



Control Number: 30240



Item Number: 3137

Addendum StartPage: 0



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is our business.

Echelon Building II, Suite 200
9430 Research Blvd., Austin, Texas 78759
phone: 512-338-0473, fax: 512-346-0822
internet: www.isitel.com, e-mail: isi@isitel.com

December 18, 2019

Central Records Filing Clerk
Public Utility Commission of Texas
1701 N. Congress Avenue
Austin, Texas 78711

Re: Docket No. 30240 – *Annual Progress Report on Five-Year Plan to Enhance Supplier and Workforce Diversity-Telephone*

Dear Filing Clerk:

On behalf of Big Bend Telephone Company, Inc. ("Big Bend"), I am submitting two (2) copies of Big Bend's Workforce and Supplier Diversity Report ("Workforce Diversity") pursuant to 16 Tex. Admin. Code § 26.85 for filing in the above-referenced proceeding. Pursuant to the Commission's procedural rules, Big Bend is filing its Workforce Diversity confidentially because it contains information regarding its workforce and historically underutilized business that is not publicly available from any other source. Such information is proprietary and competitively sensitive information that is protected from public disclosure under Sections 552.128 and 552.264 of the Texas Public Information Act, TEX. GOV'T CODE ANN. §§ 552.001 - .353 (Vernon 2004 and Supp. 2009) or any other provision which may apply. If such information is divulged, it would cause competitive disadvantage and harm to Big Bend and is therefore exempt from disclosure.

Consistent with the requirements of the approved rule, copies of this report are also being provided to the: (1) Governor; (2) Lieutenant Governor; (3) Speaker of the House; (4) Texas Senate Hispanic Caucus; (5) Texas Legislative Black Caucus; and (6) Mexican American Legislative Caucus.

Please file-stamp the additional copies and return them to me by way of the courier. Any questions or comments may be directed to me at the above-listed address and telephone number or the below listed email address.

Headquarters: 7852 Walker Drive, Suite 200
Greenbelt, MD 20770
phone: 301-459-7590, fax: 301-577-5575

Eagandale Corporate Center, Suite 310
1380 Corporate Center Curve, Eagan, MN 55121
phone: 651-452-2660, fax: 651-452-1909

3440 Blue Springs Rd. NW, Suite 503
Kennesaw, GA 30144
phone: 770-569-2105, fax: 770-410-1608

547 South Oakview Lane
Bountiful, UT 84010
phone: 801-294-4576

Sincerely,

A handwritten signature in black ink, appearing to read "Cindy Neugebauer". The script is fluid and cursive.

Cindy Neugebauer

cneugebauer@jsitel.com

Authorized Representative for Big Bend Telephone Company, Inc.

Attachment

cc: Mr. Russell Moore, General Manager/CEO
Big Bend Telephone Company, Inc.