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Your business  
is our business.

Echelon Building II, Suite 200  
9430 Research Blvd., Austin, Texas 78759  
phone: 512-338-0473, fax: 512-346-0822  
internet: www.isitel.com, e-mail: isi@isitel.com

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PUBLIC UTILITY COMMISSION  
FILING CLERK

December 18, 2020

Central Records Filing Clerk  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
Austin, Texas 78711

Re: Project 30240, Annual Progress Report on Five-Year Plan to Enhance Supplier and Workforce Diversity

Dear Filing Clerk:

On behalf of Industry Telephone Company ("Industry"), I am submitting two copies of Industry's Workforce and Supplier Diversity Report ("Workforce Diversity") pursuant to 16 Tex. Admin. Code § 26.85 for filing in the above-referenced proceeding. Pursuant to the Commission's procedural rules, Industry is filing its Workforce Diversity confidentially because it contains information regarding its workforce and historically underutilized business that is not publicly available from any other source. Such information is proprietary and competitively sensitive information that is protected from public disclosure under Sections 552.128 and 552.264 of the Texas Public Information Act, TEX. GOV'T CODE ANN. §§ 552.001 - .353 (Vernon 2004 and Supp. 2009) or any other provision which may apply. If such information is divulged, it would cause competitive disadvantage and harm to Industry and is therefore exempt from disclosure.

Consistent with the requirements of the approved rule, copies of this report are also being provided to the: (1) Governor; (2) Lieutenant Governor; (3) Speaker of the House; (4) Texas Senate Hispanic Caucus; (5) Texas Legislative Black Caucus; and (6) Mexican American Legislative Caucus.

Any questions or comments may be directed to me at the above listed address and telephone number or the email address listed below.

Headquarters: 7852 Walker Drive, Suite 200  
Greenbelt, MD 20770  
phone: 301-459-7590, fax: 301-577-5575

Eagandale Corporate Center, Suite 310  
1380 Corporate Center Curve, Eagan, MN 55121  
phone: 651-452-2660, fax: 651-452-1909

3440 Blue Springs Rd. NW, Suite 503  
Kennesaw, GA 30144  
phone: 770-569-2105

547 South Oakview Lane  
Bountiful, UT 84010  
phone: 801-294-4576

3270

Sincerely,

*Cindy Neugebauer*

Cindy Neugebauer

[cneugebauer@jsitel.com](mailto:cneugebauer@jsitel.com)

Authorized Representative for Industry Telephone Company

cc: Ms. Michelle Ackley, Accountant  
Industry Telephone Company