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HELEIN & MARASHLIAN, LLC 1420 Spring Hill Road, Suite 205 McLean, Virginia 22102 Telephone: (703) 714-1300 Facsimile: (703) 714-1330

E-mail: mail@CommLawGroup.com

December 21, 2009

IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Attention: Central Records
Public Utility Commission of Texas
1701 N. Congress Avenue
PO Box 13326

PO Box 13326 Austin, TX 78711

RE: UCN, Inc

Project 60238 and Project 30240 Workforce Diversity Report

Historically Underutilized Business Report

To Whom it May Concern:

This letter is being submitted in regard to the Workforce Diversity Report and the Historically Underutilized Business Report on behalf of UCN, Inc. UCN does not have any employees in the state of Texas and does not provide any local service. UCN therefore respectfully requests a waiver from these filing requirements until such time as they either have 25 or more employees in the state of Texas or they begin to provide local service through the use of their own facilities.

Please contact Meghan Ruwet at (303) 663-0102 or mark-community or with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghar Ruwet

The Commpliance Group

Consultant

Telephone: (303) 663-0102

Email: mtr@commlaweroup.com
Website: www.CommLawGroup.com