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THE
COMPLIANCE
GROUP

November 6, 2012

IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Attention: Central Records
Public Utility Commission of Texas
1701 N. Congress Avenue
PO Box 13326
Austin, TX 78711

Re: *inContact, Inc.*
Texas Project 30238 and Project 30240
Workforce Diversity Report
Historically Underutilized Business Report

2012 NOV 12 AM 9:11
FILED
PUBLIC CLERK

To Whom It May Concern:

This letter is being submitted in regard to the Workforce Diversity Report and the Historically Underutilized Business Report on behalf of inContact, Inc. inContact has fewer than twenty five (25) employees in the state of Texas and therefore respectfully requests a waiver from these filing requirements until such time as they either have twenty five or more employees in the state of Texas or they begin to provide local service through the use of their own facilities.

Please contact Meghan Ruwet at (303) 663-0102 or mtr@compliancegroup.com with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,



Kimm Partridge
Corporate Secretary
inContact, Inc.

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