required B-1c)	2Q 2011	32,811	100%	34,363	99%	40,673	98%	107,847	99%		
88E	183529049	187	Priority Move-In	814.28	Received	Permit Pending	ERCOT	Required B-1c)	2Q 2011	2,384	100%	2,492	100%	2,833	100%	7,719	100%		
70E	183529049	187	Priority Move-In	814.28	Received	Completed Unexecutable	ERCOT	Required B-1c)	2Q 2011	1,687	not applicable	1,648	not applicable	1,817	not applicable	5,152	not applicable		
72E	183529049	236	Priority Move-In	814.28	Sent	Permit Pending	ERCOT	Required B-1c)	2Q 2011	2,279	99%	2,318	100%	2,692	100%	7,279	100%		
73E	183529049	306	Priority Move-In	814.28	Sent	Completed Unexecutable	ERCOT	Required B-1c)	2Q 2011	1,616	100%	1,632	100%	1,791	100%	5,039	100%		
74E	183529049	N/A	Priority Move-In	814.29	Received	Response - Permit Pending / Completed Unexecutable	ERCOT	Required B-1c)	2Q 2011	4,129	not applicable	4,115	not applicable	4,681	not applicable	12,905	not applicable		
75E	183529049	78E	Priority Move-In	814.29	Sent	Response - Permit Pending / Completed Unexecutable	ERCOT	Required B-1c)	2Q 2011	3,894	100%	3,903	100%	4,433	100%	12,230	100%		
76E	183529049	217	Priority Move-In	867.02	Received	Historical Usage Request Received by ERCOT from TDSIP	ERCOT	Required B-1c)	2Q 2011	60,859	100%	66,162	99%	76,418	100%	203,439	99%		
77E	183529049	316	Priority Move-In	867.02	Sent	Historical Usage Request Sent from ERCOT to CR	ERCOT	Required B-1c)	2Q 2011	60,858	100%	66,162	100%	76,418	100%	203,438	100%		
81E	183529049	287	Priority Move-In	867.04	Received	Initial Meter Read Request Received by ERCOT from TDSIP	ERCOT	Required B-2	2Q 2011	62,396	not applicable	68,114	not applicable	79,984	not applicable	208,474	not applicable		
82E	183529049	346	Priority Move-In	867.04	Sent	Initial Meter Read Request Sent from ERCOT to CR	ERCOT	Required B-2	2Q 2011	61,587	100%	65,855	100%	79,880	100%	207,322	100%		
84E	183529049	346	Priority Move-Out	814.24	Received	Move-Out Request Received by ERCOT from Current CR	ERCOT	Required B-1d)	2Q 2011	104,853	not applicable	121,302	not applicable	130,191	not applicable	356,346	not applicable		
85E	183529049	277	Priority Move-Out	814.24	Sent	Move-Out Request Sent from ERCOT to TDSIP	ERCOT	Required B-1d)	2Q 2011	70,557	100%	79,217	100%	85,324	100%	235,098	100%		
87E	183529049	287	Priority Move-Out	814.25	Received	Move-Out Response Received by ERCOT from TDSIP	ERCOT	Required B-1d)	2Q 2011	70,815	100%	78,703	100%	85,387	100%	234,905	100%		
89E	183529049	386	Priority Move-Out	814.25	Sent	Move-Out Response Sent by ERCOT to CR	ERCOT	Required B-1d)	2Q 2011	104,897	99%	120,107	100%	129,748	100%	354,852	100%		
89E	183529049	297	Priority Move-Out	867.03	Received	Final Meter Read Received by ERCOT from TDSIP	ERCOT	Required B-2b)	2Q 2011	92,432	not applicable	92,577	not applicable	111,135	not applicable	295,144	not applicable		
91E	183529049	376	Priority Move-Out	867.03	Sent	Final Meter Read Sent from ERCOT to CR	ERCOT	Required B-2b)	2Q 2011	92,117	100%	92,571	100%	111,131	100%	295,819	100%		
93E	183529049	386	Historical Usage Request	814.26	Received	Ad-hoc Historical Usage Request Received by ERCOT from CR	ERCOT	Required B-2a)	2Q 2011	3,971	not applicable	3,919	not applicable	4,964	not applicable	12,854	not applicable		
94E	183529049	307	Historical Usage Request	814.26	Sent	Ad-hoc Historical Usage Request Sent from ERCOT to TDSIP	ERCOT	Required B-2a)	2Q 2011	3,884	100%	3,773	100%	4,810	100%	12,567	100%		
96E	183529049	377	Historical Usage Request	814.27	Received	Ad-hoc Historical Usage Response Received by ERCOT from TDSIP	ERCOT	Required B-2a)	2Q 2011	3,969	100%	3,721	100%	4,855	100%	12,645	100%		
97E	183529049	386	Historical Usage Request	814.27	Sent	Ad-hoc Historical Usage Response Sent from ERCOT to CR	ERCOT	Required B-2a)	2Q 2011	4,006	100%	3,753	100%	4,990	100%	12,749	100%		

Total Market														
Row	Days Number	Gross Reference Number	Business Process	Trans Type	Trans Direction	Trans Type Description	Reporting Party	Optional/ Required per Rule	Measure	Reporting Quarter	1 Month % Within Protocol	2 Month % Within Protocol	3 Month % Within Protocol	Total % Within Protocol
100E	183529049	21T	Historical Usage Request	867 02	Received	Historical Usage Request Received by ERCOT from TDSP	ERCOT	Required	B-2a)	2Q 2011	3,434	3,336	4,520	100%
100E	183529049	61C	Historical Usage Request	867 02	Sent	Historical Usage Request Sent from ERCOT to CR	ERCOT	Required	B-2a)	2Q 2011	3,434	3,336	4,520	100%
100E	183529049	63T	ESID Create	814 20	Received	Create ESID request received by ERCOT from the TDSP	ERCOT	Required	B-2c)	2Q 2011	11,970	10,873	14,117	not applicable
100E	183529049	64T	ESID Create	814 21	Sent	Create ESID request sent by ERCOT to the TDSP	ERCOT	Required	B-2c)	2Q 2011	11,693	10,353	13,596	99%
100E	183529049	81T	Maintain	814 20	Received	Maintain ESID request received by ERCOT from the TDSP	ERCOT	Required	B-2a)	2Q 2011	696,833	1,075,665	625,270	not applicable
100E	183529049	81T	Maintain	814 21	Sent	Maintain ESID request sent by ERCOT to CR	ERCOT	Required	B-2a)	2Q 2011	703,675	1,082,458	631,125	not applicable
100E	183529049	88T	Meiler Reading	867 03	Received	Monthly meter Reading received from TDSP	ERCOT	Required	B-2b)	2Q 2011	6,925,724	6,750,933	7,322,777	not applicable
100E	183529049	97C	Meiler Reading	867 03	Sent	Monthly meter Reading sent by ERCOT to CR	ERCOT	Required	B-2b)	2Q 2011	6,925,012	6,745,730	7,316,968	not applicable
100E	183529049	97C	Meiler Reading	867 03	Sent	Monthly meter Reading sent by ERCOT to CR	ERCOT	Required	B-2b)	2Q 2011	6,925,012	6,745,730	7,316,968	not applicable

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