

Control Number: 30240



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Custom Teleconnect, Inc. 6242 West Desert Inn Road Las Vegas, NV 89146

November 12, 2010 Via Overnight Delivery

Project No. 30238

Central Records Division
Public Utility Commission of Texas
1701 N. Congress Avenue
Austin, TX 78711-3326

RE:

Custom Teleconnect, Inc.

Workforce Diversity Plan Waiver

Historically Underutilized Business (HUB) Plan Waiver

Dear Sir/Madam:

Please be advised by this letter that Custom Teleconnect, Inc. has less than 16 employees in Texas. For this reason, it is Custom Teleconnect, Inc.'s understanding that it is exempt from the requirements of Public Utilities Act §52.256 and is not required to submit a Workforce Diversity Plan or HUB Plan for implementation in Texas.

Per Commission mailing instructions - 1 original (stapled), 3 copies (stapled), 1 copy without staples, binding, tabs or separators.

If further action on the part of Custom Teleconnect, Inc. is required, please notify us as soon as possible.

Questions regarding this filing should be directed to Kimberly N. Geuder at (407) 740-8575.

Sincerely

TECHNOLOGIES MANAGEMENT. INC. AS ATTORNEY- IN-FACT

BY CONNIE M. WIGHTMAN

cc: William Perna Custom Teleconnect, Inc.

file: Custom Teleconnect, Inc. - Reporting - TX