

Control Number: 32182



Item Number: 204

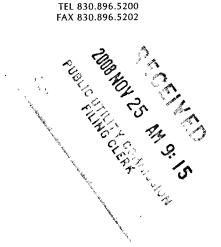
Addendum StartPage: 0



1001 WATER STREET, STE A-100 KERRVILLE, TX 78028 TEL 830.896.5200

November 24, 2008

Mr. James Galloway Central Records Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue Austin, Texas 78701



Project No. 32182 - Investigation of Methods to Improve Electric and Telecom RE: Infrastructure That Will Minimize Long Term Outages and Restoration Costs

Dear Mr. Galloway:

On behalf of La Ward Telephone Exchange, Inc. ("La Ward" or "the Company"), I am filing an original and ten (10) copies of this updated response to the PUC Staff's October 14, 2008, Information Request in the above referenced Project.

As La Ward has previously reported, most of the Company's outside plant infrastructure consists of direct buried and underground facilities. Its minimal amount of aerial outside plant consists of a few customer drops and drop poles serving only one or two customers each. The Company's outside plant personnel are responsible for reporting any overgrown vegetation, obstructions or hazardous conditions to management to insure those conditions are investigated and resolved.

If you need any additional information, please contact Terri Parker at 361-872-2211 or terri@laward.net.

Respectfully submitted,

lames A. Miller

Authorized Representative for

La Ward Telephone Exchange, Inc.

cc: Terri Parker, General Manager, La Ward Telephone Exchange, Inc.