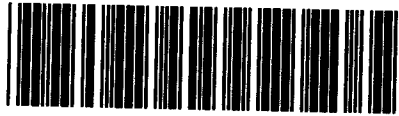


Control Number: 30240



Item Number: 1713

Addendum StartPage: 0

SPTC Telcom, LTD

A subsidiary of South Plains Telephone Cooperative

2425 Marshall St. Lubbock, TX. 79415

P.O. Box 1379 Lubbock, TX. 79408

Phone: 806-763-2301 Fax: 806-763-2307

2011-12-27
11:11:14

December 22, 2010

Filing Clerk, Central Records Division
Public Utility Commission of Texas
P.O. Box 13326
Austin, TX. 78711-3326

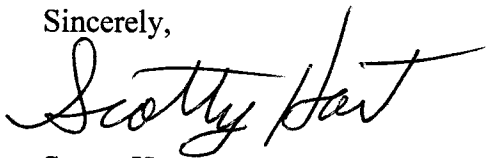
RE: Project No. 30240- *Annual Report on Workforce Diversity*

Dear Filing Clerk:

Enclosed for filing are an original and four (4) copies of SPTC Telcom, Ltd's Annual Report on Workforce Diversity pursuant to P.U.C. SUBST. R. 26.85. SPTC Telcom is an interexchange carrier operating in the state of Texas. SPTC Telcom has no employees and contracts all of its labor from its affiliate company, South Plains Telephone Cooperative, Inc. Therefore, SPTC Telcom has no workforce for which to report diversity statistics. Consistent with the requirements for the approved rule, copies of this report are also being provided to: (1) the Governor; (2) Lieutenant Governor; (3) Speaker of the House; (4) Chair-Texas Senate Hispanic Caucus; (5) Texas Legislative Black Caucus; and, (6) Chair-Mexican-American Legislative Caucus.

If you have any questions or need additional information, please call me at 806-763-2301.

Sincerely,



Scotty Hart
CEO/General Manager

Enclosures

SH/mf



December 22, 2010

Public Utility Commission of Texas
Attn: James Galloway, Filing Clerk
1701 N. Congress Avenue
Austin, TX 78701

RE: §26.85 ~ Annual Report ~ Workforce & Supplier Diversity Report, Project #30240
§26.79 ~ Equal Opportunity Reports

Enclosed for filings are an original and four (4) copies of South Plains Telephone Cooperative, Inc.'s Workforce and Supplier Diversity Report for 2010.

Also enclosed, you will find five (5) copies of South Plains Telephone Cooperative, Inc.'s FCC 395 Common Carrier Annual Employment Report for 2010. This will satisfy the reporting requirements of §26.79, Equal Opportunity Report.

If you have any questions, please give me a call at 806-763-2301.

Sincerely,

Scotty Hart
GM/CEO

Enclosures

SH/mf

WORKFORCE AND SUPPLIER DIVERSITY FORM **WORKFORCE DIVERSITY**

Occupational Categories	NUMBER OF TEXAS FULL-TIME EMPLOYEES FOR REPORTING YEAR													
	Combined Total	Company Totals		Caucasian		African American		Hispanic		Asian		American Indian		
		Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	
Officials and Managers	9	6	3	5	2			1	1					
Professionals	2	1	1	1	1									
Technicians	1	1	0	1										
Sales Workers	0	0	0											
Office and Clerical	10	0	10		6				4					
Craft Workers (Skilled)	5	5	0	4		1								
Operatives (Semi-skilled)	2	1	1	1	1									
Laborers (Unskilled)	0	0	0											
Service Workers	15	15	0	13			2							
Previous Year Totals	37	24	13	22	9	1	0	1	4	0	0	0	0	
	44	29	15	25	10	1	0	3	5	0	0	0	0	

NOTE: Double-click on embedded Excel chart to open. Click on a cell or use arrow keys to select an occupational category and ethnic group to update workforce diversity numbers. Do not enter information in Combined Total and Company Totals columns or the This Year Totals row as these will update automatically. Cells left blank will be counted as zero. Click anywhere outside of chart to exit.

WORKFORCE AND SUPPLIER DIVERSITY FORM
HUB & SMALL BUSINESS PROCUREMENT AS A PERCENTAGE OF TOTAL COMPANY PROCUREMENT

Actual % = [Total HUB(1) procurement + Total Small Business(2) procurement]/Total Company procurement		Actual % for Previous FY	Actual % for Current FY	Percentage Change
Construction Contracts (3)		23.0000%	0.0000%	23.00%
Commodities Contracts (4)		0.0000%	1.0000%	1.00%
Other Services (5)		22.0000%	41.0000%	19.00%
Professional Services Contracts (6)		11.0000%	21.0000%	10.00%
Major Equipment (7)		32.0000%	23.0000%	<9>
Other (8)		13.0000%	14.0000%	1.00%

(1) **HUB** -- Pursuant to Texas Government Code § 481.191(4), HUB means: (A) a corporation formed for the purpose of making a profit in which at least 51 percent of all classes of the shares of stock or other equitable securities is owned by one or more persons who are members of certain groups, including black Americans, Hispanic Americans, women, Asian Pacific Americans, and American Indians; (B) a sole proprietorship formed for the purpose of making a profit that is 100 percent owned, operated, and controlled by a person described by Paragraph (A) of this subdivision; (C) a partnership formed for the purpose of making a profit in which 51 percent of the assets and interest in the partnership is owned by one or more persons described by Paragraph (A) of this subdivision. Those persons must have proportionate interest and demonstrate active participation in the control, operation, and management of the partnership's affairs; or (D) a joint venture in which each entity in the joint venture is a historically underutilized business under this subdivision.

(2) **Small Business** -- Pursuant to Texas Government Code § 481.191(6), Small Business means a corporation, partnership, sole proprietorship, or other legal entity that: (A) is domiciled in this state; (B) is formed to make a profit; (C) is independently owned and operated; and (D) employs fewer than 100 full-time employees.

(3) **Construction** -- Construction done by general contractors and special trade contractors which includes new work, additions, alterations, reconstruction, installations, repairs, remodeling, renovating, and repair of office buildings. Heavy construction other than buildings such as pipelines, communication and power lines, sewer and water mains, asphalt and concrete construction of roads, trenching, cable laying, conduit construction, land clearing and leveling.

(4) **Commodities** -- All materials, goods or tangibles purchased to conduct business, not including fuel or purchased power contracts and major equipment purchases and rentals.

(5) **Others Services** -- All specialty work, special circumstances that required contract labor, special consultants or other non-defined services. Examples include audio/visual, staffing services, landscaping, forestry, tree trimming, art and decorative services, janitorial, travel/lodging, automotive repair, and photography.

(6) **Professional Services** -- Contracted professional services which include legal, consulting, health, engineering, accounting, advertising/marketing, architectural, real estate, computer services, research and analysis, education/training, insurance, surveying services, weather services, environmental, financial, etc.

(7) **Major Equipment** -- Includes all major equipment purchases and rentals including but not limited to transmission and distribution equipment, power plant equipment, substation equipment, heavy construction equipment, fleet requirements, etc.

(8) **Other** -- Any commodity or service not covered by the above categories.

**WORKFORCE AND SUPPLIER DIVERSITY FORM
COMPANY INITIATIVES**

(1) Describe the specific initiatives, programs, and activities undertaken under the plan during the preceding year:

- A. Employ a diverse workforce emphasizing local community employment. Initiatives related to this objective are listed below:
 - 1. Continue the current hiring practices that have been very successful in achieving work force diversity.
 - 2. Identify local organizations with minority membership emphasis and communicate through these organizations employment opportunities with the Cooperative.
 - 3. Identify local organizations with female membership emphasis and communicate through these organizations employment opportunities with the Cooperative.
 - 4. Provide workforce diversity related employee training.
 - 5. Offer available work-related training to employees.
 - 6. Offer available advancement opportunities to employees.
- B. Utilize historically underutilized businesses (HUBs) in the procurement of goods and services, emphasizing local community service providers. Initiatives related to this objective are listed below.
 - 1. Identify local organizations with minority business membership emphasis and participate or communicate through these local organizations business opportunities with the Cooperative.
 - 2. Identify local organizations with female-owned business membership emphasis and participate or communicate through these local organizations business opportunities with the Cooperative.
 - 3. Post contracting opportunities with local community media.
- C. Utilize small businesses other than HUB small businesses in the procurement of goods and services. Initiatives related to this objective are listed below.
 - 1. Identify local organizations with small business membership emphasis and participate or communicate business opportunities available with the Cooperative.
 - 2. Post contracting opportunities with local community media.

**WORKFORCE AND SUPPLIER DIVERSITY FORM
COMPANY INITIATIVES**

(2) Make an assessment of the success of each of the specific initiatives, programs, and activities listed above:

South Plains is proud of its record to enhance the diversity of our workforce and the utilization of small and historically underutilized businesses where available and when appropriate in the communities we serve.

South Plains, as a small, rural telephone company, must recognize our fiduciary duty and responsibility to our members to make good, sound economic policy decisions as well as our community responsibility to purchase goods and services within our own communities when possible and employ a workforce that corresponds to the diversity of those we serve.

(3) Describe the initiatives, programs, and activities the utility will pursue during the next year to increase the diversity of its workforce and contracting opportunities for small and historically underutilized businesses:

As SPTC requires additional employees, it will utilize the hiring practices outlined in this report to fill any vacant positions, with the overarching goal of maintaining a diverse work force.

South Plains Telephone Cooperative, Inc. continues to focus on developing relationships with suppliers and professional services providers that are small, and historically underutilized businesses operating in our community. We continue to operate under the philosophy of sound, economic decisions as well as our community responsibility to purchase goods and services within our communities, when possible.

South Plains Telephone Cooperative continues to perform its construction projects with in-house employees. However; this year, SPTC increased from 2009 purchases in the areas of professional services and other. There were decreases in the area of construction contracts and major equipment purchases based on needs of the business.

(4) State the specific progress made under the plan filed by the utility:

The workforce diversity report for year-end 2010 reflects the results of the efforts and the focus of the South Plains Telephone Cooperative's (SPTC) plan to enhance workforce diversity. South Plains is a small local exchange provider with only forty-four employees and twenty-five per cent of our work force is represented by minorities, including: four minority employees who hold supervisory and executive leadership positions.

South Plains Telephone Cooperative continues to perform its construction projects with in-house employees. However; this year, SPTC increased from 2009 purchases in the areas of professional services and other. There were decreases in the area of construction contracts and major

**WORKFORCE AND SUPPLIER DIVERSITY FORM
COMPANY INITIATIVES**

equipment purchases based on needs of the business.

Public Utility Commission of Texas
Attn: Filing Clerk
1701 N. Congress Avenue
Austin, Texas 78701-1494

The Honorable Rick Perry
Governor's Office
P. O. Box 12428
Austin, TX 78711-2428

Lt. Governor's Office
P. O. Box 12068
Austin, TX 78711-2068

Texas House of Representatives
P.O. Box 2910
Austin, TX 78768-2910
Attn: Speaker of the House of Representatives

The House Legislative Black Caucus
The Honorable Garnet Coleman, Chairman
c/o Ben Hallmark, Chief of Staff
603 West 13th Street, #1A-171
Austin, Texas 78701

Representative Trey Martinez-Fisher-Chairman
Mexican American Legislative Caucus
P.O. Box 2910
Austin, TX 78768

The Honorable Senfronia Thompson
Texas Legislative Black Caucus
603 West 13th Street, #1A-171
Austin, TX 78701

Juan "Chuy" Hinojosa-Chairman
The Texas Senate Hispanic Caucus
P. O. Box 12068 Capital 3S.3
Austin, TX 78711-2068