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December 7, 2010

10/10/20 13 AM 10:30 IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

ATTENTION: Central Records Public Utility Commission of Texas 1701 N. Congress Avenue PO Box 13326 Austin, TX 78711

RE: UCN, Inc.

> Project 30238 and Project 30240 Workforce Diversity Report

Historically Underutilized Business Report

To Whom it May Concern:

This letter is being submitted in regard to the Workforce Diversity Report and the Historically Underutilized Business Report on behalf of UCN, Inc. UCN has fewer than twenty five (25) employees in the state of Texas and therefore respectfully requests a waiver from these filing requirements until such time as they either have twenty five or more employees in the state of Texas or they begin to provide local service through the use of their own facilities.

Please contact Meghan Ruwet at (303) 663-0102 or mtr@commlawgroup.com with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet The Commpliance Group Consultant

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