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# WORKFORCE AND SUPPLIER DIVERSITY FORM WORKFORCE DIVERSITY

0	0	0	0	4	3	2	0	∞	10	14	13	27	This Year Totals
				1	2	1		7	13	9	15	24	<b>Previous Year Totals</b>
										0	0	0	Service Workers
										0	0	0	Laborers (Unskilled)
										0	0	0	Operatives (Semi-skilled)
										0	0	0	Craft Workers (Skilled)
								3		3	0	3	Office and Clerical
				3	2	1		1	3	5	) 5	10	Sales Workers
				1	1	1		1	4	3	5	8	Technicians
										0	0	0	Professionals
								3	3	3	3	6	Officials and Managers
Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male		
n Indian	American Indian	lan	Asian	Hispanic	Hisp	African American	Afri Ame	asian	Caucasian	Company Totals	Compar	Combined Total	Occupational Categories
	AR	NG YE	PORT	FOR RE	YEES	NUMBER OF TEXAS FULL-TIME EMPLOYEES FOR REPORTING YEAR	TIME	FULL-	TEXAS	ER OF	NUMB		STATES STATES
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					ORM	WORKFORCE AND SUPPLIER DIVERSITY FORM WORKFORCE DIVERSITY	Z DIVEK ZERSITY	CE AND SUPPLIER DIVERS WORKFORCE DIVERSITY	AND SU ORKFOI	<b>WORCE</b>	WORK		Columna in the

counted as zero. Click anywhere outside of chart to exit. numbers. Do not enter information in Combined Total and Company Totals columns or the This Year Totals row as these will update automatically. Cells left blank will be NOTE: Double-click on embedded Excel chart to open. Click on a cell or use arrow keys to select an occupational category and ethnic group to update workforce diversity

**Revised June 2004** 

WORKFORCE AND SUPPLIER DIVERSITY FORM HUB & SMALL BUSINESS PROCUREMENT AS A PERCENTAGE OF TOTAL COMPANY PROCUREMENT	ry form Total comp.	ANY PROCUREN	MENT
Actual % = [Total HUB(1) procurement + Total Small Business(2) procurement]/Total Company procurement	Actual % for Previous	Actual % for Current	Percentage Change
Provenservel - company Provenserver	FY	FY	Q
Construction Contracts (3)		0.0000%	%
Commodities Contracts (4)		0.0000%	%
Other Services (5)		0.0000%	%
Professional Services Contracts (6)		10.0000%	%
Major Equipment (7)		50.0000%	%
Other (8)			%
(1) HUB Pursuant to Texas Government Code § 481.191(4), HUB means: (A) a corporation formed for the purpose of making a profit in which at least 51 percent of all classes of the shares of stock or other equitable securities is owned by one or more persons who are members of certain groups, including black Americans, Hispanic Americans, women, Asian Pacific Americans, and American Indians; (B) a sole proprietorship formed for the purpose of making a profit that is 100 percent owned, operated, and controlled by a person described by Paragraph (A) of this subdivision; (C) a partnership formed for the purpose of making a profit in which 51 percent of the assets and interest in the partnership is owned by one or more persons must have proportionate interest and demonstrate active participation in the control, operation, and management of the partnership's affairs; or (D) a joint venture in which each entity in the joint venture is a historically underutilized business under this subdivision.	ose of making a profit i cluding black America 0 percent owned, oper of the assets and inter- trate active participatio usiness under this subd	e of making a profit in which at least 51 percent of all classes of the uding black Americans, Hispanic Americans, women, Asian Pacific percent owned, operated, and controlled by a person described by f the assets and interest in the partnership is owned by one or more ate active participation in the control, operation, and management of siness under this subdivision.	ent of all classes of the women, Asian Pacific a person described by owned by one or more n, and management of
(2) Small Business Pursuant to Texas Government Code § 481.191(6), Small Business means a corporation, partnership, sole proprietorship, or other legal entity that: (A) is domiciled in this state; (B) is formed to make a profit; (C) is independently owned and operated; and (D) employs fewer than 100 full-time employees.	ership, sole proprietors full-time employees.	ship, or other legal entity	that: (A) is domiciled
(3) Construction Construction done by general contractors and special trade contractors which includes new work, additions, alterations, reconstruction, installations, repairs, remodeling, renovating, and repair of office buildings. Heavy construction other than buildings such as pipelines, communication and power lines, sewer and water mains, asphalt and concrete construction of roads, trenching, cable laying, conduit construction, land clearing and leveling.	w work, additions, alt communication and po	work, additions, alterations, reconstruction, installations, repairs, mmunication and power lines, sewer and water mains, asphalt and	, installations, repairs, ter mains, asphalt and
(4 Commodities All materials, goods or tangibles purchased to conduct business, not including fuel or purchased power contracts and major equipment purchases and rentals	power contracts and ma	jor equipment purchases	and rentals.
(5) Others Services All specialty work, special circumstances that required contract labor, special consultants or other non-defir services, landscaping, forestry, tree trimming, art and decorative services, janitorial, travel/lodging, automotive repair, and photography	r other non-defined services. and photography.		Examples include audio/visual, staffing
(6) Professional Services Contracted professional services which include legal, consulting, health, engineering, accounting, advertising/marketing, architectural, real estate, computer services, research and analysis, education/training, insurance, surveying services, weather services, environmental, financial, etc.	accounting, advertising ncial, etc.	ymarketing, architectural	, real estate, computer
(7) Major Equipment Includes all major equipment purchases and rentals including but not limited to transmission and distribution equipment, power plant equipment, substation equipment, heavy construction equipment, fleet requirements, etc.	ssion and distribution	equipment, power plant	equipment, substation
(8) Other Any commodity or service not covered by the above categories.			
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#### WORKFORCE AND SUPPLIER DIVERSITY FORM COMPANY INITIATIVES

## (1) Describe the specific initiatives, programs, and activities undertaken under the plan during the preceding year:

This past year 2009, we have submitted job openings to the Texas Workforce Commission and have received résumé's that pertain to a specific area in which we are hiring. We are confident that we always exercise non discrimination and fairness with regards to our hiring.

## (2) Make an assessment of the success of each of the specific initiatives, programs, and activities listed above:

1 stel Inc., is a CLEC. We operate in small town in Texas. The availability of HUB'S, though it has increased in recent years, is very limited in our exchange area. Our policy has always been to be non-discriminative and fair. We consider any qualified HUB as long as the service or product meets our standard of excellence. We try to never compromise when it comes to service of our customers. Our company maintains the commitment to employ a diverse workforce. It maintains the highest levels of qualifications, emphasizing customer service including, but not limited to, having Spanish speaking service representatives and outside technicians and Sales Representatives. We try to recruit and train exceptional individuals from the areas in and around the local exchanges that we serve.

# (3) Describe the initiatives, programs, and activities the utility will pursue during the next year to increase the diversity of its workforce and contracting opportunities for small and historically underutilized businesses:

We make every effort to have diversity in our hiring, as jobs become available in our company. Giving anyone who meets those criteria an opportunity to apply and possibly be hired. As our company grows we plan to add employees to meet the needs of our customers and, as always, will not discriminate. As business diversity grows in our area we will welcome the addition of new vendors in the telecommunications industry and are willing to allow them to bid on projects or perform service or repairs on our equipment as long as the standards of the company are not compromised.

#### (4) State the specific progress made under the plan filed by the utility:

We strive to do the best we can to always be fair in retaining the services of qualified professionals and suppliers of fairly priced, quality commodities. We do business with a range of vendors.