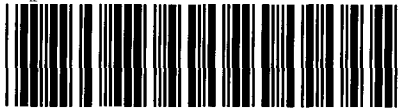


Control Number: 30240



Item Number: 2592

Addendum StartPage: 0

November 9, 2016

**IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING**

Attention: Central Records  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
PO Box 13326  
Austin, TX 78711

**Re: inContact, Inc.**  
**Texas Project 30238 and Project 30240**  
**Workforce Diversity Report**  
**Historically Underutilized Business Report**

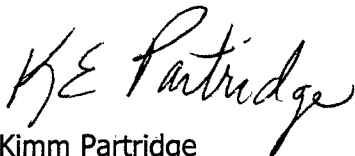
RECEIVED  
2016 NOV 18 AM 9:40  
PUBLIC UTILITY COMMISSION  
FILING CLERK

To Whom It May Concern:

This letter is being submitted in regard to the Workforce Diversity Report and the Historically Underutilized Business Report on behalf of inContact, Inc. inContact has fewer than twenty five (25) employees in the state of Texas and therefore respectfully requests a waiver from these filing requirements until such time as they either have twenty five or more employees in the state of Texas or they begin to provide local service through the use of their own facilities.

Please contact Meghan Ruwet at (703) 714-1303 or [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com) with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,



Kimm Partridge  
Assistant Corporate Secretary

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