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Your business  
is our business.

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December 16, 2020

Central Records Filing Clerk  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
Austin, Texas 78711

Re: Docket No. 30240 – *Annual Progress Report on Five-Year Plan to Enhance  
Supplier and Workforce Diversity-Telephone*

Dear Filing Clerk:

On behalf of West Texas Rural Telephone Cooperative, Inc. (“WTRTC”), I am submitting two copies of WTRTC’s Workforce and Supplier Diversity Report (“Workforce Diversity”) pursuant to 16 Tex. Admin. Code § 26.85 for filing in the above-referenced proceeding. Pursuant to the Commission’s procedural rules, WTRTC is filing its Workforce Diversity confidentially because it contains information regarding its workforce and historically underutilized business that is not publicly available from any other source. Such information is proprietary and competitively sensitive information that is protected from public disclosure under Sections 552.128 and 552.264 of the Texas Public Information Act, TEX. GOV’T CODE ANN. §§ 552.001 - .353 (Vernon 2004 and Supp. 2009) or any other provision which may apply. If such information is divulged, it would cause competitive disadvantage and harm to WTRTC and is therefore exempt from disclosure.

Consistent with the requirements of the approved rule, copies of this report are also being provided to the: (1) Governor; (2) Lieutenant Governor; (3) Speaker of the House; (4) Texas Senate Hispanic Caucus; (5) Texas Legislative Black Caucus; and (6) Mexican American Legislative Caucus.

Any questions or comments may be directed to me at the above-listed address and telephone number or the email address listed below.

Headquarters: 7852 Walker Drive, Suite 200  
Greenbelt, MD 20770  
phone: 301-459-7590, fax: 301-577-5575

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547 South Oakview Lane  
Bountiful, UT 84010  
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3257

Sincerely,

*Cindy Neugebauer*

Cindy Neugebauer

[cneugebauer@jsitel.com](mailto:cneugebauer@jsitel.com)

Authorized Representative for West Texas Rural Telephone Cooperative, Inc.

cc: Ms. Chelsea Anderson, Manager-Accounting  
West Texas Rural Telephone Cooperative, Inc.