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March 24, 2010

Mr. James R. Galloway Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue Austin, Texas 78701

RE: Project No. 30240 – 2009 Annual Progress Reports on Five-Year Plan to Enhance Supplier and Workforce Diversity – Telephone

Dear Mr. Galloway:

Personal Touch Communications, L.P. (Personal Touch), an affiliated CLEC with no employees of its own, meets the Public Utility Commission of Texas' guidelines for a waiver in connection with filing the Workforce Diversity report for 2009. Please accept this letter as a request for waiver on behalf of Personal Touch.

If you have any questions about this filing, please contact me at 512-343-2544 or dorothy.young@chrsolutions.com.

Sincerely,

Dorothy A. Young

Authorized Representative

Personal Touch Communications, L.P.

DAY/pjf

cc: Ms. Karen Zimmerman, Personal Touch Communications, L.P.

Mr. Rocky Byrd, Personal Touch Communications, L.P.

Governor's Office Lt. Governor's Office Speaker's Office

The Honorable Sylvester Turner, Texas Legislative Black Caucus

The Honorable Trey Martinez Fischer, Mexican American Legislative Caucus

The Honorable Carlos Uresti, Texas Senate Hispanic Caucus