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March 14, 2005

Public Utility Commission of Texas 1701 N. Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326 Attn: Central Records

Subject: Request of Waiver for Project No. 30238

30240

To Whom It May Concern:

This letter is to advise you that Inter-Tel NetSolutions, Inc. has less than 25 employees in the State of Texas through September 30, 2004. We are therefore requesting a waiver in completing the annual 2004 Workforce Diversity form (Project No. 30238).

If there are any questions regarding this request for waiver, please feel free to contact me at 602-532-4128. Thank you for your time in this matter.

Sincerely,

D. Holly Thomas

Network Services Controller

Cc: Barbara Hopkins, Inter-Tel, Inc.