

Control Number: 30240



Item Number: 312

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SPCOA-60700

Project # 30240

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## WORKFORCE AND SUPPLIER DIVERSITY FORM WORKFORCE DIVERSITY

0	0	0	0	0	0	0	0	જ	0	0	0	0	This Year Totals
								-		0	0	0	Previous Year Totals
										0	0	0	Service Workers
										0	0	0	Laborers (Unskilled)
										0	0	0	Operatives (Semi-skilled)
										0	0	0	Craft Workers (Skilled)
										0	0	0	Office and Clerical
										0	0	0	Sales Workers
									·	0	0	0	Technicians
										0	0	0	Professionals
										0	0	0	Officials and Managers
Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male		
n Indian	erica	Asian	As	anic	Hispanic		Afr Ame	Caucasian	Cauc	Company Totals	Compar	Combined Total	Occupational Categories
	S V	OVERS FOR BEDOD HACKEYD	T CIVIC	a a are				MARIE OF TEXAS FILE TIME FAIR	11.7.15	11 C C C C			

NOTE: Double-click on embedded Excel chart to open. Click on a cell or use arrow keys to select an occupational category and ethnic group to update workforce diversity numbers. Do not enter information in Combined Total and Company Totals columns or the This Year Totals row as these will update automatically. Cells left blank will be counted as zero. Click anywhere outside of chart to exit.

# HUB/SMALL BUSINESS PROCUREMENT AS A PERCENTAGE OF TOTAL COMPANY PROCUREMENT WORKFORCE AND SUPPLIER DIVERSITY FORM

numbers. Do not enter information in Combined Total and Company Totals columns or the This Year Totals row as these will update automatically. Cells left blank will be NOTE: Double-click on embedded Excel chart to open. Click on a cell or use arrow keys to select an occupational category and ethnic group to update workforce diversity counted as zero. Click anywhere outside of chart to exit

%	0.0000%	0.0000%	Other (8)
%	0.0000%	0.0000%	Major Equipment (7)
0.00%	0.0000%	0.0000%	Professional Services Contracts (6)
0.00%	0.0000%	0.0000%	Other Services (5)
%	30,0000%	0.0000%	Commodities Contracts (4)
%	0.0000%	0.0000%	Construction Contracts (3)
Percentage Change	Actual % for Current FY	Actual % for Previous FY	Actual % = [Total HUB(1) procurement + Total Small Business(2) procurement]/Total Company procurement

shares of stock or other equitable securities is owned by one or more persons who are members of certain groups, including black Americans, Hispanic Americans, women, Asian Pacific Americans, and American Indians; (B) a sole proprietorship formed for the purpose of making a profit that is 100 percent owned, operated, and controlled by a person described by persons described by Paragraph (A) of this subdivision. Those persons must have proportionate interest and demonstrate active participation in the control, operation, and management of Paragraph (A) of this subdivision; (C) a partnership formed for the purpose of making a profit in which 51 percent of the assets and interest in the partnership is owned by one or more (1) HUB - Pursuant to Texas Government Code § 481.191(4), HUB means: (A) a corporation formed for the purpose of making a profit in which at least 51 percent of all classes of the the partnership's affairs; or (D) a joint venture in which each entity in the joint venture is a historically underutilized business under this subdivision.

(2) Small Business -- Pursuant to Texas Government Code § 481.191(6), Small Business means a corporation, partnership, sole proprietorship, or other legal entity that: (A) is domiciled in this state; (B) is formed to make a profit; (C) is independently owned and operated; and (D) employs fewer than 100 full-time employees.

(3) Construction -- Construction done by general contractors and special trade contractors which includes new work, additions, alterations, reconstruction, installations, repairs, remodeling, renovating, and repair of office buildings. Heavy construction other than buildings such as pipelines, communication and power lines, sewer and water mains, asphalt and concrete construction of roads, trenching, cable laying, conduit construction, land clearing and leveling,

Commodities -- All materials, goods or tangibles purchased to conduct business, not including fuel or purchased power contracts and major equipment purchases and rentals

services, landscaping, forestry, tree trimming, art and decorative services, janitorial, travel/lodging, automotive repair, and photography. (5) Others Services -- All specialty work, special circumstances that required contract labor, special consultants or other non-defined services. Examples include audio/visual, staffing

### WORKFORCE AND SUPPLIER DIVERSITY FORM COMPANY INITIATIVES

(1) Describe the specific initiatives, programs, and activities undertaken under the plan during the preceding year:

Our goals during the preceding year include increasing our customer base, utilizing the new prices and agreements passed by the FCC to the fullest and creating a continuing effective customer service department to maintain our customer base. We plan to implement competitively priced voice and data products to enhance our choice of service.

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### WORKFORCE AND SUPPLIER DIVERSITY FORM COMPANY INITIATIVES

(2)	Make an assessment of the success of each of the specific initiatives, programs, and
	activities listed above:

With the changing prices and regulations in the Clec world, we will succeed with our new implementations with a gradual change in prices, and products so we continue to maintain top quality service to each customer.

(3) Describe the initiatives, programs, and activities the utility will pursue during the next year to increase the diversity of its workforce and contracting opportunities for small and historically underutilized businesses:

We hope to continue increasing our customer base, which will enable us to add workers to our workforce and enhance our opportunities to enlarge our facilities creating more contracting opportunities in the future.

### WORKFORCE AND SUPPLIER DIVERSITY FORM COMPANY INITIATIVES

(4) State the specific progress made under the plan filed by the utility:
Our vision was to have the best quality customer service offered in the industry. We have met our goal in taking care of our customers with almost a perfect satisfied customer base. Top quality employees guarantee top performance in return assures satisfied customers. We also have been working diligently to provide top quality performances in our processing department to insure fast service to our customers. We also provide 24 hr repair service that continues to

help satisfy our customers.

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### SMALL UTILITIES HUB USE REPORT (Texas purchases) Unity: 151 UN1+60 Tel-(6m)

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N 1110- Q	ices such as taxes and posts.	rocurement	hased Power P	Total Non-Fuel, Fuel, and Purchased Power Procurement  (2) Expedient to post and services from western art including super, banded, and other can empirish posts and services such as been and protage. Includes ARECVIEE.	Total Non-Fue	/ known.	<ol> <li>Vendors for whom HUB status is not directly known</li> </ol>
		ક	rement (electric only	Total Fuel and Purchased Power Procurement (electric only)	Total Fuel and Pui		
Total Utility Purchases							
	0	0	0	0	8,110,03	0	Total Non-Fuel Procurement (2)
	0	0	0	0	0	0	Total Unknown Status Procurement (1)
	0	0	0	0	0	0	Total MBE & WBE Procurement
	0	0	0	0	0	0	WBE Tetal (Non-Minority Female)
	0	0	0	0	0	0	MBE Total (Male/Female Minority)
	0	0	0	0	0	0	Total
	0 0	0	0	0	0 0	0	Native American Mule Female
	0	0	0	0	0	0	Tetal
	0 0	0 0	0	0	0 0	0	Hispanic American Male Female
	0	0	0	0	0	0	Total
	0 0	0 0	0 0	0	0 0	0	Asian American Male Female
	0	0	0	0	0	0	Tetal
	0 0	0 0	0	0 0	0 0	0	African American Male Female
Expenditures	Expenditures	Expenditures	Expenditures	Expenditures	Expenditures	Expenditures	
Total HUB	Other	Major Equipment	Professional	Other Services	Commodities	Construction	MBE Procurement

Contact person: 4 NONDA (21/2000 7/2