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PUBLIC UTILITY COMMISSION  
FILING CLERK

December 15, 2004

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
Austin, Texas 78701

RE: Project No. 30240 – West Plains Telecommunications, Inc.'s Annual Progress Report on  
Five Year Plan to Enhance Supplier and Workforce Diversity.

Dear Sir/Madam:

Pursuant to the requirements of Substantive Rule §26.85, West Plains Telecommunications, Inc. is filing an original and three (3) copies of the attached Workforce and Supplier Diversity form. West Plains Telecommunications, Inc. serves approximately 6,004 access lines in Texas.

If you have any questions pertaining to this filing, please call me at 512-343-2544.

Sincerely,

A handwritten signature in cursive script, appearing to read "Jarrod Harper".

Jarrod Harper  
Authorized Representative for  
West Plains Telecommunications, Inc.

JH/pjf

Enclosure

cc: Mr. Sandy Vandevender, West Plains Telecommunications, Inc.  
Ms. Jacque Boutell, West Plains Telecommunications, Inc.  
The Honorable Rick Perry, Governor's Office  
The Honorable David Dewhurst, Lt. Governor's Office  
The Honorable Tom Craddick, Speaker's Office  
The Honorable Garnet Coleman, Legislative Black Caucus  
The Honorable Juan "Chuy" Hinojosa, Texas Senate Hispanic Caucus  
The Honorable Pete Gallego, Chairman, Mexican American Legislative Caucus

# West Plains Telecommunications, Inc.

**NOTE:** Double-click on embedded Excel chart to open. Click on a cell or use arrow keys to select an occupational category and ethnic group to update workforce diversity numbers. Do not enter information in Combined Total and Company Totals columns or the This Year Totals row as these will update automatically. Cells left blank will be counted as zero. Click anywhere outside of chart to exit