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2008 NOV 14 AM 9:38
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November 10, 2008

Filing Clerk
Public Utility Commission of Texas
PO Box 13326
Austin, TX 78711

RE: Project No. 32182
"PUC Investigation of Methods to Improve Electric and Telecom Infrastructure To
Minimize Long Term Outages and Restoration Costs Associated with Gulf Coast
Hurricanes"

This is to update the Commission of West Plains' efforts regarding its vegetation management program and on-going ground-based inspection program for overhead facilities. West Plains Telecommunications employees make routine inspections, as time allows, of all overhead facilities to make sure that vegetation is kept trimmed and away from all overhead cable, poles, and pole attachments. These inspections are monitored by a supervisor and result in the facilities being kept in well-maintained order and fully operational.

Please advise if any further information is needed at this time.

Sincerely,

Sandy Vandevender
Executive Vice President and General Manager

SV/jb