



Control Number: 30240



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**Talk America Services, LLC
10802 Executive Center Drive, Benton Building Suite 300
Little Rock, AR 72211**

November 14, 2016
Via Overnight Delivery

**Project No. 30240
Project No. 30238**

Central Records Division
Public Utility Commission of Texas
1701 N. Congress Avenue
Austin, TX 78711-3326

RECEIVED
2016 DEC 23 AM 11:28
PUBLIC UTILITY COMMISSION
FILING CLERK

RE: Talk America Services, LLC
Workforce Diversity Plan Waiver
Historically Underutilized Business (HUB) Plan Waiver

Dear Sir/Madam:

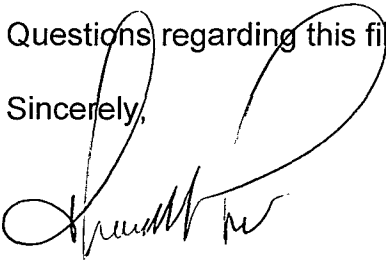
Please be advised by this letter that Talk America Services, LLC has less than 16 employees in Texas. For this reason, it is Talk America Services, LLC's understanding that it is exempt from the requirements of Public Utilities Act §52.256 and is not required to submit a Workforce Diversity Plan or HUB Plan for implementation in Texas.

Per Commission mailing instructions - an original and 7 copies are included.

If further action on the part of Talk America Services, LLC is required, please notify us as soon as possible.

Questions regarding this filing should be directed to Carly Fiola at (407) 740-8575.

Sincerely,



TECHNOLOGIES MANAGEMENT, INC.
AS ATTORNEY-IN-FACT
BY THOMAS M. FORTE

2704