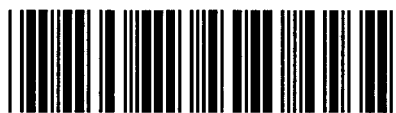




Control Number: 30240



Item Number: 39

Addendum StartPage: 0



RECEIVED

04 DEC 15 AM 9:55

December 14, 2004
Via Overnight Delivery

PUBLIC UTILITY COMMISSION
FILING CLERK

210 N. Park Ave.
Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Central Records Division
Public Utility Commission of Texas
1701 N. Congress Avenue
Austin, TX 78711-3326

RE: **Project No. 30240**
Custom Teleconnect, Inc.
Workforce Diversity Plan

Dear Sir/Madam:

Please be advised by this letter that Custom Teleconnect, Inc. has less than 16 employees in Texas, none of whom are considered minorities. In addition, this company does not contract with any vendors located in Texas. For these reasons, it is Custom Teleconnect, Inc.'s understanding that it is exempt from the requirements of Public Utilities Act §52.256 and is not required to submit a Workforce Diversity Plan for implementation in Texas. As requested four (4) copies of this report have been enclosed.

Please notify me as soon as possible if further action on the part of Custom Teleconnect, Inc. is required.

To keep our records complete, please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose.

Questions regarding this filing should be directed to me at (407) 740-8575.

Sincerely,

Cathy Ekern
Compliance Reporting Specialist

cc: Louise Baloun, Custom Teleconnect, Inc.

file: Custom Teleconnect, Inc. - Reporting - TX