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December 6, 2019

Central Records Filing Clerk Public Utility Commission of Texas 1701 N. Congress Avenue Austin, Texas 78711

Re: Docket No. 30240 - Annual Progress Report on Five-Year Plan to Enhance Supplier and

Workforce Diversity-Telephone

Dear Filing Clerk:

On behalf of W. T. Services, Inc. ("W. T. Services"), I am submitting an original and three (3) copies of this letter which covers the 2019 Workforce Diversity reporting requirement for W. T. Services. W. T. Services is a telecommunications service provider operating in the state of Texas with less than 16 employees in Texas and is exempt from the Workforce Diversity reporting requirement.

Consistent with the requirements of the approved rule, copies of this report are also being provided to the: (1) Governor; (2) Lieutenant Governor; (3) Speaker of the House; (4) Texas Senate Hispanic Caucus; (5) Texas Legislative Black Caucus; and (6) Mexican American Legislative Caucus.

Please file-stamp the additional copies and return them to me by way of the courier. Any questions or comments may be directed to me at the above-listed address and telephone number or the email address below.

Sincerely,

Cindy Neugebauer

cneugebauer@jsitel.com

Authorized Representative for W. T. Services, Inc.

cc: Mr. Rick Bartles, Manager-Accounting

W. T. Services, Inc.

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