



Control Number: 35534



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PROJECT NO.35534

CAMERON TELEPHONE COMPANY

QUARTER ENDING December 31, 2008

TELEPHONE SERVICE QUALITY REPORT

REPORT MONTH	<u>October-08</u>	<u>November-08</u>	<u>December-08</u>
<u>SERVICE ORDERS</u>			
1. % Regular orders completed in 5 working days	100.00%	100.00%	100.00%
2. % Primary orders completed in 5 working days	100.00%	100.00%	100.00%
3. % Installation commitments met	100.00%	100.00%	100.00%
4. Number of held primary service orders at month end (30 days old)	0	0	0
5. Number of regrade orders at month end (over 30 days old)	0	0	0
<u>ANSWER TIME</u>			
6. Toll & assistance ("0") answer time	N/A		
% over 10 seconds	N/A		
average answer time	N/A		
7. Directory assistance answer time			
% over 10 seconds	N/A		
average answer time	N/A		
8. Business office answer time			
% over 20 seconds	0	0	
9. Repair service answer time			
% over 20 seconds	0	0	
<u>TROUBLE REPORTS</u>			
10. Customer trouble reports per 100 access lines	9.82	6.36	5.79
11. % of out of service reports cleared in 8 working hours	100.00%	100.00%	100.00%

Contact Name: Mandy Seaford
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 Telephone No. 337-583-2033

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STATEMENT OF ATTESTATION

TEXAS TELEPHONE
SERVICE QUALITY REPORT
PURSUANT TO P.U.C.
SUBST. RS. 26.54 & 26.81

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PUBLIC UTILITY COMMISSION

OF TEXAS

STATE OF LOUISIANA §
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PARISH OF CALCASIEU §

I, Bruce Petry, Controller, the attestator, sign my name to this instrument this 5th day of February, 2009, and being a duly authorized officer of Cameron Telephone Company do hereby declare and affirm that the attached Telephone Service Quality Report was prepared with my personal knowledge and the information contained therein is true and correct."



Bruce Petry, Controller

February 5, 2009

Date