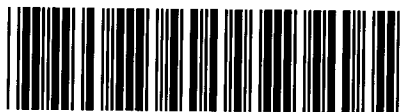




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PUBLIC UTILITY COMMISSION
FILING CLERK

December 20, 2016

Central Records Filing Clerk
Public Utility Commission of Texas
1701 N. Congress Avenue
Austin, Texas 78711-3326

Re: Project No. 30240 – Annual Progress Report - Workforce Diversity
Poka Lambro Telephone Cooperative, Inc.

In accordance with P.U.C. Substantive Rule §26.85 (d) and (f) enclosed for filing in the above referenced Project are the original and four (4) copies of the Workforce and Supplier Diversity Form for Poka Lambro Telephone Cooperative, Inc.

We ask that you please file stamp the extra copy of the form and return in the self addressed and stamped envelope.

Please feel free to contact us if you have any questions or require additional information. Thank you for your assistance.

Sincerely,

Theresa D. Chester
Executive Assistant

Enclosures

9716

WORKFORCE AND SUPPLIER DIVERSITY FORM **WORKFORCE DIVERSITY**

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Occupational Categories	Total	Company Totals		Caucasian				African American		Hispanic		Asian		American Indian	
		Total		Male		Female		Male		Female		Male		Female	
		Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
Officials and Managers	9	5	4	4	4	4	0	0	0	1	0	0	0	0	0
Professionals	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Technicians	4	4	0	4	0	0	0	0	0	0	0	0	0	0	0
Sales Workers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Office and Clerical	5	1	4	1	2	0	0	0	0	0	2	0	0	0	0
Craft Workers (Skilled)	5	5	0	4	0	0	0	0	0	1	0	0	0	0	0
Operatives (Semi-skilled)	4	4	0	3	0	0	0	0	0	1	0	0	0	0	0
Laborers (Unskilled)	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0
Service Workers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Previous Year Totals		28	20	8	17	6	0	0	0	3	2	0	0	0	0
This Year Totals		28	20	8	17	6	0	0	0	3	2	0	0	0	0

NOTE: Double-click on embedded Excel chart to open. Click on a cell or use arrow keys to select an occupational category and ethnic group to update workforce diversity numbers. Do not enter information in Combined Total and Company Totals columns or the This Year Totals row as these will update automatically. Cells left blank will be counted as zero. Click anywhere outside of chart to exit.

WORKFORCE AND SUPPLIER DIVERSITY FORM
HUB/SMALL BUSINESS PROCUREMENT AS A PERCENTAGE OF TOTAL COMPANY PROCUREMENT

Actual % = [Total HUB(1) procurement + Total Small Business(2) procurement]/Total Company procurement		Actual % for Previous FY	Actual % for Current FY	Percentage Change
Construction Contracts (3)		1.6612%	1.2800%	-22.95%
Commodities Contracts (4)		0.7179%	0.4100%	-42.89%
Other Services (5)		0.8659%	1.4900%	72.08%
Professional Services Contracts (6)		0.0000%	0.0100%	%
Major Equipment (7)			0.0000%	%
Other (8)			0.0000%	%

(1) **HUB** -- Pursuant to Texas Government Code § 481.191(4), HUB means: (A) a corporation formed for the purpose of making a profit in which at least 51 percent of all classes of the shares of stock or other equitable securities is owned by one or more persons who are members of certain groups, including black Americans, Hispanic Americans, women, Asian Pacific Americans, and American Indians; (B) a sole proprietorship formed for the purpose of making a profit that is 100 percent owned, operated, and controlled by a person described by Paragraph (A) of this subdivision; (C) a partnership formed for the purpose of making a profit in which 51 percent of the assets and interest in the partnership is owned by one or more persons described by Paragraph (A) of this subdivision. Those persons must have proportionate interest and demonstrate active participation in the control, operation, and management of the partnership's affairs; or (D) a joint venture in which each entity in the joint venture is a historically underutilized business under this subdivision.

(2) **Small Business** -- Pursuant to Texas Government Code § 481.191(6), Small Business means a corporation, partnership, sole proprietorship, or other legal entity that: (A) is domiciled in this state; (B) is formed to make a profit; (C) is independently owned and operated; and (D) employs fewer than 100 full-time employees.

(3) **Construction** -- Construction done by general contractors and special trade contractors which includes new work, additions, alterations, reconstruction, installations, repairs, remodeling, renovating, and repair of office buildings. Heavy construction other than buildings such as pipelines, communication and power lines, sewer and water mains, asphalt and concrete construction of roads, trenching, cable laying, conduit construction, land clearing and leveling.

(4) **Commodities** -- All materials, goods or tangibles purchased to conduct business, not including fuel or purchased power contracts and major equipment purchases and rentals.

(5) **Others Services** -- All specialty work, special circumstances that required contract labor, special consultants or other non-defined services. Examples include audio/visual, staffing services, landscaping, forestry, tree trimming, art and decorative services, janitorial, travel/lodging, automotive repair, and photography.

(6) **Professional Services** -- Contracted professional services which include legal consulting, health, engineering, accounting, advertising/marketing, architectural, real estate, computer services, research and analysis, education/training, insurance, surveying services, weather services, environmental, financial, etc.

(7) **Major Equipment** -- Includes all major equipment purchases and rentals including but not limited to transmission and distribution equipment, power plant equipment, substation equipment, heavy construction equipment, fleet requirements, etc.

(8) **Other** -- Any commodity or service not covered by the above categories.

**WORKFORCE AND SUPPLIER DIVERSITY FORM
COMPANY INITIATIVES**

(1) Describe the specific initiatives, programs, and activities undertaken under the plan during the preceding year:

Poka Lambro continues to post job openings internally prior to release to the general public in order to offer available advancement opportunities to all employees. Poka Lambro offers available work related training to all employees who are strongly encouraged to attend.

Poka Lambro is an equal opportunity employer. As reflected in its policies and procedures, Poka Lambro does not discriminate on the basis of race, color, national origin, age or handicap. Poka Lambro is committed to employing a diverse workforce, with emphasis placed on recruiting and employing those individuals with the education and skills needed.

Poka Lambro is limited in the local availability of certain telecommunications services, products, and equipment needed to meet the unique needs of our business, and must go outside local communities for these mandatory purchases. However, when feasible, Poka Lambro contracts with local businesses that meet the definition of or are certified by the state as historically under-utilized businesses (HUBs) and with businesses that are non-HUB but meet the definition of small business as defined in the Texas Government Code.

(2) Make an assessment of the success of each of the specific initiatives, programs, and activities listed above:

Poka Lambro's history of low employee turnover measures the success of the policies and practices of providing advancement opportunities to existing employees and offering work related training to all employees.

(3) Describe the initiatives, programs, and activities the utility will pursue during the next year to increase the diversity of its workforce and contracting opportunities for small and historically underutilized businesses:

Poka Lambro will continue to post its job openings internally to provide advancement opportunities to all employees. If needed, Poka Lambro will utilize its company web-site to post employment opportunities.

(4) State the specific progress made under the plan filed by the utility:

Existing employees have been afforded advancement opportunities as they arise pursuant to the Plan. Poka Lambro will follow criteria as set forth in this report as the occasion arises.