

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2004 SAIDI Ranking | 2003 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2004 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 812                | 686                | BA                        | 44                    | 5,410               | 49.9499          |
| 813                | 124                | TWG                       | 43                    | 6,311               | 49.6070          |
| 814                | 1295               | IT                        | 01                    | 97                  | 49.4845          |
| 815                | 1235               | ME                        | 11                    | 1,321               | 49.2392          |
| 816                | 414                | LA                        | 04                    | 1,827               | 49.1560          |
| 817                | 1259               | IND                       | 01                    | 22                  | 49.0909          |
| 818                | 556                | GW                        | 07                    | 870                 | 49.0092          |
| 819                | 130                | PA                        | 02                    | 1,748               | 48.9170          |
| 820                | 859                | RS                        | 06                    | 163                 | 48.8589          |
| 821                | 788                | CB                        | 05                    | 1,912               | 48.7840          |
| 822                | 1051               | RE                        | 07                    | 1,387               | 48.7541          |
| 823                | 1156               | CK                        | 06                    | 878                 | 48.7289          |
| 824                | 317                | WV                        | 01                    | 106                 | 48.6132          |
| 825                | 249                | ST                        | 01                    | 970                 | 48.5567          |
| 826                | 1125               | EC                        | 14                    | 900                 | 48.5244          |
| 827                | 568                | HM                        | 05                    | 3,307               | 48.3178          |
| 828                | 287                | HE                        | 09                    | 1,207               | 48.1930          |
| 829                | 371                | CG                        | 01                    | 437                 | 48.1259          |
| 830                | 765                | THW                       | 48                    | 4,859               | 48.1163          |
| 831                | 143                | FW                        | 05                    | 270                 | 48.0889          |
| 832                | 110                | WD                        | 43                    | 1,882               | 48.0770          |
| 833                | 629                | WI                        | 03                    | 267                 | 48.0524          |
| 834                | 642                | MP                        | 02                    | 1,574               | 47.8920          |
| 835                | 1021               | HT                        | 02                    | 3,559               | 47.8494          |
| 836                | 469                | SA                        | 01                    | 1,114               | 47.7756          |
| 837                | 547                | RU                        | 01                    | 2,099               | 47.3978          |
| 838                | 1018               | BI                        | 08                    | 988                 | 47.2733          |
| 839                | 311                | EU                        | 04                    | 181                 | 47.1657          |
| 840                | NEW                | MB                        | 07                    | 12                  | 47.0000          |
| 841                | 844                | KB                        | 04                    | 1,949               | 46.9969          |
| 842                | 190                | SP                        | 04                    | 383                 | 46.0914          |
| 843                | 643                | IM                        | 47                    | 915                 | 45.9902          |
| 844                | 1176               | SR                        | 06                    | 62                  | 45.8710          |
| 845                | 661                | BY                        | 08                    | 1,536               | 45.8249          |
| 846                | 904                | LK                        | 01                    | 1,384               | 45.7760          |
| 847                | 1297               | JP                        | 01                    | 23                  | 45.6957          |
| 848                | 227                | WO                        | 03                    | 1,858               | 45.6356          |
| 849                | 817                | HY                        | 09                    | 1,256               | 45.6051          |
| 850                | 914                | WZ                        | 41                    | 3,746               | 45.2830          |
| 851                | 328                | MY                        | 01                    | 2,196               | 45.1448          |
| 852                | 80                 | PZ                        | 42                    | 1,245               | 44.9558          |
| 853                | 301                | RS                        | 05                    | 1,841               | 44.9153          |
| 854                | 1059               | FZ                        | 44                    | 6,767               | 44.8583          |
| 855                | 169                | DH                        | 07                    | 1,252               | 44.8442          |
| 856                | 867                | VI                        | 06                    | 604                 | 44.8295          |
| 857                | 655                | ES                        | 05                    | 2,053               | 44.7170          |
| 858                | 108                | LU                        | 03                    | 970                 | 44.6227          |
| 859                | 1038               | GP                        | 09                    | 50                  | 44.4600          |

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| 860                | 1073               | MDY                       | 03                    | 2,946               | 44.4005          |
| 861                | 321                | WO                        | 02                    | 1,763               | 43.8264          |
| 862                | NEW                | IT                        | 41                    | 13                  | 43.7692          |
| 863                | 172                | FD                        | 01                    | 1,955               | 43.7335          |
| 864                | 491                | CV                        | 06                    | 1,813               | 43.5962          |
| 865                | 464                | HOC                       | 04                    | 1,231               | 43.4898          |
| 866                | 253                | KT                        | 42                    | 2,354               | 43.1211          |
| 867                | 942                | ED                        | 02                    | 1,441               | 43.0361          |
| 868                | 741                | HNY                       | 02                    | 1,535               | 42.9909          |
| 869                | 1088               | BT                        | 01                    | 1,172               | 42.8848          |
| 870                | 787                | DE                        | 03                    | 1,137               | 42.8813          |
| 871                | 690                | CA                        | 02                    | 1,855               | 42.8782          |
| 872                | 167                | SR                        | 10                    | 1,213               | 42.8417          |
| 873                | 799                | SH                        | 01                    | 1,402               | 42.2889          |
| 874                | 106                | FZ                        | 41                    | 2,940               | 42.2517          |
| 875                | 954                | PO                        | 08                    | 1,826               | 42.1731          |
| 876                | 704                | SA                        | 48                    | 3,701               | 42.1138          |
| 877                | 804                | HA                        | 04                    | 1,879               | 42.0117          |
| 878                | 138                | MB                        | 06                    | 85                  | 41.8706          |
| 879                | 1091               | CV                        | 10                    | 1,737               | 41.8549          |
| 880                | 353                | WO                        | 14                    | 2,124               | 41.6460          |
| 881                | 505                | UL                        | 45                    | 2,691               | 41.4920          |
| 882                | 1184               | UL                        | 47                    | 3,796               | 41.4146          |
| 883                | 193                | KL                        | 43                    | 3,062               | 41.1669          |
| 884                | 978                | PA                        | 01                    | 1,763               | 41.0465          |
| 885                | 911                | WL                        | 41                    | 524                 | 40.9485          |
| 886                | 1037               | KL                        | 49                    | 1,739               | 40.9339          |
| 887                | 159                | CRB                       | 45                    | 4,239               | 40.9278          |
| 888                | 874                | TO                        | 09                    | 1,383               | 40.8604          |
| 889                | 689                | CD                        | 11                    | 563                 | 40.7016          |
| 890                | 370                | BI                        | 07                    | 1,308               | 40.5680          |
| 891                | 625                | PA                        | 07                    | 1,576               | 40.4924          |
| 892                | 1097               | KB                        | 01                    | 888                 | 40.3277          |
| 893                | 747                | MAR                       | 43                    | 3,146               | 40.3153          |
| 894                | 1163               | BE                        | 01                    | 2,236               | 40.2536          |
| 895                | 596                | QV                        | 07                    | 1,224               | 40.2377          |
| 896                | 348                | CRB                       | 43                    | 3,512               | 40.0518          |
| 897                | 781                | CL                        | 03                    | 2,031               | 40.0094          |
| 898                | 299                | PA                        | 08                    | 636                 | 39.9245          |
| 899                | 852                | GA                        | 04                    | 1,302               | 39.8733          |
| 900                | 323                | SW                        | 10                    | 2,219               | 39.8607          |
| 901                | 1168               | DL                        | 41                    | 2,852               | 39.7682          |
| 902                | 758                | CE                        | 04                    | 1,628               | 39.7586          |
| 903                | 259                | LK                        | 03                    | 882                 | 39.6769          |
| 904                | 1006               | VVV                       | 03                    | 3,587               | 39.6128          |
| 905                | 1022               | CD                        | 02                    | 1,483               | 39.5779          |
| 906                | 681                | IM                        | 46                    | 2,155               | 39.5123          |
| 907                | 94                 | CR                        | 03                    | 2,276               | 39.4552          |

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| 908                | 876                | LA                        | 02                    | 1,661               | 39.1156          |
| 909                | 310                | GE                        | 43                    | 4,136               | 39.0907          |
| 910                | 398                | PZ                        | 44                    | 2,215               | 38.8569          |
| 911                | 532                | MP                        | 03                    | 2,437               | 38.7165          |
| 912                | 1122               | VL                        | 02                    | 775                 | 38.5897          |
| 913                | 1086               | RE                        | 08                    | 862                 | 38.5882          |
| 914                | 437                | RU                        | 05                    | 2,482               | 38.5878          |
| 915                | 785                | HE                        | 01                    | 1,617               | 38.4496          |
| 916                | 792                | VWV                       | 04                    | 902                 | 38.4113          |
| 917                | 1070               | DN                        | 04                    | 1,651               | 38.3858          |
| 918                | 200                | WI                        | 02                    | 964                 | 38.3641          |
| 919                | 375                | GT                        | 12                    | 3,115               | 38.3380          |
| 920                | 175                | WI                        | 05                    | 857                 | 38.2847          |
| 921                | 495                | LB                        | 01                    | 1,927               | 38.1188          |
| 922                | 487                | IR                        | 04                    | 918                 | 38.0349          |
| 923                | 482                | HR                        | 02                    | 1,122               | 37.9866          |
| 924                | 939                | BE                        | 04                    | 1,678               | 37.9654          |
| 925                | 91                 | UN                        | 03                    | 1,629               | 37.8834          |
| 926                | 780                | MAR                       | 42                    | 3,478               | 37.5868          |
| 927                | 1004               | EU                        | 06                    | 113                 | 37.5664          |
| 928                | 1290               | GS                        | 06                    | 258                 | 37.4767          |
| 929                | 93                 | TE                        | 04                    | 815                 | 37.4699          |
| 930                | 1242               | OA                        | 03                    | 29                  | 37.2759          |
| 931                | 501                | IM                        | 41                    | 1,123               | 37.1238          |
| 932                | 620                | WO                        | 07                    | 1,863               | 37.0107          |
| 933                | 1212               | EL                        | 06                    | 588                 | 36.9133          |
| 934                | 594                | LJ                        | 01                    | 1,105               | 36.6869          |
| 935                | 1165               | UW                        | 03                    | 1,166               | 36.6561          |
| 936                | 1257               | MDY                       | 02                    | 374                 | 36.6390          |
| 937                | 917                | CV                        | 03                    | 1,831               | 36.4140          |
| 938                | 1065               | SH                        | 06                    | 1,417               | 36.4114          |
| 939                | 540                | ADK                       | 41                    | 1,109               | 36.1984          |
| 940                | 139                | BA                        | 46                    | 4,302               | 35.9963          |
| 941                | 966                | HM                        | 08                    | 703                 | 35.8834          |
| 942                | 1225               | JN                        | 07                    | 1,676               | 35.8383          |
| 943                | 443                | CRB                       | 44                    | 2,825               | 35.6715          |
| 944                | 1069               | KB                        | 11                    | 1,146               | 35.6047          |
| 945                | 585                | CA                        | 01                    | 1,795               | 35.5482          |
| 946                | 701                | NS                        | 06                    | 1,878               | 35.4499          |
| 947                | 761                | SF                        | 05                    | 466                 | 35.4163          |
| 948                | 1181               | THW                       | 47                    | 1,526               | 35.3493          |
| 949                | 909                | IM                        | 45                    | 3,404               | 35.2932          |
| 950                | 96                 | BG                        | 02                    | 2,522               | 35.2581          |
| 951                | 1103               | BM                        | 05                    | 691                 | 35.1027          |
| 952                | 984                | MAR                       | 45                    | 3,062               | 35.0921          |
| 953                | 726                | FD                        | 13                    | 811                 | 35.0888          |
| 954                | 343                | DH                        | 08                    | 2,049               | 34.9712          |
| 955                | 1198               | BG                        | 06                    | 1,775               | 34.8079          |

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| 956                | 745                | ES                        | 04                    | 310                 | 34.2677          |
| 957                | 875                | WT                        | 07                    | 1,551               | 34.1773          |
| 958                | 1247               | SR                        | 09                    | 158                 | 34.1076          |
| 959                | 1313               | WE                        | 05                    | 19                  | 33.8947          |
| 960                | 588                | VVV                       | 07                    | 2,217               | 33.6888          |
| 961                | 1108               | BL                        | 05                    | 1,381               | 33.6423          |
| 962                | 479                | WF                        | 42                    | 3,712               | 33.6215          |
| 963                | 855                | HNY                       | 03                    | 600                 | 33.5867          |
| 964                | 1110               | STF                       | 08                    | 374                 | 33.2620          |
| 965                | 782                | IM                        | 42                    | 1,709               | 33.2551          |
| 966                | 472                | SR                        | 05                    | 699                 | 33.0787          |
| 967                | 1033               | EL                        | 04                    | 561                 | 33.0410          |
| 968                | 1284               | GN                        | 13                    | 14                  | 33.0000          |
| 969                | 474                | ME                        | 02                    | 902                 | 32.9845          |
| 970                | 1100               | KM                        | 04                    | 1,318               | 32.9234          |
| 971                | 636                | AN                        | 10                    | 1,247               | 32.7618          |
| 972                | 915                | BI                        | 06                    | 1,298               | 32.7558          |
| 973                | 342                | KL                        | 41                    | 3,283               | 32.7542          |
| 974                | 815                | NM                        | 03                    | 1,661               | 32.6328          |
| 975                | 862                | BW                        | 03                    | 14                  | 32.5000          |
| 976                | 369                | FD                        | 06                    | 2,440               | 32.4594          |
| 977                | 55                 | CE                        | 02                    | 1,375               | 32.4276          |
| 978                | 523                | SP                        | 01                    | 1,360               | 32.4044          |
| 979                | 332                | WZ                        | 44                    | 3,898               | 32.3048          |
| 980                | 936                | ME                        | 05                    | 1,589               | 32.2536          |
| 981                | 44                 | STW                       | 03                    | 424                 | 32.2028          |
| 982                | 1096               | DL                        | 44                    | 4,817               | 32.1829          |
| 983                | 305                | FL                        | 42                    | 594                 | 32.0269          |
| 984                | 953                | GG                        | 07                    | 1,679               | 32.0042          |
| 985                | 977                | CB                        | 08                    | 659                 | 31.9985          |
| 986                | 1207               | WO                        | 11                    | 75                  | 31.9067          |
| 987                | 1220               | CR                        | 06                    | 659                 | 31.7891          |
| 988                | 128                | BL                        | 03                    | 1,983               | 31.5350          |
| 989                | 40                 | VVV                       | 09                    | 1,785               | 31.5238          |
| 990                | 1016               | BG                        | 03                    | 1,668               | 31.5000          |
| 991                | 379                | GA                        | 09                    | 2,672               | 31.4158          |
| 992                | 1050               | CR                        | 05                    | 637                 | 31.3187          |
| 993                | 234                | CE                        | 06                    | 1,276               | 31.0870          |
| 994                | 222                | DN                        | 05                    | 686                 | 30.8644          |
| 995                | 853                | SH                        | 03                    | 1,898               | 30.8230          |
| 996                | 816                | LK                        | 02                    | 2,120               | 30.6401          |
| 997                | 502                | PW                        | 02                    | 2,685               | 30.5520          |
| 998                | 260                | TE                        | 02                    | 508                 | 30.4154          |
| 999                | 48                 | BG                        | 04                    | 599                 | 30.2487          |
| 1000               | 224                | LK                        | 09                    | 901                 | 30.1176          |
| 1001               | 1205               | RE                        | 01                    | 240                 | 30.0833          |
| 1002               | 678                | TO                        | 06                    | 983                 | 30.0122          |
| 1003               | 674                | BI                        | 46                    | 1,417               | 29.9689          |

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| 1004               | 281                | DV                        | 06                    | 1,449               | 29.9255          |
| 1005               | 1104               | PO                        | 06                    | 1,773               | 29.8297          |
| 1006               | 1248               | KB                        | 07                    | 285                 | 29.7930          |
| 1007               | 980                | ME                        | 01                    | 776                 | 29.5451          |
| 1008               | 604                | KT                        | 41                    | 4,537               | 29.5164          |
| 1009               | 979                | KI                        | 45                    | 4,874               | 29.4957          |
| 1010               | 600                | PA                        | 04                    | 443                 | 29.3544          |
| 1011               | 534                | HE                        | 07                    | 1,884               | 29.2458          |
| 1012               | 878                | OB                        | 44                    | 3,114               | 29.2296          |
| 1013               | 212                | WO                        | 12                    | 1,500               | 29.2200          |
| 1014               | 1260               | DR                        | 04                    | 1,172               | 29.0034          |
| 1015               | 156                | FP                        | 03                    | 1,136               | 28.9701          |
| 1016               | 1241               | KN                        | 01                    | 2,529               | 28.6686          |
| 1017               | 1193               | WO                        | 06                    | 1,242               | 28.6377          |
| 1018               | 609                | WZ                        | 42                    | 3,417               | 28.5994          |
| 1019               | 462                | FZ                        | 45                    | 4,324               | 28.4995          |
| 1020               | 408                | SR                        | 02                    | 469                 | 28.4797          |
| 1021               | 1012               | DN                        | 11                    | 2,400               | 28.4067          |
| 1022               | 968                | KT                        | 45                    | 2,636               | 28.3676          |
| 1023               | 717                | CYF                       | 41                    | 4,626               | 28.3493          |
| 1024               | 545                | CE                        | 03                    | 1,321               | 28.3308          |
| 1025               | 583                | DN                        | 06                    | 984                 | 28.3181          |
| 1026               | 606                | AF                        | 03                    | 1,960               | 28.3153          |
| 1027               | 946                | CK                        | 05                    | 1,301               | 28.1714          |
| 1028               | 775                | PE                        | 02                    | 1,963               | 28.0825          |
| 1029               | 760                | PO                        | 01                    | 888                 | 27.9527          |
| 1030               | 1145               | CYF                       | 43                    | 5,034               | 27.9309          |
| 1031               | 1197               | KB                        | 19                    | 1,092               | 27.9057          |
| 1032               | 302                | NB                        | 41                    | 5,748               | 27.8561          |
| 1033               | 561                | DR                        | 05                    | 2,624               | 27.7923          |
| 1034               | 512                | EL                        | 05                    | 1,316               | 27.5182          |
| 1035               | 703                | SA                        | 45                    | 5,015               | 27.5180          |
| 1036               | NEW                | HA                        | 08                    | 1,549               | 27.4635          |
| 1037               | 667                | LP                        | 04                    | 946                 | 27.4154          |
| 1038               | 891                | FZ                        | 42                    | 4,989               | 27.3614          |
| 1039               | 72                 | GL                        | 09                    | 2,186               | 27.3367          |
| 1040               | 1087               | KN                        | 02                    | 1,080               | 27.3269          |
| 1041               | 1245               | WD                        | 45                    | 1,765               | 27.2102          |
| 1042               | 488                | DN                        | 03                    | 1,623               | 27.1818          |
| 1043               | 406                | GT                        | 01                    | 845                 | 27.0154          |
| 1044               | 1183               | EU                        | 10                    | 206                 | 27.0146          |
| 1045               | 226                | SH                        | 05                    | 2,028               | 26.9778          |
| 1046               | 981                | STF                       | 02                    | 442                 | 26.9457          |
| 1047               | 240                | LB                        | 06                    | 123                 | 26.8943          |
| 1048               | 427                | BL                        | 07                    | 464                 | 26.8858          |
| 1049               | 1167               | RO                        | 06                    | 982                 | 26.8788          |
| 1050               | 1045               | MY                        | 03                    | 1,452               | 26.8202          |
| 1051               | 920                | AD                        | 06                    | 1,858               | 26.6948          |

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| 1052               | 786                | FT                        | 08                    | 1,455               | 26.6144          |
| 1053               | 1072               | KM                        | 01                    | 1,898               | 26.5537          |
| 1054               | 513                | TO                        | 04                    | 490                 | 26.4755          |
| 1055               | 1157               | SB                        | 07                    | 1,718               | 26.3533          |
| 1056               | 887                | ES                        | 01                    | 345                 | 26.3188          |
| 1057               | 457                | FT                        | 05                    | 1,278               | 26.2793          |
| 1058               | 961                | TB                        | 02                    | 826                 | 26.2179          |
| 1059               | 871                | MDY                       | 01                    | 1,274               | 26.0981          |
| 1060               | 77                 | GP                        | 08                    | 1,580               | 26.0152          |
| 1061               | 938                | GA                        | 10                    | 983                 | 26.0112          |
| 1062               | 312                | AN                        | 09                    | 1,394               | 25.9892          |
| 1063               | 669                | GS                        | 28                    | 184                 | 25.9076          |
| 1064               | 1034               | UV                        | 05                    | 1,809               | 25.8701          |
| 1065               | 333                | FT                        | 03                    | 948                 | 25.8597          |
| 1066               | 750                | TIK                       | 01                    | 989                 | 25.8382          |
| 1067               | 806                | KT                        | 02                    | 649                 | 25.5039          |
| 1068               | 773                | AF                        | 06                    | 2,220               | 25.3937          |
| 1069               | 1132               | UL                        | 04                    | 1,053               | 25.3419          |
| 1070               | 1159               | KL                        | 44                    | 4,357               | 25.2612          |
| 1071               | 740                | FT                        | 04                    | 1,275               | 25.0212          |
| 1072               | 947                | VW                        | 06                    | 1,467               | 24.9884          |
| 1073               | 598                | UV                        | 02                    | 1,403               | 24.9779          |
| 1074               | 420                | KB                        | 06                    | 936                 | 24.9103          |
| 1075               | 923                | ED                        | 06                    | 2,127               | 24.6107          |
| 1076               | 485                | MB                        | 02                    | 30                  | 24.4333          |
| 1077               | 974                | BY                        | 02                    | 1,484               | 24.2992          |
| 1078               | 718                | SB                        | 05                    | 1,460               | 24.2281          |
| 1079               | 997                | IR                        | 03                    | 1,961               | 24.0561          |
| 1080               | 1011               | TO                        | 08                    | 573                 | 23.9546          |
| 1081               | 796                | GL                        | 02                    | 136                 | 23.9412          |
| 1082               | 666                | EC                        | 04                    | 1,821               | 23.7798          |
| 1083               | 1232               | GA                        | 06                    | 1,197               | 23.6190          |
| 1084               | 493                | AF                        | 02                    | 1,536               | 23.5436          |
| 1085               | 357                | QV                        | 04                    | 1,335               | 23.4884          |
| 1086               | 1147               | EC                        | 10                    | 251                 | 23.3825          |
| 1087               | 553                | EC                        | 07                    | 354                 | 23.3136          |
| 1088               | 115                | BZ                        | 04                    | 1,081               | 23.2229          |
| 1089               | 589                | GA                        | 02                    | 1,696               | 23.2117          |
| 1090               | 1032               | DE                        | 06                    | 1,146               | 23.1344          |
| 1091               | 722                | CR                        | 04                    | 2,285               | 23.1247          |
| 1092               | 1310               | SF                        | 11                    | 11                  | 22.9091          |
| 1093               | 930                | RE                        | 09                    | 646                 | 22.7446          |
| 1094               | 503                | DH                        | 04                    | 2,384               | 22.6841          |
| 1095               | 180                | VW                        | 02                    | 644                 | 22.1615          |
| 1096               | 1221               | CR                        | 07                    | 89                  | 22.0899          |
| 1097               | 738                | HA                        | 06                    | 412                 | 21.9830          |
| 1098               | 1134               | LJ                        | 06                    | 1,003               | 21.8634          |
| 1099               | 1129               | ED                        | 07                    | 1,014               | 21.7101          |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2004 SAIDI Ranking | 2003 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2004 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1100               | 1204               | DN                        | 08                    | 1,326               | 21.6554          |
| 1101               | 1128               | HY                        | 05                    | 2,769               | 21.6443          |
| 1102               | 1144               | OA                        | 02                    | 79                  | 21.6203          |
| 1103               | 623                | WEB                       | 05                    | 474                 | 21.4578          |
| 1104               | 1020               | TE                        | 07                    | 1,450               | 20.9545          |
| 1105               | 615                | NB                        | 46                    | 2,890               | 20.8782          |
| 1106               | 1218               | TV                        | 05                    | 54                  | 20.8704          |
| 1107               | 1252               | BI                        | 11                    | 457                 | 20.8074          |
| 1108               | 956                | DH                        | 03                    | 54                  | 20.6481          |
| 1109               | 325                | JN                        | 10                    | 2,832               | 20.5830          |
| 1110               | 919                | GL                        | 01                    | 2,129               | 20.4274          |
| 1111               | 864                | STF                       | 01                    | 706                 | 20.4136          |
| 1112               | 1080               | GG                        | 01                    | 1,283               | 20.3835          |
| 1113               | 713                | UL                        | 49                    | 2,271               | 20.3804          |
| 1114               | 527                | SH                        | 07                    | 680                 | 20.2412          |
| 1115               | 165                | MP                        | 09                    | 25                  | 20.1600          |
| 1116               | 1078               | FP                        | 04                    | 264                 | 20.0114          |
| 1117               | 330                | TV                        | 03                    | 1,388               | 19.9337          |
| 1118               | 1068               | HE                        | 05                    | 1,326               | 19.8130          |
| 1119               | 433                | OA                        | 05                    | 1,792               | 19.8019          |
| 1120               | 535                | BG                        | 09                    | 1,959               | 19.7534          |
| 1121               | 888                | PJ                        | 02                    | 1,243               | 19.7128          |
| 1122               | 1261               | HT                        | 04                    | 400                 | 19.6375          |
| 1123               | 854                | HY                        | 07                    | 1,043               | 19.6127          |
| 1124               | 1114               | JP                        | 03                    | 27                  | 19.5926          |
| 1125               | 29                 | GL                        | 08                    | 1,205               | 19.5884          |
| 1126               | 907                | ST                        | 04                    | 1,166               | 19.3353          |
| 1127               | 424                | LM                        | 04                    | 1,317               | 19.3121          |
| 1128               | 1049               | FD                        | 08                    | 2,759               | 19.2534          |
| 1129               | 992                | CK                        | 04                    | 1,425               | 19.2463          |
| 1130               | 300                | RA                        | 41                    | 3,397               | 19.1525          |
| 1131               | 843                | CYF                       | 42                    | 4,508               | 19.1229          |
| 1132               | 729                | BM                        | 02                    | 109                 | 19.1101          |
| 1133               | 777                | CL                        | 01                    | 143                 | 19.0070          |
| 1134               | 280                | DL                        | 42                    | 3,271               | 18.9664          |
| 1135               | 79                 | WI                        | 01                    | 2,223               | 18.9559          |
| 1136               | 1227               | GL                        | 10                    | 733                 | 18.9181          |
| 1137               | 877                | WT                        | 09                    | 225                 | 18.9156          |
| 1138               | 1007               | FD                        | 12                    | 1,801               | 18.8334          |
| 1139               | 1138               | DH                        | 02                    | 1,549               | 18.7837          |
| 1140               | 1047               | GT                        | 03                    | 161                 | 18.4410          |
| 1141               | 1023               | HY                        | 04                    | 1,653               | 18.3025          |
| 1142               | 1043               | GT                        | 05                    | 1,760               | 18.2972          |
| 1143               | 558                | BI                        | 04                    | 446                 | 18.1278          |
| 1144               | 988                | ME                        | 09                    | 779                 | 17.9949          |
| 1145               | 870                | PO                        | 03                    | 939                 | 17.9894          |
| 1146               | 480                | CE                        | 05                    | 2,055               | 17.9494          |
| 1147               | 1158               | DH                        | 01                    | 2,845               | 17.8070          |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2004 SAIDI Ranking | 2003 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2004 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1148               | 611                | BH                        | 04                    | 438                 | 17.8059          |
| 1149               | 7                  | BZ                        | 06                    | 2,234               | 17.7744          |
| 1150               | 1187               | CL                        | 08                    | 84                  | 17.6548          |
| 1151               | 1269               | WZ                        | 47                    | 3,772               | 17.3412          |
| 1152               | 537                | NS                        | 03                    | 811                 | 17.2799          |
| 1153               | 865                | BI                        | 45                    | 3,248               | 17.1986          |
| 1154               | 1278               | DN                        | 09                    | 59                  | 17.1864          |
| 1155               | 1056               | CK                        | 02                    | 1,018               | 16.9676          |
| 1156               | 439                | AI                        | 05                    | 51                  | 16.9412          |
| 1157               | 1084               | UL                        | 14                    | 61                  | 16.9344          |
| 1158               | 1030               | HK                        | 41                    | 93                  | 16.8710          |
| 1159               | 141                | HT                        | 03                    | 301                 | 16.8073          |
| 1160               | 1190               | WO                        | 10                    | 247                 | 16.7368          |
| 1161               | 173                | BE                        | 02                    | 1,735               | 16.7233          |
| 1162               | 664                | CB                        | 03                    | 1,149               | 16.5492          |
| 1163               | 1236               | MID                       | 01                    | 399                 | 16.2406          |
| 1164               | 695                | DN                        | 02                    | 960                 | 16.1760          |
| 1165               | 1076               | WO                        | 04                    | 1,494               | 16.1198          |
| 1166               | 584                | CG                        | 05                    | 1,795               | 16.0284          |
| 1167               | 851                | FW                        | 03                    | 2,105               | 15.8489          |
| 1168               | 675                | BI                        | 05                    | 966                 | 15.7226          |
| 1169               | 872                | ST                        | 02                    | 1,774               | 15.6894          |
| 1170               | 837                | FW                        | 04                    | 1,808               | 15.4441          |
| 1171               | 410                | DV                        | 01                    | 574                 | 15.2997          |
| 1172               | 850                | UV                        | 01                    | 674                 | 15.2537          |
| 1173               | 1228               | BG                        | 05                    | 573                 | 15.0873          |
| 1174               | 676                | DV                        | 02                    | 1,897               | 14.9099          |
| 1175               | 1255               | JP                        | 04                    | 28                  | 14.4643          |
| 1176               | 142                | ST                        | 15                    | 1,062               | 14.2637          |
| 1177               | 952                | HE                        | 02                    | 1,816               | 14.0226          |
| 1178               | 360                | ES                        | 06                    | 1,936               | 13.9892          |
| 1179               | 972                | MAR                       | 41                    | 3,072               | 13.8730          |
| 1180               | 68                 | JP                        | 02                    | 81                  | 13.8642          |
| 1181               | 146                | RA                        | 43                    | 1,953               | 13.7599          |
| 1182               | 1222               | CK                        | 03                    | 836                 | 13.6818          |
| 1183               | 1013               | RO                        | 02                    | 2,669               | 13.6313          |
| 1184               | 1243               | STF                       | 07                    | 89                  | 13.6067          |
| 1185               | NEW                | KT                        | 46                    | 25                  | 13.6000          |
| 1186               | 1079               | MY                        | 07                    | 893                 | 13.5420          |
| 1187               | 1019               | RE                        | 04                    | 1,479               | 13.3245          |
| 1188               | 1246               | MP                        | 06                    | 308                 | 13.2727          |
| 1189               | 147                | VI                        | 41                    | 7,654               | 13.2267          |
| 1190               | 54                 | ME                        | 06                    | 876                 | 12.7557          |
| 1191               | 1109               | JN                        | 08                    | 1,251               | 12.6787          |
| 1192               | 331                | LM                        | 02                    | 352                 | 12.5426          |
| 1193               | 1111               | ED                        | 03                    | 1,942               | 12.4871          |
| 1194               | 223                | CB                        | 10                    | 1,402               | 12.4586          |
| 1195               | 1216               | JP                        | 05                    | 31                  | 12.3548          |



# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2004 SAIDI Ranking | 2003 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2004 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1196               | 660                | GS                        | 29                    | 276                 | 12.0616          |
| 1197               | 989                | GA                        | 07                    | 1,869               | 12.0107          |
| 1198               | 121                | WD                        | 42                    | 2,159               | 11.9412          |
| 1199               | 1106               | WEB                       | 01                    | 1,960               | 11.6684          |
| 1200               | 340                | CA                        | 03                    | 1,803               | 11.3483          |
| 1201               | 1208               | HM                        | 07                    | 844                 | 11.0877          |
| 1202               | 1292               | GT                        | 02                    | 162                 | 11.0679          |
| 1203               | 933                | WE                        | 01                    | 216                 | 11.0509          |
| 1204               | 174                | EU                        | 07                    | 1,523               | 11.0466          |
| 1205               | 316                | DL                        | 45                    | 3,381               | 10.9337          |
| 1206               | 1120               | MID                       | 03                    | 862                 | 10.8898          |
| 1207               | 1238               | ED                        | 05                    | 583                 | 10.8456          |
| 1208               | 1028               | HP                        | 02                    | 2,063               | 10.7925          |
| 1209               | 1203               | CRB                       | 41                    | 2,441               | 10.7644          |
| 1210               | 1298               | JP                        | 06                    | 11                  | 10.5455          |
| 1211               | 1179               | SF                        | 01                    | 593                 | 10.3693          |
| 1212               | 1240               | DN                        | 10                    | 1,420               | 10.2894          |
| 1213               | 394                | WI                        | 43                    | 7,386               | 10.0414          |
| 1214               | 1210               | EU                        | 01                    | 138                 | 9.9130           |
| 1215               | 429                | LK                        | 08                    | 430                 | 9.9000           |
| 1216               | 1195               | DV                        | 09                    | 2,217               | 9.6171           |
| 1217               | 409                | UL                        | 09                    | 869                 | 9.2532           |
| 1218               | 1130               | KB                        | 02                    | 376                 | 9.1702           |
| 1219               | 374                | GT                        | 10                    | 1,026               | 8.8684           |
| 1220               | 755                | FD                        | 10                    | 2,134               | 8.7634           |
| 1221               | 650                | RO                        | 43                    | 1,209               | 8.6402           |
| 1222               | 1249               | EC                        | 12                    | 483                 | 8.6356           |
| 1223               | 562                | FAN                       | 45                    | 1,304               | 8.4916           |
| 1224               | 592                | WO                        | 13                    | 505                 | 8.2356           |
| 1225               | 1092               | IND                       | 02                    | 17                  | 7.8235           |
| 1226               | 1040               | KN                        | 03                    | 22                  | 7.8182           |
| 1227               | 739                | GA                        | 05                    | 1,143               | 7.7025           |
| 1228               | 1189               | CL                        | 04                    | 51                  | 7.6078           |
| 1229               | 958                | HY                        | 13                    | 394                 | 7.5228           |
| 1230               | 884                | FL                        | 44                    | 4,679               | 7.5125           |
| 1231               | 1264               | HY                        | 02                    | 1,636               | 7.1351           |
| 1232               | 113                | UN                        | 04                    | 364                 | 7.1236           |
| 1233               | 999                | GL                        | 07                    | 2,222               | 6.6845           |
| 1234               | 1275               | AM                        | 07                    | 19                  | 6.3158           |
| 1235               | 770                | HT                        | 09                    | 536                 | 6.2388           |
| 1236               | 605                | SH                        | 04                    | 1,533               | 6.2250           |
| 1237               | 354                | FW                        | 01                    | 1,784               | 6.2136           |
| 1238               | 994                | ES                        | 07                    | 288                 | 6.1875           |
| 1239               | 1113               | HV                        | 01                    | 1,024               | 6.1846           |
| 1240               | 608                | DL                        | 43                    | 2,720               | 6.1676           |
| 1241               | 1174               | OB                        | 43                    | 1,260               | 5.9849           |
| 1242               | 624                | RO                        | 03                    | 924                 | 5.9470           |
| 1243               | 728                | FAN                       | 47                    | 3,665               | 5.8456           |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2004 SAIDI Ranking | 2003 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2004 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1244               | 1124               | HY                        | 06                    | 1,390               | 5.7791           |
| 1245               | 355                | HL                        | 02                    | 94                  | 5.5319           |
| 1246               | 1172               | UL                        | 13                    | 3,221               | 5.5026           |
| 1247               | 1161               | PO                        | 05                    | 1,306               | 5.4250           |
| 1248               | 1173               | FT                        | 06                    | 795                 | 5.3862           |
| 1249               | 396                | MY                        | 06                    | 541                 | 4.8872           |
| 1250               | 1044               | FD                        | 02                    | 1,734               | 4.8858           |
| 1251               | 85                 | PK                        | 46                    | 52                  | 4.7308           |
| 1252               | 829                | CA                        | 05                    | 930                 | 4.3699           |
| 1253               | 1226               | FW                        | 02                    | 1,073               | 4.2693           |
| 1254               | 1217               | MID                       | 02                    | 781                 | 4.1088           |
| 1255               | 759                | GR                        | 04                    | 26                  | 3.9231           |
| 1256               | 653                | HT                        | 05                    | 865                 | 3.7376           |
| 1257               | 1250               | WEB                       | 04                    | 626                 | 3.6502           |
| 1258               | 1251               | GL                        | 03                    | 196                 | 3.5867           |
| 1259               | 264                | EU                        | 08                    | 243                 | 3.4979           |
| 1260               | 1169               | BZ                        | 03                    | 888                 | 3.4302           |
| 1261               | 921                | KM                        | 03                    | 99                  | 3.3737           |
| 1262               | 720                | IND                       | 04                    | 34                  | 3.2353           |
| 1263               | 1266               | DT                        | 24                    | 24                  | 3.0000           |
| 1264               | 97                 | DN                        | 12                    | 221                 | 2.9729           |
| 1265               | 1171               | ED                        | 01                    | 1,732               | 2.8435           |
| 1266               | 365                | TM                        | 05                    | 33                  | 2.7576           |
| 1267               | 267                | SF                        | 14                    | 2,086               | 2.7522           |
| 1268               | 1256               | WEB                       | 08                    | 381                 | 2.5118           |
| 1269               | 587                | RO                        | 01                    | 3,350               | 2.2681           |
| 1270               | 1271               | SF                        | 07                    | 877                 | 2.1608           |
| 1271               | 1149               | ME                        | 07                    | 990                 | 2.0616           |
| 1272               | 1265               | HV                        | 05                    | 695                 | 1.8633           |
| 1273               | 1312               | SR                        | 08                    | 32                  | 1.5313           |
| 1274               | 1119               | HT                        | 06                    | 1,893               | 1.5003           |
| 1275               | 581                | GP                        | 03                    | 451                 | 1.4922           |
| 1276               | 723                | SH                        | 10                    | 1,270               | 1.4512           |
| 1277               | 925                | GN                        | 11                    | 404                 | 1.2946           |
| 1278               | 1258               | HP                        | 05                    | 1,869               | 1.1450           |
| 1279               | 1279               | DT                        | 17                    | 20                  | 1.0000           |
| 1280               | 327                | WZ                        | 48                    | 621                 | 0.9887           |
| 1281               | 971                | EC                        | 01                    | 560                 | 0.9857           |
| 1282               | 140                | SF                        | 43                    | 598                 | 0.9281           |
| 1283               | 736                | BR                        | 14                    | 775                 | 0.8619           |
| 1284               | 1273               | DV                        | 04                    | 888                 | 0.5935           |
| 1285               | 825                | HT                        | 07                    | 978                 | 0.5542           |
| 1286               | 1121               | KN                        | 05                    | 1,462               | 0.4172           |
| 1287               | 1229               | KB                        | 17                    | 991                 | 0.1927           |
| 1288               | 1274               | SR                        | 14                    | 151                 | 0.1325           |
| 1289               | 1244               | CR                        | 08                    | 1,261               | 0.0785           |
| 1290               | 1301               | KB                        | 18                    | 706                 | 0.0397           |
| 1291               | 941                | HT                        | 01                    | 2,978               | 0.0185           |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2004 SAIDI Ranking | 2003 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2004 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1292               | 1270               | BI                        | 01                    | 359                 | 0.0000           |
| 1293               | 1276               | BR                        | 06                    | 15                  | 0.0000           |
| 1294               | 1280               | DT                        | 19                    | 14                  | 0.0000           |
| 1295               | 1281               | DT                        | 26                    | 51                  | 0.0000           |
| 1296               | 1282               | DT                        | 32                    | 22                  | 0.0000           |
| 1297               | 1283               | GG                        | 05                    | 84                  | 0.0000           |
| 1298               | 1285               | GN                        | 41                    | 18                  | 0.0000           |
| 1299               | 1286               | GN                        | 45                    | 22                  | 0.0000           |
| 1300               | 1288               | GP                        | 02                    | 27                  | 0.0000           |
| 1301               | 1237               | GR                        | 03                    | 34                  | 0.0000           |
| 1302               | 1289               | GS                        | 02                    | 13                  | 0.0000           |
| 1303               | 1291               | GS                        | 09                    | 103                 | 0.0000           |
| 1304               | 144                | GS                        | 23                    | 156                 | 0.0000           |
| 1305               | 1296               | IT                        | 03                    | 11                  | 0.0000           |
| 1306               | 1299               | KB                        | 08                    | 28                  | 0.0000           |
| 1307               | 1300               | KB                        | 13                    | 30                  | 0.0000           |
| 1308               | 1302               | ME                        | 08                    | 25                  | 0.0000           |
| 1309               | 1304               | PK                        | 41                    | 457                 | 0.0000           |
| 1310               | 1306               | PK                        | 43                    | 64                  | 0.0000           |
| 1311               | 1267               | PK                        | 44                    | 13                  | 0.0000           |
| 1312               | 1268               | PK                        | 45                    | 31                  | 0.0000           |
| 1313               | 1307               | PK                        | 47                    | 12                  | 0.0000           |
| 1314               | 1308               | SF                        | 09                    | 216                 | 0.0000           |
| 1315               | 1309               | SF                        | 10                    | 93                  | 0.0000           |
| 1316               | 1311               | SF                        | 12                    | 50                  | 0.0000           |
| 1317               | 889                | SF                        | 44                    | 477                 | 0.0000           |

Service Quality Report to the Public Utility Commission of Texas

**CenterPoint Energy**

**INTERRUPTION CAUSES**

Provide the percentage of interruptions attributable to each cause.

2004 Reporting Year

| <b>Causes of Forced Interruptions</b>  | <b>Percentage</b> |
|--|-------------------|
| Weather (Including Lightning)          | 25.98%            |
| Vegetation                             | 14.93%            |
| Animals and Birds                      | 13.80%            |
| People (Including cars and farm equip) | 4.48%             |
| Utility-owned Equipment                | 23.17%            |
| Other                                  | 3.74%             |
| Unknown                                | 13.90%            |