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Public Utility Commission of Texas 1701 N. Congress Avenue PO Box 13326 Austin, Texas 78711 ATTN: Central Records

RE: Project No. 30240 (2009) WD Reports) and Project No. 30238 (2009 HUB Reports)

Dear Sir/Madam:

We are writing in relation to the 2009 WD and HUB reports. Our company, SoftSwitch Communications, Inc., located at 5950 Cedar Springs Road, Suite 120, Dallas, Texas 75235, currently employees only 4 people – the President (and owner), two Senior Systems Engineers and an Operations Manager. We are writing to request a waiver from filing both of these reports, as the size of our company is quite small – less than 25 employees.

Please let me know if this request is unreasonable so we can proceed with filing the necessary reports.

Thank you,

Janelle Kapolczynski Operations Manager SoftSwitch Communications, Inc. Phone: 214-233-1103 Fax: 214-233-1104

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