



Control Number: 36141



Item Number: 151

Addendum StartPage: 0

February 17, 2009

Mr. James Galloway
Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Suite 8-100
Austin, Texas 78701

Re: Project No. 36141, *Retail Performance Measure Reports Pursuant to PUC Subst. R. §25.88 Beginning 3rd Quarter 2008*

Dear Mr. Galloway:

Please accept for filing in the above-referenced proceeding the performance measures report of Shell Energy North America (US), L.P. ("Shell") for the fourth quarter of 2008. The measures required for retail electric providers ("REPs") are:

Measure A-1 Customers served by REPs
Measure C Technical Field Performance

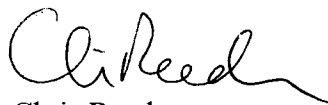
Attached is the required report attestation, which is being filed publicly. Shell is also submitting confidentially and under seal the information for the measures set forth above and the required analysis thereof, which discusses and reveals that information. That information and analysis are being submitted as confidential documents pursuant to Proc. R. 22.71.

Shell notes that in connection with Measure A-1, which requires it to file both paper and electronic copies of its DOE EIA-826 reports, Shell has submitted only the paper copies of these reports because it considers these reports to constitute confidential information. Procedural Rule 22.71 (d)(3), however, provides that a party shall not file confidential materials electronically unless specific arrangements are made and agreed to by the parties involved on a case-by-case basis. Shell is unaware of any such arrangements having been made. Accordingly, Shell is not filing the EIA-826 forms electronically at this time. Should the Staff desire to review electronic copies of those reports, Shell will discuss appropriate arrangements for filing such materials in consideration of the rule.

Thank you for your attention hereto.

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Very truly yours,

A handwritten signature in black ink, appearing to read "Chris Reeder". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Chris Reeder
Attorney for Shell Energy North America (US), L.P.

Attachments

THE STATE OF TEXAS

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COUNTY OF HARRIS

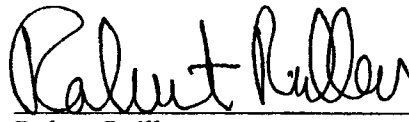
Before me, the undersigned notary public, on this day personally appeared Robert Reilley, to me known to be the person whose name is subscribed to the foregoing instrument, who being duly sworn according to law, deposes and says:

"My name is Robert Reilley. I am over the age of eighteen years and am a resident of the State of Texas, and am competent to make this affidavit. All facts stated herein are based on personal knowledge.

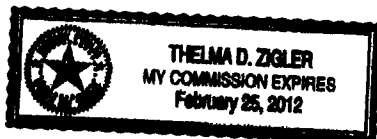
I am employed by Shell Energy North America (US), L.P. as Vice President of Regulatory Affairs, and in the course of my employment have personal knowledge of the facts stated in the performance measures report for Shell Energy North America (US), L.P. for the fourth quarter of 2008, which was prepared pursuant to requirements of the Public Utility Commission of Texas ("report").

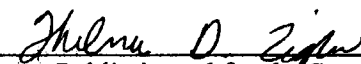
I am an officer of Shell Energy North America (US), L.P. under whose direction the report was prepared. The information contained in the report is true and correct to the best of my knowledge and belief. An internal review was conducted to confirm the accuracy of the information contained in the report."

Further affiant sayeth not.


Robert Reilley

Given under my hand and seal of office this 11th day of February, A.D., 2009.




Notary Public in and for the State of Texas

My Commission Expires On:

02/25/2012