



## Filing Receipt

**Received - 2021-08-16 09:21:43 AM**  
**Control Number - 29760**  
**ItemNumber - 2872**

**PROJECT NO. 29760**

<b>COMPLIANCE FILING RELATED TO</b>	<b>§</b>	
<b>DISCONNECTION OF ELECTRIC</b>	<b>§</b>	<b>PUBLIC UTILITY COMMISSION</b>
<b>SERVICE PURSUANT TO</b>	<b>§</b>	<b>OF TEXAS</b>
<b>PUC SUBST. R. §25.483</b>	<b>§</b>	

**COMPLIANCE REPORT OF  
CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC  
RELATED TO DISCONNECTION OF ELECTRIC SERVICE  
PURSUANT TO P.U.C. SUBST. R. §25.483**

**August 16, 2021**

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**COMPLIANCE REPORT OF  
CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC  
RELATING TO DISCONNECTION OF ELECTRIC SERVICE PURSUANT TO  
PUC SUBST. R. 25.483**

CenterPoint Energy Houston Electric, LLC files the following information regarding disconnects for non-payment for the month of July 2021.

**July 2021**

Residential Disconnects for Non-Pay Completed – 103,568

Critical/Chronic Care Customers Disconnect for Non-Pay Completed - 0

**Note:** In response to Winter Storm Uri, CenterPoint Energy Houston Electric voluntarily suspended processing requests from Retail Electric Providers to disconnect customers for non-payment for the week of February 15<sup>th</sup> – 19<sup>th</sup>, 2021. On February 21, 2021, the PUCT issued an order to immediately suspend disconnections for non-payment (DNP) for electric customers until further notice. On June 15, 2021, an order was filed to terminate the DNP moratorium for disconnection notices sent out after June 18, 2021. CenterPoint Energy Houston Electric resumed processing DNP requests on Tuesday, June 29, 2021.