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is our business.

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December 16, 2020

Central Records Filing Clerk  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
Austin, Texas 78711

Re: Docket No. 30240 – *Annual Progress Report on Five-Year Plan to Enhance  
Supplier and Workforce Diversity-Telephone*

Dear Filing Clerk:

On behalf of W. T. Services, Inc. (“W. T. Services” or “Company”), I am submitting this letter which covers the 2020 Workforce Diversity reporting requirement for the Company. W. T. Services is a telecommunications service provider operating in the state of Texas with less than 16 employees in Texas and is exempt from the Workforce Diversity reporting requirement.

Consistent with the requirements of the approved rule, copies of this report are also being provided to the: (1) Governor; (2) Lieutenant Governor; (3) Speaker of the House; (4) Texas Senate Hispanic Caucus; (5) Texas Legislative Black Caucus; and (6) Mexican American Legislative Caucus.

Any questions or comments may be directed to me at the above-listed address and telephone number or the email address below.

Sincerely,

*Cindy Neugebauer*

Cindy Neugebauer  
[cneugebauer@jsitel.com](mailto:cneugebauer@jsitel.com)

Authorized Representative for W. T. Services, Inc.

cc: Ms. Chelsea Anderson, Manager-Accounting  
W. T. Services, Inc.

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