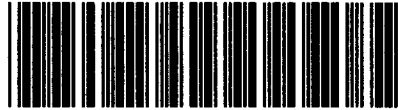




Control Number: 30240



Item Number: 1223

Addendum StartPage: 0

RECEIVED  
ITI INMATE TELEPHONE, INC.  
5000 6<sup>th</sup> Avenue, Suite 100  
Altoona, PA 16602  
PUBLIC UTILITY COMMISSION  
FILING CLERK  
09 OCT 10 AM 11:36

October 9, 2009  
*Via overnight mail*

**Project No. 30240**

**Project No. 30238**

Central Records Division  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
Austin, TX 78711-3326

RE: ITI Inmate Telephone, Inc.  
Workforce Diversity Plan Exemption Request / HUB

Dear Sir or Madam:

Please be advised by this letter that ITI Inmate Telephone, Inc. ("ITI"), a registered toll reseller in Texas, does not have employees in the State of Texas. As a result, the company understands it is exempt from the requirements of Public Utilities Act 52.256 and is not required to submit a Workforce Diversity Plan or data for HUB in Texas.

If further action on the part of ITI is required, please notify us as soon as possible.

A copy of this letter has been sent to all TX government contacts as directed on the Commission's website.

Please date stamp and return to me the additional copy of this cover letter in the enclosed, self-addressed, stamped envelope that has been provided for this purpose. Any questions you may have pertaining to this filing may be directed to me at (407) 740-3005 or via email at [mbyrnes@tminc.com](mailto:mbyrnes@tminc.com). Thank you for your assistance.

Sincerely,



Monique Byrnes, Consultant to  
ITI Inmate Telephone, Inc.

cc: J. Rokosky – ITI Inmate  
file: ITI Inmate - TX  
tms: TXn090x Workforce Diversity/HUB