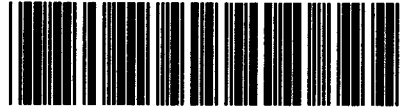


Control Number: 30240



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November 3, 2010  
Via Overnight Delivery

Mr. James R. Galloway  
Filing Clerk Central Records  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
Austin, TX 78711-3326

**RE: Operator Service Company, LLC - Workforce Diversity Plan  
Project No. 30240**

Dear Mr. Galloway:

Please find the original and three (3) copies of this letter as official notification that Operator Service Company, LLC has less than 16 employees in Texas and does not contract with any vendors located in Texas. For these reasons, it is the Company's understanding that it is exempt from the requirements of Public Utilities Act §52.256 and is not required to submit a Workforce Diversity Plan for implementation in Texas. Please notify us as soon as possible if further action on the part of the Company is required.

Any questions you may have regarding this filing may be directed to me at 407-740-3004 or via email to [morton@tminc.com](mailto:morton@tminc.com).

Sincerely,

Robin Norton  
Consultant to Operator Service Company, LLC

RN/lm

cc: Jennifer Hinojosa, OSC  
file: OSC - TX  
tms: TXx1002

1637