

Control Number: 32592



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July 10, 2006

Public Utility Commission of Texas ATTN: Central Records P. O. Box 13326 Austin, TX 78711-3326

Dear Commission:

Please find enclosed the Telephone Service Quality Report for the quarter ending June 30, 2006 for Comanche County Telephone Company, Inc.

Please feel free to give me a call if you have any questions at the number listed.

Sincerely,

JIMMY DENNINGTON Access Coordinator

Encl.

Quarter Ending: 06/30/2006

TELEPHONE SERVICE QUALITY REPORT

REP	ORT MONTH orking days	APR 100%	MAY <u>100%</u>	JUN <u>100%</u>
2. % Primary orders completed in 5 working days		<u>100%</u>	<u>100%</u>	<u>100%</u>
3. % Installation commitments met		<u>100%</u>	<u>100%</u>	<u>100%</u>
4.Number of held primary service orders at month end (over 30 days old)		<u>0</u>	<u>0</u>	<u>0</u>
5. Number of held regrade orders at month end (over 30 days old)		<u>0</u>	<u>0</u>	<u>0</u>
ANSWER TIME				
6. Toll & Assistance ("0") answer time* % over 10 seconds		NI/A	NI/A	NI/A
	ge answer time	<u>N/A</u> N/A	<u>N/A</u> N/A	<u>N/A</u> N/A
avera	ge answer time	11/14	19/7	14/14
7. Directory Assistance answer time*				
•	ver 10 seconds	N/A	N/A	N/A
	ge answer time	N/A	N/A	<u>N/A</u>
8. Business office answer time				
% o	ver 20 seconds	<u>1%</u>	<u>1%</u>	<u>0%</u>
9. Repair service answer time		407	40/	00/
% o	ver 20 seconds	<u>1%</u>	<u>1%</u>	<u>0%</u>
TROUBL	E REPORTS			
10. Customer trouble reports per 100 access lines		2.06	2.85	2.29
To. Guotomor aroubio reporte por ree decede inico				-
11. Customer trouble reports per 100 CPE stations		<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
12. % of out of service reports cleared in 8		<u>100%</u>	<u>100%</u>	<u>100%</u>
working hours				

^{*} fill in according to recording methods used

Revised 9/84