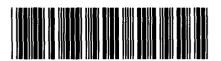


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Echelon Building II, Suite 200 9430 Research Blvd., Austin, Texas 78759 phone: 512-338-0473, fax: 512-346-0822 internet: www.jsitel.com, e-mail: jsi@jsitel.com 147711120

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FILING CLERK

December 19, 2018

Central Records Filing Clerk Public Utility Commission of Texas 1701 N. Congress Avenue Austin, Texas 78711

Re: Docket No. 30240 – Annual Progress Report on Five-Year Plan to Enhance Supplier and

Workforce Diversity-Telephone

Dear Filing Clerk:

On behalf of Industry Telephone Company ("Industry"), I am submitting two (2) copies of Industry's Workforce and Supplier Diversity Report ("Workforce Diversity") pursuant to 16 Tex. Admin. Code § 26.85 for filing in the above-referenced proceeding. Pursuant to the Commission's procedural rules, Industry is filing its Workforce Diversity confidentially because it contains information regarding its workforce and historically underutilized business that is not publicly available from any other source. Such information is proprietary and competitively sensitive information that is protected from public disclosure under Sections 552.128 and 552.264 of the Texas Public Information Act, TEX. GOV'T CODE ANN. §§ 552.001 - .353 (Vernon 2004 and Supp. 2009) or any other provision which may apply. If such information is divulged, it would cause competitive disadvantage and harm to Industry and is therefore exempt from disclosure.

Consistent with the requirements of the approved rule, copies of this report are also being provided to the: (1) Governor; (2) Lieutenant Governor; (3) Speaker of the House; (4) Texas Senate Hispanic Caucus; (5) Texas Legislative Black Caucus; and (6) Mexican American Legislative Caucus.

Please file-stamp the additional copies and return them to me by way of the courier. Any questions or comments may be directed to me at the above-listed address and telephone number or the below-listed email address.

3020

Sincerely,

Cindy Leugdo

Cindy Neugebauer

cneugebauer@jsitel.com

Authorized Representative for Industry Telephone Company

Attachment

cc: Ms. Michelle Ackley, Accountant

Industry Telephone Company